

Exam Questions MS-220

Troubleshooting Microsoft Exchange Online

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NEW QUESTION 1

- (Exam Topic 1)

You need to resolve the issue reported by User2.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 2

- (Exam Topic 1)

You need to resolve the issue reported by Admin2. Which role should you assign to Admin2?

- A. Author
- B. Publishing Author
- C. Editor
- D. Non-Editing Author

Answer: C

NEW QUESTION 3

- (Exam Topic 2)

You need to resolve the issue reported by User2.

How should you complete the commands? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 4

- (Exam Topic 2)

You need to troubleshoot the executives' archive mailbox issue. What should you do?

- A. Verify the mailbox storage quota limit.
- B. Create a mailbox usage report.
- C. Create a transport rule report.
- D. Verify the MaxSendSize and MaxReceiveSize limits.

Answer: D

NEW QUESTION 5

- (Exam Topic 2)

You need to resolve the retention issue reported by members of the compliance team. What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct answer is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 6

- (Exam Topic 2)

You need to configure email for Trey Research.

What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 7

- (Exam Topic 2)

You need to resolve the Outlook issue reported by the Contoso users.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 8

- (Exam Topic 3)

A company uses Exchange Online. The company creates a public folder mailbox named Pub1. A user named User1 reports they are unable to access Pub1.

User1 reports they receive the following error message after you configure the permission on Pub1: There is no existing permission entry found for user: User1

You need to resolve the issue. Which cmdlet should you use?

- A. Update-PublicFolder
- B. Update-PublicFolderMailbox
- C. Set-PublicFolder
- D. Update-PublicFolderHierarchy
- E. Set-MailPublicFolder

Answer: A

NEW QUESTION 9

- (Exam Topic 3)

A company named Contoso, Ltd. uses Exchange Online. A company named Fabrikam, Inc. uses a Microsoft Exchange Server 2019 hybrid environment.

A mailbox at Contoso is deleted because the Azure Active Directory (Azure AD) user account associated with the mailbox is soft-deleted from Azure AD. A mailbox at Fabrikam is soft-deleted in Exchange Online and the Azure AD user account associated with the mailbox is hard-deleted from Azure AD.

You need to restore the mailboxes for each company. If possible, you must associate the restored mailbox with the original Azure AD user account.

Which cmdlets should you run? To answer, drag the appropriate cmdlets to the correct companies. Each cmdlet may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 10

- (Exam Topic 3)

A company named Contoso, Ltd. uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes exist in Exchange Server and in Exchange Online. Users in Exchange Online report they are unable to view free/busy information for users in Exchange Server. You suspect that the problem is caused by Autodiscover DNS queries. You plan to bypass the Autodiscover process to exclude this as a potential cause.

You need to configure Exchange Online for the on-premises endpoint.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 10

- (Exam Topic 3)

A company uses Exchange Online. The Exchange ActiveSync access setting is configured to quarantine. A user named User1 removes a mobile device from Exchange.

When User1 tries to connect the same device to Exchange, the device is not quarantined. You need to ensure that the device is quarantined.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 14

- (Exam Topic 3)

You are evaluating the following SPF DMARC values:

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE Each correct selection is worth one point.

NEW QUESTION 17

- (Exam Topic 3)

A company uses Exchange Online.

A user reports receiving the following non-delivery report (NDR) when sending an email: 5.2.2 Submission quota exceeded. The sender has exceeded the recipient rate limit. What should you do?

- A. Instruct the sender to reduce the email size and resend the email.
- B. Increase the Maximum number of recipients in a message value.
- C. Instruct the sender to wait 24 hours before resending the email.
- D. Increase the Maximum size of a message sent value.

Answer: C

NEW QUESTION 19

- (Exam Topic 3)

A company uses Exchange Online.

A user configures a Microsoft Outlook rule to forward email to external recipients. The user reports that emails are not being automatically forwarded. You need to

resolve the issue. What should you configure?

- A. Anti-spam policy
- B. Anti-phishing policy
- C. Data loss prevention rule
- D. Connection filter policy

Answer: A

NEW QUESTION 23

- (Exam Topic 3)

A company uses a Microsoft Exchange Server 2019 hybrid environment. User mailboxes are hosted on the Exchange Server. You observe that user mailboxes are configured to automatically forward emails to external recipients. You need to identify which mailboxes are automatically forwarding emails. What should you use?

- A. an auto forwarded messages report
- B. a mail flow rule
- C. an outbound spam policy
- D. a role assignment policy

Answer: C

NEW QUESTION 28

- (Exam Topic 3)

A company has a Microsoft Exchange Server 2019 hybrid environment. The administrator renews the SMTP certificate on the Exchange Server after the certificate expires.

On-premises users report they are unable to receive emails from Exchange Online users. You need to resolve the issue.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 30

- (Exam Topic 3)

A company uses a Microsoft Exchange Server 2019 hybrid environment. An on-premises user named User1 has access to a legacy public folder named Sales. A user named User2 is hosted in Exchange Online.

User1 reports receiving the following error when granting the ability to create and read items in Sales to User2.

"One or more users cannot be added to the folder access list. Non-local users cannot be given rights on this server."

You need to resolve the issue for User2.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 33

- (Exam Topic 3)

A company uses Exchange Online. The company enables modern authentication. Users report that Microsoft Outlook continuously prompts for credentials. You need to ensure that users can authenticate successfully. Which registry key should you configure on the client computers?

- A. AlwaysUseMSOAuthForAutoDiscover
- B. PreferProvidedEmailInAutoDiscoverAuthPrompts
- C. ExcludeHttpsAutoDiscoverDomain
- D. ExcludeExplicit0365Endpoint

Answer: B

NEW QUESTION 35

- (Exam Topic 3)

A company uses Exchange Online. The company creates dynamic distribution groups for managers of each department.

A manager reports that some of the users in their department are not receiving emails when sending messages to a dynamic distribution group named Group1. You need to provide a membership list of Group1 to the manager.

How should you complete the command? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 36

- (Exam Topic 3)

A company uses a Microsoft Exchange Server 2019 hybrid environment.

A user named User1 has an on-premises mailbox and an archive mailbox in Exchange Online. You need to ensure that User1 can store up to 1 TB in the archive mailbox.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the Enable-Mailbox User1 -AutoExpandingArchive Command.
- B. Run the Set-OrganizationConfig -AutoExpandingArchive command.
- C. Assign an Exchange Online Plan 2 license to User1.
- D. Assign an Exchange Online Kiosk license to User1.
- E. The user reports that their archive mailbox is full.

Answer: BD

NEW QUESTION 41

- (Exam Topic 3)

A company has a Microsoft Exchange Server 2019 hybrid environment. The company enables Office 365 Message Encryption (OME) and journaling. You discover that there are encrypted emails in the journaling mailbox. You need to ensure that all journaled emails are decrypted. Which command should you use?

- A. Set-IRMConfiguration -TransportDecryptionSetting Mandatory
- B. Set-OMEConfiguration -Identity "OME Configuration" -EmailText "Encrypted message enclosed,"
- C. Set-IRMConfiguration -DjournalReportDecryptionEnabled \$true
- D. Set-IRMConfiguration -JournalReportDecryptionEnabled Jfalse

Answer: C

NEW QUESTION 42

- (Exam Topic 3)

You review the following data from an extended message trace for an email:

You need to determine the action performed on the email. Which action was performed when the email was received?

- A. The email was marked as spam and delivered to the recipient's Junk Email folder.
- B. The email skipped spam filtering and was delivered because the sender was in the Allowed Senders list.
- C. The email was released from the quarantine and was sent to the intended recipients.
- D. The email skipped spam filtering and was delivered because the source IP address was in the IP Allow list.

Answer: A

NEW QUESTION 44

- (Exam Topic 3)

A company uses a Microsoft Exchange Server 2019 hybrid environment.

Users hosted on Exchange Online report that they cannot view Exchange Server users' free/busy information. Exchange Online users can view free/busy information for other Exchange Online users. Exchange Server users can view free/busy information for other Exchange Server users.

You need to troubleshoot why Exchange Online users cannot view free/busy information for Exchange Server users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Run the Get-organization Relationship cmdlet in Exchange Online.
- B. Run a connectivity test from the Microsoft Remote Connectivity Analyzer.
- C. Run the install-FreeBusyFolder cmdlet on the Exchange Server.
- D. Run the Get-Exchangeserver | f1 internet web Proxy cmdlet on the Exchange Server.

Answer: BD

NEW QUESTION 47

- (Exam Topic 3)

A company is migrating to Exchange Online.

You receive the following error message when migrating a public folder batch: Error (A subscription wasn't found for this user)

You need to ensure that the migration batch completes.

Which two cmdlets should you use? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Remove-MoveRequest
- B. Start-MigrationBatch
- C. Stop-MigrationBatch
- D. Remove-MigrationBatch
- E. Complete-MigrationBatch

Answer: AE

NEW QUESTION 48

- (Exam Topic 3)

A company uses Exchange Online in a multi-geo environment. A user named User1 has delegate permission to the mailbox of a user named User2. Auditing is enabled for the organization. All users are assigned Microsoft 365 E5 licenses.

You discover that all mailbox access to User2 is being logged. However, security policies mandate that only mailbox access from administrators should be audited.

You need to ensure that mailbox audit logs conform to the security requirements.

Solution: Run the following Command: Set-Mailbox -Identity User1 -AuditEnabled \$false Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 53

- (Exam Topic 3)

A company uses Exchange Online. Users report that emails sent to external recipients are not being received by the external recipients. The users do not receive nondelivery report (NDR) notifications.

You plan to perform a message trace. The trace report must meet the following requirements:

- Display only emails sent to the external recipients.
- Return email addresses for recipients. The recipients are unknown.
- Display up to 40,000 results.
- Identify emails up to 60 days.

You need to configure the trace definition. You select the sender.

Which three parts of the trace definition must you configure? To answer, select the appropriate options in the dialog box in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 58

- (Exam Topic 3)

A company uses Exchange Online.

A user receives a non-delivery report when sending emails to external recipients. You perform a message trace and discover that emails are not being sent from the Exchange environment.

You need to identify the component that is causing the issue. Which component is causing the issue?

- A. Anti-phishing protection
- B. Anti-spoofing protection
- C. Connection filter policies
- D. Mail flow rules

Answer: C

NEW QUESTION 59

- (Exam Topic 3)

A company uses Exchange Online.

A user reports that they did not receive an email from an external sender. You perform a message trace and observe the following in the message header SFV: BU
You need to resolve the issue.

Solution: Remove the sender's domain from the domain block list in the anti-spam policy. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 62

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