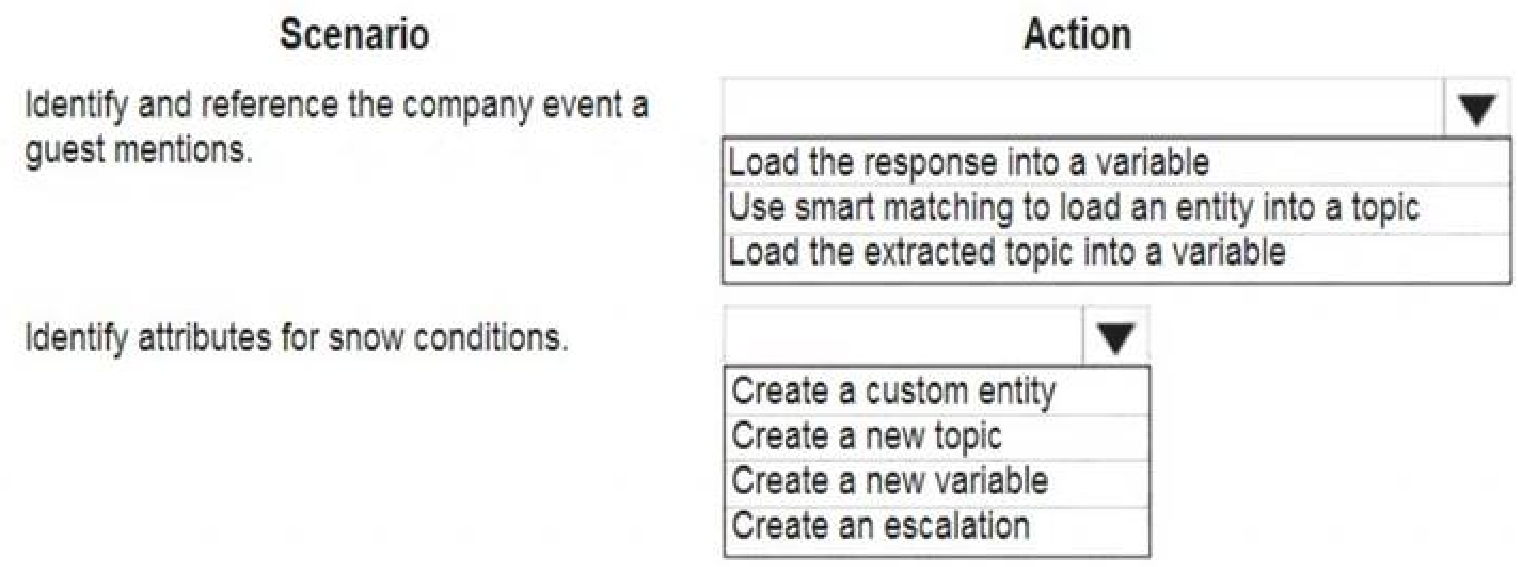
Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant

NEW QUESTION 1
- (Exam Topic 1)
A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay.
You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

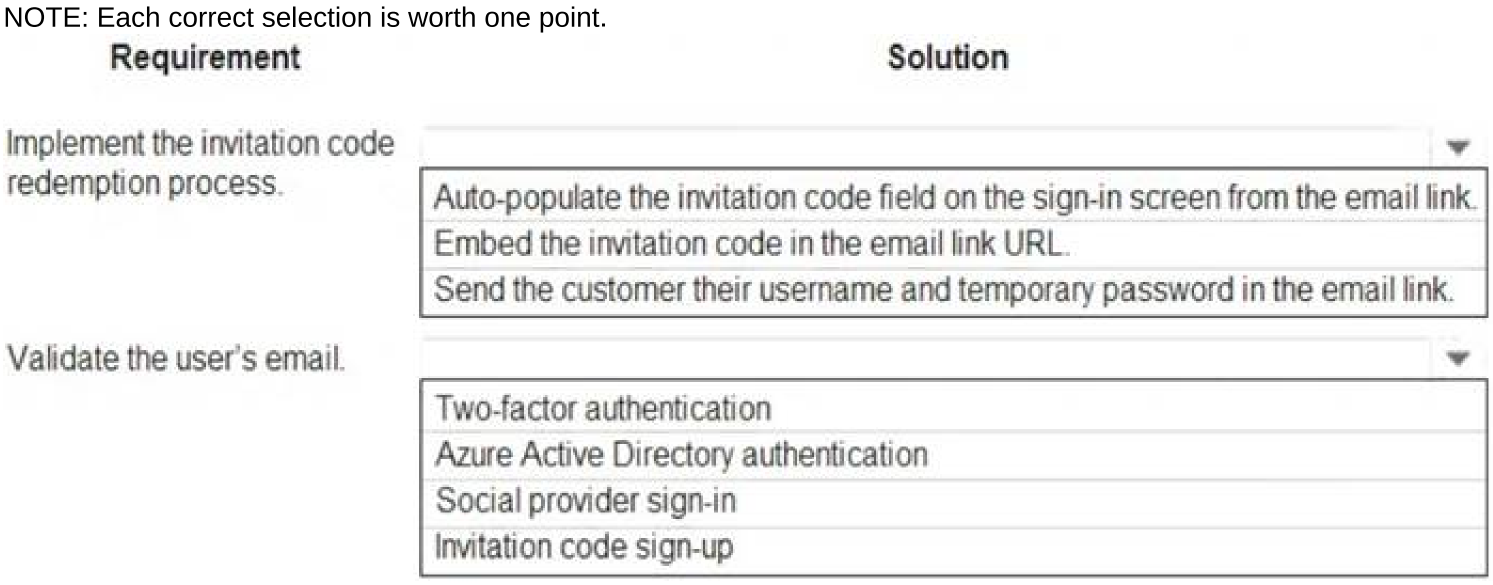


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated
Box 1: Load the extracted topic into a variable
Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.
Box 2: Create a custom entity
The prebuilt entities cover commonly used information types, but on some occasions, such as when building a
bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling

NEW QUESTION 2
- (Exam Topic 1)
You need to design the resort portal's email registration process.
Which solutions should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

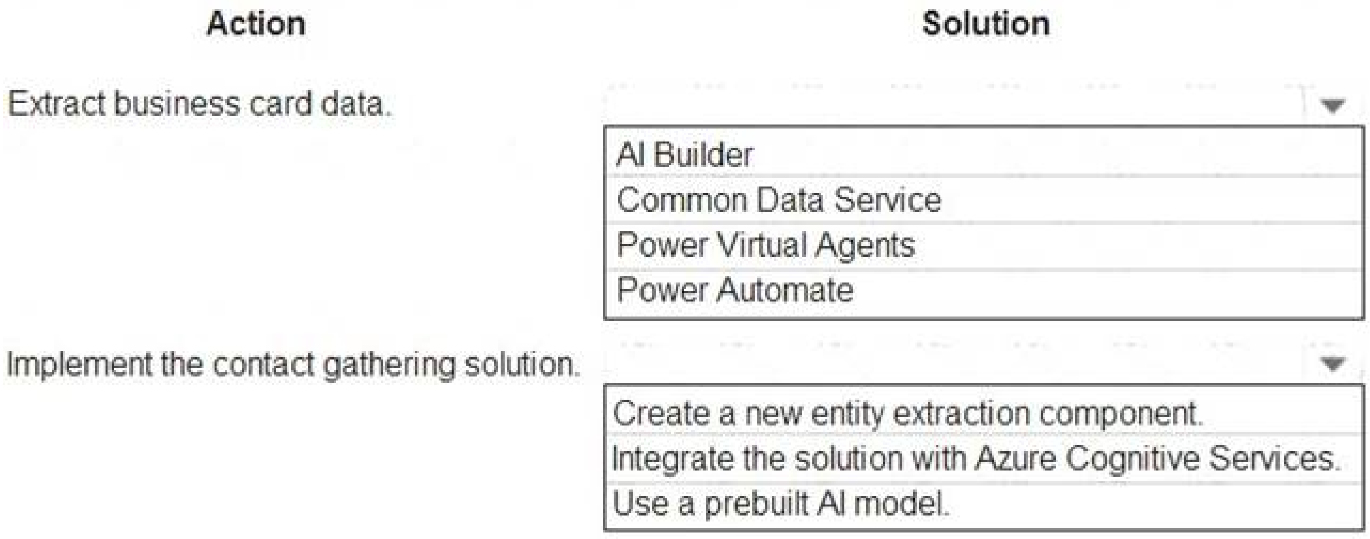
NEW QUESTION 3
- (Exam Topic 1)
You need to design the resort portal to meet the business requirements. Which data source should you use?

A. Microsoft Excel

B. Azure SQL Database
C. SQL Server
D. Common Data Service

Answer: A

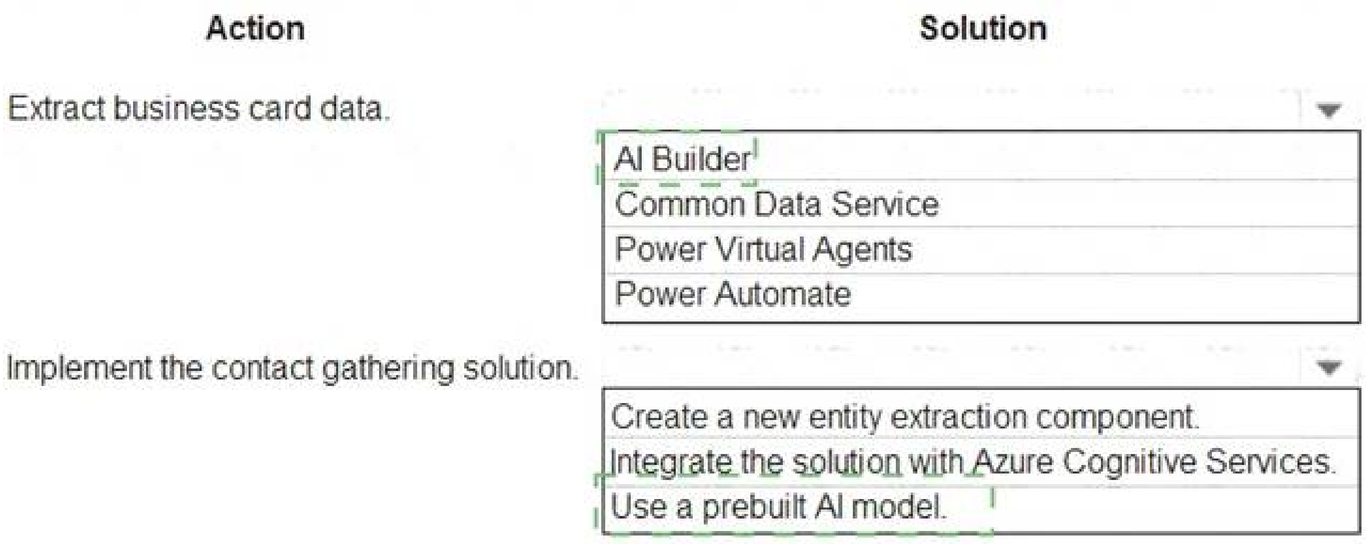
NEW QUESTION 4
- (Exam Topic 1)
You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 5
- (Exam Topic 1)
You need to embed the business card solution in the check-in app. What you use?

A. control
B. Button control
C. Custom component
D. AI Builder component

Answer: D

NEW QUESTION 6
- (Exam Topic 2)
You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Trigger settings

Set Table name to Qualification and Column filter to statecode.
Set Table name to Qualification and Column filter to statuscode.
Set Table name to Service Requests and Column filter to statuscode.

Logic to complete service requests

Complete if current record is in Complete status.
Complete if current record is in Pending Verification status.
Loop through related qualification records and complete if all are in Complete status.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Set Table table to Qualification and Column filter to statuscode.
Box 2: Loop through related qualification records and complete if all are in Complete status. The new process for completing a service request must automate the following:
Set the Service Request record status to Complete when work on all Qualification records is finished.
Send an email to the client with the results when the service request is completed. The email must list each qualification as either Valid or Not Valid, depending on the verification.

NEW QUESTION 7
- (Exam Topic 2)
You need to address the executive's concerns regarding unnecessary data access.
Which security changes should you make? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Concern – Unnecessary user access to client data during verification

Security Measure –

Assign records to the user doing the verification and change table security to basic.
Assign records to a service account and share the record with the team member doing the verification.
Assign records to a service account and add the team member doing the verification by using an access team.

Concern – Unnecessary user access to client data after the request is completed

Security Measure –

Assign records to the QV team when the service request is completed.
Assign records to a service account when the service request is completed.
Assign records to the team member doing the verification when the service request is completed.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Assign records to a service account and add the team member doing the verification by using an access team.
When to use access teams
* The teams are dynamically formed and dissolved. This typically happens if the clear criteria for defining the teams, such as established territory, product, or volume aren't provided.
* The team members require different access rights on the records. You can share a record with several access teams, each team providing different access rights on the record. For example, one team is granted the Read access right on the account and another team, the Read, Write and Share access rights on the same account.
* A unique set of users requires access to a single record without having an ownership of the record. Box 2: Assign records to the QV team when the service request is completed.
Issues: More employees than are required can access individual client information and continue to have access after a service request is completed.
Management has decided to create a new qualification verification (QV) role to help ensure that clients get the most accurate results. This role examines completed work to ensure that nothing is missed.
• When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all

the qualifications related to their service requests.
Reference:
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/use-access-teams-owner-teams-collaborat

NEW QUESTION 8
- (Exam Topic 2)
You need to set up the new service request completion process.
Which two components should you include in the solution? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. connection reference
B. business process flow
C. Power Automate flow
D. connection

Answer: AC

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference

NEW QUESTION 9
- (Exam Topic 3)
A company collaborates by using Microsoft Teams.
You must create a Power Apps app directly from within a Teams channel. The app will be used by members of the channel to manage sales orders.
You need to create the app by using Dataverse for Teams. How should you create the app?

A. Create a canvas app by using a Power Apps personal app in Teams.
B. Create a canvas app by using the App Studio app.
C. Use the Power Apps web designer.
D. Create a model-driven app by using the App Studio app

Answer: B

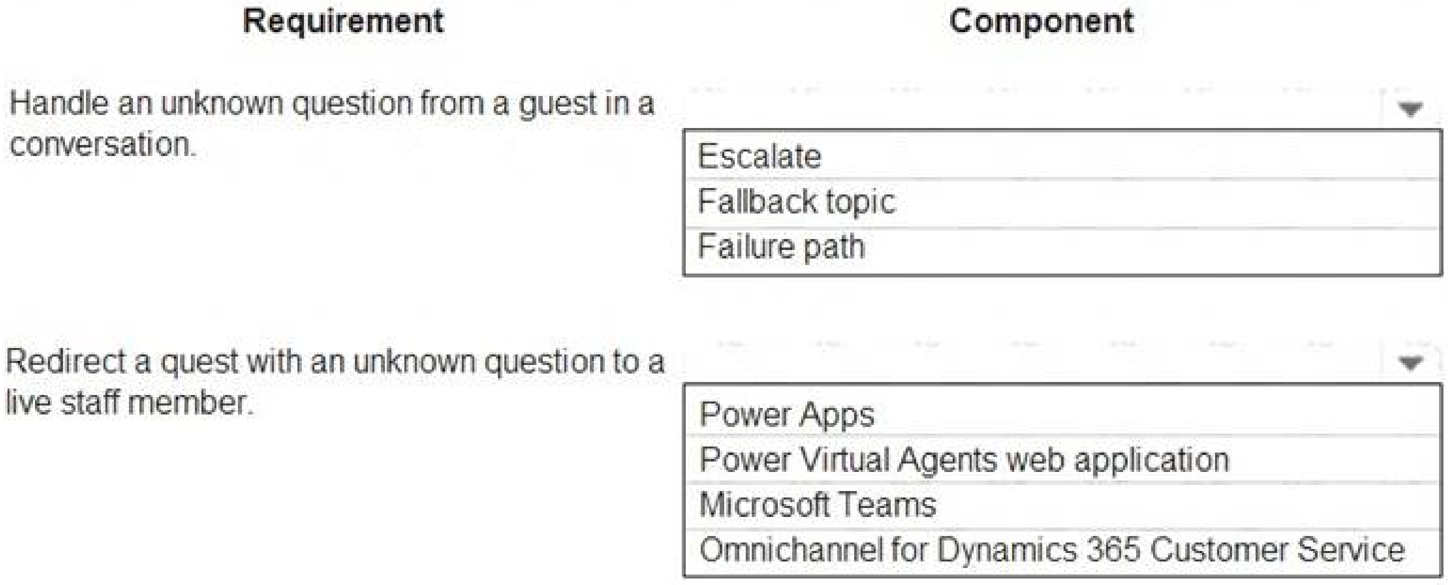
Explanation:
You can create, edit, and delete canvas apps in Teams.
Note: With Power Apps Studio embedded in the Power Apps app in Teams and the new built-in data platform providing an easy-to-use, editable data table, you can quickly build apps based on custom data tables that are Teams-specific and scenario-specific.
Reference: https://docs.microsoft.com/en-us/power-apps/teams/create-first-app https://docs.microsoft.com/en-us/power-apps/teams/create-apps-overview

NEW QUESTION 10
- (Exam Topic 3)
You create a Power Apps app.
The app must be able to display a list of records that are sorted by category. The app must also expand or hide the list by subtopics.
You need to configure the app. Which tool should you use?

A. card
B. expression
C. Power BI dashboard
D. gallery

Answer: C

NEW QUESTION 10
- (Exam Topic 3)
You need to design the FAQ solution to handle unknown responses.
Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off

NEW QUESTION 15
- (Exam Topic 3)
You are a Dynamics 365 administrator for a veterinarian clinic.
On the client appointment form, there is a dropdown field for clients to select their type of pet If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.
You need to create a dynamically visible field. What should you configure?

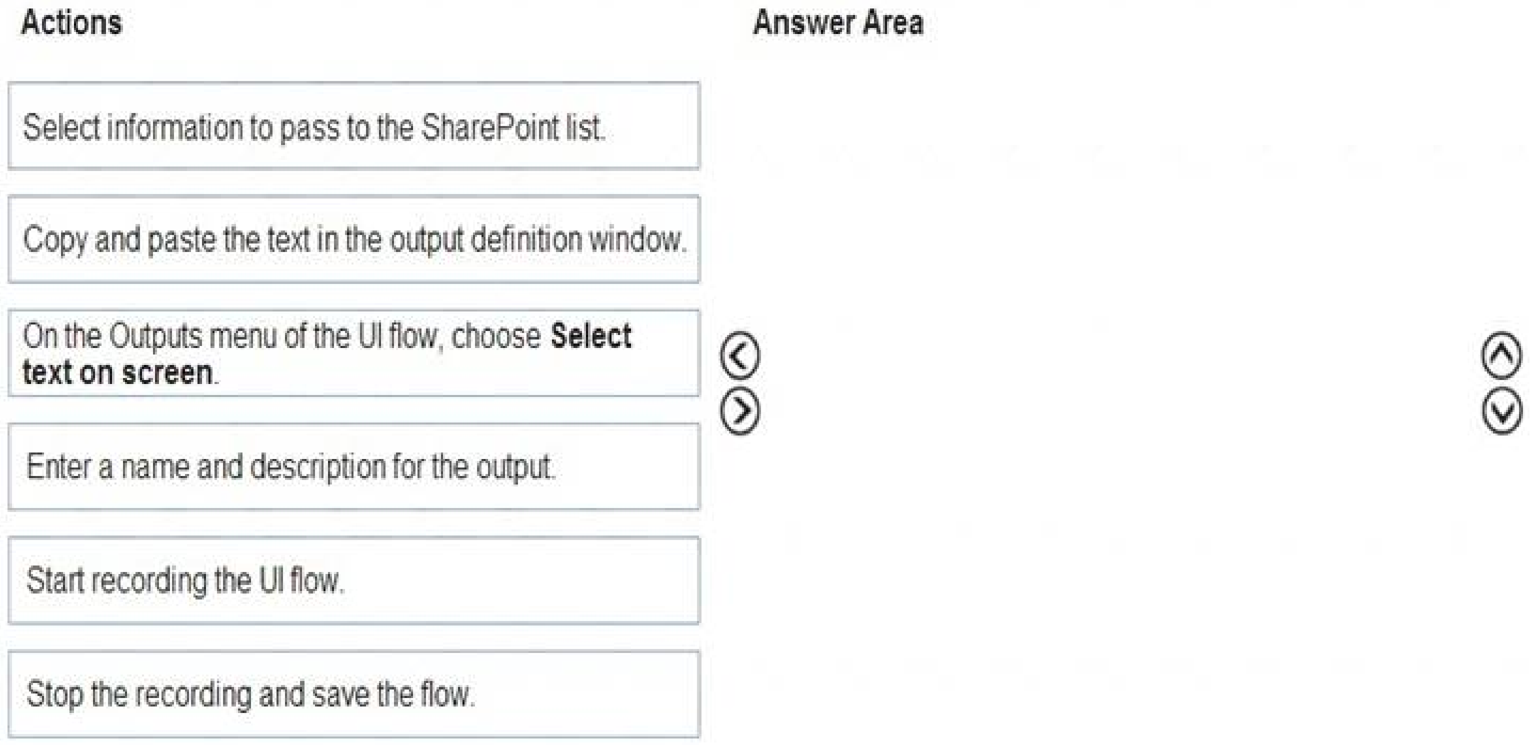
A. filed visibility on the form
B. business process flow
C. workflow
D. business rule

Answer: D

Explanation:

References:
https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/

NEW QUESTION 20
- (Exam Topic 3)
You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.
You need to prepare data for transfer to a Microsoft SharePoint list.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform

NEW QUESTION 24
- (Exam Topic 3)
You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.
The canvas app has an issue that must be corrected. You update the canvas app.
You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

A. Publish the Power BI report from Power BI Desktop.
B. Manually refresh the data source on the published Power BI report.
C. Publish the Power BI report from Power BI Desktop and reshare to any users.
D. Publish the canvas app.

Answer: B

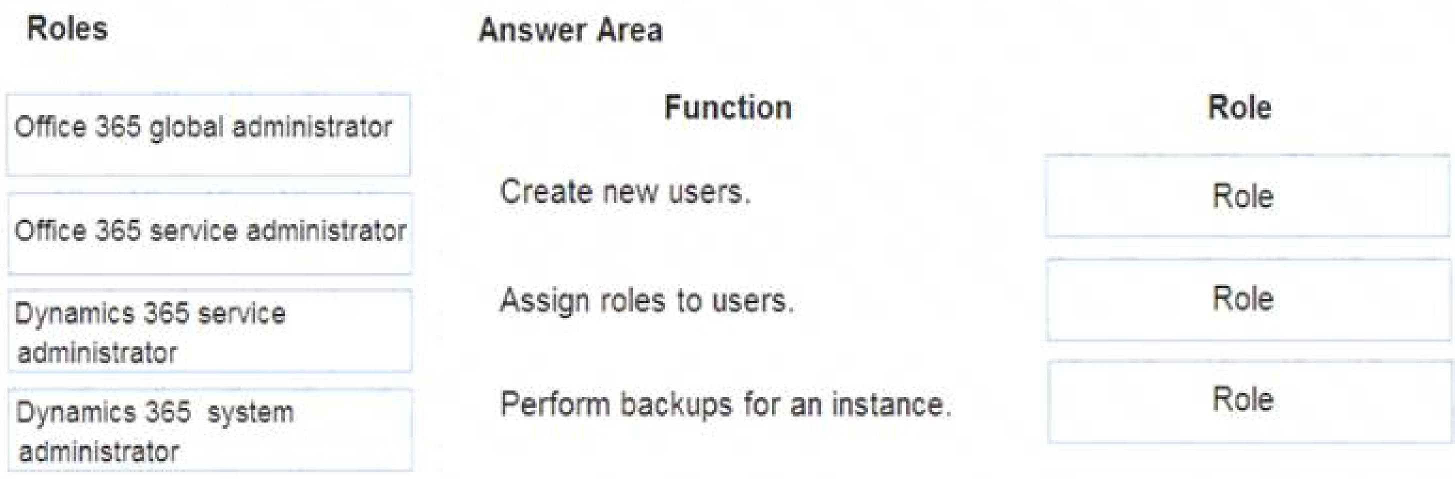
Explanation:
- If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting

Edit. Otherwise, the changes won't be propagated
to Power Apps, and the app will behave in unexpected ways.

- The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.

Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-po

NEW QUESTION 28
- (Exam Topic 3)
You need to recommend a role for users to perform several required tasks. The solution must use the principle of least privilege.
Which roles should you recommend? To answer, drag the appropriate roles to the correct functions. Each role may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

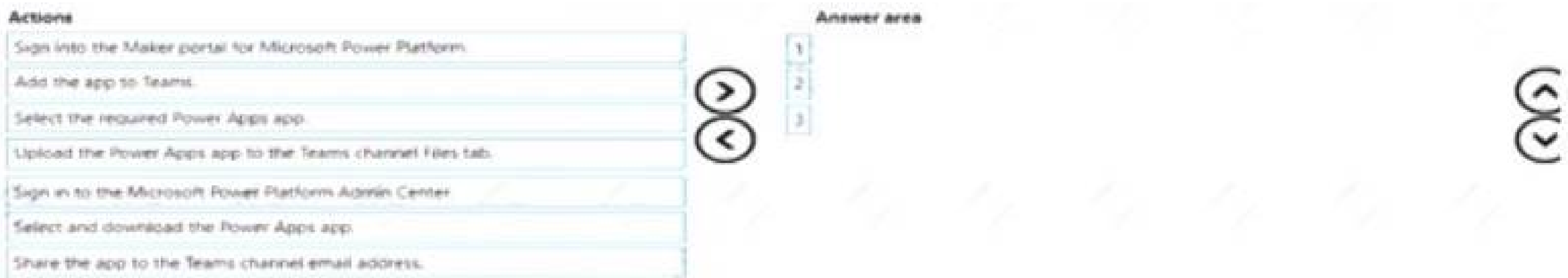


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Office 365 Global Administrator
You may think that the Dynamics 365 system administrator would have power to do all the actions needed to manage Dynamics 365, but this is not the case. What's different in Microsoft cloud deployments is that licenses and user accounts are managed in Office 365 by an Office 365 Global Administrator. This role is analogous to a network administrator for an on premises deployment. The Global Administrator is the only role to create new user accounts and assign subscription licenses for Dynamics 365 (and other Office 365 apps such as Skype, Power BI and SharePoint).
Box 2: Dynamics 365 system administrator
The Dynamics 365 system administrator may assign roles and permissions to the Dynamics 365 user within an instance of Dynamics 365. The Dynamics 365 system administrator also controls all the settings in Dynamics 365.
Box 3: Dynamics 365 admin
The Dynamics 365 admin can perform backups and restores. Reference:
https://docs.microsoft.com/en-us/power-platform/admin/use-service-admin-role-manage-tenant
https://community.dynamics.com/crm/b/govandthecity/posts/understanding-dynamics-365-and-office-365-admi

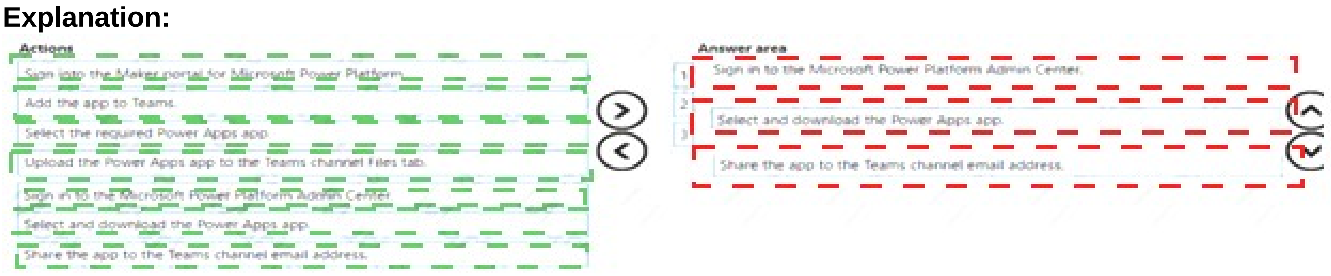
NEW QUESTION 32
- (Exam Topic 3)
A company creates a canvas app.
The company plans to make the app available in Microsoft Teams. Only employees will be allowed to use the app.
You need to add the app to Teams.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 37
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Visual Studio
B. Maker portal
C. Advanced Find
D. System Settings

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 42
- (Exam Topic 3)
You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve
user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:
• The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
• The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.
You need to configure the app with the least amount of effort.
What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with low confidence

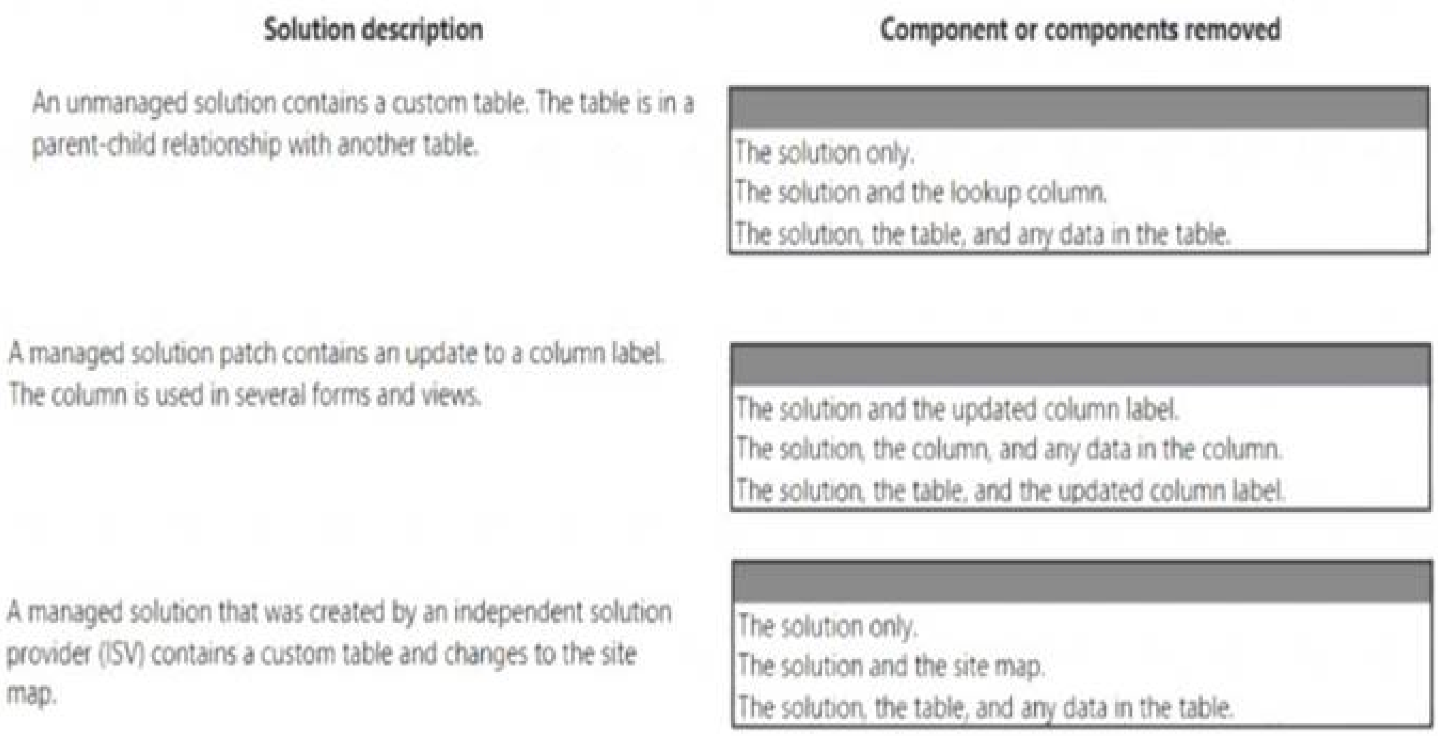
NEW QUESTION 47
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:
- 0 - 17
- 18 - 25
- 26 - 35
- 36 - 55
- 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.
Use Age group for Identify in the question.
Does this meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 48
- (Exam Topic 3)
You are a consultant. A client asks you to remove several solutions in one of their Microsoft Dataverse environments
The client wants to know what effect removing the solutions will have on the rest of the system. You need to explain the results of removing the solutions.
Which components be affected? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

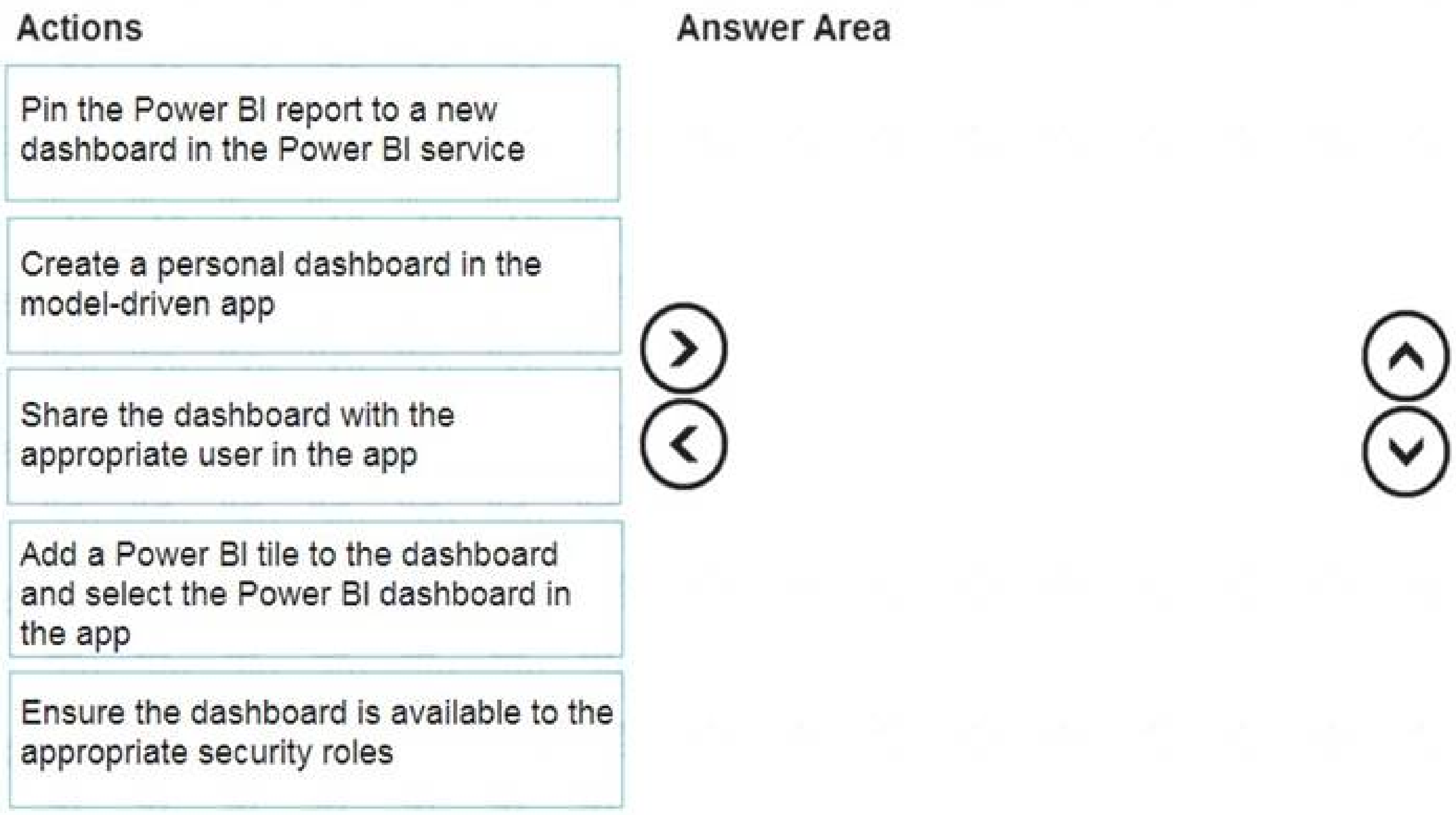


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

NEW QUESTION 51
- (Exam Topic 3)
You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.
You need to configure the model-driven app to display a Power Bi tile
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
* 1.- Add a Power BI tile to the dashboard and select the power BI dashboard in the app 2.- Create a new Power BI personal dashboard in the model-driven app
* 3.- Ensure the dashboard is available to the appropriate security roles 4.- Pin the power BI report to a new dashboard in the Power BI service

NEW QUESTION 56
- (Exam Topic 3)
A company uses a model-driven app. The app uses a Power Virtual Agents chatbot.
The company has two locations in different countries/regions with separate environments for each location. Each location has a development environment, a testing environment, and a production environment. The company uses the Application Lifecycle Management (ALM) process for the environments.
You need to create the different Power Virtual Agents bot environments. How many Power Virtual Agents bot environments are required?

A. 1
B. 2
C. 3
D. 6

Answer: D

NEW QUESTION 61
- (Exam Topic 3)
A company uses Common Data Service to manage prospects. The company has a business process flow named BPFA that is associated with the Prospect entity to streamline the prospect management process.
You add a field named Category to the Prospect entity. You create additional business process flows. You apply the business process flows to Prospect records based on the selected category. Users can switch to any other newly configured business process flows but must not use BPFA.
You need to configure the solution.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE Each correct selection is worth one point.

A. Remove all of the privileges for BPFA.
B. Deactivate BPFA.
C. Use a business rule to prevent users from switching to BPFA.
D. Change the display order of the business process flows to move BPFA to the bottom of the list.

Answer: AB

NEW QUESTION 63
- (Exam Topic 3)
You create a report by using Power BI Desktop and a Power BI dataset that is connected to Azure SQL
Database.
Multiple groups of employees will use the report.
You need to ensure that each group of employees can see only data that pertains to their group. What should you do?

A. Create and assign file security profiles.
B. Create and assign Common Data Service security roles.
C. Create and assign roles by using row-level security.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

NEW QUESTION 66
- (Exam Topic 3)
You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types

quick create
main
quick view
card

Answer Area

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub

NEW QUESTION 70
- (Exam Topic 3)
You have a canvas app.
The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.
Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

A. Navigate
B. UpdateContext
C. Set
D. Collect
E. SaveData

Answer: AB

NEW QUESTION 74
- (Exam Topic 3)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.
After marriage, Elisabeth changes her legal name to Elisabeth Mueller.
You need to update the sign in name for the user without losing any application history.
Solution: Delete the user account in the Power Platform admin portal and recreate the account by using the new name.
Does the solution meet the goal?

A. Yes
B. No

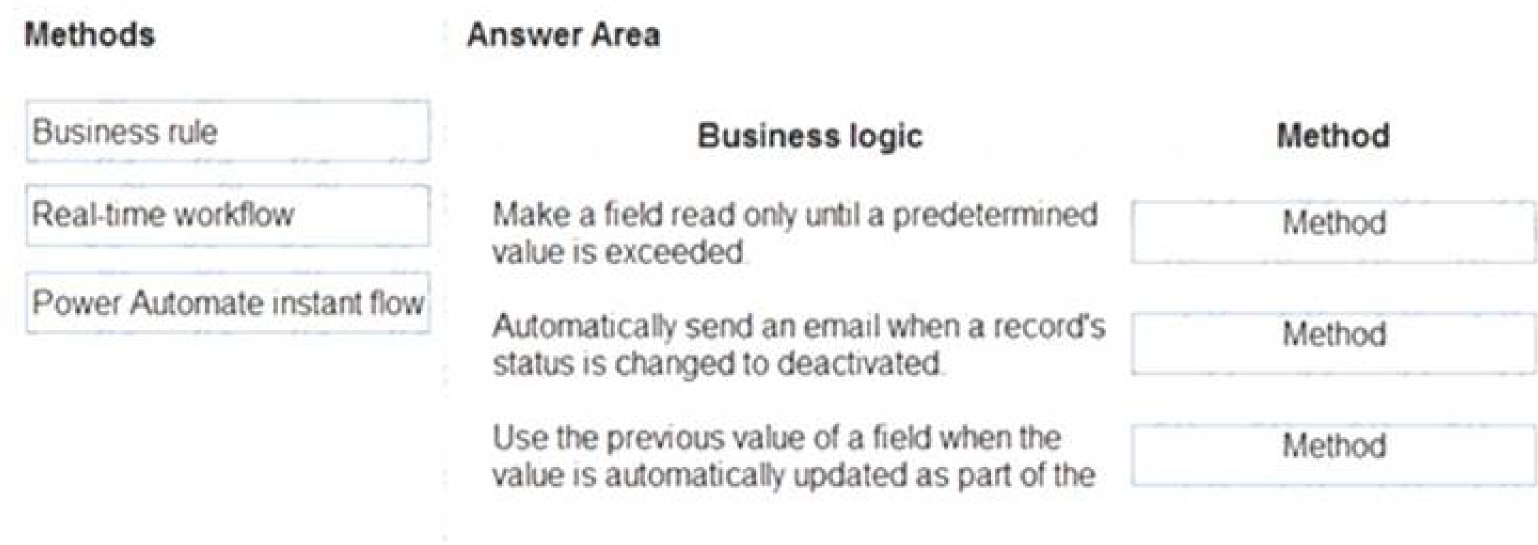
Answer: B

NEW QUESTION 78
- (Exam Topic 3)
A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments.
On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet.
You need to create a dynamically visible field. What should you configure?

A. business rule
B. business process flow
C. workflow

Answer: A

NEW QUESTION 83
- (Exam Topic 3)
You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.
Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

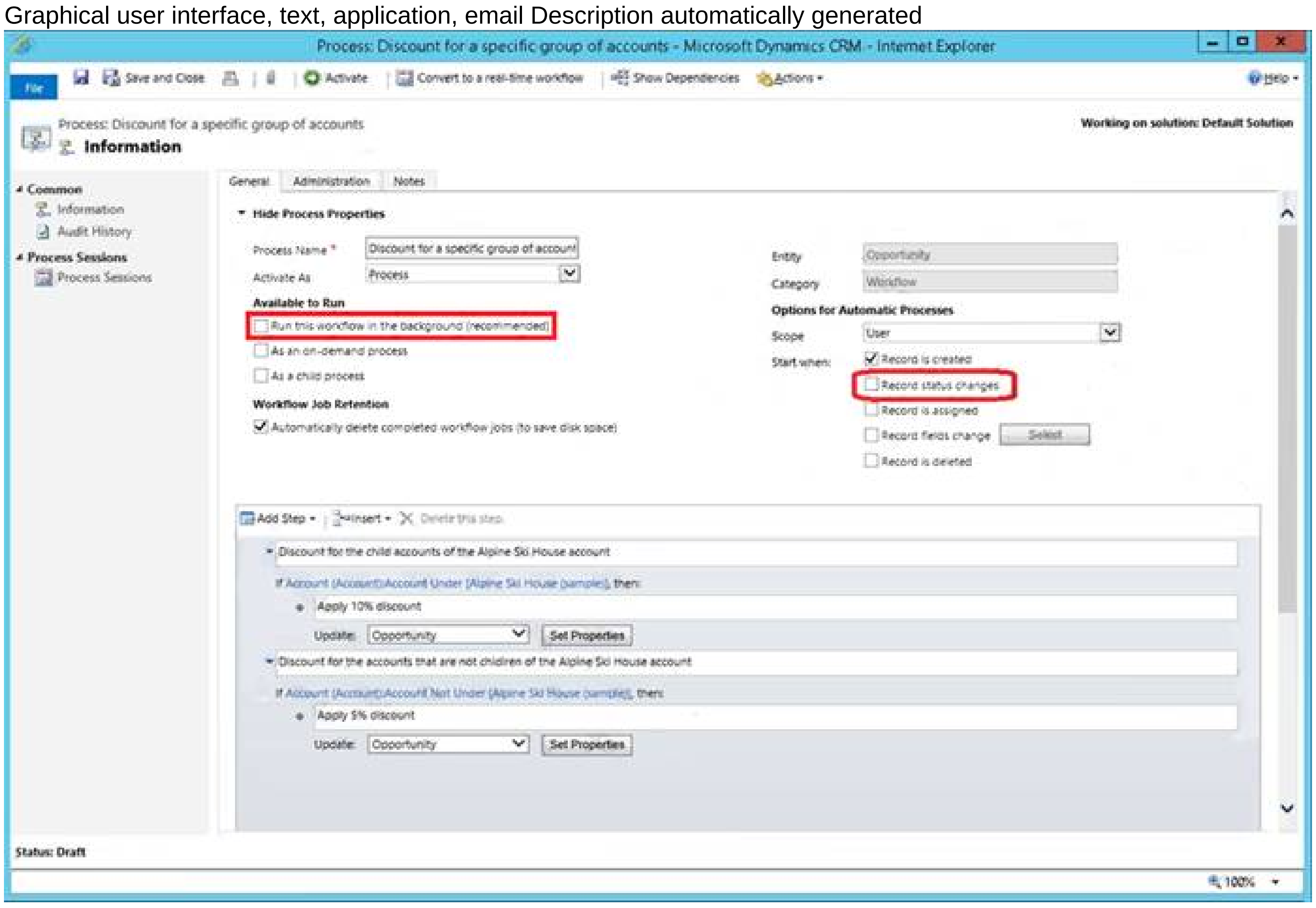


A. Mastered
B. Not Mastered

Answer: A

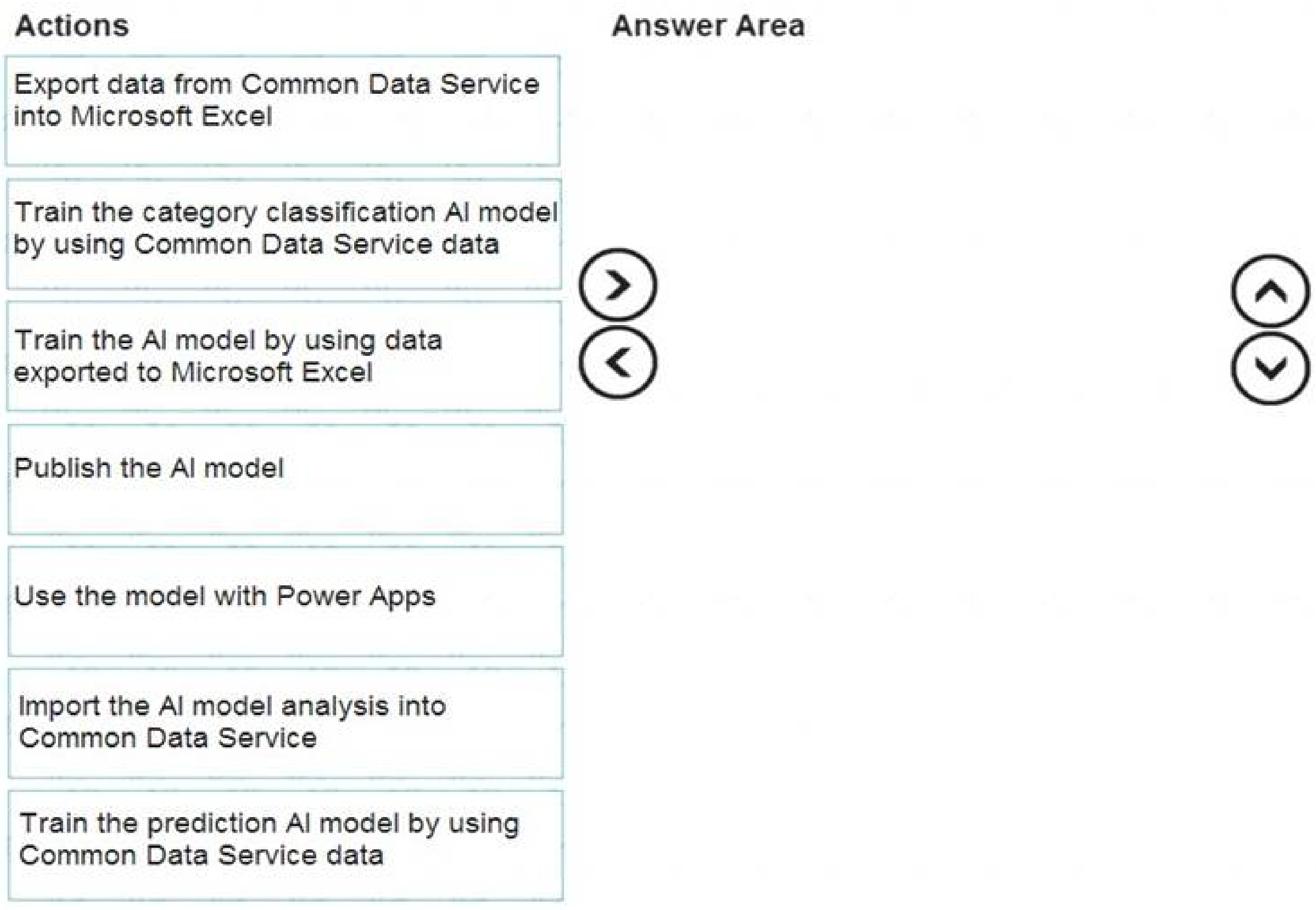
Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Business rule
By combining conditions and actions, you can do any of the following with business rules:
- NSE5_FSM-5.2 Set column values
- Clear column values
- Set column requirement levels
- Show or hide columns
- Enable or disable columns
- Validate data and show error messages
- Create business recommendations based on business intelligence.

Box 2: Real-time workflow Real-time workflows:
Graphical user interface, text, application, email Description automatically generated



Box 3: Power Automate instant flow
Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho

NEW QUESTION 87
- (Exam Topic 3)
A company uses Common Data Service to store sales data.
For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.
The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated
Step 1:
Before you can use your prediction model, you have to train it to perform the way you want. Step 2:
After you train your model, publish it to make it available.
Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps
Reference:
https://docs.microsoft.com/en-us/ai-builder/prediction-train-model

NEW QUESTION 92
- (Exam Topic 3)
A company uses a Power Apps app with Microsoft Dataverse.
The company requires the import of records into Dataverse. Duplicate records in the data must be deleted without user intervention.
You create a duplicate detection rule.
You need to configure the rule for the data import. Which option should you configure?

A. Enable the Templates for Data Import option.
B. Enable the When a record is created or updated option.
C. Disable the Allow Duplicates option.
D. Enable the During data import option.

Answer: D

NEW QUESTION 95
- (Exam Topic 3)
You manage Dynamics 365 for a company.
You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.
Which configuration setting should you change?

A. the Customizations section of System Settings
B. the Site Map
C. the Buttons tab of Flow
D. the Entity component of the default solution

Answer: A

Explanation:
Reference:
https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/

NEW QUESTION 100
- (Exam Topic 3)

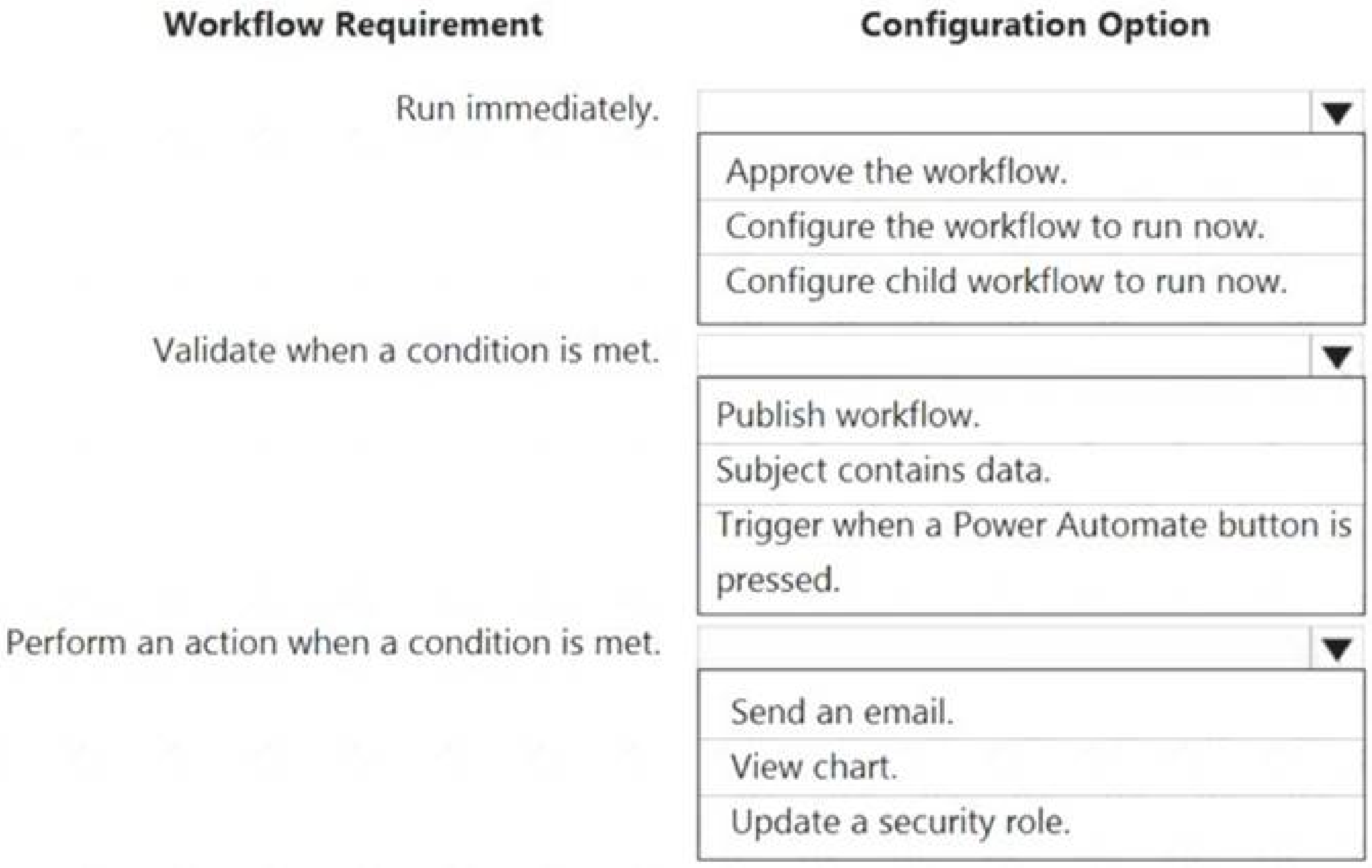
You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.
You need to determine if you can revise the template. Which Word template change can you make?

A. Add the Discount field conditionally.
B. Format the table to have alternating color rows.
C. Format the Created On field to a long date format.
D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 104
- (Exam Topic 3)
You create workflows to automate business processes.
You need to create a workflow that automatically sends emails based on a mail merge template. The workflow must contain the following configurations:
- Run immediately.
- Validate when a condition is met.
- Perform an action when a condition is met.

To answer, select the appropriate configuration in the answer area.
NOTE: Each correct selection is worth one point.

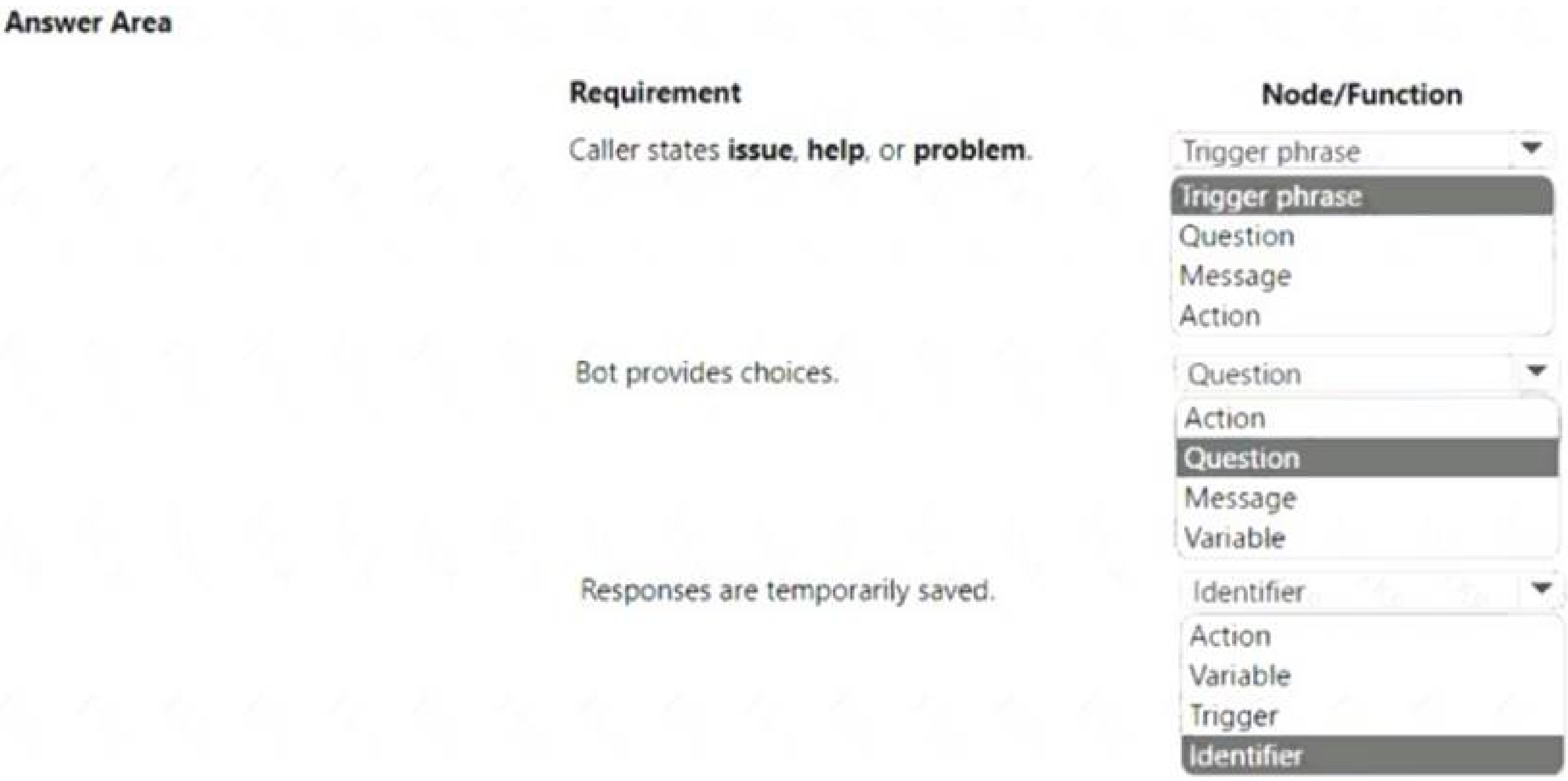


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated

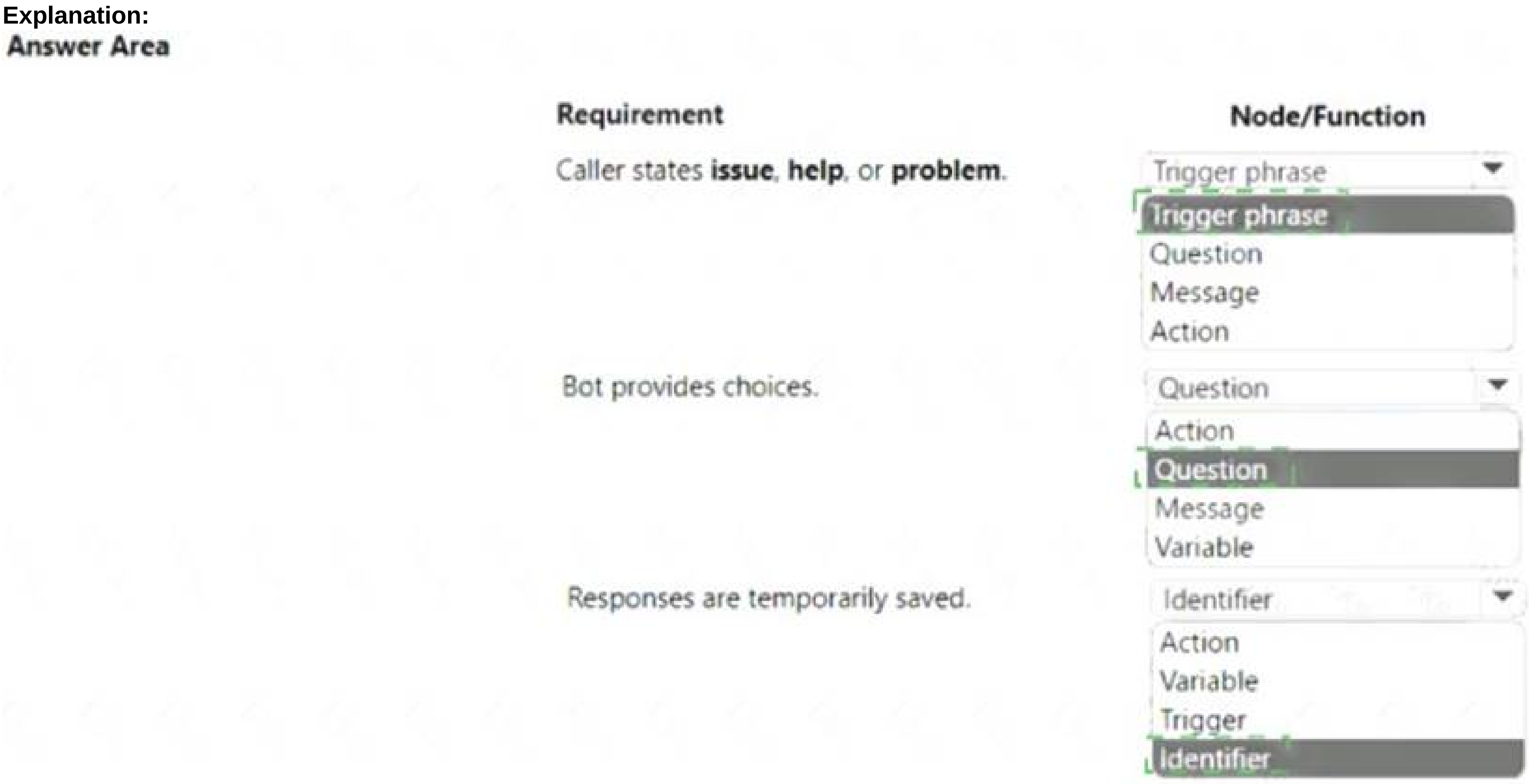
NEW QUESTION 108
- (Exam Topic 3)
You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.
You create topics that contain nodes and functions. The company has the following requirements for the bot:
• When a caller states the word issue, help, or problem, the bot must respond with the question. "How can we help you today?"
• When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
• When the caller asks a question, the bot must save the response so that it can perform an action on the response.
You need to configure the bot.
Which nodes or functions should you use? To answer, select the appropriate options in the answer area.



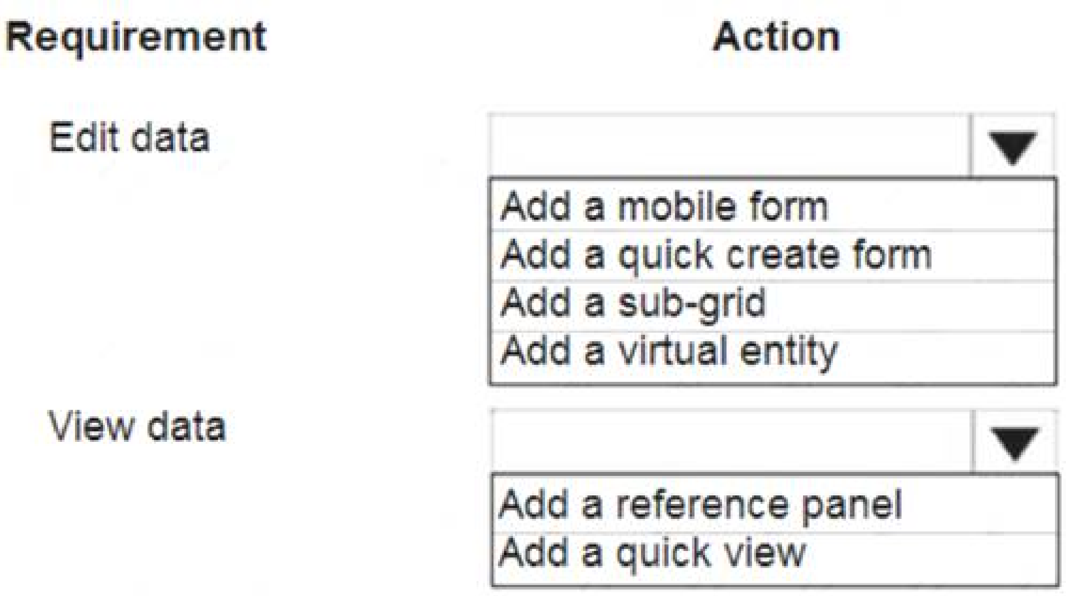
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 109
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data. Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

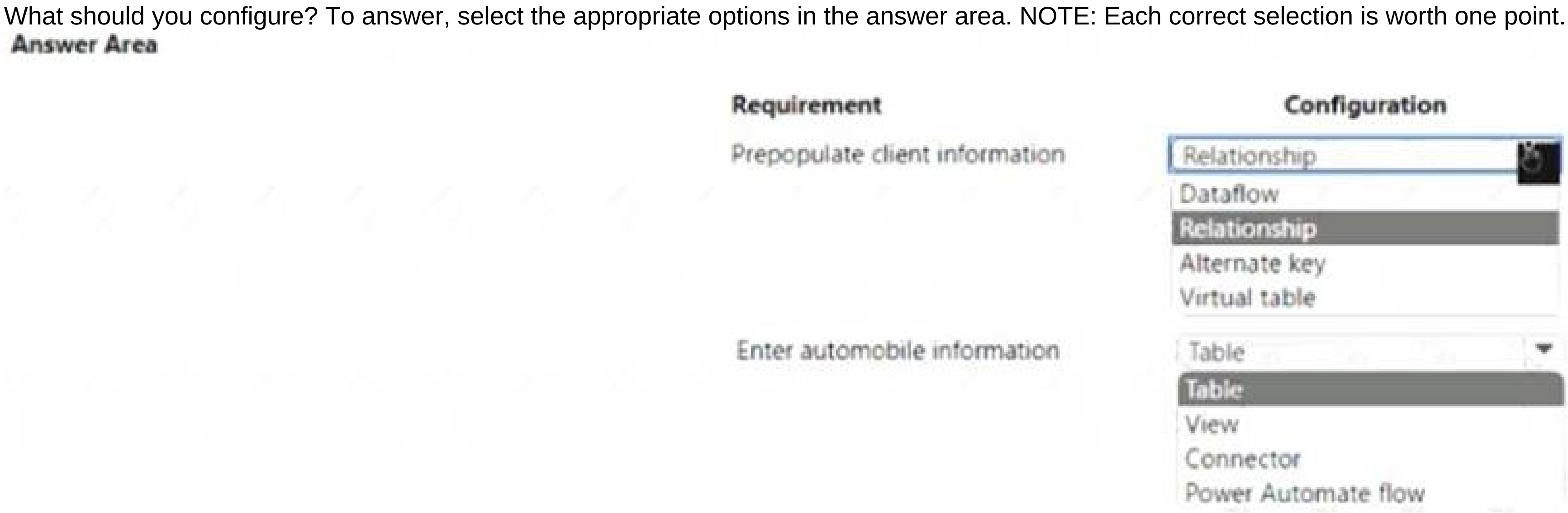


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, chat or text message Description automatically generated
Box 1: Add a quick create form
With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.
Box 2: Add a quick view
A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-v

NEW QUESTION 114
- (Exam Topic 3)
You create a model-driven app for an automobile parts help desk.
A help desk agent uses a form to gather information about customers' automobiles in two custom tables. The names of the tables are Client and Automobile,
The form must prepopulate the following information about the customer from the client table:
• First name
• Last name
The agent must be able to type the following information about the automobile:
• Automobile make
• Automobile model
You need to implement the form.
What should you configure? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

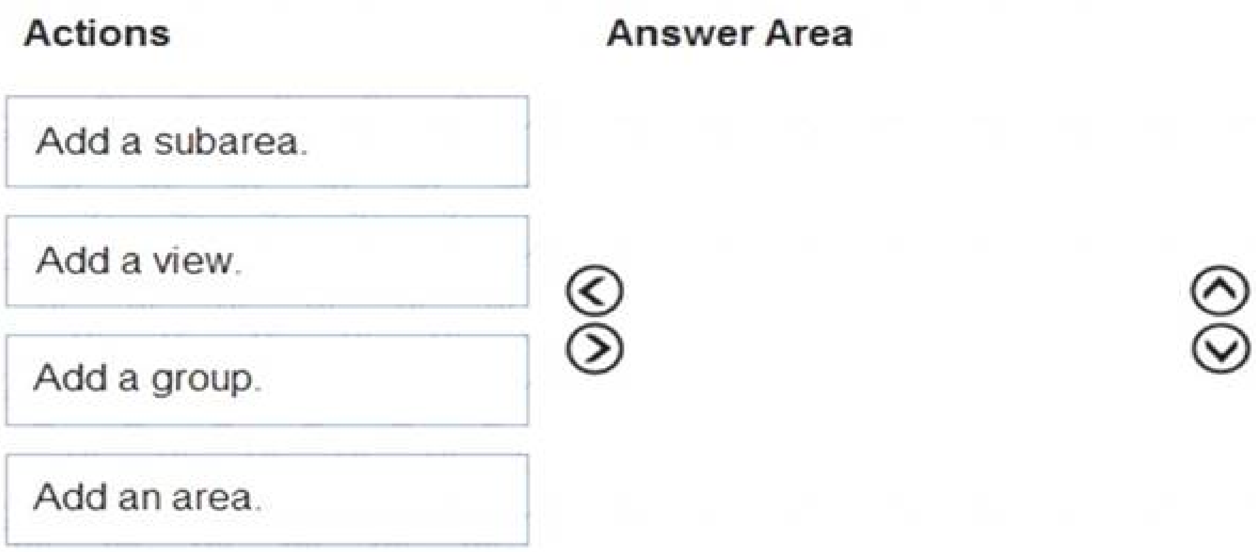
NEW QUESTION 118
- (Exam Topic 3)
You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.
Users record Production instance data in the Sandbox instance.
You need to ensure that the users only record data in the Production instance.
Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

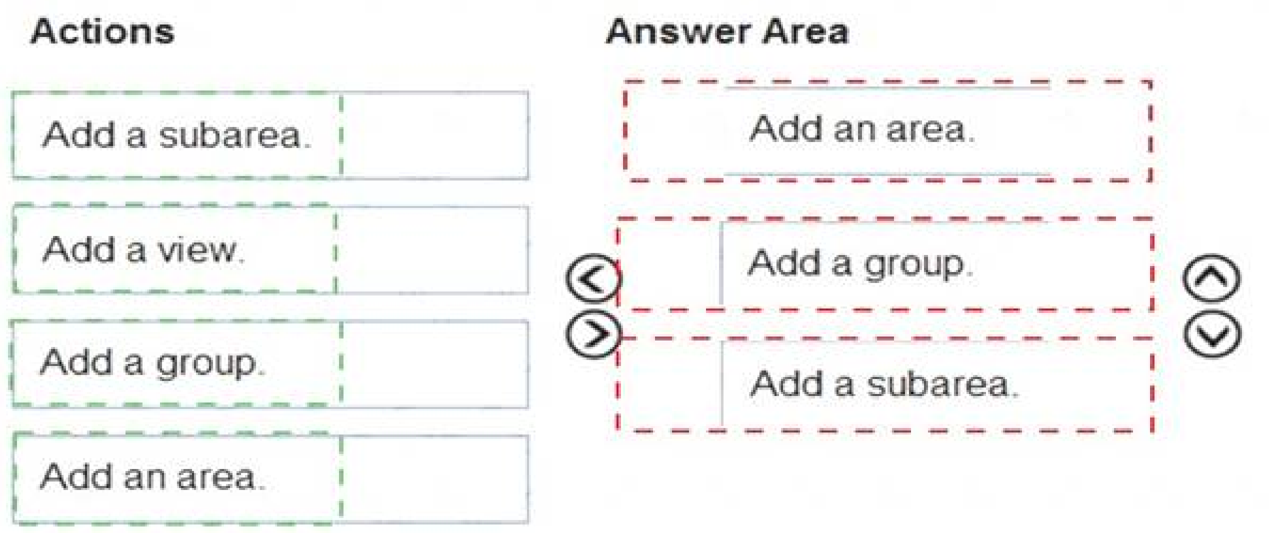
NEW QUESTION 121
- (Exam Topic 3)
You are a Dynamics 365 administrator. You create a new app.
You need to create the site map for the app.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



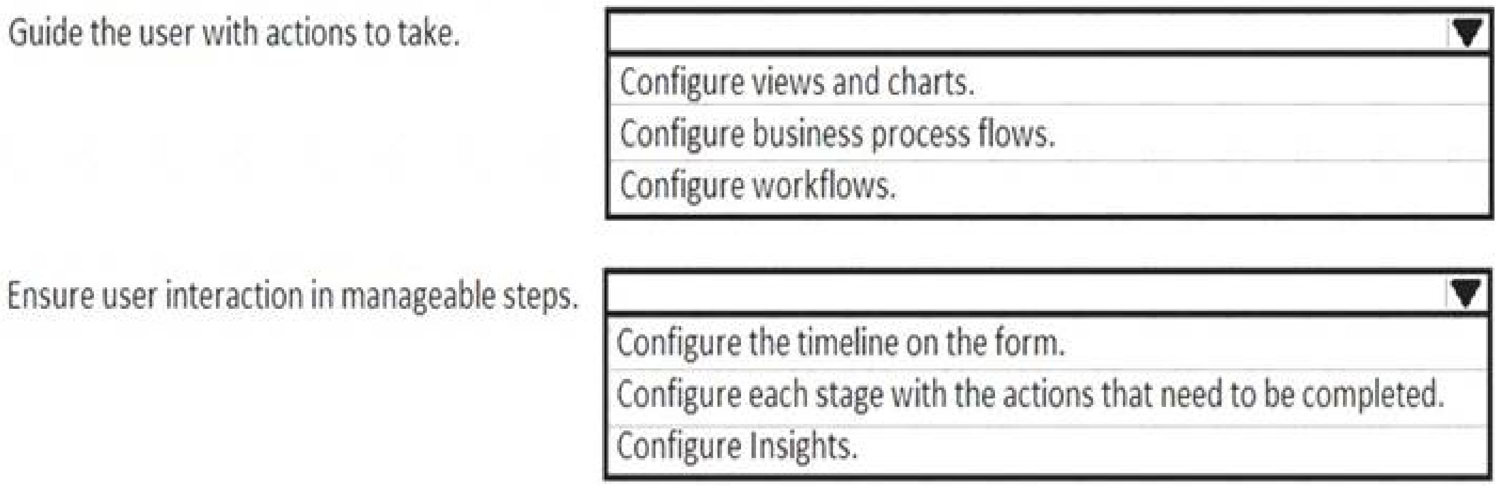
NEW QUESTION 122
- (Exam Topic 3)
A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

A. Add salespeople to a security role.
B. Set privileges.
C. Add salespeople to an Office 365 security group.
D. Set app security

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/control-user-access

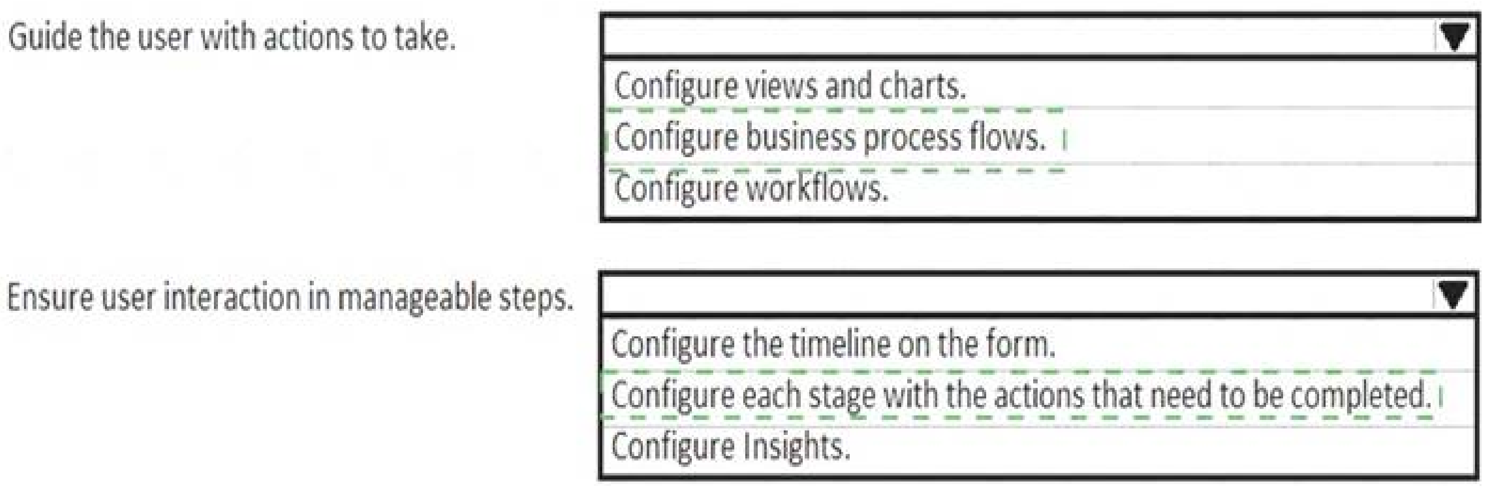
NEW QUESTION 125
- (Exam Topic 3)
You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 128
- (Exam Topic 3)
A user has access to an existing Common Data Service database.
You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.
Which out-of-the-box security role should you assign to the user?

A. Environment Admin
B. System Customizer
C. Common Data Service User
D. Environment Maker

Answer: D

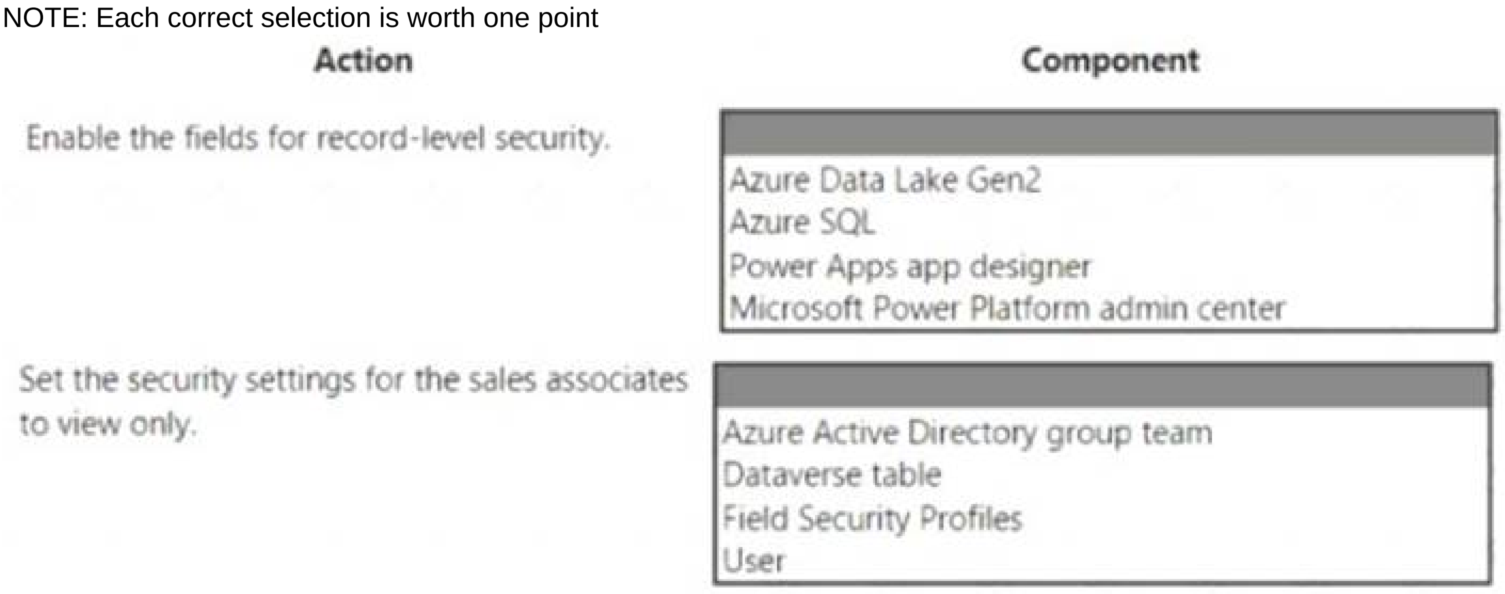
Explanation:
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app

NEW QUESTION 131
- (Exam Topic 3)
A farm uses a canvas app to manage schedules for planting fields with crop seeds. The farm uses business intelligence to provide recommendations for schedule changes based on weather data.
You must implement a business rule that changes information for several forms in the canvas app based on business intelligence data.
You need to configure the business rule. Which scope should you use?

A. Table
B. All Forms
C. Form specific

Answer: A

NEW QUESTION 133
- (Exam Topic 3)
A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.
Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated

NEW QUESTION 136
- (Exam Topic 3)
A company has a canvas app that includes the following screens: Screen1 and Screen2. The OnVisible property for Screen1 contains the following expression.
Set(AgeGroups, ["1-25", "26-54", "55+"])
For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	○	○
AgeGroups is a collection.	○	○
You can use the Update function to change values in AgeGroups.	○	○

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	○	○
AgeGroups is a collection.	○	○
You can use the Update function to change values in AgeGroups.	○	○

NEW QUESTION 139
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app. You need to ensure that sales team members can access the app. Where should you configure app permissions?

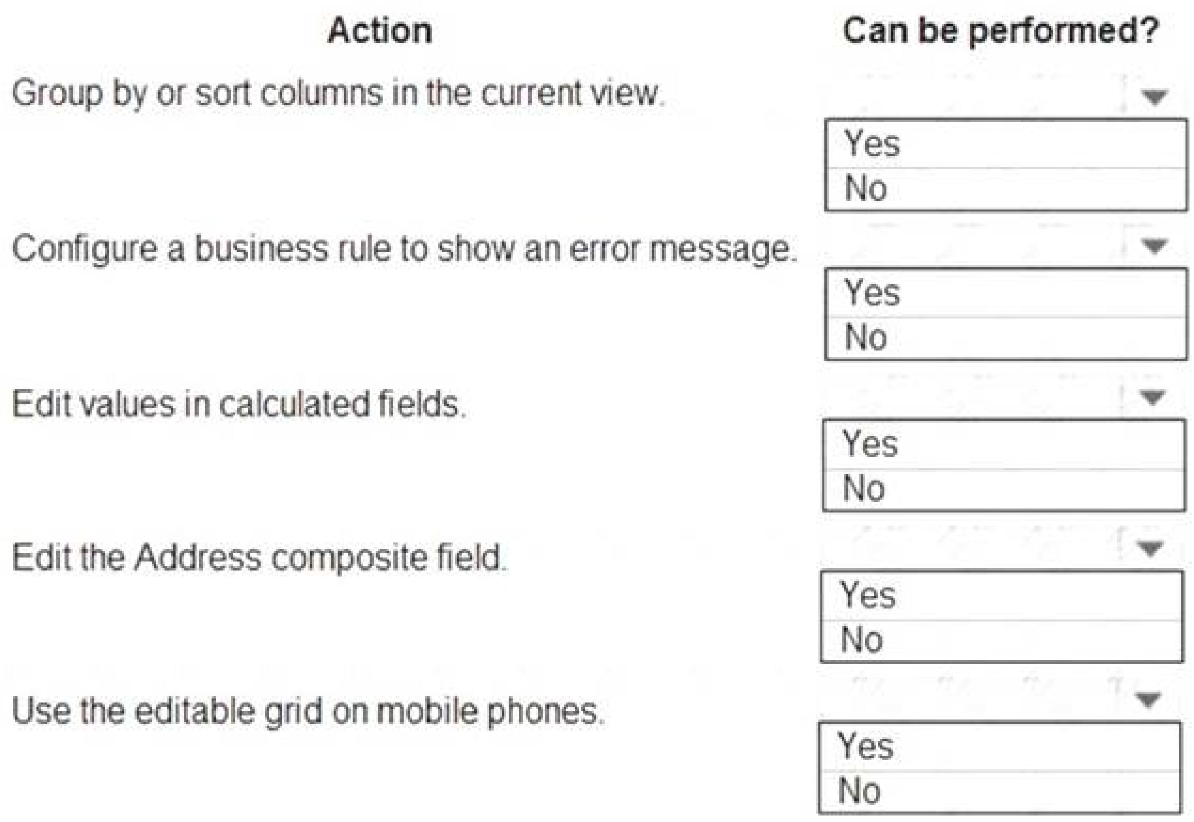
A. Security Roles
B. Manage Roles
C. Dynamics administration center
D. Dynamics 365 home

Answer: B

Explanation:
References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r Manage access to apps by using security roles. You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles. Users will have access to apps based on the security roles they're assigned to.
* 1. Go to Settings > My Apps.
* 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
* 3. Enter the following in the Manage Roles dialog box:
a) App URL Suffix
b) Roles
c) Select Save.
* 4. Refresh the My Apps page.
* 5. Go to the Apps Being Edited view, and publish the app again. Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app

NEW QUESTION 144
- (Exam Topic 3)
You implement an editable grid for the Account entity.
The business team provides the following list of features that they would like you to implement:
- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

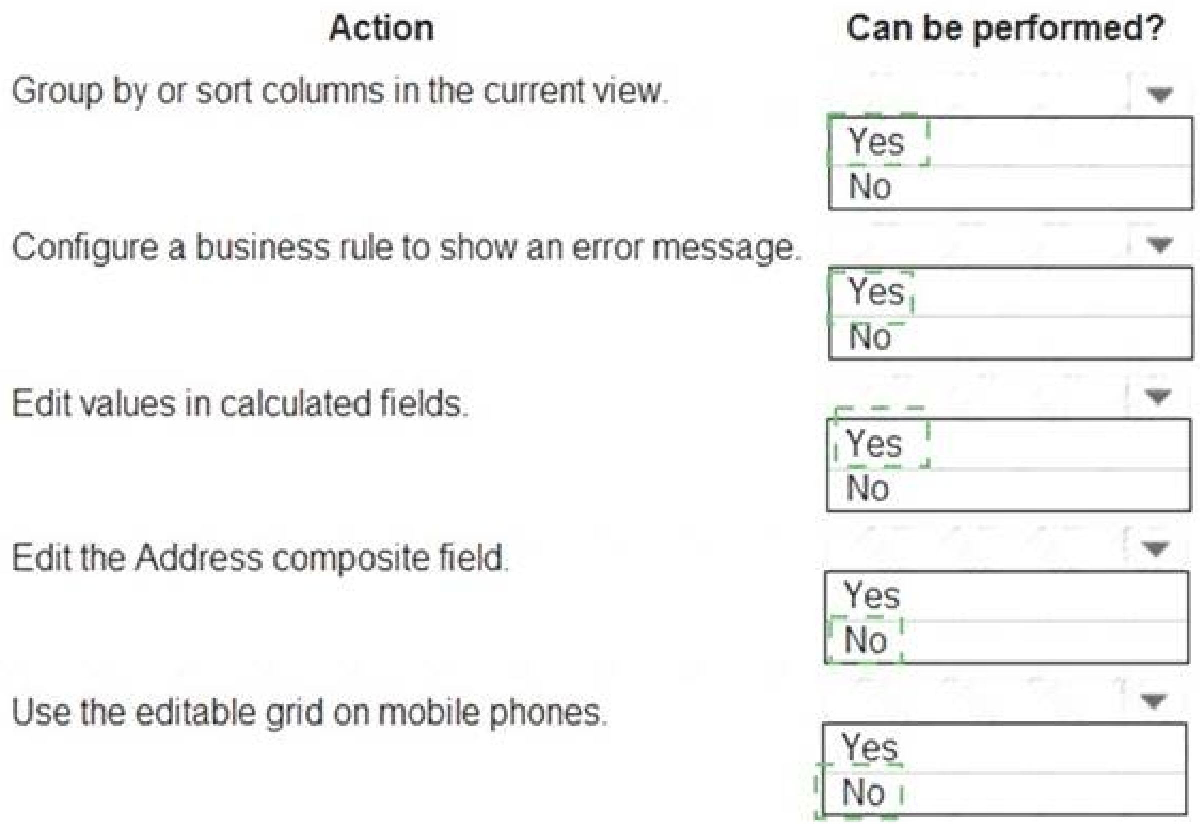
Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 149
- (Exam Topic 3)
A company creates a Microsoft Power Apps app through the Power Apps designer portal for use in Microsoft Teams.
This app needs to be promoted to the user acceptance testing environment.
You reed to complete the Microsoft recommended actions before you export the solution. Which two actions should you complete? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Write validation tests.
B. Set the Optimized embedding appearance field to true.
C. Publish all changes.
D. Run the solution checker.
E. Clone a solution.

Answer: DE

Explanation:
The Power Apps solution checker performs a rich static analysis check on your solutions against a set of best practice rules to quickly identify problematic patterns. After the check completes, you receive a detailed report that lists the issues identified, the components and code affected, and links to documentation that describes how to resolve each issue.
The solution checker analyzes these solution components: Common Data Service plug-ins
Common Data Service custom workflow activities
Common Data Service web resources (HTML and JavaScript) Common Data Service configurations, such as SDK message steps Reference:
https://www.eimagine.com/ui/

NEW QUESTION 153
- (Exam Topic 3)
You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.
You realize that the functionality required to implement the business logic is not available in a Power Automate flow.
The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.
You need to recommend the method to implement the missing logic. What should you recommend?

A. Scheduled workflow
B. Bound action
C. Custom API
D. Unbound action

Answer: D

Explanation:
https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound
https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api

NEW QUESTION 157
- (Exam Topic 3)
A company uses Power Apps.
The company plans to create a canvas app that uses a responsive design. You need to configure the app.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable the lock orientation setting.
B. Configure the height and width properties by using a formula.
C. Disable the Scale to fit setting.
D. Configure the height and width properties by using drag handles.

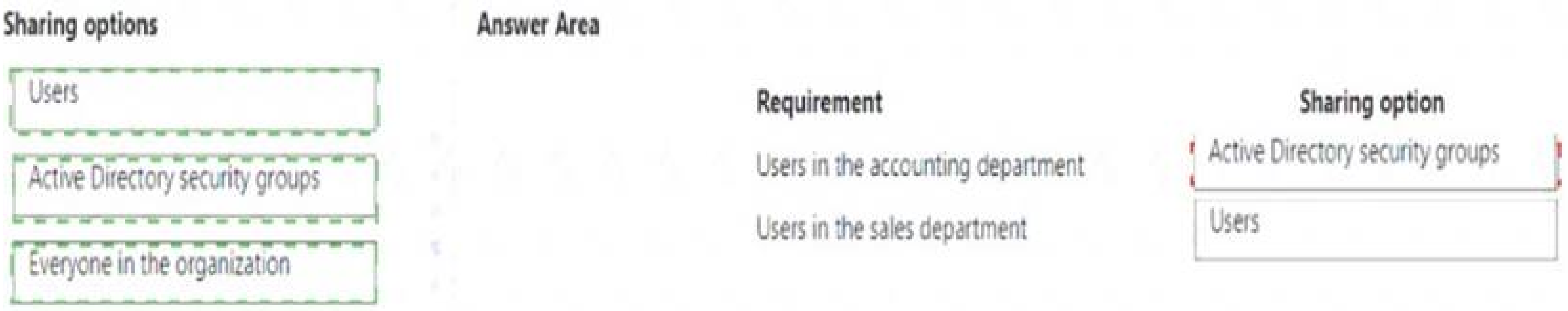
Answer: BC

NEW QUESTION 161
- (Exam Topic 3)
A company is building a Power Virtual Agents chatbot.
Users in the accounting department require access to collaborate with the building of the bot. Users in the sales department require access to only chat with the bot.
You need to configure the bot.
Which sharing options should you use? To answer, drag the appropriate sharing options to the correct requirements. Each sharing option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 165
- (Exam Topic 3)
You need to embed the FAQbot into the communication solution.
Which actions should you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	Import an existing app. Create a new app. Import a new page. Import bot.
Configure the FAQ solution in Microsoft Teams.	Configure the FAQbot. Import a chatbot. Create a new chatbot.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Add the new FAQ solution to the communication solution for the first time.	Import an existing app. Create a new app. Import a new page. Import bot.
Configure the FAQ solution in Microsoft Teams.	Configure the FAQbot. Import a chatbot. Create a new chatbot.

NEW QUESTION 170
- (Exam Topic 3)
You ate a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:
• Be triggered when a condition is met.
• Run immediately.
• Perform an action when a condition is met.
How should you configure the workflow? To answer, select the appropriate configuration in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Workflow Requirement	Configuration Option
Be triggered when a condition is met.	Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
Run immediately.	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Perform an action when a condition is met.	Send an email. View chart. Update a security role.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
1) Be triggered when a condition is met - Subject contains data
2) Run Immediately - Configure the workflow to run now
3) Perform an action when a condition is met - send an email

NEW QUESTION 174
- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: A

Explanation:
Relevance Search brings the following benefits:
- Finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
- Includes the ability to search documents found in Notes and Attachments on Emails and Appointments Reference:

https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 178
- (Exam Topic 3)
You are using the Data import wizard to import records into the account table from a CSV file. The CSV-to-table mapping is as following:
• Name column represents the account and maps to the Account column.
• TIE Parent Name column represents the holding company of the account with subsidiaries underneath Records that are imported into the table are only related to other records in the file.
You need to configure the import to create the relationship between records. What should you do?

A. Map Parent Name in the CSV file to the Parent Account colum
B. Select Account as lookup criteria
C. Lookup the record IDs Of the records in the ParentAccount colum
D. Add the record IDs new column in the fil
E. Map the new column to the ParentAccount column.
F. Map Parent Name in the file to the Parent Account colum
G. Select Parent Account as lookup criteria
H. Create an alternate key the account table by using the Account Name colum
I. DO not map parent Name in file.

Answer: C

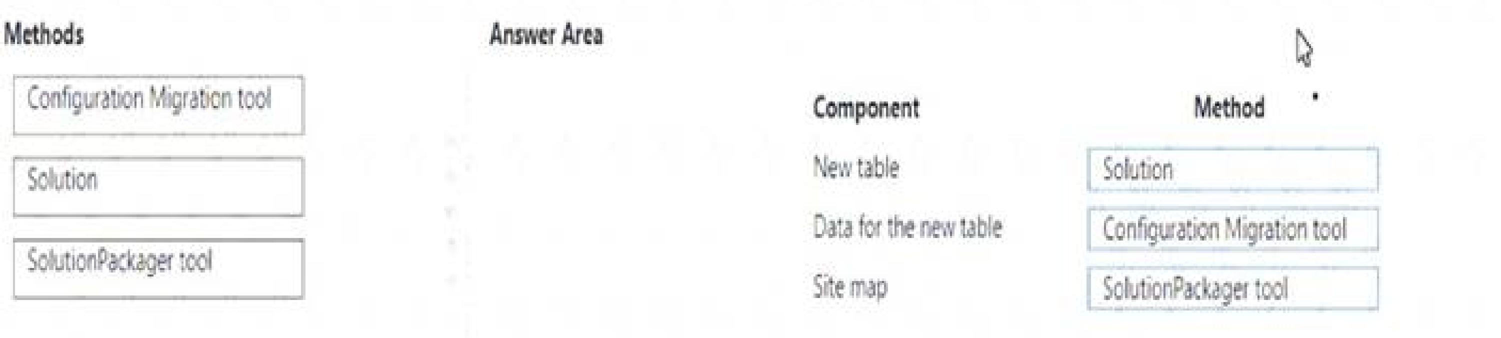
Explanation:
Add a new column for the self-referential mapping.
Reference: https://docs.microsoft.com/en-us/power-apps/developer/data-platform/import-data

NEW QUESTION 183
- (Exam Topic 3)
• Add data to the new table.
• Delete an unused area from the site map.
The components must be transported to a different environment.
You need to determine the method required to transport each component.
Which method should you use? To answer, drag the appropriate methods to the correct components. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 186
- (Exam Topic 3)
A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents.

The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse
Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.
You need to configure table creation for the app.
How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Requirement	Action
Dataverse table type to create for the referenced customer data.	Create a virtual table. Create an activity table. Create a user-owned table. Create an organization-owned table.
Protect sensitive customer data for specific fields.	Create an alternate key. Create a secured column. Implement input method editor (IME) mode. Set the value of the visible property of the fields to false.

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Requirement	Action
Dataverse table type to create for the referenced customer data.	Create a virtual table. Create an activity table. Create a user-owned table. Create an organization-owned table.
Protect sensitive customer data for specific fields.	Create an alternate key. Create a secured column. Implement input method editor (IME) mode. Set the value of the visible property of the fields to false.

NEW QUESTION 187
- (Exam Topic 3)
A company creates a bot by using Power Virtual Agents.
The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customers request.
You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

A. Fallback workstream
B. Fallback topic
C. Fallback skill
D. Fallback queue
E. Fallback entity

Answer: B

NEW QUESTION 188
- (Exam Topic 3)
You have a canvas app with an embedded Power BI tile.
You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content What is the cause of the user s problems?

A. The Power BI dashboard is not shared.
B. The Power BI interactions property on the Power BI tiles is set to Off.
C. The Power BI connection is not shared.
D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: D

NEW QUESTION 190
- (Exam Topic 3)
You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.
The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

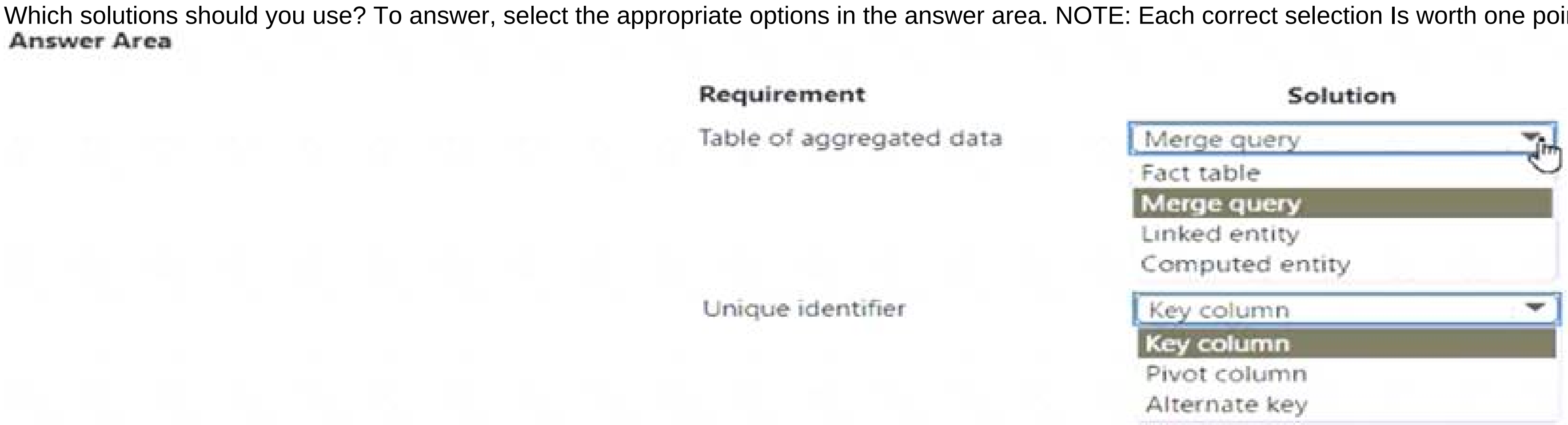
You need to ensure that the flow runs during non-peak hours and requires no physical user intervention. What should you do?

A. Ensure that all user sessions are signed out except for locked user sessions.
B. Ensure that the User1 account has an active user session on the device.
C. Ensure that all user sessions are signed out.
D. Ensure that there are no active user sessions on the device.

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow

NEW QUESTION 193
- (Exam Topic 3)
You plan to create a dataflow to import data into Microsoft Dataverse by using Power Query. The dataflow has the following requirements:
• A table of aggregated data must be created in dataflow storage.
• A unique identifier must be created for the table. You need to configure the dataflow.
Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection Is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 195
- (Exam Topic 3)
A user needs to create a Power Apps portal app.
The user is getting a permission denied error when creating the portal app. You need to configure permissions to create the portal app.
Which three permissions should you configure? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. In the Power Platform admin center, ensure that the user account has read-write access.
B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
C. In Azure Active Directory, ensure that the user has permission to register an app.
D. In the Power Platform admin center, change the portal app owner to the user.
E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal
https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required

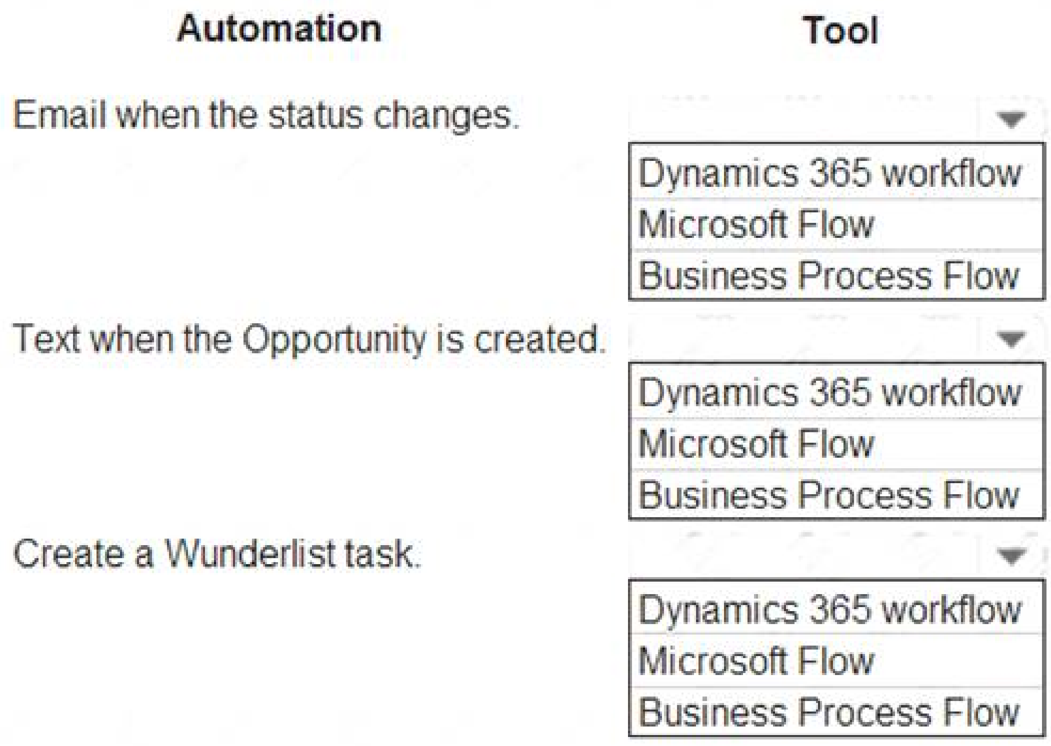
NEW QUESTION 200
- (Exam Topic 3)
You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

A. Start when: Record status changes
B. Available to run: Run this workflow in the background
C. Available to run: As an on-demand process
D. Available to run: As a child process

Answer: C

Explanation:
You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.
Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.
On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.
Reference:
https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow

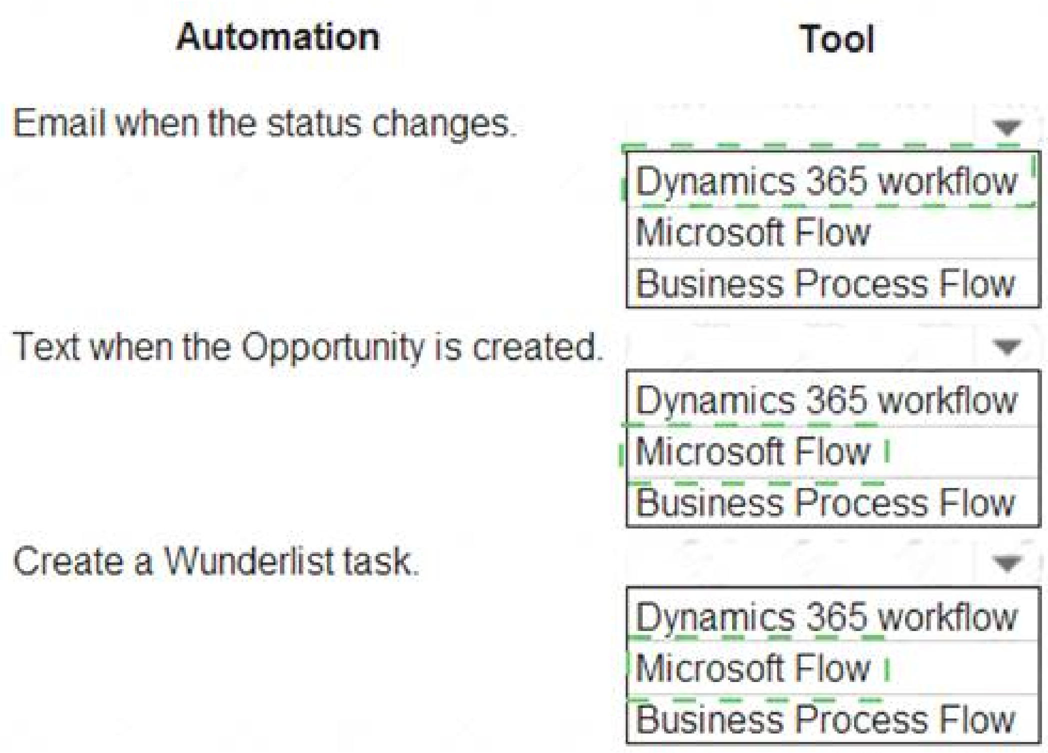
NEW QUESTION 203
- (Exam Topic 3)
You are a Dynamics 365 Customer Service administrator.
You need to configure the following automation for the sales team:
* Send an email when the status changes on an Opportunity.
* Text the sales manager when an Opportunity is created.
* Create a Wunderlist task when an Opportunity is open for 30 days.
Which tool should you use for each requirement? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 206
- (Exam Topic 3)
You create a new Power Virtual Agents chatbot for an organization.

Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot.
Which methods should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Method
Test the chatbot with unlicensed internal users	Use the demo website Share the chatbot to each user individually Share the chatbot to a security group containing all users
Allow other licensed internal users to edit the chatbot	Share the chatbot to each user individually Share the chatbot to a security group containing all users Deploy the chatbot to Microsoft Teams in your tenant
Deploy the chatbot to production for public consumption	Embed the chatbot code in an IFrame on your company's public website Deploy the chatbot to Microsoft Teams in your tenant Deploy the chatbot to AppSource

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, application Description automatically generated
Box 1: Use the demo website
When publishing the bot to the web, you can publish to a prebuilt demo website (which you can use to share the bot with your teammates and stakeholders) and to your own live website.
Box 2: Share the chatbot to a security group containing all users.
A license for each user, also known as a "per user license" (or "Power Virtual Agent User License" as referred to on the Microsoft 365 admin center), should be assigned to individual users who need access to create and manage chatbots.
To simplify user license management, you can assign licenses to an Azure Active Directory (Azure AD) security group.
Box 3: Embed the chatbot code in an IFRame on your copany's public website
You can add your bot to a live website as an IFrame. Your live website can be a customer-facing external website or an internal site, like a SharePoint or Yammer site.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels https://docs.microsoft.com/en-us/power-virtual-agents/requirements-licensing

NEW QUESTION 209
- (Exam Topic 3)
A company is creating a canvas app and a model-driven app to manage their customer accounts.
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
You need to configure the scope for the business rules.
Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Scopes

- All forms
- Specific form
- Table

Answer Area

Business rule	Scope
Business Type column setting for customer size	
Account rating re-evaluation	

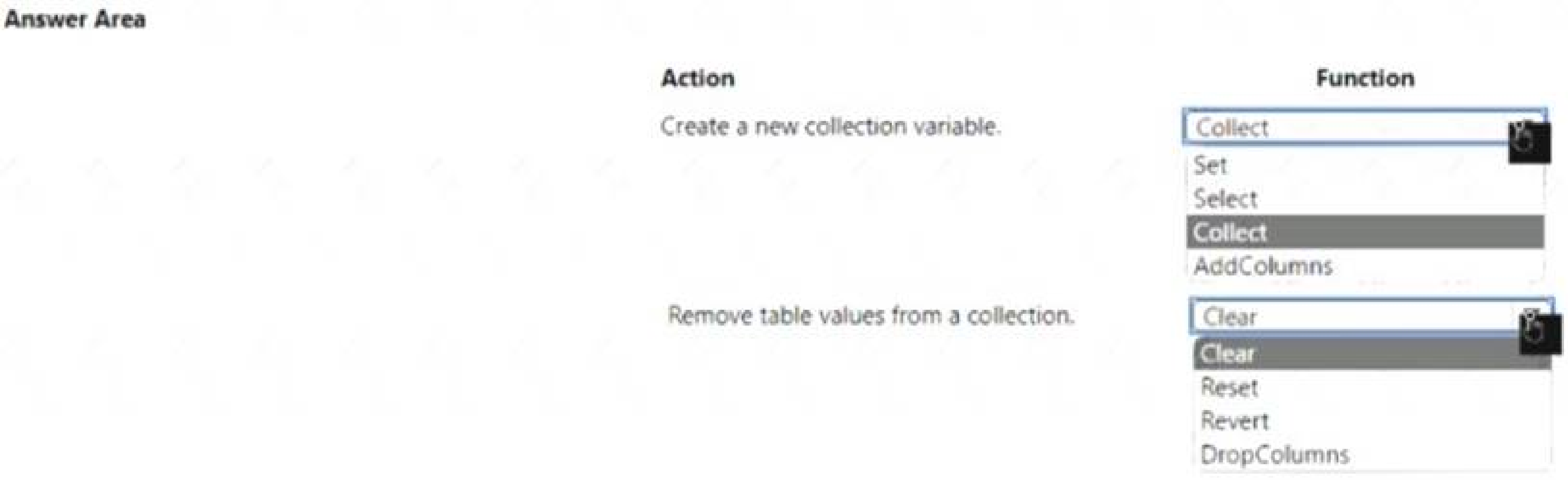
A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Table
The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.
Scope the business rule to Entity (Table). Box 2: Specific form
The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.
For Model
The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:
If you select this item... The scope is set to...
Entity- The table and all forms for the table All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form
Reference: https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations

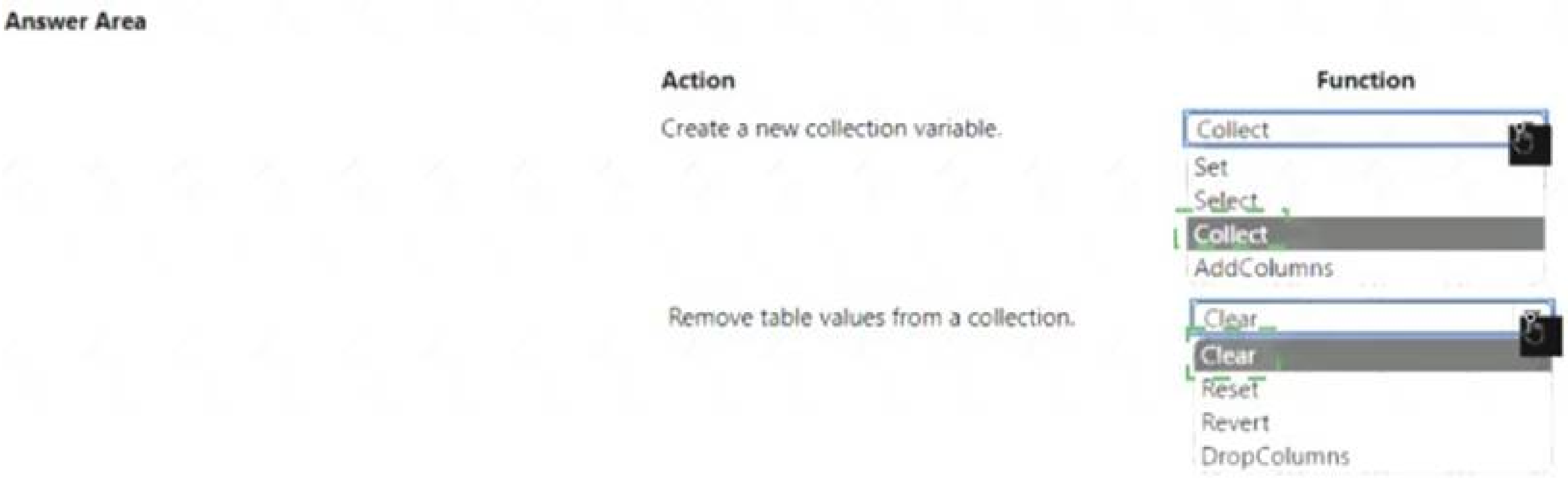
NEW QUESTION 211
- (Exam Topic 3)
You create a canvas app.
The app requires access to data that is stored in collections. The app must provide the following actions:
• Create a new collection variable.
• Remove table values from a collection. You need to configure functions for the app.
Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

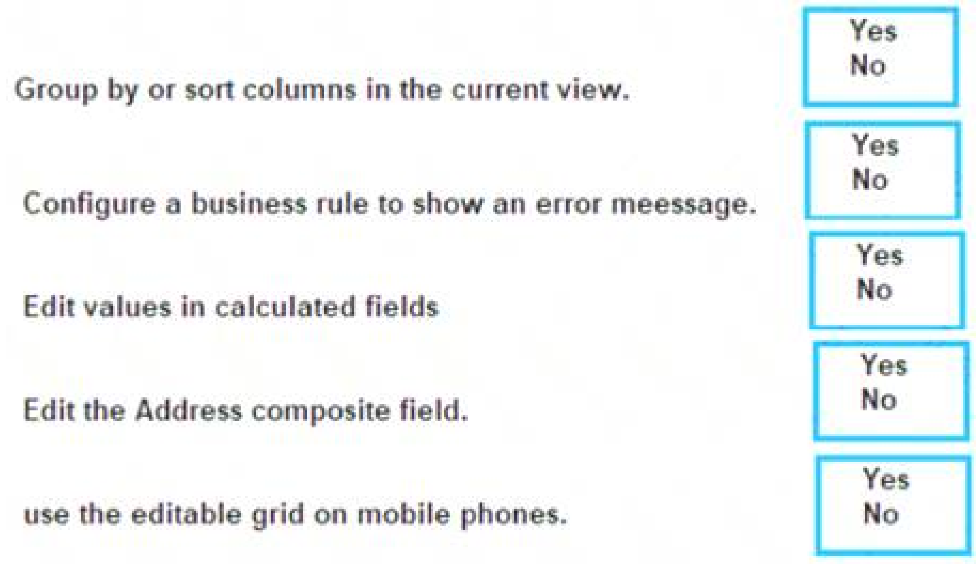


NEW QUESTION 215
- (Exam Topic 3)
You use Power BI Desktop to configure Power BI reports and dashboards.
You need to create a canvas app that displays account information and include the app in a Power BI report. Which three actions should you perform? Each correct answer presents part of the solution.
NOTE Each correct selection is worth one point.

A. Publish the report to the Power BI service.
B. Connect to Common Data Service from Power BI Desktop.
C. Connect Common Data Service from Power BI Deskto
D. Selected required fields from the Accounts table.
E. From the Power Apps Insert menu, add a Power BI
F. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data.

Answer: CDE

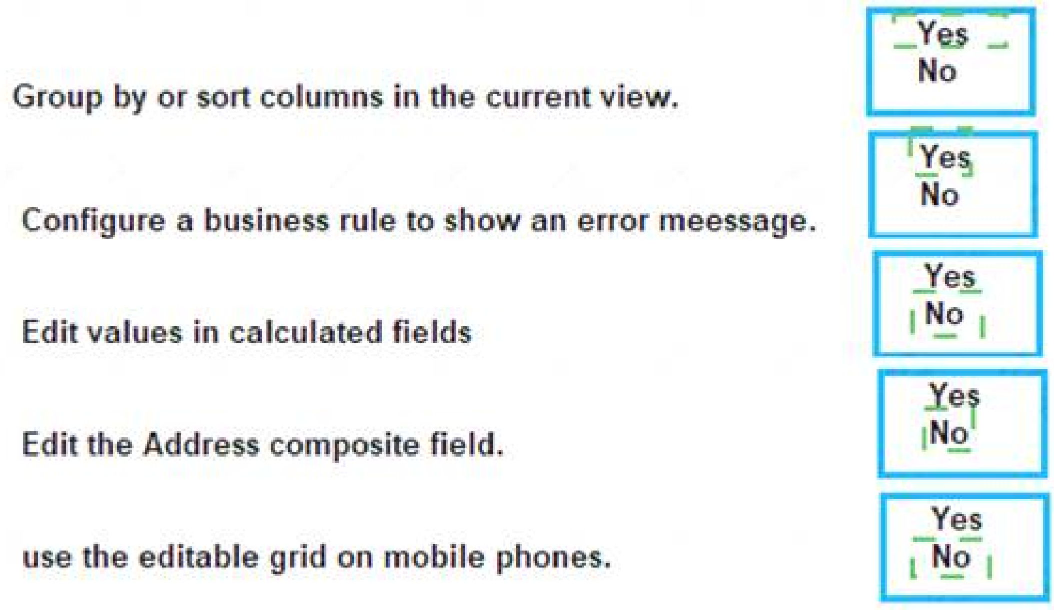
NEW QUESTION 216
- (Exam Topic 3)
The business team provides the following list of features that they would like you to implement:
• Group by or sort columns in the current view.
• Configure a business rule to show an error message.
• Edit values in calculated fields.
• Edit the Address composite field.
• Use the editable grid on mobile phones.
Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



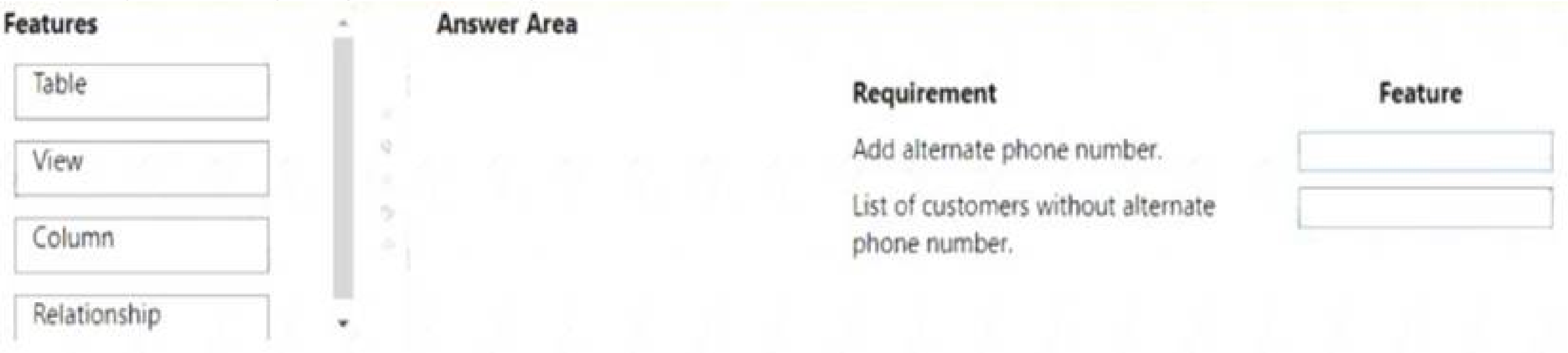
A. Mastered
B. Not Mastered

Answer: A

Explanation:



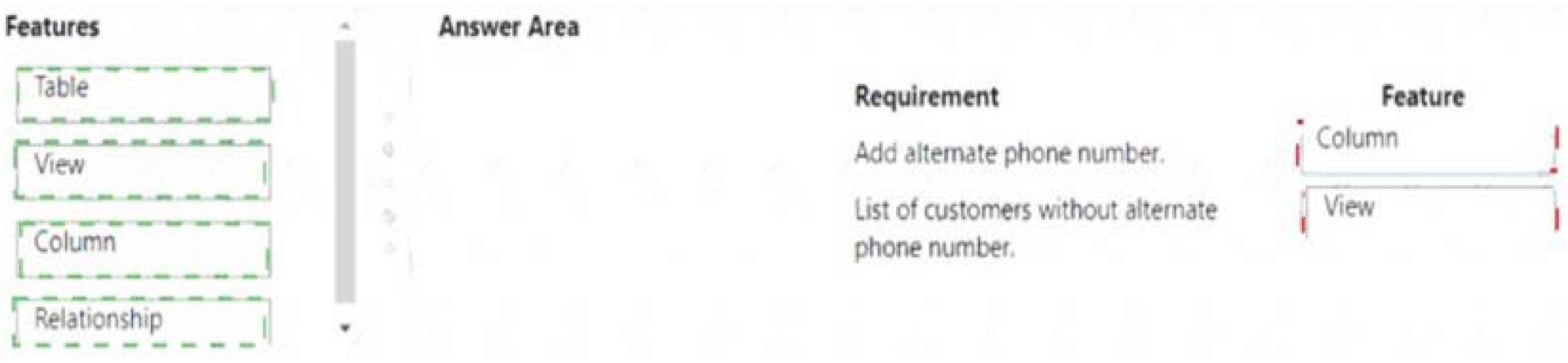
NEW QUESTION 220
- (Exam Topic 3)
A company has a model-driven app that uses Microsoft Dataverse.
Users need to add an alternate phone number when entering their account information. The users also require a list that displays the customers that do not have an alternate phone number.
You need to enable the required features.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



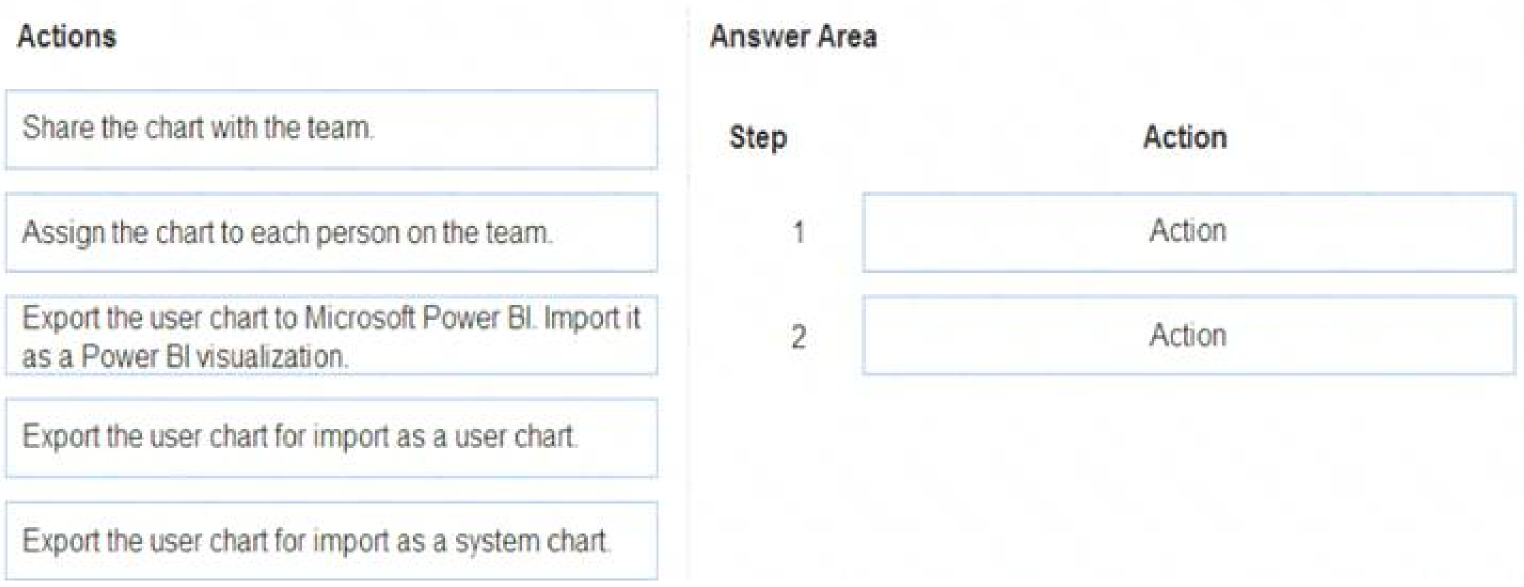
NEW QUESTION 224
- (Exam Topic 3)
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. List view of the entity
B. Microsoft Visual Studio
C. Templates area
D. Maker portal

Answer: A

Explanation:
Edit a public or system view in app designer
You can change the way a public or system view is displayed by adding, configuring, or removing columns.
> In the Views list for a table, select the Show list of references down arrow Drop Down. Edit View.Graphical user interface, application Description automatically generated
> Next to the view you want to edit, select Open the View Designer Open view Designer. The view opens in the view designer.
When you edit a public or system view, you must save and publish your changes before they will be visible in the application.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer

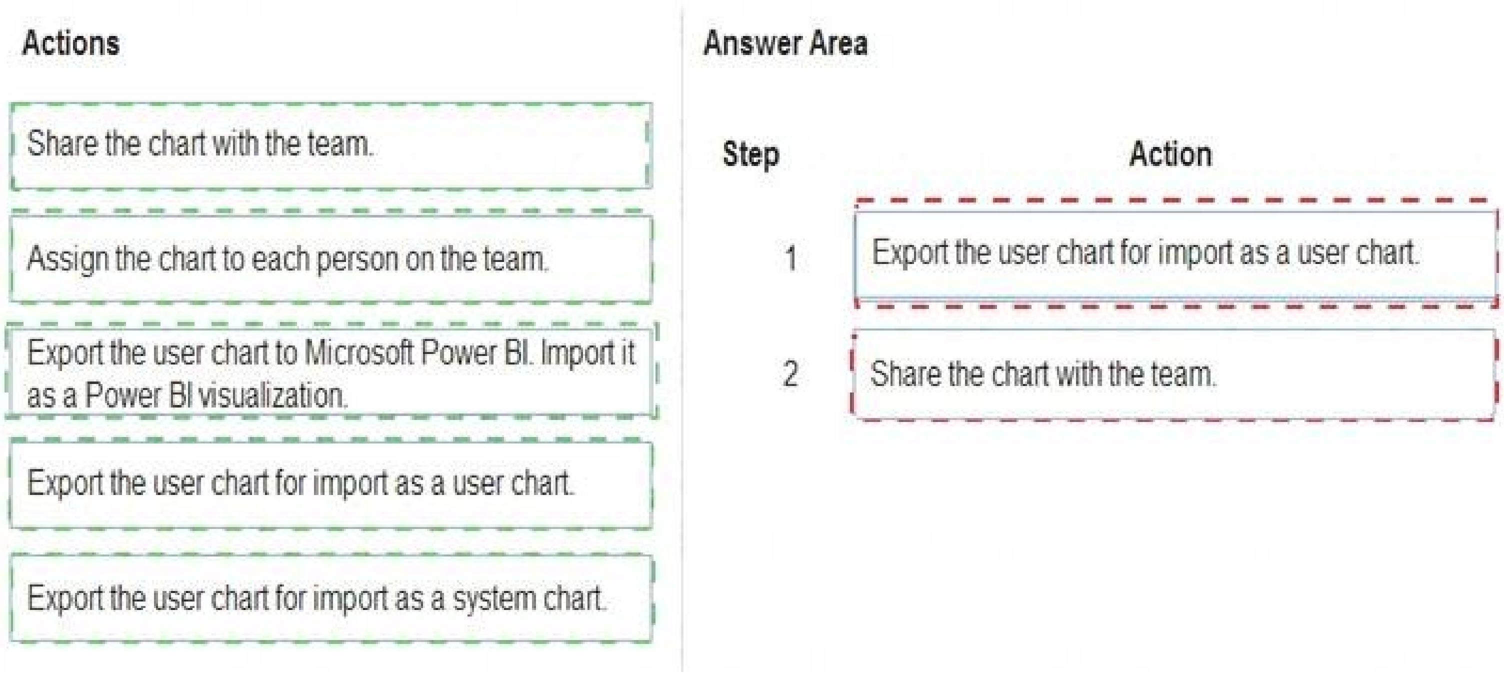
NEW QUESTION 228
- (Exam Topic 3)
You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.
You need to ensure that the chart is available to all users on the team.
Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



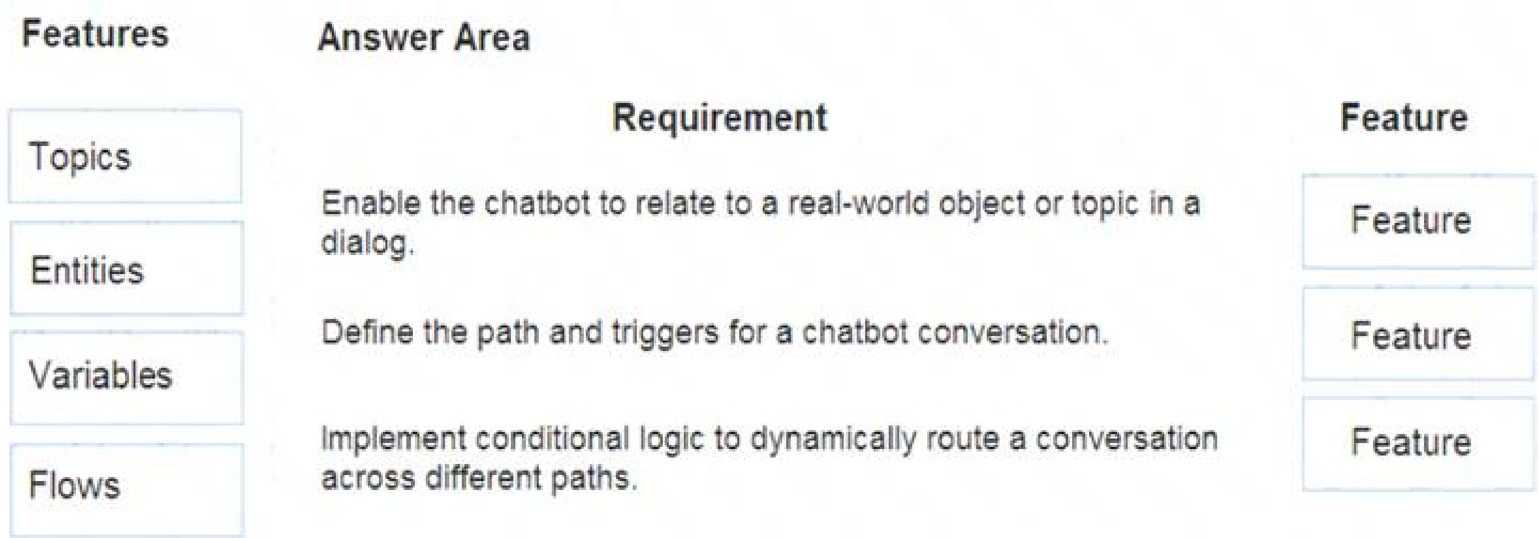
NEW QUESTION 229
- (Exam Topic 3)
You are a Dynamics 365 Customer Service system administrator.
Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

A. Microsoft Excel template
B. Entities component of a solution
C. Microsoft Virtual Studio
D. Templates area

Answer: B

Explanation:
Entity: Refers to a table in Dataverse. Table and entity are often used interchangeably for data access. Edit public views through tables
- Expand Data, select Tables, select the table you want, and then select the Views area.
- On the toolbar, select Add view. Add view to table
- On the Create a view dialog, enter a name and, optionally, a description, and then select Create. Reference:
https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-edit-views-app-designer

NEW QUESTION 230
- (Exam Topic 3)
You are designing a chatbot for a sports outlet. You need to complete the chatbot.
Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text, application, email Description automatically generated
Box 1: Entities
Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.
With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.
Box 2: Topics
In Power Virtual Agents, a topic defines a how a bot conversation plays out.
You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.
Box 3: Variables
Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation.
For example, you can save a customer's name in a variable called UserName. The bot can then address the customer by name as the conversation continues.
You can use variables to create logical expressions that dynamically route the customer down different conversation paths.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics
https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables

NEW QUESTION 232
- (Exam Topic 3)
On a Contact record, a user creates a Note record that contains the word running.
One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.
Solution: Use Quick Find search on the Notes list to search for the word run. Does the solution meet the goal?

A. Yes
B. No

Answer: B

Explanation:
Instead use Relevance Search.
Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva

NEW QUESTION 236
- (Exam Topic 3)
You are designing an app for a bank.
You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Relationship types

1 : N
N : N
N : 1

Answer Area

Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	
Loans must be applied for for a single property.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Text Description automatically generated
Box 1: N:1
You add a lookup column with a many-to-one relationship.
Box 2: N:N
Box 3: N:1
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup

NEW QUESTION 241
- (Exam Topic 3)

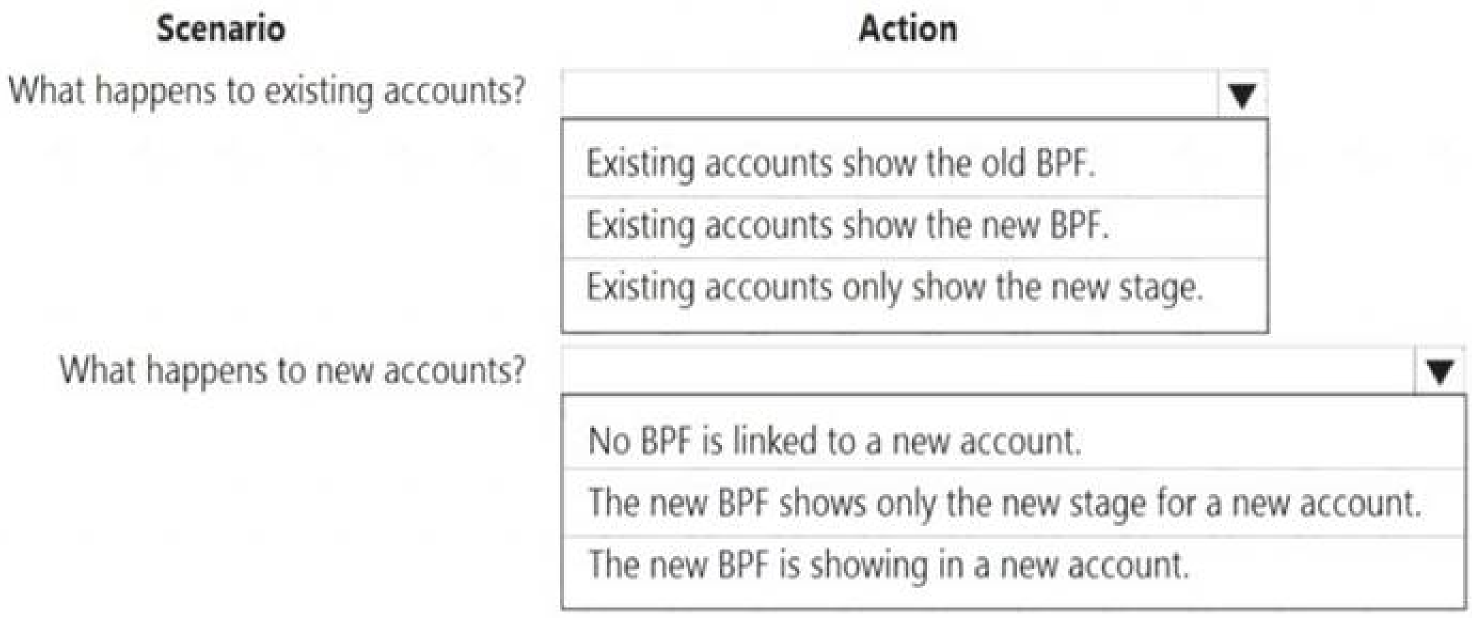
You plan to create user interface (Ul) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web Ul flows.
Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. Ul Flows application
B. Selenium IDE
C. Latest version of Microsoft Edge
D. On-premises data gateway
E. Latest version of Mozilla Firefox

Answer: ABC

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-automate/ui-flows/setup

NEW QUESTION 246
- (Exam Topic 3)
You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning.
You need to identify the impact of the new version on the existing account records.
What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

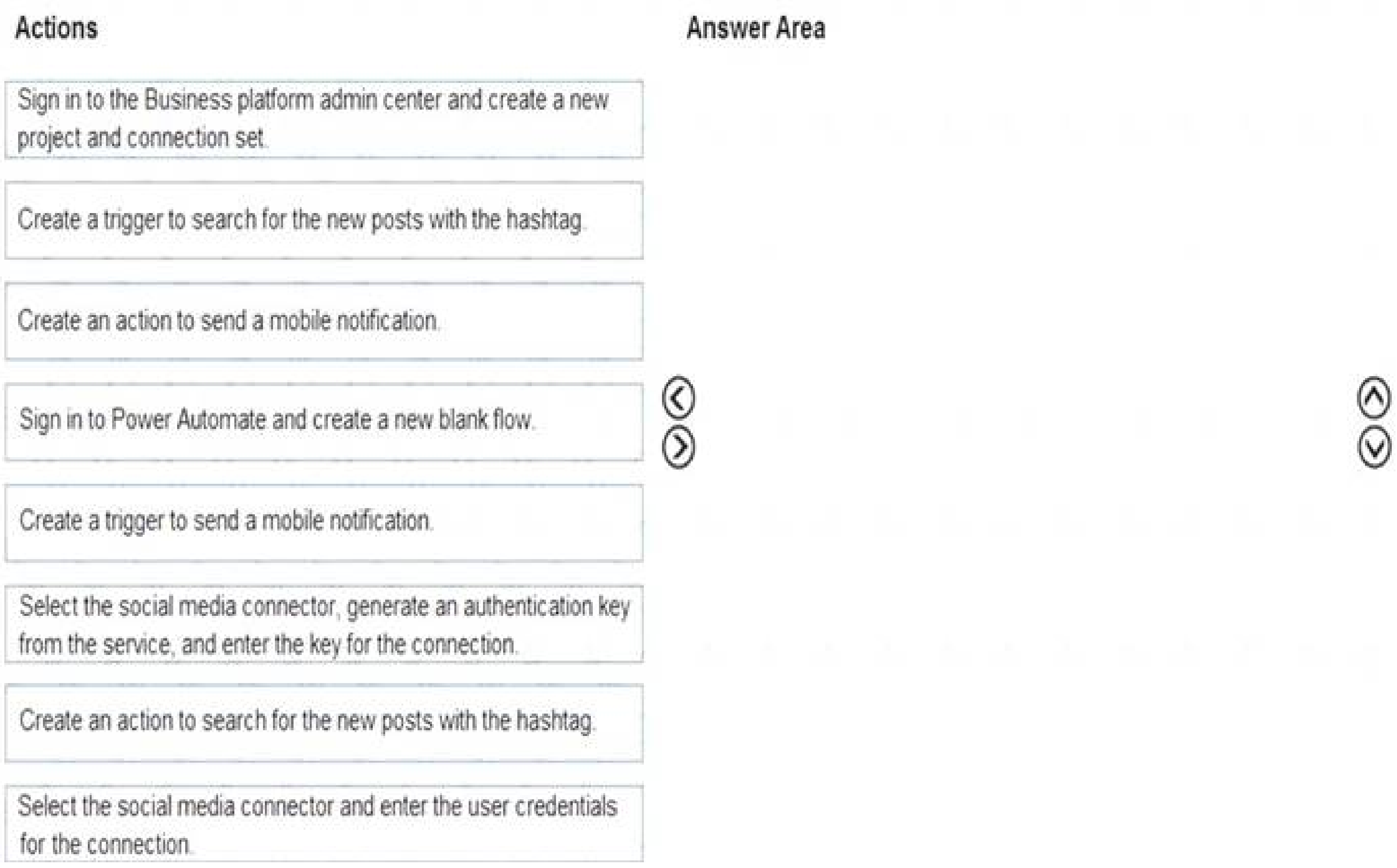


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface, text Description automatically generated
Box 1: Existing accounts show the new BPF.
When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:
If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.
If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.
Box 2: No BPF is linked to a new account.
Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl

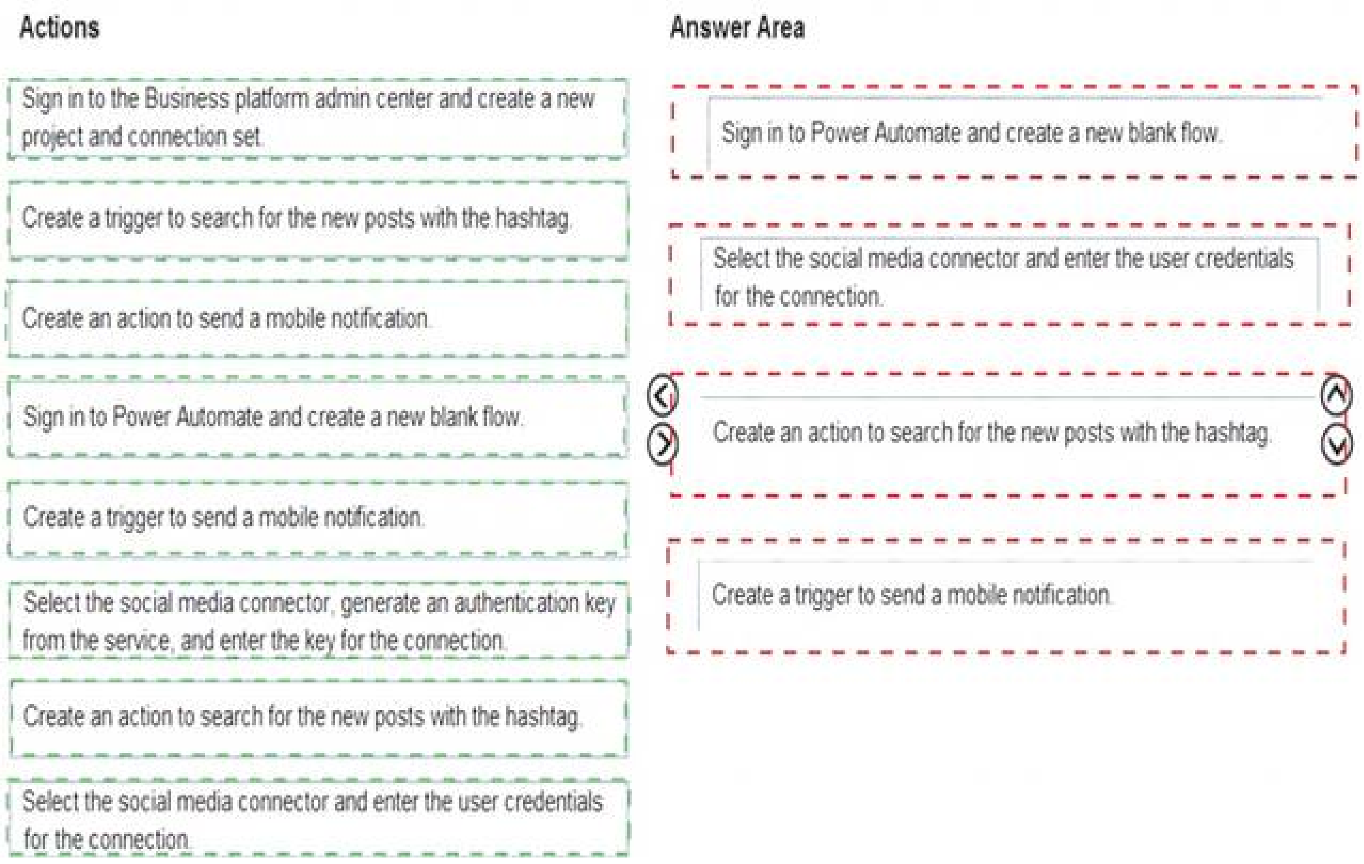
NEW QUESTION 247
- (Exam Topic 3)
You are a Dynamics 365 for Customer Service developer.
You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company’s social media teams distribution list.
You need to create a connection to the Twitter service and build a solution.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 250
- (Exam Topic 3)
You are developing a canvas app.
You need to apply business rules to the app without writing code.
Which three actions can you use? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Validate data and show error messages.B Enable or disable fields.
B. Set field requirement levels.
C. Set field values.
D. Show or hide fields

Answer: ACD

Explanation:
The following actions are not available on Canvas apps:
- Show or hide columns
- Enable or disable columns
- Create business recommendations based on business intelligence Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule

NEW QUESTION 255
- (Exam Topic 3)
You plan to implement Microsoft Dataverse.
You must track changes for two columns in the Account table. You must maintain a historical log of changes for the two columns and track only what is necessary.
You configure the appropriate organization settings.
You need to configure the system to track changes for the two columns.
Which two actions should you perform? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Enable auditing for the Account table.
B. Enable auditing for the two specific columns.
C. Enable change tracking for the Account table.
D. Enable change tracking for the two specific columns.

Answer: AB

Explanation:
By setting the IsAuditEnabled property of a table's definition and the IsAuditEnabled property of each desired column's definition to true, data changes to records of those tables can be logged by the platform.
Note: There are three levels where auditing can be configured: organization, table, and column. The organization level is the highest level, followed by the table level, and finally the column level. For column auditing to take place, auditing must be enabled at the column, table, and organization levels. For table auditing to take place, auditing must be enabled at the table and organization levels.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entities-attributes-auditing

NEW QUESTION 257
- (Exam Topic 3)
You are creating Power BI reports for a company.
A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.
Which two actions should you perform? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Share the Power Bl report to all users.
B. Add the Power Bl report to the Site Map dashboards.
C. Create a PCF file.
D. Use the native reports in model-driven apps.
E. Add the Power Bl report to a dashboard in the model-driven app.

Answer: BE

Explanation:
Reference: https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual

NEW QUESTION 262
- (Exam Topic 3)
You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units.
You need to configure entity ownership. Which entity ownership type should you use?

A. user or team owned
B. organization-owned
C. none
D. business-owned

Answer: A

NEW QUESTION 263
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot.
The chatbot must be able to maintain customer information if the conversation topic changes during a dialog. You need to configure variables to store customer name and email address.
Which type of variable should you create?

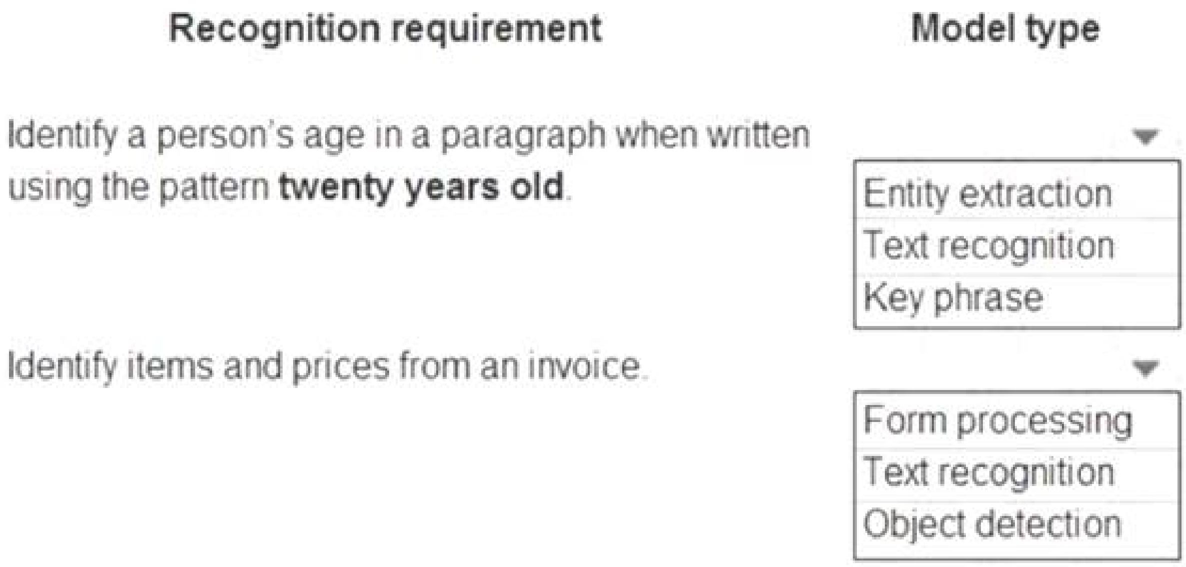
A. session
B. topic
C. bot
D. slot

Answer: C

Explanation:
By default, a variable's value can only be used in the topic where this variable gets created. However, you might want the bot to use the same value across topics. This means the bot can remember the necessary context when a conversation spans multiple topics. In some systems, these types of variables are known as global variables. In Power Virtual Agents, these variables are called bot variables, because they apply across the entire bot.
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot

NEW QUESTION 266

- (Exam Topic 3)
A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.
You need to determine which AI Builder model types to use.
Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Reference:
https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview

NEW QUESTION 267
- (Exam Topic 3)
You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies.
You need to determine why you cannot deactivate the currency.
What is the reason?

A. You are not the currency record owner.
B. The currency is used by an active business process.
C. The currency is the base currency.
D. The currency is used by another record.

Answer: C

Explanation:
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies

NEW QUESTION 272
- (Exam Topic 3)
A company creates a canvas app.
The app requires near real-time data from an accounting system that resides in a customers data center. You need to implement a solution for the app.
What should you create?

A. Azure DevOps pipeline
B. On-premises data gateway
C. Power Pages
D. Data integration project

Answer: B

NEW QUESTION 273
- (Exam Topic 3)
You are creating a business rule to implement new business logic.
You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.
Which scope should you use?

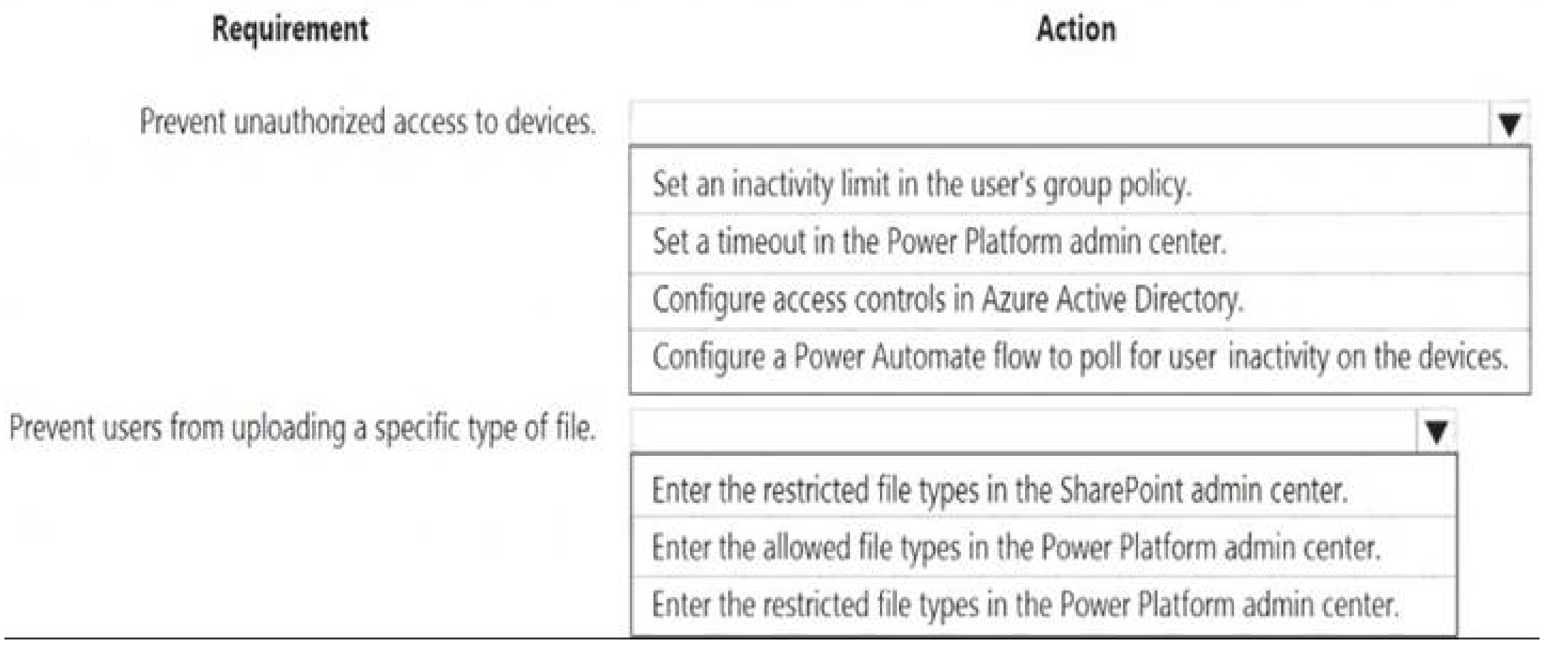
A. All Forms
B. Entity
C. Screen1
D. Global

Answer: B

Explanation:
Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.
Reference:

https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule

NEW QUESTION 278
- (Exam Topic 3)
A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions.
Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.
You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

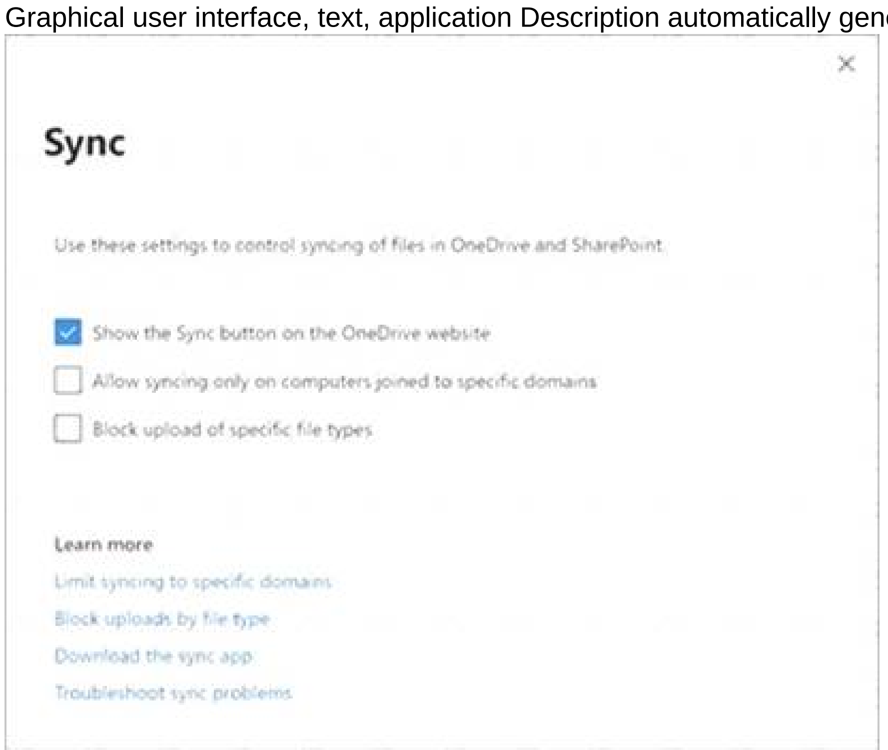
Answer: A

Explanation:
Graphical user interface, text, application Description automatically generated
Box 1: Set a timeout in the Power Platform admin center.
To enforce users to reauthenticate after a pre-determined period of time, admins can set a session timeout for their individual environments. Users can only remain signed in the application for the duration of session. The application signs out the user when the session expires. Users need to sign in with their credentials to return to customer engagement apps.
Note: Configure session timeout
- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.
- Set Session Expiration and Inactivity timeout. These settings apply to all users. Incorrect:

Configure inactivity timeout
- In the Power Platform admin center, select an environment.
- Select Settings > Product > Privacy + Security.
- Set Session Expiration and Inactivity timeout. These settings apply to all users. Box 2: Enter the restricted file types in the SharePoint admin center.

To block uploading of specific file types
- Go to the Settings page of the new SharePoint admin center,
- Select Sync.

Graphical user interface, text, application Description automatically generated



- Select the Block upload of specific file types check box.
- Enter the file name extensions you want to block, for example: exe or mp3.
- Select Save.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/user-session-management https://docs.microsoft.com/en-us/onedrive/block-file-types

NEW QUESTION 281
- (Exam Topic 3)
You are designing a Power Virtual Agents chatbot.
You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.
You need to ensure that you can create the chatbot in the environment that you want to use.
What should you do?

A. Create an environment in a supported region.
B. Convert the environment to a sandbox environment.
C. Change the region for the environment.

Answer: A

Explanation:
The environment doesn't show up in the drop-down menu of Power Virtual Agents
Your environment might not show up in the drop-down menu due to one of the following:
The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.
The environment is created in an unsupported region.
Reference: https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience

NEW QUESTION 282
- (Exam Topic 3)
A company has a custom website.
You need to embed a Power Virtual Agents chatbot into the website.
What should you use?

A. Webpage URL
B. Form ID
C. Bot ID
D. IFrame

Answer: D

Explanation:
Reference:
https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels

NEW QUESTION 285
- (Exam Topic 3)
You are creating a new business process flow to qualify leads.
You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.
Which two steps must you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

A. Activate the action.
B. Select Run as an on-demand process
C. Add at least one step to the action.
D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:
Reference:
https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business

NEW QUESTION 289
- (Exam Topic 3)
You create a Power Platform help Desk solution.
You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	System chart Personal dashboard Area chart
Add a stacked column chart shared with your team.	System chart Personal dashboard Area chart
Add a Microsoft Power BI visualization.	System chart Personal dashboard Area chart
Add a chart from a view that a user creates.	System chart Personal dashboard Area chart
Add a doughnut chart that shows cases by owner.	System chart Personal dashboard Area chart

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Area chart Box 2: System chart
System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.
Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart
Reference:
https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart

NEW QUESTION 293
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