

PL-200 Dumps

Microsoft Power Platform Functional Consultant

<https://www.certleader.com/PL-200-dumps.html>



NEW QUESTION 1

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	<ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	<ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

NEW QUESTION 2

- (Exam Topic 1)

You need to design and create the solution for gathering contact information from guests for marketing purposes.

What should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	<ul style="list-style-type: none"> AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	<ul style="list-style-type: none"> Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Action	Solution
Extract business card data.	<ul style="list-style-type: none"> AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	<ul style="list-style-type: none"> Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION 3

- (Exam Topic 1)

You need to embedded the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

What must you install prior to embedding the check-in solution?

- Visual Studio
- App Studio
- AI Builder
- Common Data Service

Where must the check-in solution be available within the communication solution?

- chat section of the solution
- Microsoft 365 Apps selection grid in an embedded webpage
- in a tab

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

[MISSING]

NEW QUESTION 4

- (Exam Topic 2)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose Select text on screen .	⬅️
Enter a name and description for the output.	⬆️
Start recording the UI flow.	⬆️
Stop the recording and save the flow.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

NEW QUESTION 5

- (Exam Topic 2)

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts. What should you implement? To answer, drag the appropriate features to the correct requirements. Each

feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Answer Area	
	Requirement	Feature
Action step	Allow users to navigate to the previous stage only from specific stages.	Feature
Classic workflow		
Power Automate flow	Create checklist records in specific stages on demand.	Feature

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Features	Answer Area	
	Requirement	Feature
Action step	Allow users to navigate to the previous stage only from specific stages.	Power Automate flow
Classic workflow		
Power Automate flow	Create checklist records in specific stages on demand.	Action step

NEW QUESTION 6

- (Exam Topic 2)

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Train the AI model by using data exported to Microsoft Excel.	
Export data from Common Data Service into Microsoft Excel.	
Train the prediction AI model by using Common Data Service data.	
Import the AI model analysis into Common Data Service.	
Publish the AI model.	
Train the category classification AI model by using Common Data Service data.	
Use the model with Power Apps.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 7

- (Exam Topic 2)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year. You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point. NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 8

- (Exam Topic 2)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION 9

- (Exam Topic 2)

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field. What should you configure?

- A. field visibility on the form
- B. business process flow
- C. workflow
- D. business rule

Answer: D

Explanation:

References:

<https://www.sherweb.com/blog/dynamics-365/configuring-business-rules-within-microsoft-dynamics-365-crm/>

NEW QUESTION 10

- (Exam Topic 2)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity. You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1-n-relationship>

NEW QUESTION 10

- (Exam Topic 2)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.
- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

NEW QUESTION 14

- (Exam Topic 2)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Relevance Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 18

- (Exam Topic 2)

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Handle an unknown question from a guest in a conversation.	<ul style="list-style-type: none"> Escalate Fallback topic Failure path
Redirect a quest with an unknown question to a live staff member.	<ul style="list-style-type: none"> Power Apps Power Virtual Agents web application Microsoft Teams Omnichannel for Dynamics 365 Customer Service

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

NEW QUESTION 22

- (Exam Topic 2)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 24

- (Exam Topic 2)

You are creating a new business process flow to qualify leads.

You create an action. The action is not available inside the Action Step. You need to make the action available to the Action Step.

Which two steps must you perform? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

- A. Activate the action.
- B. Select Run as an on-demand process
- C. Add at least one step to the action.
- D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: CD

Explanation:

Reference:
<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

NEW QUESTION 28

- (Exam Topic 2)

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website. What should you use?

- A. Webpage URL
- B. Form ID
- C. Bot ID
- D. IFrame

Answer: D

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

NEW QUESTION 30

- (Exam Topic 2)

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people. The canvas app has an issue that must be corrected.

You update the canvas app.
You need to ensure that the updated canvas app is available in the published Power BI report. What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

Answer: D

NEW QUESTION 31

- (Exam Topic 2)

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

<input type="checkbox"/>	Configure views and charts.
<input type="checkbox"/>	Configure business process flows.
<input type="checkbox"/>	Configure workflows.

Ensure user interaction in manageable steps.

<input type="checkbox"/>	Configure the timeline on the form.
<input type="checkbox"/>	Configure each stage with the actions that need to be completed.
<input type="checkbox"/>	Configure Insights.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Guide the user with actions to take.

<input checked="" type="checkbox"/>	Configure views and charts.
<input checked="" type="checkbox"/>	Configure business process flows.
<input type="checkbox"/>	Configure workflows.

Ensure user interaction in manageable steps.

<input checked="" type="checkbox"/>	Configure the timeline on the form.
<input checked="" type="checkbox"/>	Configure each stage with the actions that need to be completed.
<input type="checkbox"/>	Configure Insights.

NEW QUESTION 33

- (Exam Topic 2)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions	Answer Area						
Share the chart with the team.							
Assign the chart to each person on the team.							
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.							
Export the user chart for import as a user chart.							
Export the user chart for import as a system chart.							
	<table border="1"> <thead> <tr> <th>Step</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Action</td> </tr> <tr> <td>2</td> <td>Action</td> </tr> </tbody> </table>	Step	Action	1	Action	2	Action
Step	Action						
1	Action						
2	Action						

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer Area
Share the chart with the team.	
Assign the chart to each person on the team.	
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.	
Export the user chart for import as a user chart.	Step 1: Export the user chart for import as a user chart.
Export the user chart for import as a system chart.	Step 2: Share the chart with the team.

NEW QUESTION 36

- (Exam Topic 2)

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area	Security function
Microsoft 365 admin center	<ul style="list-style-type: none"> Roles Groups Licenses Access rights
Dynamics 365 Sandbox instance	<ul style="list-style-type: none"> Roles Groups Access rights

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 37

- (Exam Topic 2)

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

- > Group by or sort columns in the current view.
- > Configure a business rule to show an error message.
- > Edit values in calculated fields.
- > Edit the Address composite field.
- > Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Use the editable grid on mobile phones.	<input type="checkbox"/> Yes <input type="checkbox"/> No

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Action	Can be performed?
Group by or sort columns in the current view.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Use the editable grid on mobile phones.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

NEW QUESTION 39

- (Exam Topic 2)

You are creating a canvas app.

A user will click a button on each screen of a Power Apps app to proceed to the next screen. You need to implement an action that selects the next screen that the user sees.

Which event should you handle?

- A. OnLoad
- B. OnCheck
- C. ScreenTransition
- D. OnSelect

Answer: A

NEW QUESTION 44

- (Exam Topic 2)

A car dealership has a Dynamics 365 Sales environment for its sales company and another environment for its leasing company. Users in one environment must not be able to see the other environment. You need to grant salespeople access to the sales company environment. What should you do?

- A. Add salespeople to a security role.
- B. Set privileges.
- C. Add salespeople to an Office 365 security group.
- D. Set app security

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 48

- (Exam Topic 2)

You create a new Power Virtual Agents chatbot for an organization. Testing and production deployment of the chatbot are not complete. You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	<input type="checkbox"/> Use the demo website. <input type="checkbox"/> Share the chatbot to each user individually. <input type="checkbox"/> Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	<input type="checkbox"/> Share the chatbot to each user individually. <input type="checkbox"/> Share the chatbot to a security group containing all users. <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	<input type="checkbox"/> Embed the chatbot code in an iFrame on your company's public website. <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant. <input type="checkbox"/> Deploy the chatbot to AppSource.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Method
Test the chatbot with unlicensed internal users.	<input type="checkbox"/> Use the demo website. <input type="checkbox"/> Share the chatbot to each user individually. <input type="checkbox"/> Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	<input type="checkbox"/> Share the chatbot to each user individually. <input type="checkbox"/> Share the chatbot to a security group containing all users. <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	<input type="checkbox"/> Embed the chatbot code in an iFrame on your company's public website. <input type="checkbox"/> Deploy the chatbot to Microsoft Teams in your tenant. <input type="checkbox"/> Deploy the chatbot to AppSource.

NEW QUESTION 51

- (Exam Topic 2)

You are creating a business rule to implement new business logic. You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule. Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 55

- (Exam Topic 2)

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage. The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneNote integration. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 59

- (Exam Topic 2)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the

stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution. After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen. You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use multiple choice for Identify in the question and create options that represent of the age groups. Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 63

- (Exam Topic 2)

The owner of a company needs to know who signs into the system. You need to ensure that the owner can view the user audit logs. Where does each action need to be performed? To answer, select the appropriate options in the answer area. NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> System Settings Personal Settings Customize the System Microsoft 365 Compliance </div>
View the user audit logs.	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> Advanced Find Individual record User Summary report Microsoft 365 Compliance </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

NEW QUESTION 64

- (Exam Topic 2)

A company creates a Power Virtual Agents chatbot. You need to determine when live agents are engaged to provide support. Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Metrics	Answer Area	
	Process	Metric
Engagement over time	Determine which topics are transferred to live agents most often.	Metric
Session outcomes over time	Determine the number of chats per day that are transferred to live agents.	Metric
Escalation rate drivers		
Escalation rate		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION 67

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* One year free update

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