



Salesforce

Exam Questions OmniStudio-Developer

Salesforce Certified OmniStudio Developer (SU21)

NEW QUESTION 1

A developer needs to create . DataRaptor to retrieve the name of an account for a contact. Following best practices, how should a developer configure the extraction steps?

- A. Define an extraction step for the Contact object and set the Extract JSON Path to Contact Account.Name
- B. Define extraction steps for the Contact and the Account objects, and set the Extract JSON Path to Contact Account.Name
- C. Define extraction steps for the Contact and the Account objects, and set the Extract 3SON Path to Account.Name
- D. Define an extractionstep for the Account object, and set the Extract JSON Path to AccountContact.Name

Answer: A

NEW QUESTION 2

A developer needs to display read-only contact information in a OmniScript. The developer will format the information as a table, using merge codes to dynamically include first name, last name, street address, state, postal, code, and country from the data JSON.
Which OmniScript element should the developer use to meet this requirement?

- A. Rich text Area
- B. Text area
- C. Text Block
- D. Edit Block

Answer: C

NEW QUESTION 3

A developer need to use the CONTIF function to process data entered by the user in an OmniScript. The output of the function needs to be displayed to the user immediately in the current step.
Based on best practice, what element should the developer use this function in?

- A. A Calculation Action element
- B. A Set Valueselement
- C. A formula element
- D. A Range element

Answer: C

NEW QUESTION 4

What is the reason for this? Refer to the exhibit below.

- A. The WLC PubSub Messge flag in the Set Values action of the parent OmniScript has not been set.
- B. The flag passData.JSON in the parent OmniScript in not configured correctly.
- C. A developer failed to include a Navigate Action Element to pass data from the parent OmniScript.
- D. Both parent and embedded OmniScripts have thesame element name for the Set Values element.

Answer: C

NEW QUESTION 5

A developer needs to build a multi-step intake form. Each step must allow the user tocancel the intake at any time. The developer is using an LWC OmniScript to build the form.

How should the developer implement the cancel functionality for all steps using the LWC OmniScript Designer?

- A. Check the Enable Cancel checkbox in the Setup tab under Cancel Options.

- B. Add a navigation Action inside each step and set the Component name to "Cancel",
- C. Add a navigation Action outside each step and set the Element Name to "Cancel",
- D. Add a navigation Action inside each step and set the ElementName to "Cancel",

Answer: A

NEW QUESTION 6

Refer to the exhibit.

The card layout uses an integration Procedure as a data source. The cards use the layout data source. Which JSON data structure supports this card layout and follows best practices?

- A)
- B)
- C)

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 7

Refer to the exhibit below.

What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is selected in the properties of the Type Ahead Block.
- B. FirstName, LastName, and BirthDate are not placed inside the Type Ahead Block.
- C. The typeHead key is not in the correct format.
- D. Use Data JSON is Not selected in the properties of the Type Ahead Block.

Answer: B

NEW QUESTION 8

Refer to the following row-versioned calculation matrix.

The developer needs to delete the row that contains the Code CA-SF. If the developer deletes that row in Version 3, what is the result?

- A. The row is delete only in Version 3.
- B. The row is deleted In Versions 2 and 3 but will remain in Version 1.
- C. The row is deleted in Version 3 and Version 1.
- D. The row is deleted in all versions

Answer: A

NEW QUESTION 9

A developer needs to change some field labels on a FlexCard. The FlexCard is currently deployed to production. The developer that the best course of action is to version the FlexCard rather than cloning it.

Which factor would lead the developer to this decision?

- A. The new version of the FlexCard will be used in a new Console, and the current version of the FlexCard should remain unchanged.
- B. Another team member is developing new action, fields and styling for the current version of the FlexCard.
- C. The new and current versions will be displayed together on the same target.
- D. All instance of the FlexCard must be updated with the changes.

Answer: B

NEW QUESTION 10

..... configure Additional input to send exactly the same data?

Assume that the developer checked Send Only Additional input.

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: D

NEW QUESTION 10

A developer needs to configure a calculation procedure to calculate the sum of the entire BasePrice. What is the most efficient way for the developer to meet this requirement?

- A. Create a Postprocessor apex class to calculate the sum.
- B. Add an Aggregation Step as SUM (BasePrice)
- C. Add a Calculation Step as SUM (BasePrice).
- D. Create a Preprocessor class to calculate the sum

Answer: B

NEW QUESTION 14

An integration Procedure uses an HTTP action to make a REST API call. The response from the REST API must be converted into a specific XML structure before sending it as an input to another external web service.

How should the developer configure the Integration Procedure to meet this requirement?

- A. Use a Remote Action that calls the XMLStreamReader class
- B. Use a Remote Action that calls the XMLStreamWriter class
- C. Use a DataRaptor Transform to convert JSON to XML
- D. Use a DataRaptor Extract and check the XML checkbox on the Output JSON Path.

Answer: C

NEW QUESTION 15

A developer is configuring an integration Procedure Action in an OmniScript. The Omniscript needs a JSON response from the Integration Procedure but does not need to wait for the response for the user to proceed.

Which feature should the developer enable?

- A. Toast Completion
- B. Use Future
- C. Invoke Mode Fire and Forget
- D. Invoke Mode Non-Blocking

Answer: D

NEW QUESTION 17

An integration procedure contains a Remote Action element that calls a method of an APEX class. The method requires two fields as input: AccountId and ProductId. The integration Procedure data JSON contains the following nodes:

How should the Remote Action element be configured to pass the data correctly to the method?

- D. Add the following to Send JSON Path: accountId: %AccountId% ProductId%Details Products%

Answer: B

NEW QUESTION 18

A developer creates a FlexCard that displays a contact's mailing address and passes the contact's postal code to a child FlexCard. When configuration text elements in the child FlexCard, what syntax should a developer use to refer to the contact's postal code?

- A. {Postalcode}
- B. {Parent.postalcode}
- C. {Records.postalcode}
- D. {Params.postalcode}

Answer: D

NEW QUESTION 21

A developer creates an Integration Procedure with a Set Values and a DataRaptor Extract Action that requires AccountId as a key. When the developer previews the Integration Procedure, the developer enters the AccountId correctly and execute the Preview. The developer sees the data extract by the DataRaptor in the Debug Log, but the response is empty.

What is the likely cause of this issue?

- A. The DataRaptor Action did not have the add response Ro Response JSON property set to true.
- B. The Response cannot be previewed directly.
- C. A Response Action was not added to the integration Procedure.
- D. The AccountId used for the preview is invalid.

Answer: C

NEW QUESTION 25

A developer is creating an OmniScript that provisions trail orgs to their customers. The following text block in the Omniscript uses a merge code to display the ID for the new trail org:

- A. To %sDetails: Customer|0: ID\$
- B. To %Details: Customer|1: ID%
- C. To %%sDetails: Customer|0: ID%%
- D. To %Details: Customer|n: ID%

Answer: B

NEW QUESTION 30

A developer needs to retrieve data from an external system that stores policy data. The external system supports REST APIs to access and update the policies. Due to the volume of the policy data and peak hours of hours of business, calls to the REST APIs sometimes take longer than expected to response. The developer creates an Integration Procedure to retrieve the policy data for use in an OmniScript.

Given the external system's known performance issues, which configuration should be used to implement the call to the external system?

Choose 2 answers

- A. Set the Timeout property on the HTTP Action in the Integration Procedure
- B. Configure a Remote action with timeout settings of 120000
- C. Check the Chainable checkbox on the integration procedure Action in the OmniScript
- D. Check the Chain on Step Check on the HTTP Action in the Integration Procedure

Answer: BD

NEW QUESTION 31

In a calculation procedure, what is required for the output of a calculation step to be used in an aggregation step?

- A. It must be included in constants.
- B. It must be a matrix lookup step.
- C. It must be a calculation step.
- D. It must be included in the calculation output.

Answer: D

NEW QUESTION 35

Refer to the exhibit.

A developer creates an OmniScript display FirstName, LastName, and BirthDate of a contact using a Type Ahead Block. The DataRaptor used in the Type Ahead has been tested and fetches the correct data.

When previewing Omniscript, the developer enters a name in the TypeAhead and makes a selection of a contact from the list. However, the text fields FirstName, LastName, and BirthDate are not getting populated with the data.

What is the reason that the fields fail to display the fetched data?

- A. Lookup Mode is not selected in the properties of the Type Ahead Block.
- B. Use Data JSON is not selected in the properties of the Type Ahead Block.
- C. FirstName, LastName, and BirthDate are not placed inside the Type ahead Block.
- D. The Typeahead key is not in the correct format

Answer: C

NEW QUESTION 40

A developer is creating a FlexCard for a new Community page. The FlexCard will display case information along with action to close the case and update the case. And it will be styled using the Community's theme.

What must be developer do to configure the FlexCard for deployment in a Community?

- A. Add the FlexCard's API name to FlexCard Player component
- B. Set the Target property in publish Options to Communitypage"
- C. Configure the Component visibility in the custom Component.
- D. Set the Developer property in Card Configuration to "Community"

Answer: B

NEW QUESTION 42

Refer to the exhibit.

A developer has configured an integration Procedure element with SEND/RESPONSE TRANSFORMATIONS as shown.

Alternatively, how could the developer configure Additional input to send exactly the samedata? Assume that the developer checked Send Only Additional input.

A)

B)

C)

- A. Option A
- B. Option B
- C. Option C

Answer: C

NEW QUESTION 47

A developer creates an OmniScript to update billing information. After analyzing the different types of customer interactions that occur at the company, the developer determines updating billing information should be included in the majority of customer interactions, which are represented by more than 20 different FlexCards.

What is the most efficient way for the developer to configure the action that invokes the OmniScript?

- A. As an OS Action
- B. As a Custom Action
- C. As an OmniStudio Action
- D. As a Lightning Action

Answer: C

NEW QUESTION 50

A developer has an existing DataRaptor Load that insert Contact records with inputs as LastName and firstName. The DataRaptor works as expected when previewed.

The developercreates an integration Procedure to test the DataRaptor and is using a SetValues element in the Integration Procedure to set the first name and last name for the contact record. The DataRaptor and Integration Procedure are set up as shown in the exhibit below.

When the developer executes the Integration procedure in preview, the following error message displays: Required fields are missing: [last Name]", How should the developer address this issue?

- A. SetValuesContactDetails should have been added to Additional input of DataRaptor Post Action in Integration Procedure
- B. The Set values Action Keys should include the DataRaptor Post Action element name path, e,g LoadContactDetails, lastname
- C. The DataRaptor Post Action in the integration procedure should have been executed before the Set Values Action
- D. The valid field names should be added in the Domain object field in the DataRaptor

Answer: A

NEW QUESTION 55

Refer to the exhibit.

What JSON from the DRGetAccountDetails actionwould display all six values correctly in the OmniScript structure shown? BlkContacts is a Repeat Block.

A)

B)

C)

D)

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: C

NEW QUESTION 56

A developer is creating a FlexCard and needs to display additional information using a Flyout. Which two types of components can the developer embed in the flyout?

Choose 2 answer

- A. An OmniScript
- B. An Integration Procedure
- C. A DataRaptor
- D. A Child FlexCard

Answer: BD

NEW QUESTION 59

A developer configure a Flexcard with a DataRaptor data source that uses the params.id as an. When the developer clicks Views Data on the FlexCard, valid data displays. However, when the developer previews the layout, the FlexCard does not display. What could cause this error?

Choose 2 answers

- A. The Data Node field for the FlexCard is empty.
- B. The RecordId in the Test Data Source settings ins for the wrong record type.
- C. The attribute haven't been configured to pass the data to the fields.
- D. There is not Salesforce record for the FlexCard based on the RecordId in the layout's Test Data Source Settings.

Answer: BC

NEW QUESTION 61

A developer has a requirement to create a child FlexCard that contain all of its parent FlexCard's records in a Datatable.

- A. {Records[0]}
- B. {Records}
- C. {Params records}
- D. {recordId}

Answer: B

NEW QUESTION 65

Refer to the exhibit.

All inputs to the Calculation Matric are set correctly.
The Calculation Matrix has the following input:

What is the output?

- A. Null
- B. 13.99
- C. 12.99,13.99
- D. 12.99

Answer: D

NEW QUESTION 67

Refer to the exhibit below.

What is the merge code needed for this integration procedure structure to pass a CaseNumber node from the DRReadCase DataRaptor Extract Action to the HTTP Action's HTTP URL?

- A. %DRReadCase: CaseNumber%
- B. ((DRRCase,CaseNumber))
- C. MTTOPDetCaseDetail: CaseNumber%
- D. ((CaseNumber))

Answer: A

NEW QUESTION 70

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