



Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

NEW QUESTION 1

Which two protocols does the Cisco IM Presence service use to federate with external domains? (Choose two.)

- A. XMPP
- B. SNMP
- C. SIP
- D. SCCP
- E. SMPP

Answer: AC

NEW QUESTION 2

Which DNS record is used for on-premises service by Jabber clients?

- A. _collab-edge._tcp.<domain> SRV record
- B. _cisco-uds._tls.<domain> SRV record
- C. _cisco-uds._tcp.<domain> SRV record
- D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 3

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= [ ] PRODUCT_MODE= [ ]
AUTHENTICATOR= [ ] TFTP= [ ] CTI= [ ]
```

- | | | | | |
|--------------|--------------|------------|---|--------|
| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT_MODE= Phone_Mode
AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200
```

- | | | | | |
|--------------|--------------|------------|---|--------|
| 10.11.20.201 | Registration | Phone_Mode | 1 | Jabber |
| 10.0.1.200 | Clear | Softphone | 2 | CUCM |

NEW QUESTION 4

An engineer is configuring DNS for service discovery in a jabber deployment for On-premises Clients. Which snippet will complete the SRV record name _tcp.example.com?

- A. _cisco_uds
- B. _collab_edge
- C. _xmp
- D. server
- E. _xmpp-client

Answer: A

NEW QUESTION 5

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

- A. Connection IMAP Server
- B. Connection Mailbox Sync
- C. Connection Notifier

- D. Connection Message Transfer Agent
- E. Connection Conversation Manager

Answer: CE

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/troubleshooting/guide/b_11xcuctsg/b_1

NEW QUESTION 6

Users report that they are unable to check voicemail. and an engineer discovers that the voicemail system is not routing calls between Cisco Unity Connection and Cisco UCM via SCCP Which action should be taken to resolve this issue?

- A. Verify registration of the CTI ports.
- B. Verify OPTIONS Ping in the SIP trunk profile.
- C. Verify voicemail SIP trunk in the route list.
- D. Verify Calling Search Space in the Directory Number setting.

Answer: D

NEW QUESTION 7

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

SSO Mode Discovery
IDP Authentication
Service Provider Authentication
Service Provider Authorization request

NEW QUESTION 8

An engineer is troubleshooting an MWI Issue between Unity Express and CallManager Express. In the debug SIP logs, the engineer can see CallManager Express responding to Unity Express with a 488 Not Acceptable Media message. Which action resolves the issue?

- A. Ensure that codec G.722 is configured in the dial peer.
- B. Ensure that codec G.711ulaw is configured in the dial peer.
- C. Ensure that codec G.711alaw is configured in the dial peer.
- D. Ensure that codec G.729 is configured in the dial peer.

Answer: B

NEW QUESTION 9

A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a Cisco UCM server? (Choose two.)

- A. CCMCIP=10.10.10.99
- B. CUP_ADDRESS=10.10.10.98

- C. CTI=10.10.10.97
- D. REGISTRATION_SERVER=CUCM
- E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 10

SAML SSO is enabled in Cisco Unified Communications Manager. What happens when a browser-based client attempts to access a protected resource on a service provider?

- A. The browser follows the redirect and issues an HTTPS GET request to the IdP.
- B. The IdP checks for a valid browser session.
- C. The service provider generates a SAML authentication request.
- D. The SAML request is maintained as a query parameter in the GET request.

Answer: C

NEW QUESTION 10

A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call handler. What should the administrator change to resolve this issue?

- A. T302 Timer
- B. Rings to wait
- C. Release to switch
- D. No answer ring duration (seconds)

Answer: B

NEW QUESTION 12

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderOpenRequest
- B. CTI ProviderRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

Answer: A

NEW QUESTION 13

Which component of SAML SSO defines the transport mechanism that is used to deliver the SAML messages between entities?

- A. profiles
- B. metadata
- C. assertions
- D. bindings

Answer: D

NEW QUESTION 16

An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

- A. Consult Transfer
- B. Supervised Transfer
- C. Release to Switch
- D. HookFlash Transfer

Answer: A

NEW QUESTION 20

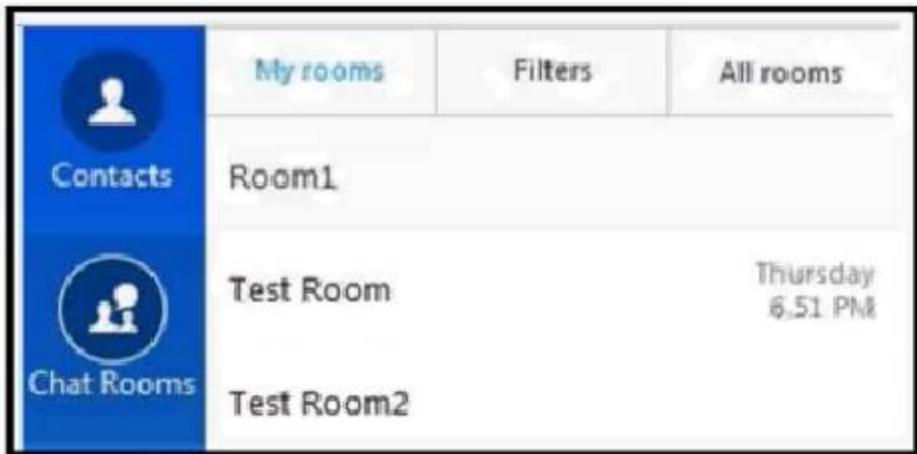
What submits credentials to the LDAP server during a call that uses SAML SSO?

- A. Cisco UCM server
- B. Service provider
- C. Browser-based Client
- D. IdP

Answer: D

NEW QUESTION 21

Refer to the exhibit.



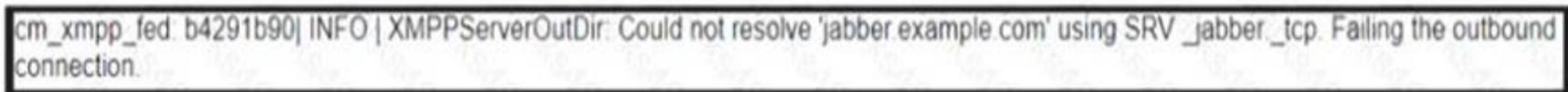
Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

- A. Start the Cisco XCP Message Archiver.
- B. Start the Cisco XCP Text Conference Manager.
- C. Restart the Cisco XCP Directory Service
- D. Restart the Cisco XCP XMPP Federation Connection Manager.

Answer: B

NEW QUESTION 26

Refer to the exhibit.



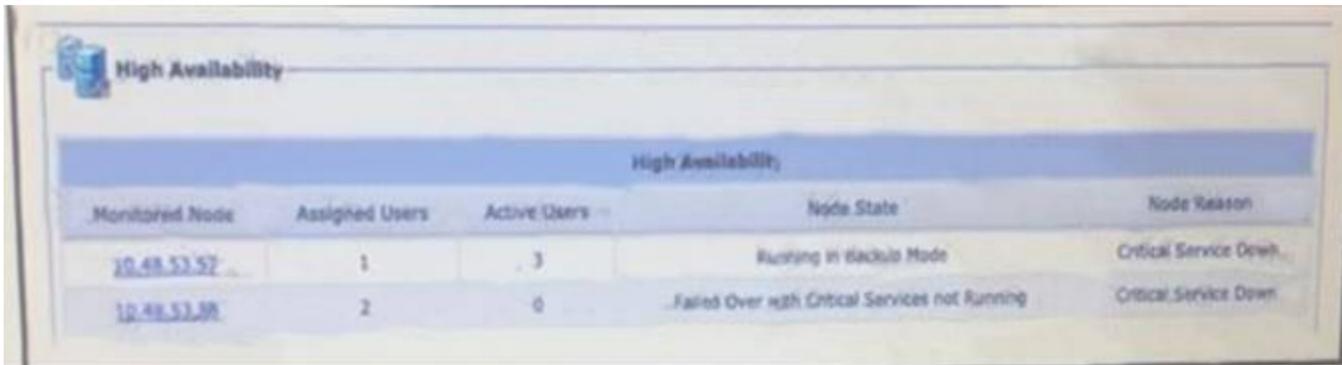
An administrator is troubleshooting an issue with XMPP Federation between two, eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s). How many nodes must be selected to publish?

- A. 1
- B. 5
- C. 10
- D. 20

Answer: A

NEW QUESTION 28

Refer to Exhibit.



An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

- A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
- B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
- C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
- D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: A

NEW QUESTION 31

Refer to the exhibit.



A collaboration engineer is troubleshooting an alarm that indicates that there are duplicate user IDs. Which two actions resolve this issue? (Choose two.)

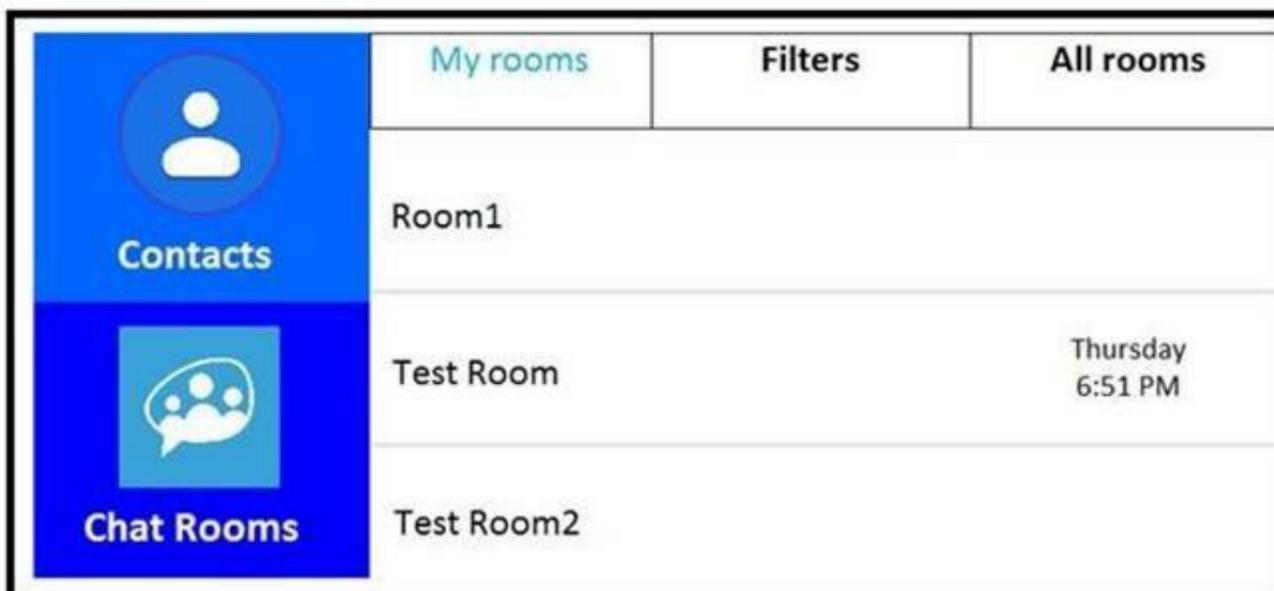
- A. Rename the user ID value for one user if different users on different clusters have the same user ID assigned

- B. Delete the user ID for the duplicate user ID
- C. Rename the directory URI value for one of the users to ensure that there is no duplication.
- D. Assign the duplicate user to the secondary Cisco IM and Presence node
- E. Unassign a user from one of the dusters when the same user is assigned to two different dusters

Answer: AC

NEW QUESTION 34

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- A. Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- B. Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center – Feature Services.
- C. Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center – Network Services.
- D. Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

Answer: D

NEW QUESTION 35

In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

- A. IMAP
- B. SMTP
- C. SIP
- D. SCCP

Answer: B

NEW QUESTION 39

Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

- A. CISCO_UDS_DOMAIN
- B. TFTP_ADDRESS
- C. VOICEMAIL_SERVER_ADDRESS
- D. SERVICES_DOMAIN
- E. TFTP

Answer: DE

NEW QUESTION 43

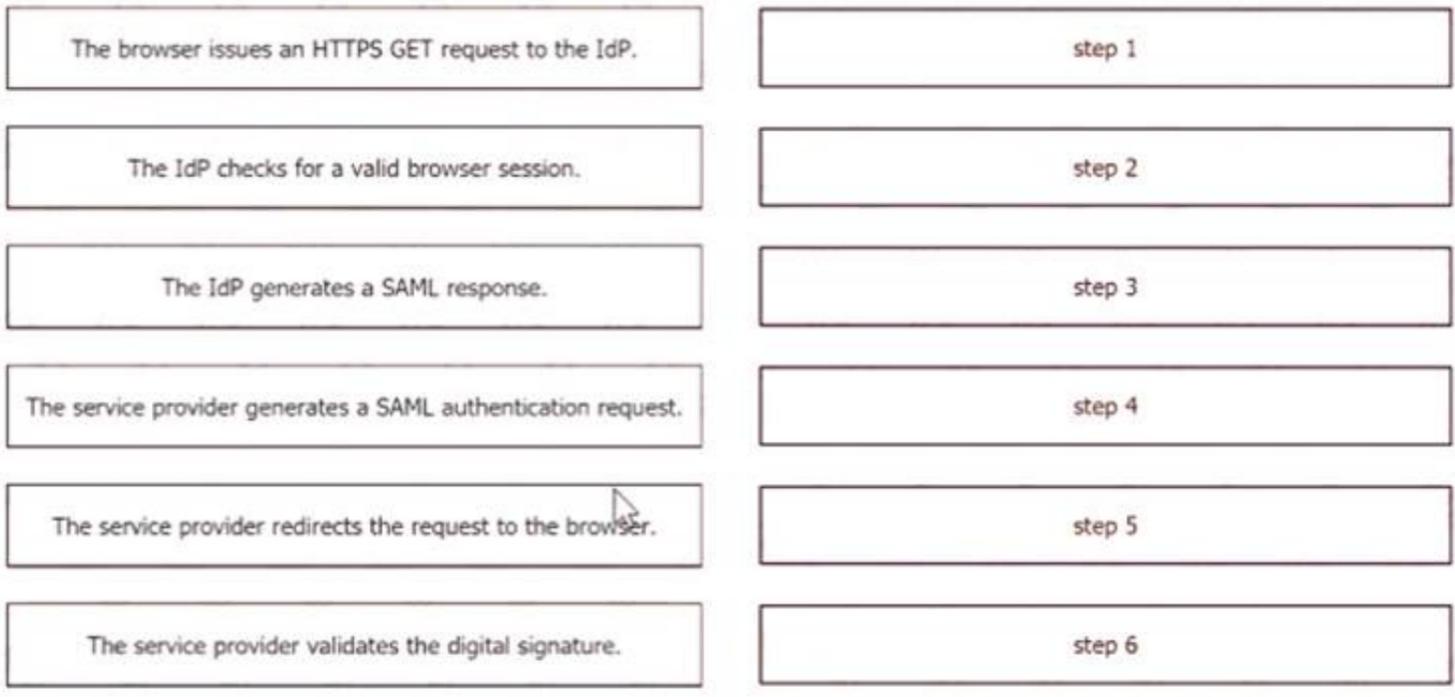
What are two authentication mechanisms for identity provider authentication? (Choose two.)

- A. UID
- B. PKI/CAC
- C. ACS
- D. Password only
- E. Kerberos

Answer: BC

NEW QUESTION 47

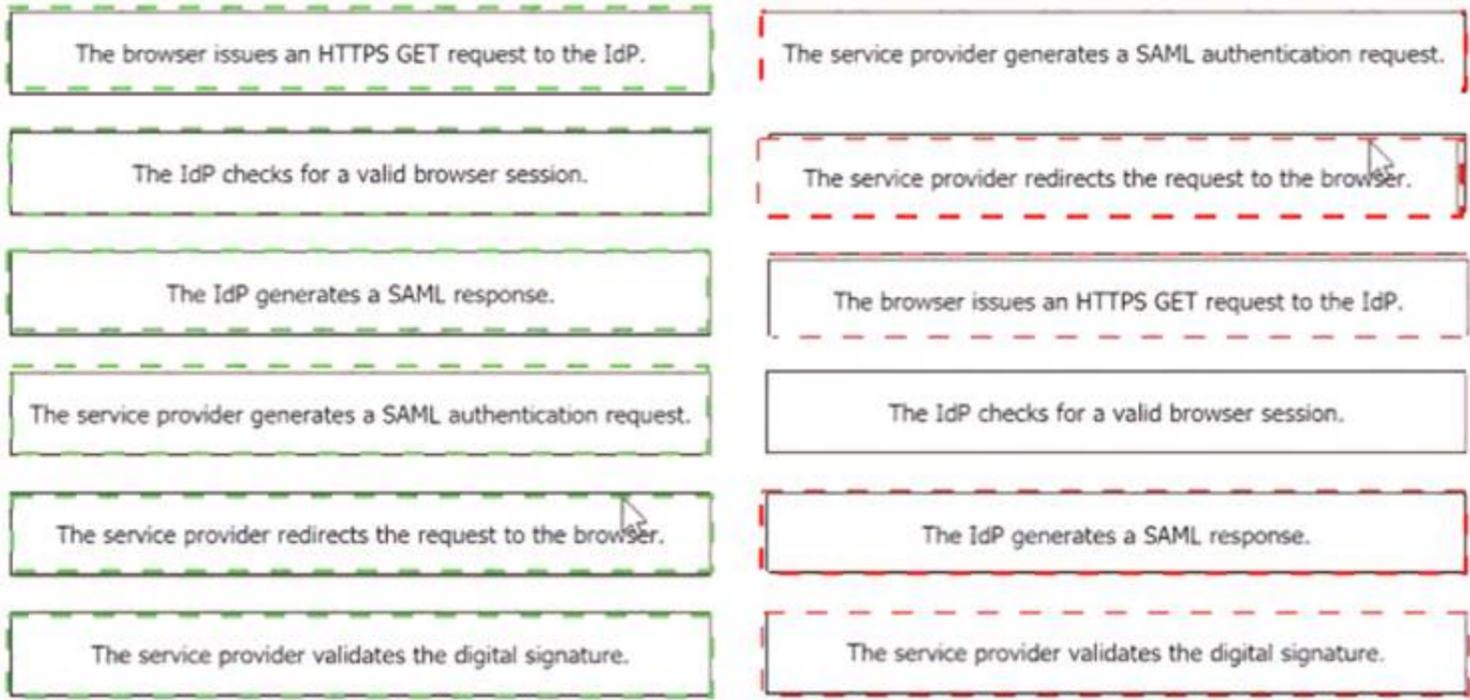
Drag and drop the steps of the SAML SSO process from the left into the order on the right.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 51

Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

- A. Cisco CTIManager
- B. Cisco CTL Provider
- C. Cisco Presence Engine
- D. Cisco Serviceability Reporter

Answer: A

NEW QUESTION 54

Refer to the exhibit.

Direct Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Phone System
<input type="checkbox"/>	NewYork_AA	Active	11112222		
<input type="checkbox"/>	Attempt Sign In	Active			
<input type="checkbox"/>	Chicago_AA	Active	22221111		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
Forwarded Routing Rules in Descending Order of Precedence					
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					
<input type="checkbox"/>	Display Name	Status	Dialed Number	Calling Number	Forwarding Station
<input type="checkbox"/>	Attempt Forward	Active			
<input type="checkbox"/>	Dallas_AA	Active	2222		
<input type="checkbox"/>	Arizona_AA	Active	11112222		
<input type="checkbox"/>	Opening Greeting	Active			
<input type="button" value="Delete Selected"/> <input type="button" value="Add New"/> <input type="button" value="Change Order"/>					

Calls that are not answered by the user are for the location. If the user at extension 11112222 does not have a voice mailbox, which rule is utilized when Cisco Unity Communication receives the forwarded call?

- A. NewYork_AA
- B. Attempt Sign In
- C. Arizona_AA
- D. Opening_Greeting

Answer: C

Explanation:

"When Unity Connection receives a call, it first determines if it is a direct or forwarded call based on the call information that is sent by the phone system, and then applies the applicable call routing table. If the call information matches all of the conditions for the first rule, the call is routed as specified in the rule. If any of the conditions specified in the first rule are not met, the call information is then compared to the conditions of the second rule, and so on, until a rule is found that matches all the characteristics of the call." https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcu

NEW QUESTION 57

Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

- A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711alaw
- B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec ilbc
- C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711ulaw
- D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g729r6

Answer: C

NEW QUESTION 58

An engineer must verify that the DNS SRV entries that are configured have the correct Information. How Is this configuration completed via a Windows machine?

- A. Go to Windows Explorer and type nslookup
- B. Set the type=internet, and then enter the SRV record.
- C. Go to the command prompt and type dnslookup
- D. Set the type=si
- E. and then enter the SRV record.
- F. Go to Internet Explorer and type nslookup
- G. Set the type=svr, and then enter the SRV record.
- H. Go to the command prompt and type nslookup
- I. Set the type=svr, and then enter the SRV record.

Answer: D

NEW QUESTION 61

Refer to the exhibit.



The associated directory number is configured with Call Forward All to voicemail in Cisco UCM. When users call the directory number they hear the opening greeting. Which action should be taken to correct this issue?

- A. Modify the rule to a Forward Routing Rule.
- B. Modify the Calling Number to 3005.
- C. Modify the Dialed Number condition from "Equals" to "In".
- D. Modify the Call Forward All to the voicemail pilot.

Answer: A

NEW QUESTION 66

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- A. Configure default static routes for each blocked domain with an invalid next-hop IP address.
- B. Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- C. Block the specified SIP domains on the Expressway
- D. Add each allowed domain as a SIP Federated domain.

Answer: C

NEW QUESTION 67

Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

- A. HTTP
- B. XMPP
- C. UDS
- D. LDAP
- E. SIP

Answer: CD

NEW QUESTION 69

Which HTTP response code does Cisco UCM use to redirect a client to the identity provider for authentication?

- A. 300
- B. 301
- C. 302
- D. 304

Answer: C

NEW QUESTION 72

What are two characteristics of HTTPS networking for Cisco Unity Connection? (Choose two)

- A. HTTPS single-site networks are joined via an intersite link
- B. HTTPS networking uses a ring topology
- C. HTTPS networking supports a maximum of 25 locations
- D. HTTPS networking uses the SMTP protocol
- E. HTTPS networking supports multisite networks

Answer: CD

NEW QUESTION 73

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Answer: B

Explanation:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_

NEW QUESTION 76

A collaboration engineer is troubleshooting an issue with Jabber client logins on the internal network. Users are receiving a certificate error message that Jabber cannot accept the certificate from the server. Users of phone-only mode Jabber clients do not have the same issue. Which two certificates must be regenerated in the initial steps of resolving this issue? (Choose two.)

- A. Cisco UCM tomcat certificate
- B. Cisco IM and Presence cup-xmpp certificate
- C. Cisco UCM CallManager certificate
- D. Cisco IM and Presence cup certificate
- E. Cisco IM and Presence tomcat certificate

Answer: AE

NEW QUESTION 78

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. `utils sso status`
- B. `show sso status`
- C. `show saml status`
- D. `utils saml status`

Answer: A

NEW QUESTION 79

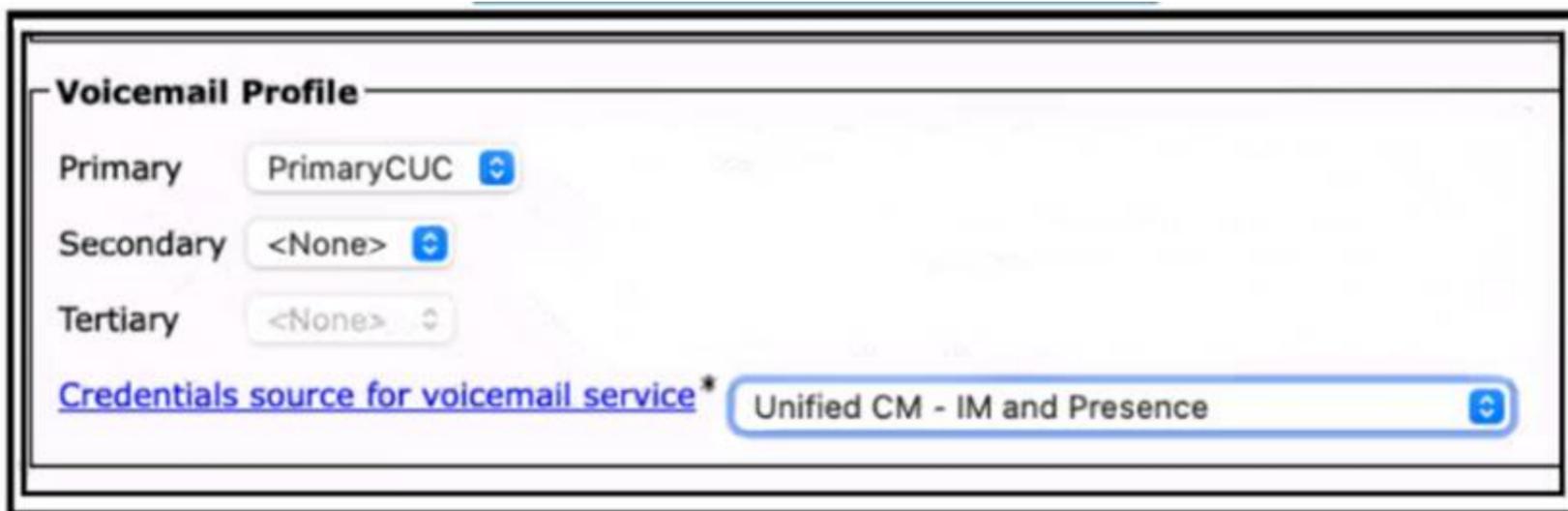
What is a step in the SAML SSO process?

- A. The IdP redirects the SAML response to the browser.
- B. The LDAP server extracts the assertion.
- C. The service provider issues an authentication challenge to the browser.
- D. The browser issues an HTTPS POST request to the IdP.

Answer: A

NEW QUESTION 84

Refer to the exhibit



A collaboration engineer is troubleshooting an issue with Cisco Jabber for Windows deployed in phone-only mode. The users are reporting that they cannot access voicemail services via the Cisco Jabber for Windows client on the corporate LAN. Which steps resolve this issue?

- A. Add a secondary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages
- B. Apply the voicemail service to a service profile so that the client can retrieve the settings
- C. Update the jabber-config.xml file with the correct voicemail parameters and restart the appropriate services
- D. Add a primary voicemail service to Cisco UCM to allow Cisco Jabber users to receive voice messages

Answer: D

NEW QUESTION 89

An engineer needs to configure calendar integration between Microsoft Exchange and a Cisco IM and Presence server. The engineer created the resource mailboxes and now needs to add impersonation. Which command accomplishes this task using the Exchange Management Shell from Microsoft Exchange?

- `Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Policy (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As`
- `Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As`
- `Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -Group (Get-User -Identity User | select-Group).identity -ExtendedRights Receive-As`
- `Add-ADPermission -Identity (Get-OrganizationConfig).DistinguishedName -User (Get-User -Identity User | select-object).identity -ExtendedRights Receive-As`

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 92

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat

Answer: C

Explanation:

CUP-XMPP-S2S (Cisco Unified Presence - Extensible Messaging and Presence Protocol - Server to Server) Certificate • Used to validate secure connection for XMPP interdomain federation with externally federated XMPP system.

NEW QUESTION 93

Refer to the exhibit

```

[0325fb70] info| deliver.c:1184 DELIVER: type:8, host:pecm.imp-pub-cll-collab-internal,
pool:0x8e9d1c0, packet:<route from='jwhite@jsm-1.imp-pub-cll-collab-internal/F6C18128'
to='pecm.imp-pub-cll-collab-internal/AgAAAOle1w'><message from='jdoe@cll-collab.internal/
jabber_27369' id='4d0beb90:aaaa:42e9:90d3:b8b7fc0bb6c5' to='jwhite@cll-collab.internal'
type='chat' xml:lang='en'><body> Hi JaXXXXXXXXXXXXXXXXXX</body><thread>
connect21611</thread><html xmlns='http://jabber.org/protocol/xhtml-im'><body
xmlns='http://www.w3.org/1999/xhtml'>XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXX</body></html><active xmlns='http://jabber.org/protocol/
chatstates' /></message></route>
    
```

A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

- A. XCP Router
- B. Client Profile Agent
- C. Presence Engine
- D. XCP Connection Manager

Answer: A

NEW QUESTION 96

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

Answer: BD

NEW QUESTION 97

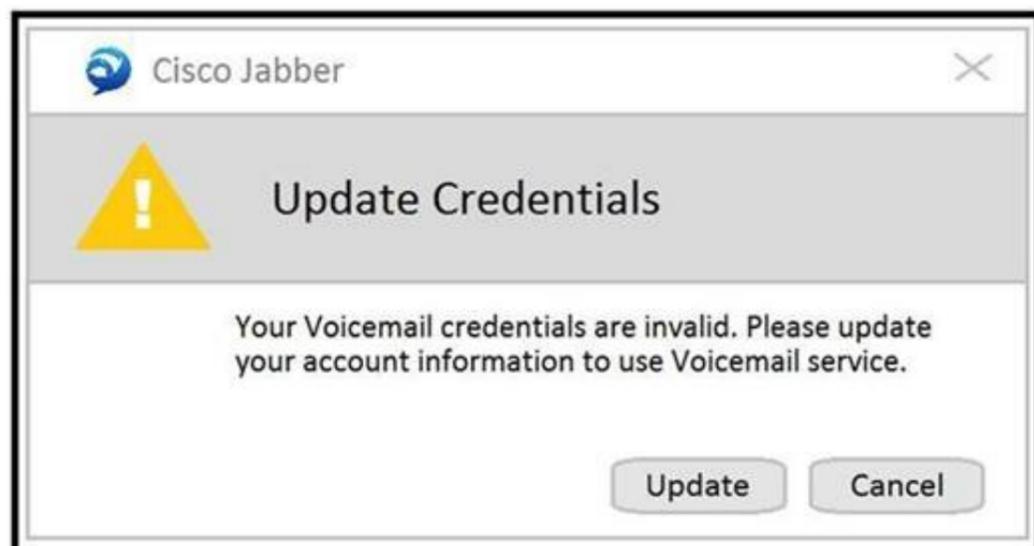
A collaboration engineer is troubleshooting Apple push notification Issues and calls Cisco TAC for assistance. The Cisco TAC Engineer indicates that diagnostic information has not been received for the cluster. Which action resolves this issue?

- A. Temporarily enable manual downloads of log files from the Cisco Cloud Onboarding page on Cisco UCM.
- B. Temporarily disable push notifications so that Cisco UCM can generate the diagnostics log files.
- C. Enable "Send encrypted PII to the Cisco Cloud for troubleshooting" on the Cisco Cloud Onboarding Configuration page.
- D. Enable "Send Troubleshooting Information to the Cisco Cloud" on the Cisco Cloud Onboarding Configuration page.

Answer: D

NEW QUESTION 99

Refer to the exhibit.



Which action allows a remote Cisco Jabber user utilizing Mobile and Remote Access to automatically log in to a Cisco Unity Connection voicemail box via OAuth?

- A. Add CUCM under System Settings > Authz Servers in Cisco Expressway-E.
- B. Add CUCM under System Settings > Authz Servers in Cisco Expressway-C.
- C. Add CUCM under System Settings > Authz Servers in Cisco Unity.
- D. Add CUCM under System Settings > Authz Servers in Cisco Unity Connection.

Answer: D

NEW QUESTION 104

Which authentication method allows a user to log in to an SSO-enabled Cisco Unified Communications application by utilizing a Microsoft Windows login, thereby not requiring any credentials to be entered?

- A. Smart Card
- B. OAuth
- C. form-based
- D. Kerberos

Answer: D

Explanation:

<https://www.cisco.com/c/en/us/support/docs/unified-communications/jabber-windows/118773-configure-kerber> The main advantage of Kerberos authentication compared to the other authentication methods is that you do not need to provide your credentials when you log in to Cisco Jabber. If you use Kerberos, the client does not prompt users for credentials, because authentication was already provided to gain access to the Windows desktop. This authentication method allows you to log in to Cisco Jabber with your Microsoft Windows login.

NEW QUESTION 106

An administrator is setting up the Cisco Unified IM and Presence on-premises high availability feature and wants the Server Recovery Manager to initiate failover after 90 seconds. However, failover is happening after 60 seconds How is this issue corrected?

- A. Change peer Heartbeat Timeout to 90 seconds.
- B. Change Keep Alive (Heartbeat) Interval to 90 seconds
- C. Change critical service delay to 90 seconds.
- D. Change keep Alive (Heartbeat) Timeout to 90 seconds.

Answer: D

NEW QUESTION 110

An engineer is configuring a Cisco Voicemail organization. How many links be configured between two Cisco unity connection Clusters?

- A. One
- B. Two
- C. Three
- D. Four

Answer: A

NEW QUESTION 112

An engineer is configuring XMPP federation on the Cisco IM and Presence server and has changed the security settings to TLS Optional on one node in the cluster. What is the next step in the configuration process?

- A. Start the Cisco DB Replicator
- B. Start the Cisco Replication Watcher.
- C. Restart the Cisco XCP Router.
- D. Restart the Cisco Presence Engine

Answer: C

NEW QUESTION 113

What is the primary mechanism in Cisco Unity Connection that is used for toll fraud prevention?

- A. restriction tables
- B. fraud tables
- C. transfer rules
- D. calling search spaces

Answer: A

NEW QUESTION 115

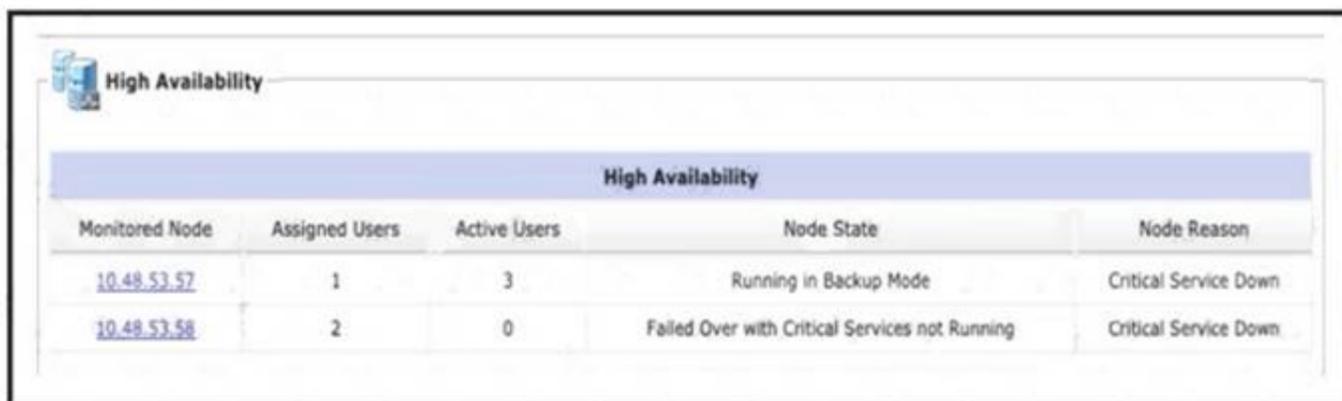
A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

- A. Disable TLS for the federation.
- B. Configure the federation to use the XMPP protocol.
- C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
- D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: A

NEW QUESTION 117

Refer to the exhibit.



High Availability				
Monitored Node	Assigned Users	Active Users	Node State	Node Reason
10.48.53.57	1	3	Running in Backup Mode	Critical Service Down
10.48.53.58	2	0	Failed Over with Critical Services not Running	Critical Service Down

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

- A. cup-xmpp- trust
- B. xmpp-fed-trust
- C. cup-trust
- D. tomcat-trust
- E. xmpp- rust

Answer: AC

NEW QUESTION 121

How is automatic fallback enabled on a Cisco IM and Presence server?

- A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C. Automatic fallback is enabled by default.
- D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: B

NEW QUESTION 124

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