

## 300-085 Dumps

# Implementing Cisco Collaboration Applications

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**NEW QUESTION 1**

Which three types of integrations can Cisco TMS use to import users during provisioning? (Choose three.)

- A. Cisco Unified Communications Manager
- B. Cisco VCS
- C. Active Directory
- D. Secure Active Directory
- E. Cisco Unified Communications Manager IM and Presence Service
- F. Cisco Unity Connection
- G. LDAP

**Answer:** CDG

**NEW QUESTION 2**

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Opening Greeting
- C. Attempt Forward
- D. Attempt Sign-out
- E. Attempt Send
- F. Closing Greeting

**Answer:** AB

**NEW QUESTION 3**

Which two attributes are defined in class of service? (Choose two.)

- A. access to features, such as text-to-speech email or live reply
- B. access to the Cisco Presence Server administration page
- C. the minimum length of subscriber messages and greetings
- D. the maximum length of subscriber messages and greetings

**Answer:** AD

**NEW QUESTION 4**

Which VCS feature is used to group endpoints in logical scheduling groups?

- A. zones
- B. partitions
- C. calling search spaces
- D. areas

**Answer:** A

**NEW QUESTION 5**

In Cisco TMS, the conference control center shows event logs in instance basis. Which two prefixes does the event log use to identify changes to series of single instances? (Choose two.)

- A. Conference
- B. Instance
- C. Error
- D. Information
- E. Event

**Answer:** AB

**NEW QUESTION 6**

How many distinct auto-attendants can you configure in the Cisco Unity Express GUI?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

**Answer:** E

**NEW QUESTION 7**

Where is BFCP desktop video sharing enabled?

- A. trunk configuration
- B. gateway configuration
- C. gatekeeper configuration

- D. SIP profile
- E. phone services
- F. common phone profile
- G. ILS configuration
- H. SIP trunk security profile

**Answer:** D

**NEW QUESTION 8**

When creating new user accounts in Cisco Unity Connection, you want to allow users to add alternate extensions to access their voicemail. In which area of the menu do you do this?

- A. under the class of service
- B. under the class of service membership
- C. under the user templates
- D. under the contact templates

**Answer:** A

**NEW QUESTION 9**

What is the proper format of a custom auto-attendant prompt?

- A. G.711 u-law,8 kHz, 8-bit, mono
- B. G.711 a-law,8 kHz, 16-bit, mono
- C. G.711 a-law,16 kHz, 8-bit, stereo
- D. G.729 ,8 kHz, 8-bit, mono

**Answer:** A

**NEW QUESTION 10**

The system administrator has successfully integrated Cisco Unity Connection over a WAN with Cisco Unified Communication Manager using SIP. When a call to a subscriber is forwarded to voicemail, the caller correctly hears the subscriber greeting. During a recent WAN oversubscription event, instead of routing the calls via SIP directly to Unity Connection, the AAR feature was used to route the calls via the PSTN to Unity Connection. This worked, however on forwarded calls, the caller no longer heard the subscriber's greeting, but rather an auto attendant message that asked them to enter the extension of a party they want to reach. Which cause of callers not hearing the correct subscriber greeting is most likely true?

- A. The telephone carrier is not preserving RDNIS across the network
- B. AAR System Setting is not enabled in Unity Connection.
- C. Unity Connection Restriction Tables is not permitting calls via the PSTN
- D. DTMF is not negotiated properly on this call

**Answer:** A

**NEW QUESTION 10**

The UDS for contact resolution is enabled in the service profile configuration of the Cisco Unified Communications Manager. Which action can you execute with your Jabber Desktop?

- A. modify users
- B. search users
- C. change users
- D. delete users

**Answer:** B

**NEW QUESTION 13**

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. domain name or IP address
- B. destination type
- C. display name
- D. location ID
- E. dial ID
- F. Simple Mail Transfer Protocol domain name

**Answer:** AD

**NEW QUESTION 14**

A user cannot log into Cisco Jabber. The engineer troubleshooting this issue has verified that the configurations are correct on the IM&P server. Which two settings must be checked under the end user on Cisco Unified Communications Manager to resolve this issue? (Choose two)

- A. Ensure that a UC Service Profile includes a valid IM & Presence profile.
- B. The correct extension is selected under the primary extension.
- C. The correct CSS is selected under the subscribe calling search space.
- D. The user is enabled for Cisco Unified CM IM & Presence.
- E. The user has "Application Client Users" role permission.

**Answer:** AB

**NEW QUESTION 15**

Which file format is supported for creating users in bulk in Cisco Unity Connection?

- A. xlsx
- B. txt
- C. xlsx
- D. csv

**Answer: D**

**NEW QUESTION 20**

Which tool is used to migrate users from Cisco Unity to Cisco Unity Connection?

- A. CSV import
- B. LDAP import
- C. Exchange Synch import
- D. COBRAS import
- E. Cisco Unity Migration Assistant

**Answer: D**

**NEW QUESTION 22**

When using Cisco Unified Communications Manager IM and Presence Service in a federated network configuration, which statement about Message Archiver is true?

- A. The sender cluster sends the message to the remote cluster before archiving it.
- B. Message Archiver is not supported in a federated network configuration.
- C. The sender cluster archives the message before sending it to the remote cluster.
- D. The message is archived on the remote cluster only.

**Answer: C**

**NEW QUESTION 27**

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

**Answer: E**

**NEW QUESTION 30**

Which two standard-based interface can the Cisco Unified Presence use to collect, aggregate, and distribute user capabilities and attributes?

- A. REST
- B. HTTPS
- C. SOAP
- D. SIP
- E. XML

**Answer: CD**

**NEW QUESTION 31**

What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

- A. 200
- B. 100
- C. 500
- D. 50

**Answer: A**

**NEW QUESTION 33**

When importing users into Cisco Unity Connection by using AXL, what can cause a user not to be listed in the import view?

- A. if the user primary extension is set to "none" on Cisco Unified Communications Manager
- B. if the userdigest credentials are not set
- C. if the user was imported into Cisco Unified Communications Manager by usingLDAP
- D. if the user is not assigned to the Standard CTI Enabled access control group on Cisco Unified Communications Manager

**Answer: A**

**NEW QUESTION 38**

Which endpoint is a low-touch provisioning endpoint supported by TMS provisioning extension?

- A. MXX
- B. M
- C. MX
- D. M-2XX

**Answer: C**

**NEW QUESTION 43**

Cisco Jabber supports which two formats for contact photos? (Choose two.)

- A. TIFF
- B. EPS
- C. JPEG
- D. BMP
- E. PDF

**Answer: CD**

**NEW QUESTION 45**

Refer to the exhibit. A person calls in and starts leaving a voicemail at 12:59:45 AM on a Saturday. What happens to that call to voicemail at 1:00:00 AM?

**System Business Hours Settings**  
Add Apply Delete  
Business Hours Schedule: weekend\_sch

Click individual blocks to set hours: [ ] = Closed [✓] = Open

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
12 AM	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓	✓	✓	✓
1 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		
2 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		
3 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		
4 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		
5 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		
6 AM	✓	✓	✓	✓	✓		
	✓	✓	✓	✓	✓		

Copy schedule from: Monday >> All Weekdays Copy schedule

- A. The call disconnects.
- B. The call continues recording voicemail as usual.
- C. The system plays a prompt that says, "The business is closed now, please call again later." then immediately disconnects the call
- D. The call is transferred to the general delivery mailbox

**Answer: C**

**NEW QUESTION 49**

Which configuration will create a trigger for Cisco Unity Express so that when Cisco Unified Communications Manager Express callers dial extension 4001, they are connected with voice mail?

- A. ccn trigger jtapi phonenummer 4001application voicemailmax sessions 6end trigger
- B. ccn trigger sip phonenummer 4001application "voicemail"max sessions 2end trigger
- C. ccn trigger jtapi phonenummer 4001application autoattendantenabledmax sessions 6end trigger
- D. ccn trigger sip phonenummer 4001application "voicemail"enabledmax sessions 6end trigger

**Answer: D**

**NEW QUESTION 52**

Cisco Unified Communications Manager IM and Presence Service provides which three features? (Choose three.)

- A. integrated management
- B. Cisco Instant Sharing
- C. BLF presence
- D. instant messaging
- E. Microsoft Outlook calendar integration

**Answer:** ADE

**NEW QUESTION 57**

On Cisco Unity Express 8.x. what is the maximum number of NTP sources that you can configure via GUI?

- A. 1
- B. 2
- C. 3
- D. 5

**Answer:** C

**NEW QUESTION 60**

Which three integration methods between Cisco Unity Connection and Cisco Unified Communications Manager are valid? (Choose three.)

- A. SIP
- B. ISDN
- C. SCCP
- D. H.323
- E. SIP to DMG/PIMG/TIMG
- F. RIP
- G. EIGRP
- H. IP

**Answer:** ACE

**NEW QUESTION 64**

Which type of video service does Cisco Unity Connection use to provide video services?

- A. multipoint control unit
- B. video control services
- C. conductor
- D. Cisco Presence Service
- E. MediaSense

**Answer:** E

**NEW QUESTION 69**

Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

- A. Cisco TelePresence Management Suite
- B. Cisco TelePresence Management Suite Provisioning Extension
- C. Cisco Unified Communications Manager with Extension Mobility Service
- D. Video Communication Server
- E. Cisco IM and Presence
- F. Cisco Webex On Premises deployment
- G. Cisco TelePresence Conductor

**Answer:** ABD

**NEW QUESTION 71**

A user that is logged into Cisco Jabber reports that their availability status is incorrect for most of the contacts in their contact list. Which four service traces give a correct indication of the issue? (Choose four.)

- A. Cisco XCP Connection Manager
- B. Cisco XCP Router
- C. Cisco Presence Engine
- D. Cisco SIP Proxy
- E. Cisco Text Conferencing Manager
- F. Cisco Client Profile Agent
- G. Cisco XCP Web Connection Manager

**Answer:** ABCE

**NEW QUESTION 72**

Which additional step must be completed after installing a new Cisco Unity Connection Language file?

- A. Restart Cisco Tomcat Service.
- B. Update Unity Connection ViewMail clients for Microsoft Outlook.
- C. Restart TFTP Service.
- D. Run the CLI `cuc locale <code> update` command.

**Answer:** A

#### NEW QUESTION 73

A user has reported that keys that are pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:  
`dial-peer voice 6800 voip destination-pattern 5...session protocol sipv2 session target ipv4:10.3.6.127 codec g711 ulaw no vad`  
What is the configuration command that is needed to complete the configuration and solve the problem?

- A. `dtmf-relay sip-notify`
- B. `dtmf-relay rtp-nte`
- C. `dtmf-relay cisco-rtcp`
- D. `dtmf-relay h245-signal`

**Answer:** A

#### NEW QUESTION 77

You have configured a Cisco Unity Express server that uses the G.711 codec. You want to send outbound messages in a format that uses lower bandwidth. However, you want to keep the quality of the incoming message high. Which two tasks should you perform? (Choose two.)

- A. Convert the incoming messages to G.729a.
- B. Keep the incoming messages as G.711.
- C. Convert the outgoing message to 64 kb/s using G.729a.
- D. Convert the outgoing messages to G.726.
- E. Send the outgoing messages in the G.711 format.
- F. Store the message using the original codec, but convert it to 64 kb/s for outgoing.

**Answer:** BD

#### NEW QUESTION 78

Which CCC action applies only to the Cisco TelePresence MPS Series?

- A. block fast update requests
- B. Status Duo Video
- C. move back
- D. release floor

**Answer:** A

#### NEW QUESTION 80

Which two functions of Cisco TMS are true? (Choose two)

- A. conference management
- B. call agent
- C. Provisioning and device management
- D. media gateway
- E. conference bridge

**Answer:** CE

#### NEW QUESTION 81

Where in Cisco Unified Communications Manager is BFCP enabled?

- A. enterprise phone configuration
- B. SIP trunk security profile
- C. SIP profile
- D. common phone profile
- E. common device configuration

**Answer:** C

#### NEW QUESTION 86

You have just installed Cisco Unity Express. Now you want to configure history depth and set it to its maximum value. Which value should you define as the maximum value?

- A. 5
- B. 10
- C. 15
- D. 20
- E. 50
- F. 75

**Answer:** B

**NEW QUESTION 90**

To have a Provisioning menu section available on Cisco TelePresence Management Suite, what must you do?

- A. You must configure an active ISDN zone.
- B. You must install Cisco TelePresence Management Suite Provisioning Extension and activate it on the system.
- C. You must license Cisco TelePresence Management Suite Analytics Extension.
- D. You must set up Cisco TelePresence deployment to support Cisco CMR Hybrid.

**Answer: B**

**NEW QUESTION 92**

Which of the following is an option for using security when setting up a TMS conference?

- A. if possible
- B. Secure
- C. Best effort
- D. Mandatory

**Answer: A**

**NEW QUESTION 97**

Which set is a list of valid functions in Cisco TelePresence Management Suite?

- A. registration, reporting, provisioning, and remote control
- B. reporting, registration, provisioning, and asset management
- C. provisioning, reporting, asset management, and call control
- D. call control, asset management, reporting, and registration
- E. reporting and phonebook

**Answer: E**

**NEW QUESTION 98**

Which tool that is used for troubleshooting Cisco Unified Communications Manager is also used to troubleshoot and monitor Cisco Unity Connection?

- A. Cisco Unified Dialed Number Analyzer
- B. Cisco Unified Monitoring and Troubleshooting Tool
- C. Cisco Unified Real Time Monitoring Tool
- D. Cisco Unified Port Monitor
- E. Cisco Unified Serviceability

**Answer: C**

**NEW QUESTION 101**

In Cisco Unified Communications Manager, which two UC Service Types under UC Service Configuration are valid? (Choose two)

- A. Phone Control
- B. MailStore
- C. AXL
- D. Mailbox
- E. CTI

**Answer: BE**

**NEW QUESTION 102**

Which Cisco TMS extension integrates Cisco TMS with IBM Lotus Domino Server 7.0.x, 8.0.x, 8.5.x?

- A. TMSXE
- B. TMSXN
- C. TMSBA
- D. TMSPE

**Answer: B**

**NEW QUESTION 104**

In TMS, an externally hosted conference is a conference that has been created outside of your Cisco TMS. You can schedule endpoints in your organization to pin this conference by booking Externally Hosted Conference. Which two features can be used for participants with an Externally Hosted Conference? (Choose two)

- A. MCUs
- B. non-SIP dial-in participants
- C. Automatic Connect dial-in type
- D. recording participants
- E. One-Button-To-Push dial-in type

**Answer: CE**

**NEW QUESTION 108**

Which device needs to be configured to allow Cisco Unified Presence to receive phone availability updates from subscribed users?

- A. H.323 Trunk
- B. Presence Gateway
- C. MGCP Gateway
- D. SIP Cisco Unified Personal Communicator Gateway
- E. CTI Gateway

**Answer: B**

**NEW QUESTION 113**

With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

- A. IMAP
- B. SMS
- C. Exchange
- D. POP3
- E. MMS

**Answer: A**

**NEW QUESTION 118**

Which email integration will allow a Lotus Notes client to retrieve emails from Cisco Unity Express?

- A. MIME
- B. SMTP
- C. JTAPI
- D. CTIQBE
- E. IMAP
- F. Cisco Unity Express email infrastructure

**Answer: E**

**NEW QUESTION 123**

In Cisco Unified Communications Manager IM and Presence Service, what is the role of the AXL/SOAP interface?

- A. It provides LDAP authentication for users of Cisco Jabber.
- B. It handles database synchronization by pulling information from the Cisco Unified Communications Manager database and populating the Cisco Unified Communications Manager IM and Presence Service database.
- C. It allows users to control their phones.
- D. It handles presence information exchange and instant messaging.

**Answer: B**

**NEW QUESTION 128**

You have recently restored your Cisco Unity Connection server through the Disaster Recovery System. Since the restore, your users have noticed that their message waiting indicators are inconsistent.

Where can you look in the Cisco Unity Connection Administration to correct issue?

- A. Voicemail > Message Waiting
- B. Telephony Integrations > Port Group
- C. Telephony Integrations > Phone System
- D. Users > Users > Message Waiting Indicators

**Answer: D**

**NEW QUESTION 131**

When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

- A. Cisco UCM
- B. Cisco TelePresence EX90
- C. Cisco VCS
- D. Cisco Unity Connection

**Answer: C**

**NEW QUESTION 136**

Which two options in VCS-C and VCS-E handle presence status for registered endpoints? (Choose two.)

- A. back to back user agent
- B. presence user agent
- C. domain name system
- D. presence server
- E. presence proxy

**Answer:** BD

**NEW QUESTION 141**

Which two routing rules are available in Cisco Unity Connection call routing? (Choose two.)

- A. direct routing rules
- B. indirect routing rules
- C. bidirectional routing rules
- D. forwarded routing rules
- E. backward routing rules
- F. inbound routing rules
- G. outbound routing rules

**Answer:** AD

**NEW QUESTION 142**

You must create a services profile in Cisco Unified Communications Manager as part of the Jabber configuration. Which option is a UC service type?

- A. VPIM
- B. XML
- C. CTI
- D. LADP

**Answer:** C

**NEW QUESTION 145**

Which four items are needed to provision a user for Cisco Unified Presence? (Choose four.)

- A. Client Services Framework device
- B. directory number
- C. mobility information
- D. voicemail account
- E. assign user to Cisco Unified Presence node
- F. UC service
- G. service profile

**Answer:** AEEFG

**NEW QUESTION 146**

In Cisco Unity Connection, which three elements are used to provide call management? (Choose three.)

- A. Call Handlers
- B. Restriction Tables
- C. Schedules and Holidays
- D. Route Patterns
- E. Hunt Lists
- F. System Distribution Lists

**Answer:** ABC

**NEW QUESTION 151**

You are importing users into Cisco Unity Connection from Cisco Unified Communications Manager. You notice that several user accounts do not appear on the list after you select the Import Users process. Which situation can cause this issue?

- A. The users are not members of any groups.
- B. The extension in the telephone number field is missing.
- C. The primary extension is not selected.
- D. The users have multiple controlled devices.

**Answer:** C

**NEW QUESTION 153**

Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

- A. Cisco Unity Connection
- B. Cisco Unity Express
- C. Cisco Unity
- D. Cisco Unity Mobile

**Answer:** A

**NEW QUESTION 155**

Refer to the exhibit.

```
!  
interface Integrated-Service-Engine1/0  
 ip unnumbered Loopback0  
 service-module ip address 10.1.131.2  
255.255.255.0  
 service-module ip default-gateway 10.1.131.1  
 no keepalive  
!
```

Which six of the following commands are required to configure a dial peer that will allow voice-mail messages to be left on Cisco Unity Express for Unified Communications Manager Express users? The Cisco Unity Express module uses a pilot number of 4100. (Choose six.)

- A. destination-pattern 4100
- B. no vad
- C. session target ipv4:10.1.131.2
- D. codec transparent
- E. dial-peer voice 4100 pots
- F. codec g711ulaw
- G. session target ipv4:10.1.131.1
- H. dial-peer voice 4100 voip
- I. dtmf-relay sip-notify
- J. dtmf-relay h245-alphanumeric

**Answer:** ABCFHI

#### NEW QUESTION 157

Where can an engineer change a user provisioning password?

- A. Cisco TMSPE User Provisioning page
- B. Cisco TMSPE User import page
- C. Cisco TMSPE account AD credentials
- D. Cisco TMPSE account settings

**Answer:** A

#### NEW QUESTION 162

Cisco Unified Communications Manager IM and Presence Service provides which three features? (Choose three.)

- A. Business-to-business and business-to-consumer open federations
- B. Call Admission Control
- C. BLF presence
- D. Instant messaging
- E. Microsoft Outlook calendar integration

**Answer:** ADE

#### NEW QUESTION 167

In Cisco Unity Express, where are privilege levels assigned?

- A. Administrators
- B. User Groups
- C. Users
- D. Mailbox Admins

**Answer:** B

#### NEW QUESTION 169

Which three steps are necessary to configure Cisco VCS and TMS to support provisioning functionalities? (Choose three.)

- A. Activate LDAP synchronization on the VCS server to authenticate the end users.
- B. Activate provisioning by installing the Device Provisioning option key on the VCS.
- C. Create groups, users, and assign configuration templates and schemas to the groups on the Cisco TMS.
- D. Install FindME licenses on the Cisco TMS.
- E. Configure phone book sources.
- F. Configure a neighbor zone on VCS pointing to the TSMPE.
- G. Configure the authentication policy on VCS for zones and subzones to "Donot Check Credentials".

**Answer:** ABD

#### NEW QUESTION 173

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.
- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

**Answer:** AC

**NEW QUESTION 178**

The Cisco Unity Connection Serviceability menu provides which two troubleshooting functionalities? (Choose two.)

- A. viewing the status of the Cisco Unity Connection feature service
- B. generating reports that you can view in a range of formats, such as PDF, CSV, or HTML
- C. viewing trace information through the web browser
- D. providing an interface for the "starting and stopping" feature and network services
- E. monitoring the number of threads and processes that are in the system

**Answer:** AB

**NEW QUESTION 183**

What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

- A. Restart the Cisco Unified Presence server.
- B. Restart Cisco Unified Communications Manager.
- C. Enable tracing and use Cisco Unified RTMT to review the traces.
- D. Uninstall and re-install Cisco Unified Personal Communicator.
- E. Reset the Presence Gateway.

**Answer:** C

**NEW QUESTION 186**

Which two options does Cisco Unity Connection use to import users? (Choose two.)

- A. Cisco Unified Presence Server
- B. Cisco Unified Communications Manager
- C. VPN
- D. Cisco TMS
- E. LDAP Directory
- F. Prime

**Answer:** BE

**NEW QUESTION 187**

Which cascading-related benefit is an advantage of using TelePresence Conductor managed bridges?

- A. Participants can be moved between cascaded multipoint control units.
- B. Cascading is selected by using the Distribution options during booking.
- C. An alias that supports cascading is assigned to every conference.
- D. Cascading can be added for participants that exceed the initial capacity of the hosting bridges.

**Answer:** D

**NEW QUESTION 190**

Refer to the exhibit.

Search Space	Partitions (in order)
HQ_SS	NY, HQ
NY_SS	NY

User	Search Space	Alternate Extension	Partition
George	HQ_SS	3001	HQ
Bill	HQ_SS	3002	HQ
Alice	NY_SS	3002	NY

If George addresses a message by entering extension 3002, which match does Cisco Unity Connection return?

- A. Cisco Unity Connection returns Bill as the match.
- B. Cisco Unity Connection returns Alice as the match.
- C. Cisco Unity Connection returns both Alice and Bill as the match.
- D. Cisco Unity Connection randomly returns Alice or Bill as the match.

**Answer:** B

**NEW QUESTION 194**

Which three options are used when setting up connectivity between Cisco Unified Communications Manager and Cisco Presence Server? (Choose three.)

- A. SIP trunk

- B. conference bridge
- C. SIP trunk security profile
- D. SIP profile
- E. remote destination profile

**Answer:** ACD

**NEW QUESTION 198**

Which protocol does Jabber use to communicate with the Cisco IM and Presence server when instant messages are sent and received?

- A. MSNP
- B. SIMPLE
- C. XMPP
- D. OSCAR

**Answer:** C

**NEW QUESTION 199**

Cisco Unified Communications Manager is being integrated with Cisco Unity Connection using SCCP. What should the Device Name Prefix be on the Cisco Unity Connection server if the Cisco Unified Communications Manager voice mail server ports are configured using the name CiscoUM1?

- A. CiscoUM1
- B. CUCM
- C. CUCM-1
- D. CiscoUM1-VI
- E. CUCM-V1
- F. CiscoUM1-V1

**Answer:** D

**NEW QUESTION 200**

Which two statements about Cisco TMS call launch options are true? (Choose two.)

- A. For "One Button to Push," the user needs to know the conference number before starting the session.
- B. For "Automatic Connect," the Cisco Telepresence MCU device dials, and the user must answer the call.
- C. For "Manual Connect," the designated user must log in and start the meeting
- D. For "Automatic Connect," the desktop software dials, and the user must answer the call.
- E. For "One Button to Push," the user does not need to know the conference number.

**Answer:** BE

**NEW QUESTION 201**

Which two are required when enabling BFCP with Cisco VCS? (Choose two.)

- A. TLS connectivity between VCS and Cisco Unified CM
- B. SIP UDP/BFCP filter mode set to On
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. VCS Load Balancing
- E. VCS Zone

**Answer:** CE

**NEW QUESTION 202**

Where must an engineer navigate to configure a service profile for Cisco Jabber in Cisco Unified Communications Manager?

- A. User Management > User Settings > Service Profile
- B. User Management > End User
- C. User Management > User Settings > Role
- D. User Management > User Settings > UC Service

**Answer:** A

**NEW QUESTION 205**

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution. Which three pieces of information should the company consider? (Choose three.)

- A. SSO cannot be used with UDS.
- B. With EDI, Active Directory is the only LDAP server that can be used.
- C. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.
- D. Queries to the LDAP server can be offloaded by using UDS.
- E. EDI uses native Windows APIs to retrieve contact data from the directory service.
- F. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

**Answer:** CDE

**NEW QUESTION 207**

After the initial Cisco Unity Connection installation, how and where can the time zone be changed?

- A. The Cisco Unity Connection time zone can be changed from the Cisco Unified Operating System Administration GUI.
- B. The Cisco Unity Connection time zone can be changed from the Cisco Unified Communications Manager GUI.
- C. The Cisco Unity Connection time zone can be changed from the Cisco Unified Operating System CLI.
- D. The Cisco Unity Connection time zone can be changed from the Cisco Unity Connection CLI.
- E. The Cisco Unity Connection time zone cannot be changed after the initial installation.
- F. A reinstallation is required.

**Answer: D**

**NEW QUESTION 211**

You are required to configure User Templates in Cisco Unity Connection. Which two parameters are mandatory to complete this configuration? (Choose two.)

- A. partition
- B. search scope
- C. alias
- D. class of service
- E. display name
- F. active schedule

**Answer: CE**

**NEW QUESTION 213**

What must you do to activate the provisioning feature on a Cisco VCS endpoint?

- A. Install the Device Provisioning option key.
- B. Set a SIP trunk between Cisco VCS and Cisco Unified Communications Manager.
- C. Add the Cisco VCS on the Cisco TMS, and enable Cisco Extension Mobility.
- D. Install Cisco VCS Starter Pack Express.

**Answer: A**

**NEW QUESTION 216**

Which three are valid system connectivity statuses for systems that are automatically added to Cisco TelePresence Management Suite? (Choose three.)

- A. Inaccessible
- B. Failed
- C. Connected
- D. Reachable on Public Internet
- E. Behind Firewall
- F. Online
- G. Remote Site

**Answer: ADE**

**NEW QUESTION 218**

An engineer is configuring Binary Floor Control Protocol for a CTS 3100. What are three required configuration items? (Choose three.)

- A. configure the VCS Zone
- B. configure the CUCM service parameters
- C. configure the SIP Profile
- D. configure the VCS Domain
- E. configure the Device Profile
- F. configure the SIP Trunk

**Answer: ACF**

**NEW QUESTION 221**

What are two requirements for video greetings in Cisco Unity Connection? (Choose two.)

- A. Cisco Unity Connection 8.5(1)
- B. Cisco Media Sense 10 0(1) or later
- C. Cisco Unified Communications Manager Release 8.5(1) or later
- D. SCCP endpoints such as 79XX
- E. Cisco Expressway products

**Answer: BD**

**NEW QUESTION 224**

Which method is supported for integrating third-party or custom booking applications with Cisco TMS?

- A. Cisco TMSXE
- B. Cisco TMSXN
- C. Cisco TMSPE
- D. Cisco TMSBA

**Answer:** D

**NEW QUESTION 226**

You are setting up a Cisco TMS call that must have a dedicated bridge for scheduled conferences and shared-use backup bridges for both scheduled and nonscheduled conferences. Which two components must be set up to enable this call? (Choose two.)

- A. two pools, each with a single conference bridge
- B. one pool with a single bridge and one pool with multiple bridges
- C. enabled cascading
- D. two conference bridges, both used exclusively for scheduling
- E. at least one bridge for both scheduled and non-scheduled conferences
- F. capacity adjustment set to more than 100 percent in Cisco TMS

**Answer:** BE

**NEW QUESTION 230**

Which definition of Caller Input on Cisco Unity Connection is true?

- A. It defines actions that Cisco Unity Connection takes in response to phone keys that are pressed by callers during a call handler greeting.
- B. It defines actions that Cisco Unity Connection takes in response to a preconfigured call handler.
- C. Transfers all incoming calls to the Opening Greeting call handler.
- D. Plays a brief goodbye message and then hangs up.

**Answer:** A

**NEW QUESTION 231**

When Cisco Unity Express is integrated with Cisco CallManager, which protocol handles Message Waiting Indication?

- A. Session Initiation Protocol
- B. Voice Profile for Internet Mail
- C. Java Telephony Application Programming Interface
- D. Multipurpose Internet Mail Extensions
- E. VoIP
- F. Internet Message Access Protocol

**Answer:** C

**NEW QUESTION 235**

In which two locations do you configure UDS contact lookups for Jabber clients? (Choose two.)

- A. LDAPdirectory
- B. enterprise parameters
- C. jabber-config.xml
- D. service parameters
- E. directory profile
- F. user device profiles
- G. call pickup group
- H. security

**Answer:** CE

**NEW QUESTION 237**

A user has reported that keys pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:

```
dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 codec g711ulaw  
no vad
```

Which configuration command is needed to complete the configuration and solve the problem?

- A. dtmf-relay sip-notify
- B. dtmf-relay rtp-nte
- C. dtmf-relay cisco-rtsp
- D. dtmf-relay h245-signal

**Answer:** A

**NEW QUESTION 240**

Which parameter must be set for the end user for Jabber for Windows or Mac to register successfully with Cisco Unified Communications Manager in softphone mode?

- A. primary extension
- B. group membership
- C. subscribe calling search space
- D. remote destination profiles
- E. device association

**Answer:** A

**NEW QUESTION 243**

A user reports that when they are using Cisco Unified Personal Communicator, their status does not change when they are on the phone. What is the typical cause of this issue?

- A. The username or password is invalid.
- B. The Cisco Unified Presence account is locked out.
- C. The user is not associated with the line.
- D. Cisco Unified Presence is not enabled for the user.
- E. Cisco Unified Presence is not enabled for the line.

**Answer: C**

**NEW QUESTION 247**

You want to use BFCP for video desktop sharing with Cisco Jabber clients that are registered on two different Cisco Unified Communications Manager clusters. Which option must you configure?

- A. On the SIP profile, select "Allow Presentation Sharing using BFCP."
- B. No option must be configured, because the feature works by default.
- C. Select "Allow Presentation Sharing Using BFCP" in the protocol-specific configuration section of the SIP phones (the CiscoUnified Client Services Framework device).
- D. On the SIP trunk security profile, select "Allow BFCP Protocol."
- E. On the SIP trunk, select "Allow BFCP Video Desktop Sharing."

**Answer: A**

**NEW QUESTION 248**

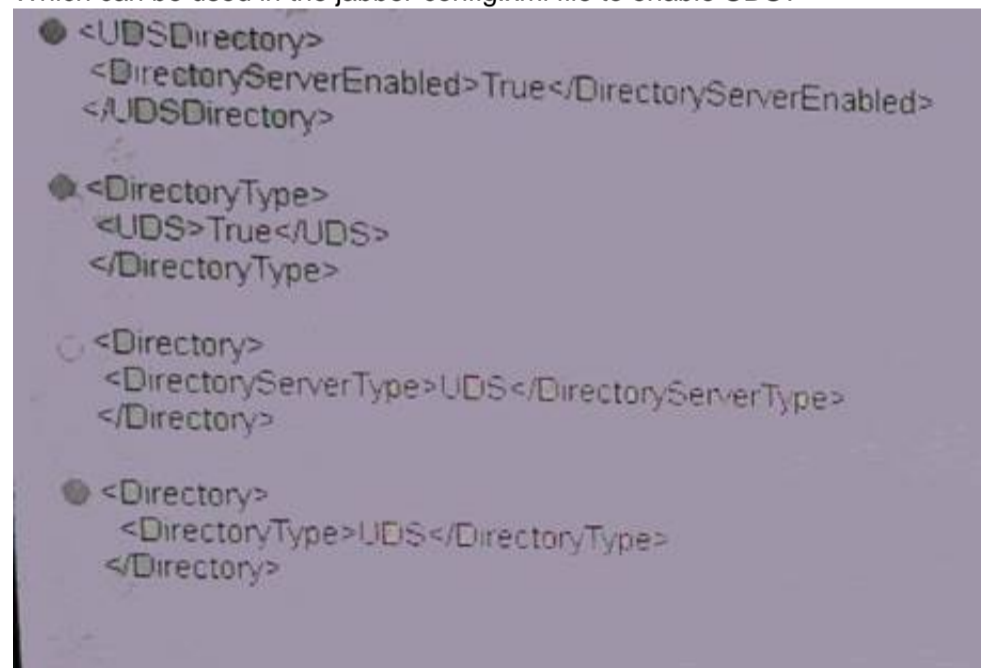
Which two steps are required to ensure a successful LDAP integration in a Cisco Unity Connection server? (Choose two.)

- A. Specify a regular expression that converts phone numbers into extensions.
- B. Upload SSL certificates.
- C. Activate the Cisco DirSync service.
- D. Configure LDAP authentication.
- E. Upon completion, save and perform a full synchronization.

**Answer: C**

**NEW QUESTION 251**

Which can be used in the jabber-config.xml file to enable UDS?



- A. <UDSDirectory><DirectoryServerEnabled>True</DirectoryServerEnabled></UDSDirectory>
- B. <DirectoryType><UDS>True</UDS></DirectoryType>
- C. <Directory><DirectoryServerType>UDS</DirectoryServerType></Directory>
- D. <Directory><DirectoryType>UDS</DirectoryType></Directory>

**Answer: C**

**NEW QUESTION 253**

Which two statements about Cisco Unity Connection video features are true? (Choose two.)

- A. The video greetings feature is not supported in an active-active cluster deployment over the WAN.
- B. The Cisco MediaSense server must be colocated with Cisco Unity Connection with less than 30 ms RTT latency.
- C. To avoid frozen video frames, Cisco Unity Connection and Cisco MediaSense must make use of a blanking file to fill the stream when they are not sending video.
- D. Cisco Unity Connection transcodes video greetings for endpoints with different resolutions.
- E. The Cisco MediaSense server transcodes video greetings for endpoints with different resolutions.

**Answer: AC**

**NEW QUESTION 257**

Which service parameter must be configured in Cisco Unified Communications Manager to enable SIP PUBLISH on a SIP trunk as the mechanism for presence interaction with Cisco Unified Presence?

- A. IM and Presence publish trunk
- B. route class trunk
- C. processing on QSIG trunk
- D. fail call over SIP trunk

**Answer:** A

**NEW QUESTION 260**

Which three system components are needed to provision a new endpoint in Cisco TMS? (Choose three.)

- A. IP address
- B. MAC address
- C. SNMP community name
- D. configuration template
- E. enable remote access
- F. persistent settings
- G. E164 alias
- H. gatekeeper

**Answer:** ACE

**NEW QUESTION 264**

By default, what are two options that are presented to callers for directed calls into a Cisco Unity Connection system? (Choose two.)

- A. Log in to their mailbox with their PIN.
- B. Listen to the opening greeting.
- C. Leave a message if forwarder has a mailbox.
- D. Enter user ID and PIN.
- E. Log in to remote mailbox.

**Answer:** AD

**NEW QUESTION 265**

An IP phone user dials into Cisco Unity Connection and hears the reorder tone. What could be the two possible issues? (Choose two.)

- A. The parameter Register with Session Initiation Protocol Server is not set on the trunk-group configuration page.
- B. The parameter Register with Session Initiation Protocol Server is not set on the port-group configuration page.
- C. The parameter Register with Session Initiation Protocol Server is not set on the hunt-group configuration page.
- D. The Cisco Unified Presence servers need to be sorted in the order in which the IP phones are registered.
- E. The Session Initiation Protocol servers need to be sorted in the order in which the IP phones are registered.
- F. The Cisco Unified Communications Manager servers need to be sorted in the order in which the IP phones are registered.

**Answer:** BF

**NEW QUESTION 267**

In Cisco Unity Connection, which two elements are used to provide call management? (Choose two.)

- A. Call Handlers
- B. Directory Handlers
- C. Route Patterns
- D. Hunt Lists
- E. Translation patterns

**Answer:** AB

**NEW QUESTION 272**

What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

- A. video conferencing
- B. web collaboration
- C. instant messaging
- D. basic audio
- E. advanced audio/web hosting
- F. automatic LAN configuration
- G. whiteboarding

**Answer:** ABCD

**NEW QUESTION 276**

An external caller to your company's branch office hears an announcement that the branch office is closed, even though the call occurs during open hours. The user's voicemail is configured on a locally installed Cisco Unity Express system. Which two Cisco Unity Express GUI settings should a systems engineer verify, in order to fix the issue? (Choose two.)

- A. Check the Network Time & Time Zone settings on the System tab.
- B. Verify that the NTP Server settings are correct on the Configuration tab.
- C. Verify that the Business Hours settings on the System tab match the branch office open hours.
- D. Check that the Holiday settings on the System tab are correctly set for the branch office.
- E. Verify that the correct time schedule is configured for the Closed greeting for the end user's voicemail configuration on the Voice Mail tab.

**Answer:** AC

**NEW QUESTION 279**

Which two steps are required when configuring Cisco Unified Communications Manager in the Cisco Unity Express administration menu? (Choose two.)

- A. Select the IP addresses or hostnames of the Cisco Unified Communications Manager servers.
- B. Select the JTAPI username and password.
- C. Select the AXL username and password.
- D. Select the web username and password.
- E. Select the keepalive timers for Cisco Unified Communications Manager polling.

**Answer:** AB

**NEW QUESTION 281**

Which service can negatively impact the Cisco TMS ability to monitor a Cisco VCS?

- A. Telnet
- B. SNMP
- C. SSH
- D. TFTP

**Answer:** B

**NEW QUESTION 284**

Which statement about enabling the FindMe option on Cisco VCS is true?

- A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
- B. Option keys are not required.
- C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
- D. LDAP authentication is not supported.

**Answer:** C

**NEW QUESTION 288**

When troubleshooting a single Cisco Unified Presence user complaint, which is the Cisco recommended tool to start the troubleshooting process?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

**Answer:** D

**NEW QUESTION 293**

On Cisco TelePresence Management Suite, which two call control devices are supported for call control and setup? (Choose two.)

- A. Cisco Unified Communications Manager Express
- B. Cisco TelePresence Video Communication Server
- C. Cisco Unified Border Element
- D. Cisco Unified Communications Manager
- E. any SIP-capable call control system

**Answer:** BD

**NEW QUESTION 295**

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