



Microsoft

Exam Questions MB-920

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

NEW QUESTION 1

A company uses Dynamics 365 Human Resources. The company establishes a new department and hires employees to staff the department. The company wants to manage annual employee reviews.

What are two capabilities of Dynamics 365 Human Resources performance management? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- A. Personnel actions
- B. Goals
- C. Competencies
- D. Performance journals

Answer: CD

NEW QUESTION 2

A company using Dynamics 365 Finance has determined they have been paying for products they did not receive. You need to recommend a solution to prevent this from happening in the future. What should you recommend?

- A. Implement Accounts payable for three-way matching.
- B. Activate change management.
- C. Implement Accounts receivable for three-way matching.
- D. Use the Vendor portal.

Answer: A

NEW QUESTION 3

A company plans to implement Dynamics 365 Finance as their financial system. The company needs to know which features the system supports. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	<input type="radio"/>	<input type="radio"/>
Automatic notification for approval when an invoice created is higher than \$10,000.	<input type="radio"/>	<input type="radio"/>
Scheduled generation of financial statements.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	<input checked="" type="radio"/>	<input type="radio"/>
Automatic notification for approval when an invoice created is higher than \$10,000.	<input checked="" type="radio"/>	<input type="radio"/>
Scheduled generation of financial statements.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 4

A company plans to use Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE Each correct selection is worth one point.

Statements	Yes	No
Lean manufacturing processes produce only what is needed to meet customer demands.	<input type="radio"/>	<input type="radio"/>
Lean manufacturing processes rely on recipes, ingredients, and formulas to mix ingredients in specific proportions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
 Yes No

NEW QUESTION 5

A company implements Dynamics 365 Supply Chain Management. The company uses external vendors to produce some parts. You need to recommend actions to manage vendor operations. Which three actions should you recommend? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Update the status of production order operations that are subcontracted to Completed when the vendor's work is done.
- B. Create an operation for the subcontractor to track the progress of the vendor's work.
- C. Assign each operation in a production order to multiple vendors.
- D. Ensure that each production order relates to a single vendor.
- E. Automatically generate purchase orders for operations that you subcontract to a vendor.

Answer: BDE

NEW QUESTION 6

A company wants to use sales, resourcing, project management, and expense tracking in a single application. What should the company implement?

- A. Dynamics 365 Project Operations
- B. Dynamics 365 Finance
- C. Dynamics 365 Business Central
- D. Dynamics 365 Human Resources

Answer: C

NEW QUESTION 7

You are evaluating expense management capabilities in Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Enabling intercompany expenses allows workers employed by one legal entity to submit expenses for another legal entity in the same organization.	<input checked="" type="radio"/>	<input type="radio"/>
The Expense management mobile workspace allows workers to create, submit, and approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 8

A company plans to implement Dynamics 365 Project Operations. You need to recommend a capability that meets each requirement. Which capability should you recommend? To answer, select the appropriate option in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	<div style="border: 1px solid black; padding: 5px;"> Stage Proficiency model Allocation method Billing type </div>
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	<div style="border: 1px solid black; padding: 5px;"> Skill Proficiency model Allocation method Assignment </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Capability
Indicate where a project is in the process for reporting and enforce required information within that process.	<div style="border: 1px solid black; padding: 5px;"> Stage Proficiency model Allocation method Billing type </div>
Designate specific knowledge aptitudes or certification when assigning to resource tasks.	<div style="border: 1px solid black; padding: 5px;"> Skill Proficiency model Allocation method Assignment </div>

NEW QUESTION 9

A company is evaluating Dynamics 365 Supply Chain Management.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Dynamics 365 Supply Chain Management has features for batch manufacturing processes.	<input type="radio"/>	<input type="radio"/>
A company can manage cost accounting by using Dynamics 365 Supply Chain Management.	<input type="radio"/>	<input type="radio"/>
A company can use Dynamics 365 Supply Chain Management to manage customer order issues through social channels.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

A screenshot of a computer Description automatically generated with medium confidence

NEW QUESTION 10

A company plans to implement Dynamics 365 Project Operations.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create project-based sales orders directly from a project record.	<input checked="" type="radio"/>	<input type="radio"/>
Project sales orders are automatically created or amended when you save item requirements for a project.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 10

A company is evaluating Dynamics 365 Fraud Protection. You need to help the customer understand the features that are available.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can create decision rules to determine which accounts are considered safe, which should be watched, and which should be blocked.	<input type="radio"/>	<input type="radio"/>
You can analyze historical data to create rules that accept or reject customer transactions.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can create decision rules to determine which accounts are considered safe, which should be watched, and which should be blocked.	<input checked="" type="radio"/>	<input type="radio"/>
You can analyze historical data to create rules that accept or reject customer transactions.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 14

A company plans to implement Dynamics 365 Supply Chain Management. The company wants shop floor workers to register their daily work by using the production floor execution interface. Which two activities can employees perform by using the tool? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Schedule a production order.
- B. Register scrap quantity during production.
- C. Register raw material consumption.
- D. Clock in and clock out.

Answer: BD

NEW QUESTION 18

A company uses Dynamics 365 Supply Chain Management. The company plans to implement Asset Management. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	<input type="radio"/>	<input type="radio"/>
You can define locations and assign assets to locations for tracking purposes.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Assets are single-level objects. You cannot create sub-assets.	<input type="radio"/>	<input checked="" type="radio"/>
You can define locations and assign assets to locations for tracking purposes.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 20

A retailer sells products by using an e-commerce site, brick and mortar stores, and phone sales. Different processes are used for each type of order source. You need to ensure that you can support each type of sale. What should you recommend?

- A. case management and loyalty programs
- B. a mobile app and online sales
- C. a retail store, an online store, and a call center
- D. a mobile app and a credit card gateway

Answer: C

NEW QUESTION 23

A company implements the performance management feature in Dynamics 365 Human Resources. Which performance management component can employees create by using the Employee Self-Service workspace?

- A. Goals
- B. Workflows
- C. Performance reviews
- D. Performance Journal

Answer: D

NEW QUESTION 24

A company is implementing expense management capabilities in Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point. Hot Area:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can configure the system to use workflows for reviews of cash advance requests.	<input checked="" type="radio"/>	<input type="radio"/>
You can configure the system to allow employees to create and manage expense reports on behalf of another employees.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 29

A company plans to implement Dynamics 365 Supply Chain Management. Match each manufacturing strategy to its definition. To answer, drag the appropriate manufacturing strategy from the column on the left to its definition on the right. Each manufacturing strategy may be used once, more than once, or not at all.
 NOTE: Each correct selection is worth one point.

Manufacturing strategies	Answer Area	
	Definition	Manufacturing strategy
Make-to-order	Calculate minimum quantities required to replenish inventory based on historic consumption.	Manufacturing strategy
Make-to-stock	Trigger expensive steps of the value chain by using a sales order or transfer order.	Manufacturing strategy
Configure-to-order	Create a prototype item based on specific requirements.	Manufacturing strategy
Engineer-to-order		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Manufacturing strategies	Answer Area	
	Definition	Manufacturing strategy
Make-to-order	Calculate minimum quantities required to replenish inventory based on historic consumption.	Make-to-stock
Make-to-stock	Trigger expensive steps of the value chain by using a sales order or transfer order.	Make-to-order
Configure-to-order	Create a prototype item based on specific requirements.	Engineer-to-order
Engineer-to-order		

NEW QUESTION 34

A company uses Dynamics 365 Finance. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area	Statements	Yes	No
	You can use a Microsoft Word template to export data from Dynamics 365 Finance.	<input type="radio"/>	<input type="radio"/>
	The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can use a Microsoft Word template to export data from Dynamics 365 Finance.	<input type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

NEW QUESTION 39

A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:

Calculate aged balances by customer.

Create customer invoices that are not related to sales orders.

You need to explore accounting solutions for these business requirements.

What should you recommend? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div style="border: 1px solid black; padding: 5px;"> <p>Customer invoices</p> <p>Credit and collections</p> <p>Free text invoices</p> </div>
Create customer invoices that are not related to sales orders.	<div style="border: 1px solid black; padding: 5px;"> <p>Customer invoices</p> <p>Credit and collections</p> <p>Free text invoices</p> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Option
Calculate aged balances by customer.	<div style="border: 1px solid black; padding: 5px;"> <p>Customer invoices</p> <p>Credit and collections</p> <p>Free text invoices</p> </div>
Create customer invoices that are not related to sales orders.	<div style="border: 1px solid black; padding: 5px;"> <p>Customer invoices</p> <p>Credit and collections</p> <p>Free text invoices</p> </div>

NEW QUESTION 43

A company uses Dynamics 365 Supply Chain Management. The company wants to use SharePoint to manage documents from Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can integrate Dynamics 365 finance and operations apps with SharePoint Online and SharePoint on-premises.	<input checked="" type="radio"/>	<input type="radio"/>
The document management feature is only supported for SharePoint sites that use the modern experience.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 44

A company uses Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use export data from Dynamics 365 Finance to Microsoft Word by using templates.	<input checked="" type="radio"/>	<input type="radio"/>
The Dynamics 365 Finance Open in Excel experience allows users to edit and refresh data in Microsoft Excel.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 46

A company manufactures custom medications.

You need to recommend a Dynamics 365 app that allows the company to manage the concentration of specific active ingredients, provide traceability of ingredients from supplier to customer, and substitute ingredients based on compound type.

What should you recommend?

- A. Dynamics 365 Supply Chain Management
- B. Dynamics 365 Product Insights
- C. Dynamics 365 Customer Service
- D. Dynamics 365 Asset Management

Answer: A

NEW QUESTION 51

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
Project lifecycle stages govern the time entry and expense transaction postings.	<input checked="" type="radio"/>	<input type="radio"/>
Project transaction billing, including single transactions, can be split among different customers.	<input checked="" type="radio"/>	<input type="radio"/>
Project contracts can specify a do not exceed limit for billing.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 52

A customer owes two vendors \$500 each for services performed. The customer wants to post a lump sum of \$1,000 to a bank to cover the payments. You need to be able to track vendor payments individually. Which feature should you recommend?

- A. Ledger setup
- B. Journal voucher
- C. Bank reconciliation

Answer: B

NEW QUESTION 56

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
Optical character recognition (OCR) processing of expense receipts is a Dynamics 365 Financial expense management capability.	<input type="radio"/>	<input type="radio"/>
Books are assigned to depreciation profiles in the Dynamics 365 Finance Fixed asset module.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

NEW QUESTION 58

A company plans to implement Dynamics 365 finance and operations apps. The company wants to integrate Microsoft Teams with these applications. Which three platforms support Microsoft Teams integration? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Dynamics 365 Commerce
- B. Power BI
- C. Microsoft Dataverse
- D. Dynamics 365 Customer Engagement (on-premises)
- E. SharePoint Online

Answer: ABE

NEW QUESTION 59

An oil refinery uses Dynamics 365 Supply Chain Management. They create work orders for their equipment and machinery. The refinery needs to perform equipment and machinery maintenance according to internal requests.

Which maintenance type is performed in enterprise asset management based on internal requests? To answer, select the appropriate option in the answer area.

▼
Corrective
Preventive
Reactive

maintenance in enterprise asset management is performed based on internal requests.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

NEW QUESTION 62

A customer wants to implement Dynamics 365 Human Resources to manage employee benefits. For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	<input type="radio"/>	<input type="radio"/>
Human Resources can manage compensation plans.	<input type="radio"/>	<input type="radio"/>
Human Resources can manage work schedules.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
Human Resources can manage reporting for sick time and vacation time.	<input checked="" type="radio"/>	<input type="radio"/>
Human Resources can manage compensation plans.	<input checked="" type="radio"/>	<input type="radio"/>
Human Resources can manage work schedules.	<input type="radio"/>	<input checked="" type="radio"/>

NEW QUESTION 64

A company is evaluating Dynamics 365 Supply Chain Management.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Statements	Yes	No
You can initiate new production based on demand, open orders, and historical trends, as well as take into consideration the time to manufacture and ship product to customers.	<input checked="" type="radio"/>	<input type="radio"/>
You can account and plan for subcontracting services such as painting metal parts, during production.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 69

A company implements Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Statements	Yes	No
You can use a purchase order to return previously purchased items to a vendor.	<input type="radio"/>	<input checked="" type="radio"/>
You can create a payment proposal to select a set of invoices to pay for a payment batch.	<input checked="" type="radio"/>	<input type="radio"/>

NEW QUESTION 73

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