

## MS-720 Dumps

### Microsoft Teams Voice Engineer

<https://www.certleader.com/MS-720-dumps.html>



NEW QUESTION 1

- (Exam Topic 2)

You need to meet the technical requirements for the returns department.

How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

```
$ObjId = (Get-CsOnlineApplicationInstance -Identity returns.aa@contoso.com).ObjectId
```

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```
-EnableUserOverride $false -ResourceAccount $ObjId -CompanyName "Contoso"
```

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION 2

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls. You are implementing emergency numbers in Teams.

You need to remove the + symbol from any three-digit calls to the Session Border Controller (SBC)..

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer Area

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- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamtranslationrule?view=skype-ps> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-translate-numbers>

NEW QUESTION 3

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

- > All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
- > All other calls to the United States and Canada must go out through SBC2.
- > International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
'sbc1.contoso.com'	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^\\+1(425 206)(\\d{7})\$'
'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^\\+1(\\d{10})\$'
'sbc1.contoso.com', 'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc2.contoso.com', 'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^\\+(?!1)\\d+'
'sbc1.contoso.com', 'sbc3.contoso.com'	-OnlinePstnGatewayList <input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoicroute?view=skype-ps>

**NEW QUESTION 4**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

- Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24
- Teams client external IP subnet: 203.0.113.0/24
- Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52 112 0 0/14
- B. 198 51 100 0/24
- C. 203.0.113.0/24
- D. 192 168 0 0/24

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

**NEW QUESTION 5**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1.

You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

**NEW QUESTION 6**

- (Exam Topic 3)

Your company has an office in Seattle.

The default dial-in number for the company's Microsoft Teams meetings has an area code of 425.

The company does NOT have an office in New York. However, most of the company's customers are in New York.

You need to get a new default dial- In number that has a local 718 area code. You will NOT define additional location information in Teams.

Which two actions should you perform before you assign the bridge? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Get a Dedicated conference bridge (Toll) number.
- B. Search for new numbers by using a 718 area code.
- C. Get an auto attendant toll-free number.
- D. Get a Dedicated conference bridge (Toll Free) number.
- E. Search for new numbers by using New York.

**Answer:** AD

**NEW QUESTION 7**

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You need to provide a user with a device on his desk that can be used when the user's computer is turned off. The device must meet the following requirements:

- Support calls.
- Support video.
- Support speed dial.
- Display chat history.

Which type of device should you provide?

- A. Teams-certified handset
- B. Teams display
- C. Teams panel
- D. Teams Rooms

**Answer:** B

**Explanation:**

Reference:

<https://support.microsoft.com/en-us/office/get-started-with-teams-displays-ff299825-7f13-4528-96c2-1d3437e6>

**NEW QUESTION 8**

- (Exam Topic 3)

From Voice in the Microsoft Teams admin center, you select Operators and add an operator. You need to enable users for Microsoft Teams Phone.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

**Answer Area**

Acquire phone numbers.

Assign phone numbers to users.

Run the Set-CsUser cmdlet.

Run the New-CsOnlineNumberPortInOrder cmdlet.

Run the New-CsHybridTelephoneNumber cmdlet.

Create valid emergency addresses.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure>

**NEW QUESTION 9**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy
- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

**NEW QUESTION 10**

- (Exam Topic 3)

Your company is migrating from a legacy PBX system to Microsoft Teams.

The phone number range is +1-423-555-1xxx. The PBX system uses four-digit dialing internally. Extensions are the last four digits of the number.

You need to ensure that you can use four-digit dialing for your numbers in Teams. The solution must minimize administrative effort. How should you configure the normalization rule? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

Pattern:	<div><div>^(\d{4})\$</div><div>^(1\d{3})\$</div><div>+1423555\$1</div><div>+14235551\$3</div><div>+14235551\d?3</div><div>+14235551\d{3}</div></div>
Translation:	<div><div>^(\d{4})\$</div><div>^(1\d{3})\$</div><div>+1423555\$1</div><div>+14235551\$3</div><div>+14235551\d?3</div><div>+14235551\d{3}</div></div>

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

Pattern:	<div><div>^(\d{4})\$</div><div>^(1\d{3})\$</div><div>+1423555\$1</div><div>+14235551\$3</div><div>+14235551\d?3</div><div>+14235551\d{3}</div></div>
Translation:	<div><div>^(\d{4})\$</div><div>^(1\d{3})\$</div><div>+1423555\$1</div><div>+14235551\$3</div><div>+14235551\d?3</div><div>+14235551\d{3}</div></div>

**NEW QUESTION 10**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to provide two users with the ability to share a single phone number for inbound and outbound calling.

What are two ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. call queues  
B. call forwarding  
C. group call pickup  
D. call delegation  
E. call park

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue> <https://docs.microsoft.com/en-us/microsoftteams/call-sharing-and-group-call-pickup>

**NEW QUESTION 13**

- (Exam Topic 3)

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.
- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

Answer: BC

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

NEW QUESTION 17

- (Exam Topic 3)  
You are selecting devices for use in conference rooms. The conference rooms must support two front of room displays.  
Which two types of devices meet the requirements? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android
- B. Microsoft Teams displays
- C. Microsoft Teams audio conference phones
- D. Microsoft Teams Rooms on Windows
- E. Microsoft Surface Hub 2S

Answer: AD

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

NEW QUESTION 19

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment.  
You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1@contoso.com.  
Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.  
NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions

Create a voice route that has a dialed number pattern of `"^+1(\d{10})$"`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `"^+1(\d{10})$"`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

>

<

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions

Create a voice route that has a dialed number pattern of `"^\\+1(\\d{10})$"`.

Create a dial plan.

Assign a dial plan to user1.

In the global dial plan, create a normalization rule that has a pattern of `"^\\+1(\\d{10})$"`.

Assign a voice routing policy to user1.

Create a voice routing policy.

Add a PSTN usage record named Record1.

Answer Area

Create a voice routing policy.

>

Assign a dial plan to user1.

<

In the global dial plan, create a normalization rule that has a pattern of `"^\\+1(\\d{10})$"`.

NEW QUESTION 20

- (Exam Topic 3)  
You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users. You are deploying Microsoft Teams Rooms. The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams. You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.
- D. MFA is unsupported In reams Rooms.

Answer: A

NEW QUESTION 24

- (Exam Topic 3)  
The network meeting settings for Microsoft Teams are configured as shown in the following exhibit.

Network

Set up how you want to handle Teams meetings real-time media traffic (audio, video and screen sharing) that flow across your network.

Insert Quality of Service (QoS) markers for real-time media traffic

☒ On

Select a port range for each type of real-time media traffic

☒ Specify port ranges

☐ Automatically use any available ports

Media traffic type	Starting port	Ending port	Total ports
Audio	50000	50019	20
Video	50020	50039	20
Screen sharing	50040	50059	20

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.  
NOTE: Each correct selection is worth one point.

Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481  
50000 through 50019  
50020 through 50039  
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80  
443  
3478  
50000

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**  
Answer Area

The Teams Transport Relay service will use UDP ports [answer choice].

3478 through 3481  
50000 through 50019  
50020 through 50039  
50040 through 50050

If you set Insert Quality of Service (QoS) markers for real-time media traffic to **Off**, the Teams Transport Relay service will use UDP port [answer choice].

80  
443  
3478  
50000

**NEW QUESTION 29**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a Microsoft 365 group. Does this meet the goal?

- A. Yes  
B. No

**Answer:** A

**Explanation:**

Reference:

<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 30**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are designing a room that will be used for collaboration.

You need to select a device for the room. The device must meet the following requirements:

- Support video.
- Support one-touch join for meetings.
- Can start new meetings from within the room.
- Support HDMI ingestion of content into Teams.

Which type of device should you select? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams Rooms on Android  
B. Microsoft Teams panels  
C. Microsoft Teams Rooms on Windows  
D. Microsoft Surface Hub 2S.  
E. Microsoft Teams displays.

**Answer:** AC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

**NEW QUESTION 35**

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