

## CGEIT Dumps

### ISACA CGEIT Certification Practice Test

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**NEW QUESTION 1**

An enterprise is replacing its customer relationship management (CRM) system with a cloud-based system. Which of the following should be done FIRST when preparing for data migration?"

- A. Review the enterprise data architecture.
- B. Establish a data quality plan
- C. Consult the quality assurance (QA) function.
- D. Acquire data migration tools.

**Answer: B**

**NEW QUESTION 2**

An enterprise has lost an unencrypted backup tape of archived customer data. A data breach report is not mandatory in the relevant jurisdiction. From an ethical standpoint, what should the enterprise do NEXT?

- A. Initiate disciplinary proceedings against relevant employees.
- B. Mandate a review of backup tape inventory procedures.
- C. Communicate the breach to customers.
- D. Require an evaluation of storage facility vendors.

**Answer: C**

**NEW QUESTION 3**

Which of the following is the BEST approach to assist an enterprise in planning for iT-enabled investments?

- A. Enterprise architecture (EA) .
- B. IT process mapping
- C. Task management
- D. Service level management

**Answer: A**

**NEW QUESTION 4**

An enterprise considers implementing a system that uses a technology that is not in line with its IT strategy. The business case indicates significant benefit to the enterprise. Which of the following is the BEST way to manage this situation within an IT governance framework?

- A. Update the IT strategy to align with the new technology.
- B. Initiate an operational change request.
- C. Reject based on non-alignment.
- D. Address as part of an architecture exception process.

**Answer: B**

**NEW QUESTION 5**

An enterprise has decided to utilize a cloud vendor for the first time to provide email as a service, eliminating in-house email capabilities. Which of the following IT strategic actions should be triggered by this decision?

- A. Develop a data protection awareness education training program.
- B. Monitor outgoing email traffic for malware.
- C. Implement a data classification and storage management tool.
- D. Update and communicate data storage and transmission policies.

**Answer: A**

**NEW QUESTION 6**

Which of the following is the MOST important input for the development of a human resources strategy to address IT skill gaps?

- A. Training budget allocated for IT staff
- B. Training effectiveness reports
- C. Technology direction of the enterprise
- D. A recent IT skills matrix

**Answer: D**

**NEW QUESTION 7**

A board of directors has just received a report indicating that only a small number of IT initiatives have been completed on time and within budget, A third of the projects were cancelled prior to completion, and more than half will cost almost double their original estimates. An analysis has determined that no one is held responsible for the completion of investment initiatives, and there is no consistency in execution. Which of the following would BEST help the enterprise address these problems?

- A. Establishing a project governance framework
- B. Assigning business management to an IT investment review board
- C. Establishing an IT risk management plan
- D. Aligning IT investment priorities to the business

**Answer:** B

#### NEW QUESTION 8

When evaluating the process for acquiring third-party IT resources, management identified several suppliers with repeated downtime issues impacting the enterprise. Which of the following is the BEST approach to help ensure future service delivery in accordance with business objectives?

- A. Establish key performance indicators (KPIs)
- B. Appoint a procurement oversight committee
- C. Establish key risk indicators (KRIs).
- D. Implement contract monitoring.

**Answer:** A

#### NEW QUESTION 9

Results of an enterprise's customer survey indicate customers prefer using mobile applications. However, this same survey shows the enterprise's mobile applications are considered inferior compared to legacy browser-based applications. Which of the following should be the FIRST step in creating an effective long-term mobile application strategy?

- A. Establish service level agreements (SLAs) with the development team.
- B. Identify key risks and mitigation strategies for mobile applications.
- C. Implement key performance indicators (KPIs) that include application quality.
- D. Identify business requirements concerning mobile applications.

**Answer:** D

#### NEW QUESTION 10

An IT governance committee is defining a risk management policy for a portfolio of IT-enabled investments. Which of the following should be the PRIMARY consideration when developing the policy?

- A. Risk management framework
- B. Possible investment failures
- C. Value obtained with minimum risk
- D. Risk appetite of the enterprise

**Answer:** D

#### NEW QUESTION 10

Which of the following BEST reflects mature risk management in an enterprise?

- A. A regularly updated risk register
- B. Ongoing risk assessment
- C. Ongoing investment in risk mitigation
- D. Responsive risk awareness culture

**Answer:** D

#### NEW QUESTION 14

Which of the following is MOST important to review during IT strategy development?

- A. Industry best practices
- B. IT balanced scorecard
- C. Current business environment
- D. Data flows that indicate areas requiring IT support

**Answer:** C

#### NEW QUESTION 17

Which of the following should be the FIRST step in updating an IT strategic plan?

- A. Revise the enterprise architecture (EA).
- B. Review IT performance objectives and indicators.
- C. Evaluate IT capabilities and resources.
- D. Identify changes in enterprise goals.

**Answer:** D

#### NEW QUESTION 22

An enterprise is planning to replace multiple enterprise resource planning (ERP) systems at various regions with one company-wide ERP system. The main objective of this change is to achieve economies of scale efficiencies resulting in cost reductions. To meet this objective, what is the BEST approach in the planning phase of the project?

- A. Implement an ERP system on shared resources with the lowest cost.
- B. Minimize customization by standardizing ERP processes across regions.
- C. Adopt a best in breed web-based architecture for the ERP system.
- D. Use a service provider to evaluate and implement the new ERP processes.

**Answer: B**

**NEW QUESTION 23**

An enterprise has identified a number of plausible risk scenarios that could result in economic loss associated with major IT investments. Which of the following is the BEST method to assess the risk?

- A. Cost-benefit analysis
- B. Qualitative analysis
- C. Business impact analysis (BIA)
- D. Quantitative analysis

**Answer: C**

**NEW QUESTION 25**

An enterprise's board of directors has determined that IT is not sufficiently supporting its corporate objectives, and has established a committee to address this problem. Which of the following should be the committee's FIRST action?

- A. Implement a continuous improvement plan.
- B. Specify IT human resource performance measures.
- C. Create an IT strategic plan.
- D. Develop a service level management plan.

**Answer: C**

**NEW QUESTION 29**

Which of the following MOST effectively demonstrates operational readiness to address information security risk issues?

- A. Executive management has announced an information security risk initiative.
- B. IT management has communicated the need for information security risk management to the business.
- C. A policy has been communicated stating enterprise commitment and readiness to address information security risk.
- D. Procedures have been established for assessing and mitigating information security risks.

**Answer: D**

**NEW QUESTION 33**

To generate value for the enterprise, it is MOST important that IT investments are:

- A. aligned with the IT strategic objectives.
- B. approved by the CFO.
- C. consistent with the enterprise's business objectives.
- D. included in the balanced scorecard.

**Answer: C**

**NEW QUESTION 34**

A CIO must determine if IT staff have adequate skills to deliver on key strategic objectives. Which of the following will provide the MOST useful information?

- A. Employee performance metrics
- B. Project risk reports
- C. Gap analysis results
- D. Training program statistics

**Answer: C**

**NEW QUESTION 37**

Which of the following would provide the MOST useful information to understand the associated risks when implementing a new digital transformation strategy?

- A. Risk policy
- B. Risk framework
- C. Risk heat map
- D. Risk register

**Answer: B**

**NEW QUESTION 41**

Before establishing IT key risk indicators (KRIs) which of the following should be defined FIRST?

- A. IT resource strategy
- B. IT risk and security framework
- C. IT goals and objectives
- D. IT key performance indicators (KPIs)

**Answer: C**

**NEW QUESTION 42**

Which of the following IT governance practices would BEST support IT and enterprise strategic alignment?

- A. An IT communication plan is continuously updated
- B. External consultants regularly review the IT portfolio
- C. Senior management regularly reviews the IT portfolio
- D. IT service level agreements (SLAs) are periodically updated

**Answer:** C

**NEW QUESTION 43**

An enterprise has made the strategic decision to reduce operating costs for the next year and is taking advantage of cost reductions offered by an external cloud service provider. Which of the following should be the IT steering committee's PRIMARY concern?

- A. Calculating the cost of the current solution
- B. Updating the business risk profile
- C. Changing the IT steering committee charter
- D. Revising the business's balanced scorecard

**Answer:** A

**NEW QUESTION 44**

Which of the following is the MOST valuable input when quantifying the loss associated with a major risk event?

- A. Key risk indicators (KRIs)
- B. IT environment threat modeling
- C. Business impact analysis (BIA) report
- D. Recovery time objectives (RTOs)

**Answer:** C

**NEW QUESTION 48**

An IT steering committee is concerned that enterprise technologies have grown stagnant and are outdated. Which of the following is the BEST strategy to invest in modern technology?

- A. Decrease spending on steady state and increase spending on modernization and enhancements.
- B. Redefine the target architecture to define new technologies that can be incorporated into the infrastructure.
- C. Create a new investment category for innovation that becomes a new way for tracking investment decisions.
- D. Update the IT human resource management plan to require training and development for emerging technologies.

**Answer:** B

**NEW QUESTION 49**

The CIO of an international enterprise is considering the use of an offshore cloud service provider to store customer data. Which of the following should be the MOST important consideration when making this decision?

- A. IT service delivery roles and responsibilities
- B. Compliance with applicable legislation
- C. Likelihood of natural disasters
- D. The cloud service provider's reputation

**Answer:** B

**NEW QUESTION 50**

An IT department outsourced application support and negotiated service level agreements (SLAs) directly with the vendor. Although the vendor met the SLAs, business owner expectations are not met and senior management cancels the contract. This situation can be avoided in the future by:

- A. improving the business requirements gathering process
- B. improving the negotiation process for service level agreements (SLAs)
- C. implementing a vendor performance scorecard
- D. assigning responsibility for vendor management

**Answer:** A

**NEW QUESTION 55**

An enterprise can BEST assess the benefits of a new IT project through its life cycle by:

- A. calculation of the total cost of ownership.
- B. periodic review of the business case.
- C. periodic measurement of the project slip rate.
- D. calculation of the net present value (NPV).

**Answer:** A

**NEW QUESTION 60**

Once the strategic vision has been established, which of the following would be the BEST activity for supporting the implementation of performance measures?

- A. Monitor service level performance.
- B. Document strengths, weaknesses, opportunities, and threats.
- C. Document policy requirements
- D. Identify key performance indicators (KPIs).

**Answer: C**

**NEW QUESTION 62**

An enterprise is trying to increase the maturity of its IT process from being ad hoc to being repeatable. Which of the following is the PRIMARY benefit of this change?

- A. Process optimization is embedded across the organization.
- B. Required outcomes are mapped to business objectives.
- C. Process performance is measured in business terms.
- D. Required outcomes are more frequently achieved.

**Answer: D**

**NEW QUESTION 63**

Which of the following should IT governance mandate before any transition of data from a legacy system to a new technology platform?

- A. Data conversion has documented approvals from business process data owners.
- B. Data conversion is performed in a test environment to confirm correctness
- C. Control totals of key transaction values are matched with data converted for migration.
- D. A crisis management plan has been approved by the IT steering committee

**Answer: C**

**NEW QUESTION 65**

To reduce the risk of reputational damage through inappropriate use of social media by employees outside of the workplace, the enterprise approach regarding social media should PRIMARILY focus on;

- A. implementing preventative controls.
- B. developing policies on social media.
- C. implementing a review of processes utilizing social media.
- D. ensuring each use of social media is approved by management.

**Answer: B**

**NEW QUESTION 69**

When establishing a risk management process which of the following should be the FIRST step?

- A. Determine the probability of occurrence
- B. Identify threats
- C. Identify assets
- D. Assess risk exposures

**Answer: C**

**NEW QUESTION 70**

Which of the following components of a policy BEST enables the governance of enterprise IT?

- A. Disciplinary actions
- B. Regulatory requirements
- C. Roles and responsibilities
- D. Terms and definitions

**Answer: C**

**NEW QUESTION 72**

Which of the following BEST demonstrates the effectiveness of enterprise IT governance?

- A. An IT balanced scorecard is used.
- B. Business objectives are achieved.
- C. Business objectives are defined.
- D. IT processes are measured.

**Answer: A**

**NEW QUESTION 76**

Which of the following methods is MOST likely to be used to assess plausible risk scenarios that could result in reputational risk to the enterprise?

- A. Controls gap analysis



- B. Qualitative analysis
- C. Quantitative analysis
- D. SWOT analysis

**Answer:** D

#### NEW QUESTION 79

A business has outsourced IT operations to several third-party providers, but service level agreements (SLAs) are not clearly defined in all cases. Which of the following is the GREATEST risk to the business?

- A. Costs are not measurable.
- B. Third parties could provide overlapping services.
- C. The scope of work is not clearly defined.
- D. Quality of services is not enforceable.

**Answer:** D

#### NEW QUESTION 83

An enterprise has a zero-tolerance policy regarding security. This policy is causing a large number of email attachments to be blocked and is a disruption to enterprise. Which of the following should be the FIRST governance step to address this email issue?

- A. Direct the development of an email usage policy.
- B. Obtain senior management input based on identified risk.
- C. Recommend business sign-off on the zero-tolerance policy.
- D. Introduce an exception process.

**Answer:** B

#### NEW QUESTION 84

An organization's board of directors has questioned the value provided by IT key performance indicators (KPIs). Which of the following is the BEST way to determine whether the KPIs adequately support organizational objectives?

- A. Define a strategy for IT measurement.
- B. Define policies and procedures around current KPIs.
- C. Review the KPIs with key business executives.
- D. Work directly with the CEO to identify what measures should be used.

**Answer:** C

#### NEW QUESTION 89

Which of the following should be the PRIMARY goal of implementing an IT strategic planning process?

- A. Determining benefits from IT deployments
- B. Optimizing IT resources to drive innovation
- C. Directing business strategy to achieve goals
- D. Translating business needs into IT initiatives

**Answer:** D

#### NEW QUESTION 90

An enterprise is planning a change in business direction. As a result, IT risk will significantly increase. Which of the following should be the GO'S FIRST course of action?

- A. Recommend delaying the business change.
- B. Implement IT changes to align with the plan.
- C. Report the risk to executive management
- D. Plan for the corresponding IT reorganization.

**Answer:** C

#### NEW QUESTION 91

A marketing enterprise is considering procuring customer information to more accurately target customer communications and increase sales. The data has a very high cost to the enterprise. Which of the following would provide the MOST comprehensive view into the potential value to the organization?

- A. Investment services board review
- B. Net present value (NPV) calculation
- C. Risk assessment results
- D. Cost-benefit analysis results

**Answer:** B

#### NEW QUESTION 95

Which of the following provides the BEST assurance on the effectiveness of IT service management processes?

- A. Performance of incident response

- B. Continuous monitoring
- C. Key risk indicators (KRIs)
- D. Compliance with internal controls

**Answer:** A

**NEW QUESTION 96**

Which of the following is a responsibility of an IT strategy committee?

- A. Providing oversight on enterprise strategy implementation
- B. Approving the business strategy and its IT implications
- C. Advising the board on the development of IT goals
- D. Tracking projects in the IT investment portfolio

**Answer:** C

**NEW QUESTION 100**

In a large enterprise, which of the following should be responsible for the implementation of an IT balanced scorecard?

- A. Project management office
- B. Chief information officer (CIO)
- C. IT steering committee
- D. Chief risk officer (CRO)

**Answer:** A

**NEW QUESTION 105**

Which of the following represents the GREATEST challenge to implementing IT governance?

- A. Determining the best practice to follow
- B. Planning the project itself
- C. Developing a business case
- D. Applying behavioral change management

**Answer:** D

**NEW QUESTION 109**

A large organization with branches across many countries is in the midst of an enterprise resource planning (ERP) transformation. The IT organization receives news that the branches in a country where the impact to the enterprise is to be greatest are being sold. What should be the NEXT step?

- A. Update the ERP business case and re-evaluate the ROI.
- B. Cancel the ERP transformation and re-allocate project funds.
- C. Adjust the ERP implementation plan and budget.
- D. Continue with the ERP migration according to plan.

**Answer:** A

**NEW QUESTION 111**

Of the following, who should approve the criteria for information quality within an enterprise?

- A. Information architect
- B. Information analyst
- C. Information steward
- D. Information owner

**Answer:** D

**NEW QUESTION 112**

An enterprise embarked on an aggressive strategy requiring the implementation of several large IT projects impacting multiple business processes across all departments. Initially employees were supportive of the strategy, but there is growing fatigue and frustration with the ongoing new capabilities which must be learned. Which of the following would be the BEST action performed by senior management?

- A. Incorporate an organizational change management program.
- B. Establish "Reward and Recognition" efforts to boost employee morale.
- C. Improve the system development life cycle (SDLC) process.
- D. Assess current business and IT competencies.

**Answer:** B

**NEW QUESTION 113**

While monitoring an enterprise's IT projects portfolio, it is discovered that a project is 75% complete, but all budgeted resources have been expended. Which of the following is the MOST important task to perform?

- A. Review the IT investments.
- B. Reorganize the IT projects portfolio.



- C. Re-evaluate the business case.
- D. Review the IT governance structure.

**Answer:** C

#### NEW QUESTION 118

A root-cause analysis indicates a major service disruption due to a lack of competency of newly hired IT system administrators. Who should be accountable for resolving the situation?

- A. HR training director
- B. HR recruitment manager
- C. Chief information officer
- D. (CIO) Business process owner

**Answer:** C

#### NEW QUESTION 121

Which of the following MOST effectively prevents an IT system from becoming technologically obsolete before its planned return on investment (ROI)?

- A. Requesting periodic third-party assessments of the system throughout its life
- B. Obtaining long-term support commitments from the system platform vendors)
- C. Obtaining independent assurance that the system will conform to future business requirements
- D. Ensuring that the system is maintained in compliance with enterprise architecture (EA) standards

**Answer:** D

#### NEW QUESTION 122

A strategic systems project was implemented several months ago. Which of the following is the BEST reference for the IT steering committee as they evaluate its level of success?

- A. Stakeholder satisfaction surveys
- B. The project's net present value (NPV)
- C. The project's business case
- D. Operating metrics of the new system

**Answer:** A

#### NEW QUESTION 127

An enterprise's CIO requires all IT processes within the enterprise to be clearly defined. Which of the following would be the MOST immediate outcome?

- A. Performance
- B. Repeatability
- C. Scalability
- D. Optimization

**Answer:** A

#### NEW QUESTION 128

An enterprise has committed to the implementation of a new IT governance model. The BEST way to begin this implementation is to:

- A. identify IT services that currently support the enterprise's capability.
- B. define policies for data, applications, and organization of infrastructure.
- C. identify the role of IT in supporting the business.
- D. prioritize how much and where to invest in IT.

**Answer:** B

#### NEW QUESTION 131

A new chief information officer (CIO) of an enterprise recommends implementing portfolio management after realizing there is no process in place for evaluating investments prior to selection. What should be the PRIMARY strategic goal driving this decision?

- A. Maximize value from the combined investments.
- B. Standardize processes for investment evaluation.
- C. Align investments to the enterprise architecture (EA).
- D. Enable transparency within the investment process.

**Answer:** A

#### NEW QUESTION 133

An airline wants to launch a new program involving the use of artificial intelligence (AI) and machine learning. The main objective of the program is to use customer behavior to determine new routes and markets. Which of the following should be done NEXT?

- A. Consult with the enterprise privacy function
- B. Define the critical success factors (CSFs)
- C. Present the proposal to the IT strategy committee

D. Perform a business impact analysis (BIA)

**Answer:** A

#### **NEW QUESTION 136**

The CIO in a large enterprise is seeking assurance that significant IT risk is being proactively monitored and does not exceed agreed risk tolerance levels. The BEST way to provide this ongoing assurance is to require the development of:

- A. an IT risk appetite statement.
- B. a risk management policy.
- C. key risk indicators (KRIs).
- D. a risk register.

**Answer:** C

#### **NEW QUESTION 140**

Senior management is reviewing the results of a recent security incident with significant business impact. Which of the following findings should be of GREATEST concern?

- A. Significant gaps are present in the incident documentation.
- B. The incident was not logged in the ticketing system.
- C. Response decisions were made without consulting the appropriate authority.
- D. Response efforts had to be outsourced due to insufficient internal resources.

**Answer:** C

#### **NEW QUESTION 141**

An enterprise has been focused on establishing an IT risk management framework. Which of the following should be the PRIMARY motivation behind this objective?

- A. Promoting responsibility throughout the enterprise for managing IT risk.
- B. Increasing the enterprise's risk tolerance level and risk appetite.
- C. Engaging executives in examining IT risk when developing policies.
- D. Maintaining a complete and accurate risk registry to better manage IT risk

**Answer:** A

#### **NEW QUESTION 142**

Which of the following is the BEST way to ensure new systems can be adequately supported once in production?

- A. Establish a resource management framework.
- B. Evaluate the operational requirements of the business stakeholders.
- C. Identify key performance indicators (KPIs).
- D. Require operational management be identified in the business case.

**Answer:** B

#### **NEW QUESTION 147**

Which of the following should be the MAIN governance focus when implementing a newly approved bring your own device (BYOD) policy?

- A. Recommending mobile applications that will increase business productivity
- B. Training employees on the enterprise's chosen mobile device management system
- C. Educating employees on the increased IT security risk to the enterprise
- D. Understanding knowledge gaps of IT employees to support different mobile platforms

**Answer:** C

#### **NEW QUESTION 151**

Senior management wants to promote investment in IT, but is uncertain that associated risks are being properly identified. The BEST way to address this concern is to:

- A. engage an external consultant to develop risk scenarios.
- B. appoint an IT representative to the business risk committee.
- C. assign an IT cost controller to the finance department.
- D. ensure business cases are developed by IT.

**Answer:** D

#### **NEW QUESTION 156**

An enterprise is conducting a SWOT analysis as part of IT strategy development. Which of the following would be MOST helpful to identify opportunities and threats?

- A. Risk appetite
- B. Internal framework assessment
- C. Competitor analysis

D. Critical success factors (CSF)

**Answer:** D

#### **NEW QUESTION 160**

The CEO of an organization is concerned that there are inconsistencies in the way information assets are classified across the enterprise. Which of the following is be the BEST way for the CIO to address these concerns?

- A. Include data assets in the IT inventory.
- B. Identify data owners across the enterprise.
- C. Require enterprise risk assessments.
- D. Implement enterprise data governance.

**Answer:** D

#### **NEW QUESTION 164**

Which of the following is MOST important when an IT-enabled business initiative involves multiple business functions?

- A. Defining cross-departmental budget allocation
- B. Conducting a systemic risk assessment
- C. Developing independent business cases
- D. Establishing a steering committee with business representation

**Answer:** D

#### **NEW QUESTION 168**

Individual business units within an enterprise have been designing their own IT solutions without consulting the IT department. From a governance perspective, what is the GREATEST issue associated with this situation?

- A. Security controls may not meet IT requirements.
- B. The enterprise does not have the skills to manage the solutions.
- C. The solutions conflict with IT goals and objectives.
- D. The solution may conflict with existing enterprise goals.

**Answer:** D

#### **NEW QUESTION 172**

After shifting from lease to purchase of IT infrastructure and software licenses, an enterprise has to pay for unexpected lease extensions causing significant cost overruns. The BEST direction for the IT steering committee would be to establish;

- A. an end-of-life program to remove aging infrastructure from the environment.
- B. budget cuts to compensate for the cost overruns.
- C. a program to annually review financial policy on overruns.
- D. a policy to consider total cost of ownership (TCO) in investment decisions.

**Answer:** A

#### **NEW QUESTION 175**

An enterprise has established a new department to oversee the life cycle of activities that support data management objectives. Which of the following should be done NEXT?

- A. Develop a business continuity plan (BCP).
- B. Assess the current data business model.
- C. Review data privacy requirements.
- D. Establish a RACI chart

**Answer:** D

#### **NEW QUESTION 180**

A large enterprise has decided to use an emerging technology that needs to be integrated with the current IT infrastructure. Which of the following is the BEST way to prevent adverse effects to the enterprise resulting from the new technology?

- A. Develop key performance indicators (KPIs).
- B. Update the risk appetite statement
- C. Develop key risk indicators (KRIs).
- D. Implement service level agreements (SLAs)

**Answer:** C

#### **NEW QUESTION 185**

An analysis of an organization s security breach is complete. The results indicate that the quality of the code used for updates to its primary customer-facing software has been declining and security flaws were introduced. The FIRST IT governance action to correct this problem should be to review:

- A. compliance with the user testing process.
- B. the change management control framework.

- C. the qualifications of developers to write secure code.
- D. the incident response plan.

**Answer:** B

#### NEW QUESTION 188

An IT investment review board wants to ensure that IT will be able to support business initiatives. Each initiative is comprised of several interrelated IT projects. Which of the following would help ensure that the initiatives meet their goals?

- A. Review of project management methodology
- B. Review of the business case for each initiative
- C. Establishment of portfolio management
- D. Verification of initiatives against the architecture

**Answer:** B

#### NEW QUESTION 193

Which of the following is MOST important for IT governance to have in place to ensure the enterprise can maintain operations during extensive system downtime?

- A. Fault-tolerant hardware
- B. An incident response plan
- C. A crisis communications plan
- D. A business continuity plan (BCP)

**Answer:** A

#### NEW QUESTION 196

Establishing a uniform definition for likelihood and impact BEST enables an enterprise to:

- A. reduce variance in the assessment of risk.
- B. develop key risk indicators (KRIs).
- C. prioritize threat assessment.
- D. reduce risk appetite and tolerance levels.

**Answer:** A

#### NEW QUESTION 198

Which of the following roles is accountable for the confidentiality integrity and availability of information within an enterprise?

- A. Risk manager
- B. Data owner
- C. Lead legal counsel
- D. Data custodian

**Answer:** B

#### NEW QUESTION 200

An enterprise has decided to create its first mobile application. The IT director is concerned about the potential impact of this initiative. Which of the following is the MOST important input for managing the risk associated with this initiative?

- A. Enterprise architecture (EA)
- B. IT risk scorecard
- C. Enterprise risk appetite
- D. Business requirements

**Answer:** C

#### NEW QUESTION 203

An IT risk assessment for a large healthcare group revealed an increased risk of unauthorized disclosure of information. Which of the following should be established FIRST to address the risk?

- A. Data encryption tools
- B. Data loss prevention tools
- C. Data classification policy
- D. Data retention policy

**Answer:** C

#### NEW QUESTION 205

An enterprise decides to accept the IT risk of a subsidiary located in another country even though it exceeds the enterprise's risk appetite. Which of the following would be the BEST justification for this decision?

- A. Risk framework alignment
- B. Local market common practices
- C. Compliance with local regulations

D. Technical gaps among subsidiaries

**Answer: C**

#### **NEW QUESTION 208**

Due to the recent introduction of personal data protection regulations, an enterprise is required to maintain its employee data in production systems only for a limited time. Which of the following is MOST important to review?

- A. Asset retention policies
- B. Information retention policies
- C. Data archival policies
- D. Data backup and restoration policies

**Answer: C**

#### **NEW QUESTION 212**

An IT risk committee is trying to mitigate the risk associated with a newly implemented bring your own device (BYOD) policy and supporting mobile device management (MDM) tools. Which of the following would be the BEST way to ensure employees understand how to protect sensitive corporate data on their mobile devices?

- A. Require staff to complete security awareness training
- B. Develop security procedures for mobile devices.
- C. Distribute the BYOD policy on the company Intranet.
- D. Require staff to review and sign nondisclosure agreements (NDAs)

**Answer: A**

#### **NEW QUESTION 214**

Which of the following should be the PRIMARY consideration for an enterprise when prioritizing IT projects?

- A. Technical capability of the enterprise to execute the projects
- B. Process owner expectations based on operational benefits
- C. Results of IT performance benchmarks against competitors
- D. Impact on the business due to expected project outcomes

**Answer: D**

#### **NEW QUESTION 215**

Which of the following provides the MOST comprehensive insight into the effectiveness of IT?

- A. IT balanced scorecard
- B. IT strategy
- C. Return on investment (ROI)
- D. Key risk indicators (KRIs)

**Answer: A**

#### **NEW QUESTION 218**

The BEST time to identify metrics to measure the performance of an IT-enabled investment is during:

- A. system implementation
- B. project initiation
- C. investment feasibility analysis
- D. business case development.

**Answer: D**

#### **NEW QUESTION 223**

Which of the following is the PRIMARY benefit of communicating the IT strategy across the enterprise?

- A. On-time and on-budget delivery of strategic projects
- B. Improvement in IT balanced scorecard performance
- C. Optimization of IT investment in supporting business objectives
- D. Reduced organizational resistance during strategy execution

**Answer: D**

#### **NEW QUESTION 225**

The results of an internal audit show that the business and IT acquire resources differently, which causes duplicate purchases. Which of the following is the BEST way to address this issue?

- A. Align IT objectives to the business procurement process.
- B. Involve business in IT procurement decisions.
- C. Establish a centralized procurement approval process.
- D. Define roles and responsibilities through a RAG chart

**Answer:** D

**NEW QUESTION 228**

Which of the following is the BEST indication that enterprise value is being derived from IT?

- A. IT strategy supports continuous improvement initiatives
- B. Metrics are established for IT performance.
- C. Rate of return for projects is achieved.
- D. IT services enable business strategy.

**Answer:** D

**NEW QUESTION 229**

An enterprise wants to reduce the complexity of its data assets while ensuring impact to the business is minimized during the transition. Which of the following should be done FIRST?

- A. Remove applications that are not aligned with the information architecture.
- B. Review the information classification and retention policies
- C. Review the information architecture.
- D. Assess current information ownership.

**Answer:** C

**NEW QUESTION 233**

Which of the following BEST supports an enterprise's ability to comply with privacy laws and regulations?

- A. Complete inventory of enterprise data
- B. Implementation of a breach notification process
- C. Accurate classification of enterprise data
- D. Robust enterprise policy related to data retention

**Answer:** C

**NEW QUESTION 235**

To meet the growing demands of a newly established business unit, IT senior management has been tasked with changing the current IT organization model to service-oriented. With significant growth expected of the IT organization, which of the following is the MOST important consideration when planning for long-term IT service delivery?

- A. The IT service delivery model is approved by the business.
- B. An IT risk management process is in place.
- C. IT is able to provide a comprehensive service catalog to the business.
- D. The IT organization is able to sustain business requirements.

**Answer:** C

**NEW QUESTION 240**

An enterprise is about to complete a major acquisition, and a decision has been made that both companies will be using the parent company's IT infrastructure. Which of the following should be done NEXT?

- A. Update the enterprise architecture (EA).
- B. Perform a business impact analysis (BIA).
- C. Conduct a gap analysis.
- D. Develop a communication plan to support the merger.

**Answer:** C

**NEW QUESTION 244**

A CEO determines the enterprise is lagging behind its competitors in consumer mobile offerings, and mandates an aggressive rollout of several new mobile services within the next 12 months. To ensure the IT organization is capable of supporting this business objective, what should the CIO do FIRST?

- A. Request an assessment of current in-house mobile technology skills.
- B. Create a sense of urgency with the IT team that mobile knowledge is mandatory.
- C. Procure contractors with experience in mobile application development.
- D. Task direct reports with creating training plans for their teams.

**Answer:** A

**NEW QUESTION 246**

Which of the following should be the MOST important consideration when defining an information architecture?

- A. Frequency and quantity of information updates
- B. Information to justify business cases
- C. Incorporation of emerging technologies
- D. Access to and exchange of information



**Answer:** D

**NEW QUESTION 251**

Which of the following is MOST important to the successful implementation of enterprise architecture (EA)?

- A. Developing data modeling tools
- B. Managing the challenge of change
- C. Reducing the cost of IT investments
- D. Establishing key performance indicators (KPIs)

**Answer:** B

**NEW QUESTION 254**

The PRIMARY reason for implementing an IT governance program in an enterprise is to

- A. balance the demand for information and the ability to deliver.
- B. comply with regulatory requirements
- C. reduce risks due to improved compensating controls.
- D. decrease the scale of investment in information systems due to budgetary controls.

**Answer:** A

**NEW QUESTION 259**

Which of the following should be done FIRST when concerns have been identified regarding the financial viability of a potential software supplier?

- A. Implement an escrow agreement
- B. Perform a risk assessment
- C. Include a right-to-audit clause in the contract
- D. License the intellectual property

**Answer:** A

**NEW QUESTION 261**

When establishing an enterprise data model, the BEST way to ensure the integrity of data is to:

- A. classify information using an agreed-upon schema.
- B. implement the highest level of protection to data across the enterprise.
- C. establish a privileged access management platform.
- D. implement a data loss prevention (DLP) program.

**Answer:** D

**NEW QUESTION 265**

Which of the following is the BEST approach to assist an enterprise in planning for iT-enabled investments'?

- A. Enterprise architecture (EA).
- B. IT process mapping
- C. Task management
- D. Service level management

**Answer:** A

**NEW QUESTION 270**

The responsibility for the development of a business continuity plan (BCP) is BEST assigned to the:

- A. business risk manager.
- B. business owner.
- C. chief executive officer (CEO).
- D. IT systems owner.

**Answer:** A

**NEW QUESTION 273**

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