

Avaya

Exam Questions 76940X

Avaya Converged Platform Support Exam



NEW QUESTION 1

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0, and is upgrading the VMware vCenter Server from Release 6.0 to Release 6.5. Which three tasks are required as part of the upgrade process? (Choose three.)

- A. Replace the old HP server with a new HP DL360 D10 server.
- B. Identify the IP address and root account credentials of the ESXi host where the current vCenter Server appliance resides.
- C. Obtain the VMware vCenter Server 6.5 license file.
- D. Obtain the VMware vCenter Server 6.5 upgrade file.
- E. Identify the IP address and root account credentials of the ESXi host where the new vCenter Server appliance will be deployed.

Answer: BDE

NEW QUESTION 2

A support engineer is experiencing some difficulty correlating the error messages and logs from different systems in the ACP 4200. What should the engineer do to fix this problem?

- A. Use the VMware integrated time server to supply time to all systems.
- B. Manually synchronize the time on all the ACP systems to a correct vCenter.
- C. Use the MSC NTP service tied to external NTP time servers to synchronize the time on all systems.
- D. The VSP switches have NTP servers built into them, and all other systems can use NTP to synchronize to them.

Answer: B

NEW QUESTION 3

Which command will verify VSP adjacencies?

- A. set isis adjacencies
- B. show isis adjacencies
- C. show isis routes
- D. show ospf routes

Answer: B

NEW QUESTION 4

Which feature in Avaya Orchestrator allows a support engineer to select the management protocols and credentials of the equipment that is to be monitored within the ACP 4200?

- A. Monitoring Setup
- B. Orchestrator Security Center
- C. Device and Credentials Editor
- D. ACP Configuration Wizard

Answer: D

NEW QUESTION 5

A support engineer is tasked to power down a VSP switch using the management tools available for the ACP 4200. Which statement is true about how the engineer would accomplish this task?

- A. Login to Enterprise Device Manager and use the chassis power down option.
- B. Login to Servertech PDU Web Interface and use the outlet control option.
- C. This can only be done if the engineer is on-site to switch off the VSP's power switch.
- D. This can only be done if the engineer is on-site to remove the VSP's power cable.

Answer: A

NEW QUESTION 6

Which key consideration is critical when upgrading an application in your ACP 4200 system?

- A. Ensuring that the application server is able to contact <http://support.avaya.com>
- B. Validating the customer lifecycle workbook information and updating any undocumented changes that were made
- C. Ensuring that you have the latest VSP software installed
- D. Checking the IP Template for the application information and updating it with any changes made to the application

Answer: C

NEW QUESTION 7

What is the first step in upgrading the VSP switches in an Avaya ACP 4200?

- A. Verify redundancy is active.
- B. Power down secondary device.
- C. Verify connectivity to NTP server.
- D. Disable Telnet access.

Answer: A

NEW QUESTION 8

Which statement about the LifeCycle Manage Workbook (LCM) and any time there is a change made to the ACP 4200 implementation is true?

- A. The LCM only needs to be updated when hardware devices are changed.
- B. Retrieve the LCM from ACP 4200 support prior to making any changes.
- C. The LCM is only needed when receiving the ACP 4200.
- D. Update the LCM with all changes and submit it via email to podfxsupport@avaya.com.

Answer: D

NEW QUESTION 9

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The system has two pairs of ServerTech PDUs. Which statement about the PDU firmware file describes the upgrade process that the engineer needs to follow?

- A. It will need to be uploaded to all 4 PDUs.
- B. It will need to be uploaded to each PDU Management Web Interface.
- C. It will need to be uploaded to one PD
- D. This PDU will then distribute the file to the remaining 3 PDUs.
- E. It will need to be uploaded to Orchestrato
- F. Orchestrator will then distribute the file to the 4 PDUs.

Answer: C

NEW QUESTION 10

Which two statements describe Product Support Notices (PSNs) from Avaya? (Choose two.)

- A. PSNs provide information about issues that have been reported.
- B. PSNs are typically issued along with the Release Notes of a product.
- C. PSNs may contain potential fixes or workarounds.
- D. PSNs are only available on the psn.avaya.com web site.

Answer: AC

NEW QUESTION 10

Which two statements are considered backup strategy best practices? (Choose two.)

- A. Create backups of the ACP 4200 system on the storage system inside the pod.
- B. Do not backup to the ACP 4200 itself, backup to an external location.
- C. No backups need to be made as the systems in ACP 4200, and the Pod are already reliable.
- D. VMware snapshots are recommended for virtual appliance backups.
- E. Determine business continuity, compliance, and regulatory considerations.

Answer: BD

NEW QUESTION 14

A maintenance window has been scheduled to allow for the upgrade of the firmware of one of the VSP switches in the ACP. What can be done to avoid receiving unnecessary notifications during this period?

- A. Disable Syslog messages on the VSP switch before performing the upgrade.
- B. Disable SNMP trap notification on the VSP switch before performing the upgrade.
- C. Use the Acknowledgments feature in the Orchestrator to acknowledge any notifications immediately.
- D. Use the Schedule Downtime feature in Orchestrator to schedule period of expected service interruption.

Answer: A

NEW QUESTION 15

Which equipment is standard in a new ACP 4200 4.0?

- A. IP 7254
- B. VSP 4850
- C. IP 8284
- D. VSP 7024

Answer: B

NEW QUESTION 17

What would a support engineer expect to find when using MSC to support, troubleshoot and maintain the ACP 4200 4.0?

- A. All current and previous license files
- B. Software library store
- C. Pod Upgrade Manager (PUM)
- D. VMware vSphere client application for VMware 6.5

Answer: D

NEW QUESTION 20

A customer called saying vMotion is not working as expected. To determine the issue, what is the first thing you would try?

- A. Check all physical wiring.
- B. From one of the Hosts, try to ping the vMotion VMKernel of the “Destination” Host.
- C. Place both hosts in maintenance mode, then restart once completed.
- D. Shut down and restart both hosts.

Answer: D

NEW QUESTION 25

Service warning alarms are being received by Orchestrator indicating that Port 27 on VSP 4850-1 is down. How would a support engineer determine the equipment that is connected to this port?

- A. Network Diagram in the Lifecycle Workbook
- B. Switch Wiring tab in the Lifecycle Workbook
- C. ACP Installation Guide
- D. Physical inspection

Answer: D

NEW QUESTION 30

A support engineer logs into Avaya Orchestrator and clicks on the Service Availability icon for the Power Supply of a G450 device. What information is the engineer looking for?

- A. The current state of the power supply (OK, Warning, Unknown or Critical).
- B. The amount power (in Watts) that the power supply is using.
- C. A percentage breakdown of the state of the power supply (OK, Warning, Unknown or Critical) over a period of time.
- D. A list of other services that are available for the G450 device.

Answer: A

NEW QUESTION 32

A PodFX system is being upgraded to ACP 4.0 and Avaya Orchestrator needs to have an IP address assigned. What would Avaya recommend for Orchestrator's IP address?

- A. Assign an unused IP address in the Management VLAN range for the Orchestrator.
- B. Re-use the PVM IP address for Orchestrator.
- C. Re-use the VPFM IP addresses for Orchestrator.
- D. There is no recommendation on which IP address to use for Orchestrator.

Answer: A

NEW QUESTION 34

For the HP Server iLO interface, where is the default password located?

- A. Default Password is MAC Address
- B. LifeCycle Management Workbook
- C. HP Server Admin Guide
- D. Tag on server

Answer: D

NEW QUESTION 36

While configuring the MSC to use NTP you see the NTP synching fail. What is the most common cause of this problem?

- A. VMware is not supporting NTP.
- B. The VSPs are rejecting the NTP messages.
- C. The NTP server is installed outside of the ACP 4200.
- D. The customer has a firewall between the MSC and the customer's NTP server.

Answer: B

NEW QUESTION 38

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