Microsoft

Exam Questions PL-600

Microsoft Power Platform Solution Architect

NEW QUESTION 1
HOTSPOT - (Topic 1)
You need to recommend solutions for the organization's technical challenges.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
Provide workers a self-service option for viewing personal and skills information.	Power Automate QnA Maker Azure Cognitive Services
Authenticate workers who use the self-service option for updating skills information.	Azure Active Directory B2B Azure Active Directory B2C Dynamics 365 owner team
Plan routes for audit teams.	Azure traffic routing Address input component Dynamics 365 Field Service

A. Mastered
B. Not Mastered

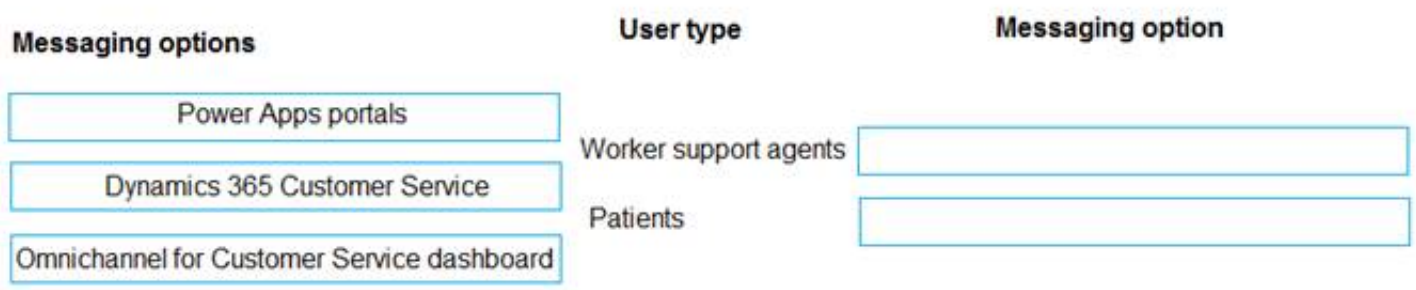
Answer: A

Explanation:
Box 1: Power Automate
Self-service purchase is available for Power Platform (Power BI, Power Apps, and Power Automate), Project, and Visio.
Box 2: Azure Active Directory B2B
Scenario: First Up Consulting recruits information technology (IT) workers for temporary or permanent positions at client companies.

Azure Active Directory (Azure AD) business-to-business (B2B) collaboration is a feature within External Identities that lets you invite guest users to collaborate with your organization. With B2B collaboration, you can securely share your company's applications and services with guest users from any other organization, while maintaining control over your own corporate data. Work safely and securely with external partners, large or small, even if they don't have Azure AD or an IT department. A simple invitation and redemption process lets partners use their own credentials to access your company's resources.
Note, Scenario:
? Workers must be able to sign into a portal by using their own email address.
Workers must be required to use a secure method of authentication to be able to view their data.
? User security roles must be customized to ensure that users are able to interact
only with the specific data in which they need access. Box 3: Dynamics 365 Field Service
Dynamics 365 Field Service functionality include:
An interactive schedule board helps dispatchers assign work orders to the best resources based on location, availability, skill set, priority, and more. This is done via a manual drag- and-drop method, a semi-automated scheduling assistant, or fully automated with Resource Scheduling Optimization.
The schedule board displays each resource--whether an employee, contractor, or equipment--and their scheduled work orders. Resources and their assigned jobs are also displayed on a map along with routes and traffic patterns in real time.

NEW QUESTION 2

DRAG DROP - (Topic 1)
You need to recommend the appropriate messaging channel solutions for the organization.
What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Omnichannel for Customer Service dashboard
Scenario: Workers must be able to communicate in near real-time with worker support agents.
The company has a team or worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.
If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.
Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.
Box 2: Dynamics 365 Customer Service
Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

NEW QUESTION 3
- (Topic 1)
You need to recommend a reporting solution for the organization.
Which two options should you recommend? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. AI Builder
B. SQL Server Reporting Services (SSRS)
C. Dynamics 365
D. Power BI

Answer: BC

Explanation:
Scenario:
? The reporting and analytics team must be able to create reports that include data from all facilities and all workers.
? Management reports must present an overview of the entire organization. Other reports may be limited to specific offices.
B: Power Apps apps can include reports that provide useful business information to the user. These reports are based on SQL Server Reporting Services and provide the same set of features that are available for typical SQL Server Reporting Services reports.
C: Microsoft Dynamics 365 online and Model-Driven PowerApps offers several advanced reporting options. Advanced reports are often necessary when business requirements demand complex calculations, returning multiple data sets, grouping large sets of data based on rules, and retrieving data from different data sources.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/add-reporting-to- app

https://powerusers.microsoft.com/t5/Building-Power-Apps/Creating-SSRS-Report-for-Model-Driven-PowerApps/td-p/621866
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual

NEW QUESTION 4
- (Topic 2)
You need to recommend a solution for agents when working with customers to make reservations.
What should you recommend?

A. task flows
B. Business Process Flows
C. workflows
D. Power Automate

Answer: B

Explanation:
Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.
With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.
Scenario:
? Agents need a solution to replace paper reservation checklists.
? Agents need dashboards to show a current count of all reservations on the entity.
? Agents need a way to track reservation issues.
? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

NEW QUESTION 5
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the inspection requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	Booking rules Schedule board Proficiency models
Automatically input measurement readings from inspection gauges	Custom connector Azure IoT Hub connector Azure IoT Central connector Microsoft Dataverse connector

Answer:

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	Booking rules Schedule board Proficiency models
Automatically input measurement readings from inspection gauges	Custom connector Azure IoT Hub connector Azure IoT Central connector Microsoft Dataverse connector

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Schedule board
The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.
Box 2: Azure IoT Central connector
Information about each machine produced must be transferred to Dynamics 365 Field Service.
The difference between IoT hub and IoT central is that IoT is an application platform that simplifies the creation of Internet of Things solutions. IoT central helps to reduce the challenges of implementing IoT development, operations, and management. IoT Central is a fully managed Software as a Service solution.
Note: There are three ways you can use to connect IoT-enabled devices into the Field Service solution:
? Connected Field Service for Azure IoT Central
? Connected Field Service for Azure IoT Hub
? Connected Field Service for non-Azure IoT providers using the extensible IoT provider framework

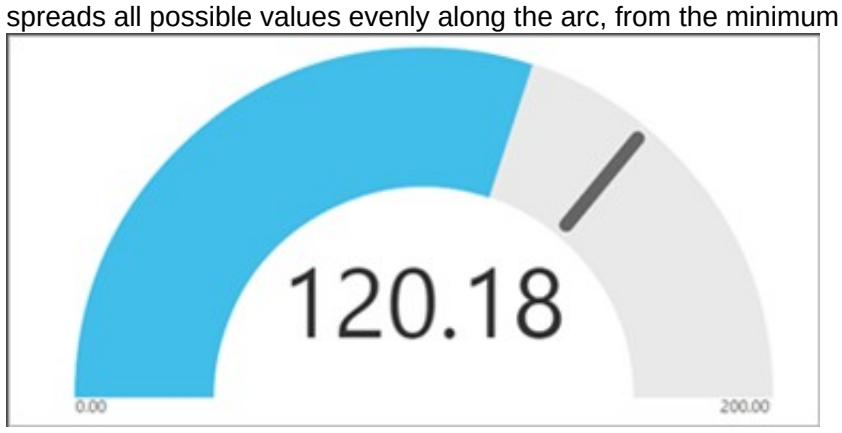
NEW QUESTION 6
HOTSPOT - (Topic 3)
You need to recommend a solution to meet user interface requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
Visual representation of gauge readings with minimum and maximum tolerances.	Create and embed a Power BI radial gauge. Create and embed a custom visualization component. Create and embed a standard Power Apps donut chart.
Add visibility to the manufacturing inspection records for onsite technicians.	Configure mobile offline synchronization. Add an inspection order to the work order form Modify the sitemap for Dynamics 365 Field Service.

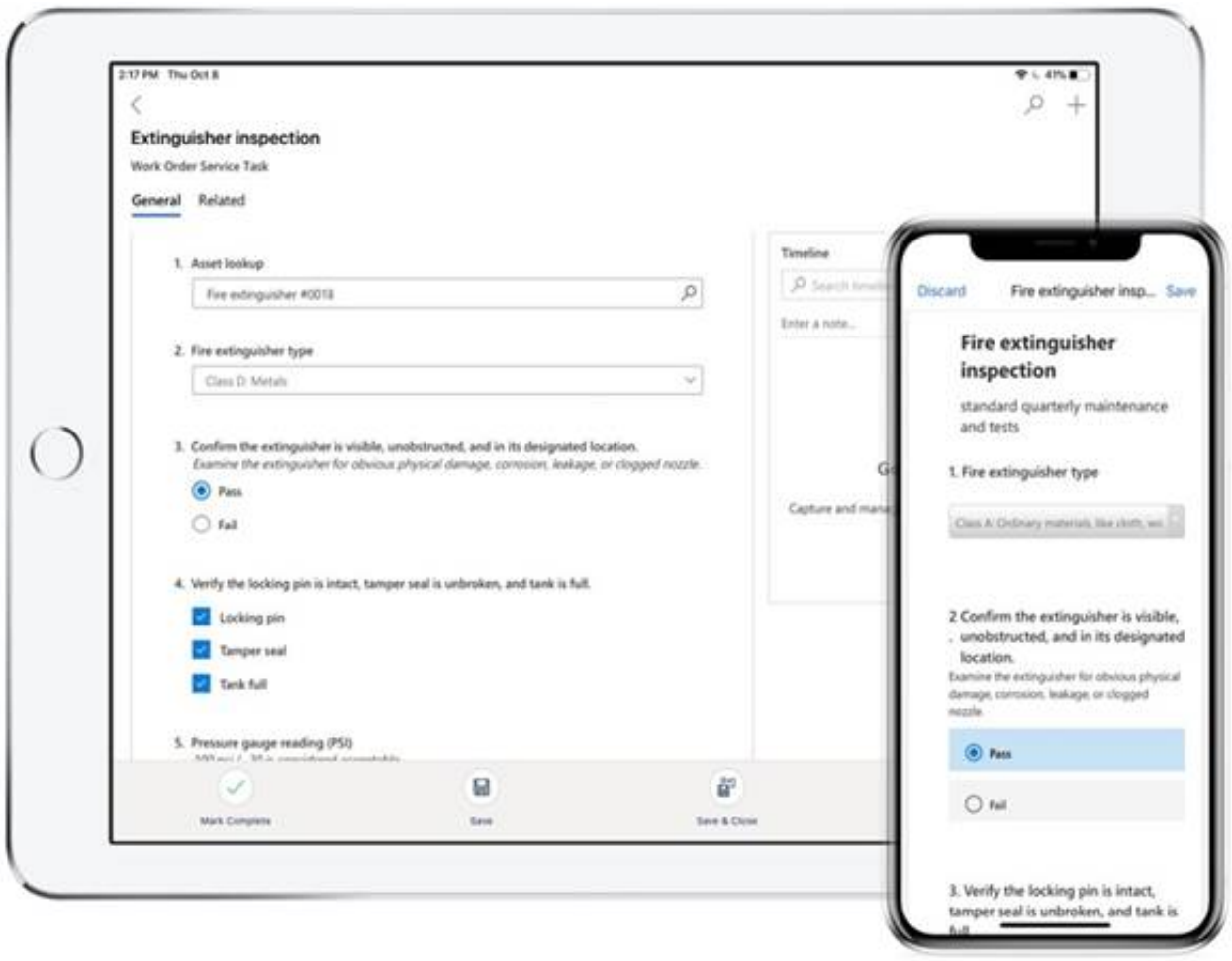
A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Create and embed a Power Bi radial gauge
A radial gauge chart has a circular arc and shows a single value that measures progress toward a goal or a Key Performance Indicator (KPI). The line (or needle) represents the goal or target value. The shading represents the progress toward that goal. The value inside the arc represents the progress value. Power BI spreads all possible values evenly along the arc, from the minimum (left-most value) to the maximum (right-most value).



In this example, you're a car retailer tracking the sales team's average sales per month. The needle represents a 140 cars sales goal. The minimum possible average sales is 0 and the maximum is 200. The blue shading shows that the team is averaging approximately 120 sales this month.
Box 2: Add an inspection order to the work order form
You can add inspections to work orders in Dynamics 365 Field Service.
Field Service inspections are digital forms that technicians use to quickly and easily answer a list of questions as part of a work order. The list of questions can include safety protocols, pass-and-fail tests for a customer asset, an interview with a customer, or other audits and assessments performed before, during, or after a work order.
Example:



NEW QUESTION 7
- (Topic 3)
You need to recommend a solution to collect the information required to meet reporting requirements.
What should you recommend?

A. Business process flow
B. Business rule
C. Business event
D. Business process modeler

Answer: A

Explanation:
Business rule can create business recommendations based on business intelligence. Scenario: Analytics and reporting
The solution must:
? Provide metrics including existing and upcoming demand by inspection station, average time spent per user at a station, and average time a machine spends at each inspection point.
? Provide metrics per inspector including number of inspections performed by month, and number of inspections per rating type (pass, fail).
? Provide a printed quality certificate to be included with each machine.
Reference:
https://docs.microsoft.com/en-us/learn/modules/define-create-business-rules/

NEW QUESTION 8

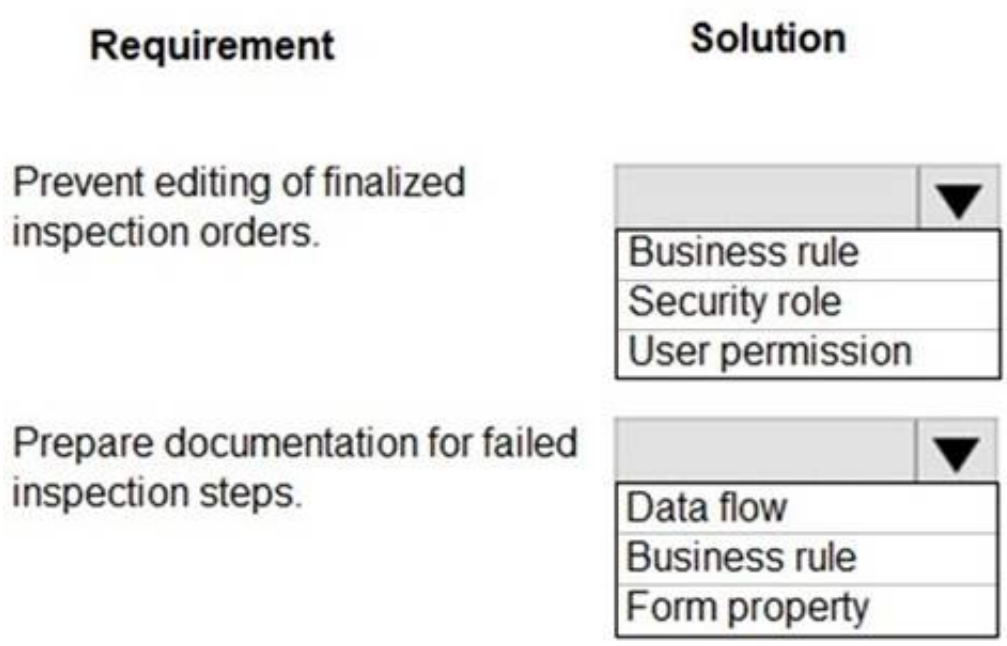
- (Topic 3)
You need to manage user access to the app.
Which two connection types should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Virtual table with a customer connector
B. Office 365 Outlook connector
C. Microsoft Dataverse connector
D. Office 365 Users connector

Answer: CD

Explanation:
Office 365 Users lets you access user profiles in your organization using your Office 365 account. You can use the Use the connection in your Power Platform app.
Dataverse is part of the Microsoft 365 collaboration and productivity tools. Using federation, applications can connect to Dataverse using the same system user identities and credentials available in an Azure Active Directory based network.
Scenario:
? Users must be active employees of Fabrikam.
? Quality inspection app: Fabrikam is evaluating Microsoft Power Platform to determine whether it can meet the company's requirements for a manufacturing defect and quality inspection solution. Each machine produced must be subjected to a quality inspection at various points during production. Each machine must undergo a more extensive quality inspection before the machine can be shipped to the customer.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/connections/connection- office365-users

NEW QUESTION 9
HOTSPOT - (Topic 3)
You need to recommend the appropriate components to meet the inspection requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Security role
Microsoft Dataverse uses a role-based security model to help secure access to the database.
Scenario:
? You must prevent users from changing inspection order data once an inspection is marked as final.
? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.
Box 2: Data flow
Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.
Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

NEW QUESTION 10
HOTSPOT - (Topic 3)
You need to recommend solutions to meet the integration requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	Booking rules Schedule board Proficiency models
Automatically input measurement readings from inspection gauges	Custom connector Azure IoT Hub connector Azure IoT Central connector Microsoft Dataverse connector

A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board

Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make.

When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.

Box 2: Azure IoT Central connector

Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions except the following: - Azure Government regions - Azure China regions
Power Automate	Premium	All Power Automate regions except the following: - US Government (GCC) - US Government (GCC High) - China Cloud operated by 21Vianet
Power Apps	Premium	All Power Apps regions except the following: - US Government (GCC) - US Government (GCC High) - China Cloud operated by 21Vianet

NEW QUESTION 10
- (Topic 3)
You need to recommend an environment for the inspection solution. Where should you recommend installing the solution?

A. within the Dynamics 365 Field Service environment
B. in a separate Microsoft Dataverse environment in the same instance as the Dynamics 365 Field Service environment
C. in a separate Dataverse environment with Dynamics 365 apps enabled
D. within the default Dynamics 365 Field Service environment

Answer: A

NEW QUESTION 13
- (Topic 4)
A large company experiences high staff turnover rates. As a result, the company must add or remove multiple system user accounts daily.
You need to recommend a security concept which will facilitate complex security profiles to entities for large groups of users across the Power Apps and Dynamics 365 applications.
What should you recommend?

A. Hierarchy security
B. Field-level security
C. User access management
D. Team privileges

Answer: D

Explanation:
User and team management is the area of Microsoft Dataverse where you can create and maintain user accounts and profiles.
A user is any person who works for a business unit who uses Dataverse. Each user has a user account.
A team is a group of users. Teams let users across an organization collaborate and share information.
Note: Why use Dataverse?
Easy to secure – Data is securely stored so that users can see it only if you grant them access. Role-based security allows you to control access to tables for different users within your organization.
Data from your Dynamics 365 applications is also stored within Dataverse, allowing you to quickly build apps
that use your Dynamics 365 data and extend your apps with Power Apps. Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/user-team-entities https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-intro

NEW QUESTION 18
- (Topic 4)
A company has a Power Platform environment that connects to a third-party marketing application.
The company reports that the data in the Power Platform lead table does not match data from the marketing application. Issues include:
? The owner data in the lead table and the third-party application do not match.
? The Topic column has more information than the related record from the marketing application.
? There are differences in how telephone numbers are formatted.
? You need to determine which processes are causing the issues.
Which three processes may be causing the differences observed? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Dataflow
B. Business rule
C. Classic workflow
D. Power Automate cloud flow
E. Duplicate detection rule

Answer: ABC

Explanation:
A: With advanced data preparation available in Power Apps, you can create a collection of data called a dataflow, which you can then use to connect with business data from various sources, clean the data, transform it, and then load it to Microsoft Dataverse or your organization's Azure Data Lake Gen2 storage account.
B: By combining conditions and actions, you can do any of the following with business rules:
? Set column values
? Clear column values
? Set column requirement levels
? Show or hide columns
? Enable or disable columns
? Validate data and show error messages
? Create business recommendations based on business intelligence.
C: Duplicate detection works by comparing generated match codes of existing records with each new record being created. These match codes are created as each new record is created. Therefore, there is potential for one or more duplicate records to be created if they are processed at the exact same moment. In addition to detecting duplicates as they are created, you should schedule duplicate detection jobs to check for other potential duplicate records.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create- business-rule
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-and-use-dataflows https://docs.microsoft.com/en-us/powerapps/developer/data-platform/duplicaterule-entities

NEW QUESTION 22
- (Topic 4)
You are a Power Apps architect for a company. The IT administrator designs a Power Apps app that is ready to be tested. The company uses application lifecycle management (ALM).

Each version and solution component must be tracked as it is tested.
You need to recommend a strategy to deploy solutions for the user acceptance testing environment.
What should you recommend?

A. Use Package Deployer and deploy a managed solution.
B. Use Package Deployer and deploy an unmanaged solution.
C. Use Solution Packager and deploy a managed solution.
D. Use Solution Packager and deploy an unmanaged solution.

Answer: D

Explanation:
Solution Packager is a tool that can unpack a compressed solution file into multiple XML files and other files, so they can be easily managed by a source control system.
Unmanaged solution: An open solution with no restrictions on what can be added, removed, or modified. This is recommended during development of a solution.
C: Managed solution
A completed solution ready to be imported into an organization. Once imported, components can't be added or removed, although they can optionally allow further customization. This is recommended when development of the solution is complete.
Reference:
https://docs.microsoft.com/en-us/power-platform/alm/solution-packager-tool

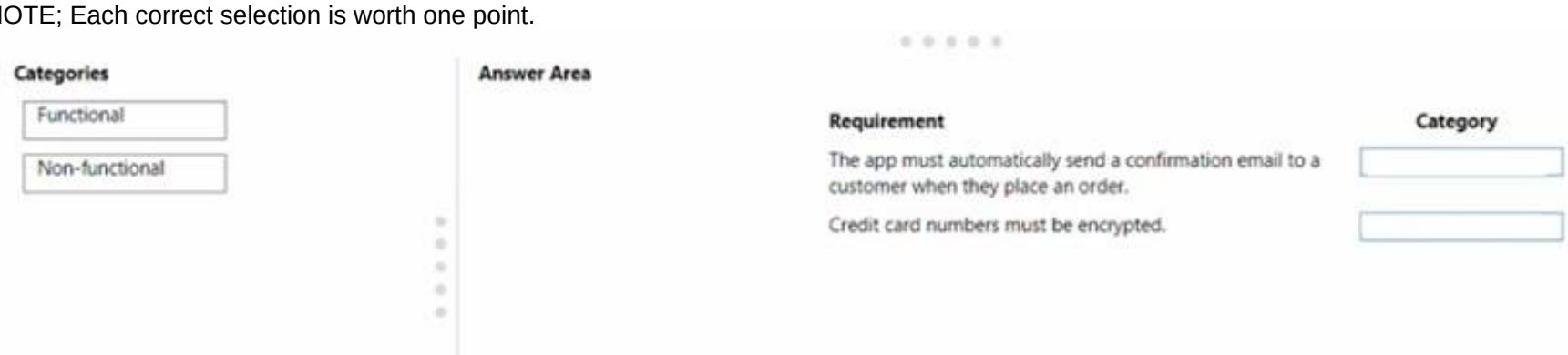
NEW QUESTION 27
- (Topic 4)
You are designing a Power Platform solution for a company. The company issues each employee a tablet device.
The company wants to simply the opportunity management processes and automate when possible. The company identifies the following requirements:
? Users must have a visual guide to know which data to enter in each step of the opportunity management process.
? The system must automatically assign the opportunity to a manager for approval
once all data is entered.
? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.
? When a user selects a push notification, the associated opportunity must display.
You need to recommend the Power Platform components that will meet their requirements.
Which three Power Platform components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Business process flows
B. Power Apps mobile apps
C. Power Virtual Agents chatbots
D. Power Automate desktop flows
E. Power Automate cloud flows

Answer: ABE

Explanation:
A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.
B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.
E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
- Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Reference:
https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification

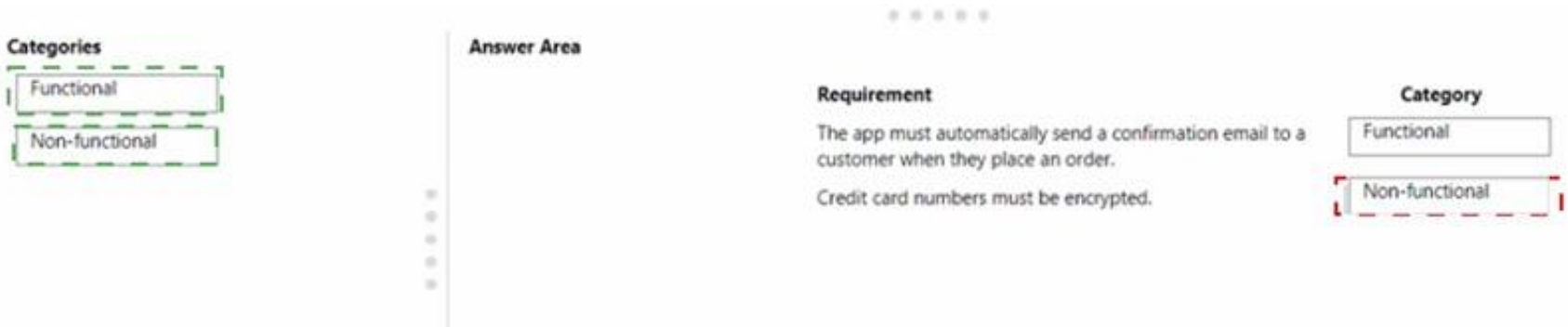
NEW QUESTION 32
DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect reviewing requirements for an online shopping app.
You need to identify requirement types for the app.
How should you categorize the requirements? To answer, drag the appropriate categories to the correct requirements. Each category may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content
NOTE; Each correct selection is worth one point.



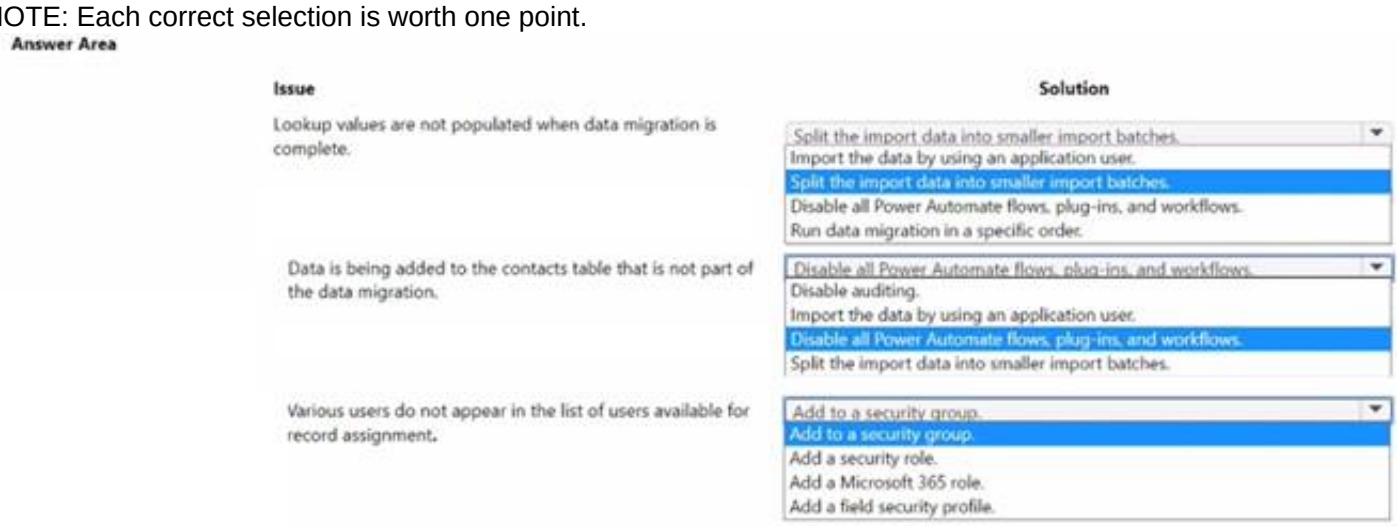
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 35
HOTSPOT - (Topic 4)
You are implementing a Microsoft Power Platform solution for a customer to include data migration from multiple legacy systems. The data includes lead and contact data. The environment includes an assigned security group.
The following issues have occurred during a go-live deployment attempt:
• Lookup values are not populated when data migration is complete.
• Data is being added to the contacts table that is not part of the data migration.
• Various users do not appear in the list of users available for record assignment. You need to resolve the go-live deployment issues.
How should you resolve the issue? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:

NEW QUESTION 40
- (Topic 4)
You are designing a Microsoft Power Platform solution for an automobile parts manufacturer. You create the following tables:

Table	Comments
Assemblies	For each assembly record, there will be one or more rows in the Parts table. When the ownership for an assembly record changes, the related parts records must be updated.
Parts	Rows in the Parts table must not be deleted when an assembly is deleted.

You need to recommend a relationship behavior. Which relationship behavior should you recommend?

A. Referential, Restrict Delete
B. Custom
C. Parental
D. Referential, Remove Link

Answer: A

Explanation:
Restrict Delete: Prevent the Referenced table record from being deleted when referencing tables exist.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/configure-entity-relationship-cascading-behavior

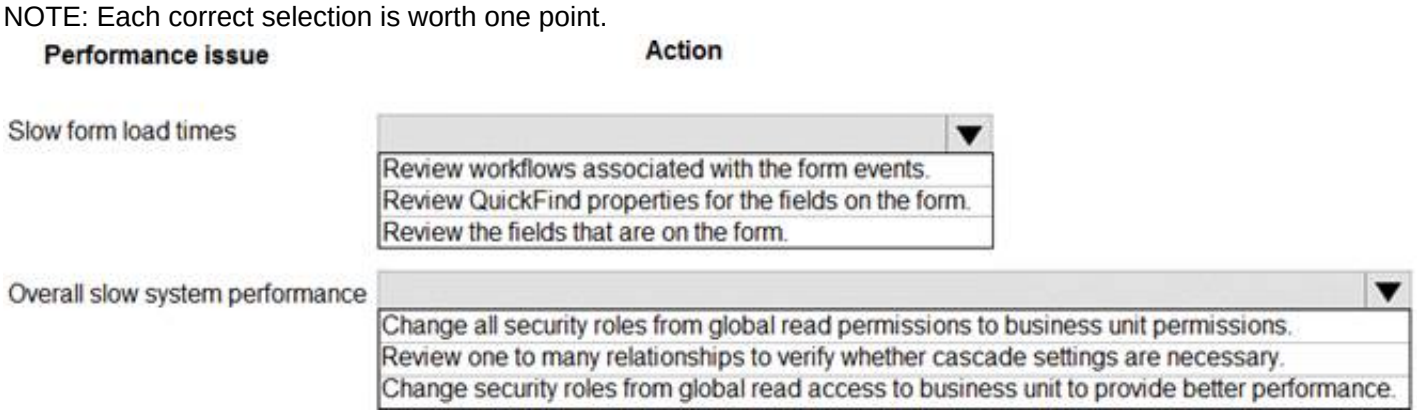
NEW QUESTION 44
- (Topic 4)
You are designing a new Microsoft Power Platform solution for a wedding organizer company.
The company uses a third-party application and plans to migrate the data into Microsoft Dataverse for the new solution. The third-party application has an API that can be connected to programmatically for data migration purposes.
You need to migrate the unique IDs belonging to the records from the third-party application.
Which two Microsoft Dataverse column types should you use to store this information? Each correct answer presents a complete solution.

A. Text Area
B. Unique Identifier

C. Plain Text
D. Rich Text
E. Float

Answer: B

NEW QUESTION 47
HOTSPOT - (Topic 4)
You design a Power Platform solution for a customer. The solution uses Microsoft Dataverse as the data store. You are managing the go-live process for the solution.
The customer reports the following performance issues:
? Form load time is much slower than it was during testing.
? Overall system performance has been significantly slower that it was during testing.
You need to recommend how to troubleshoot system performance.
Which actions should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Review the fields that are on the form
Keep the number of table columns (fields) to a minimum.
The more table columns (formerly referred to as fields) you have in a form, the more data that needs to be downloaded to view each record.
Box 2: Review one to many relationships to verify whether cascade settings are necessary.

NEW QUESTION 51
- (Topic 4)
A company provides mobile diagnostic imaging services. You are designing a Power Apps solution to manage patient appointments and procedures.
Patient records are stored within the company s cloud patient billing system. The patient ID must be the only information stored within the app. The patient name and date of birth must be visible to the technician to verify the patient's identity.
You need to recommend a solution to display the patient information. What should you recommend?

A. Virtual table
B. Business rule
C. Privacy preference
D. Data gateway
E. Custom dataflow

Answer: A

Explanation:
A virtual table is a custom table in Microsoft Dataverse that has columns containing data from an external data source. Virtual tables appear in your app to users as regular table rows, but contain data that is sourced from an external database, such as an Azure SQL Database. Rows based on virtual tables are available in all clients including custom clients developed using the Dataverse web services.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-virtual-entities

NEW QUESTION 56
HOTSPOT - (Topic 4)
You are conducting performance testing for a Microsoft Power Platform solution. The solution uses Power Automate cloud flows to query and synchronize data across 10 different tables based on various criteria. You make the following observations:
• Internet speed during testing is fast (500 Mbps).
• There are 50 Dynamics real-time workflows in use.
• There are 63 Dynamics asynchronous workflows in use.
• There are 76 Power Automate cloud flows in use. You identify the following performance issues;
You need to recommend steps to resolve the performance issues.
What should you recommend? To answer, select the appropriate options m the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Performance issue	Recommendation
Data changes are slow to save.	Reduce usage of near real-time workflows Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic.
Background processes often take hours to complete.	Reduce usage of near real-time workflows. Convert all Dynamics 365 workflows to Power Automate cloud flows. Review and revise filters in cloud flow queries and conditional logic.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Reduce usage of near real-time workflows
A real-time workflow can be converted to asynchronous workflow and back to real-time.
Box 2: Convert all Dynamics 365 workflows to Power Automate cloud flows. Workflows are limited to Microsoft Dynamics 365/CRM application only.
Power Automate can span across multiple web-based services or applications at the same time.
Dynamics 365 CRM Workflows can be converted to Power Automate flows.

NEW QUESTION 61
- (Topic 4)
A company uses manual processes to track interactions with customers. The company wants to use Power Platform to improve productivity.
The company has the following requirements:
? Provide customers with an online portal where they can submit and review cases.
? Ensure that customers can chat online with a customer service representative at any time.
? Route chats to customer service representatives based on skill and availability.
You need to recommend a solution to the company.
Which three components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Dynamics 365 Virtual Agents chatbots
B. Customer self-service portal
C. Dynamics 365 Field Service
D. Business process flows
E. Omnichannel for Customer Service

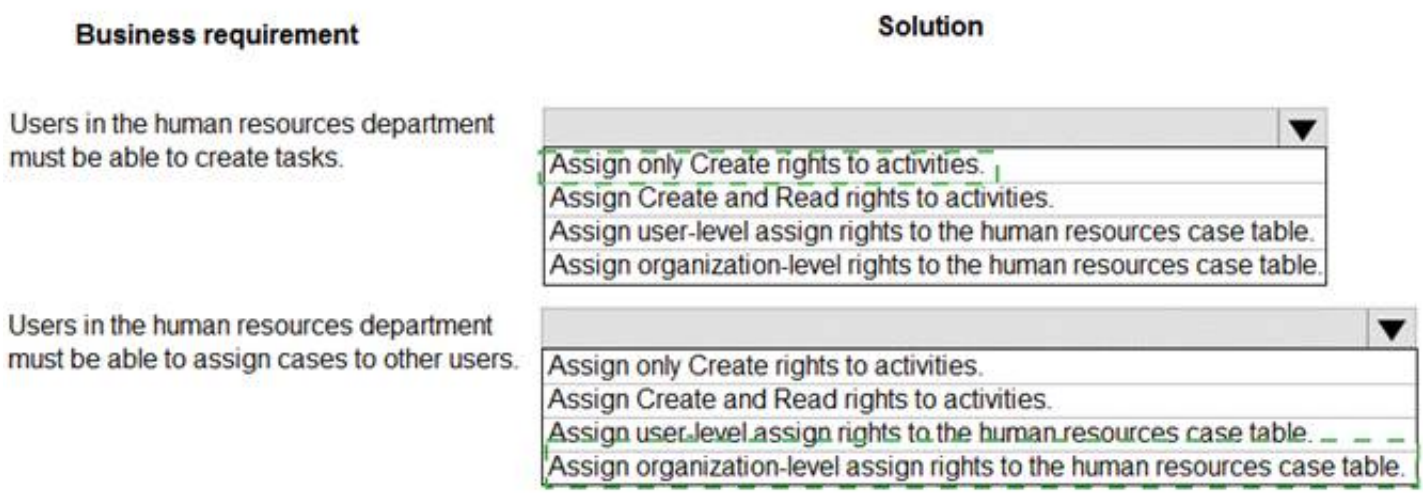
Answer: BDE

Explanation:
B: Customer self-service portal: A customer self-service portal enables customers to access self-service knowledge, support resources, view the progress of their cases, and provide feedback.
Note: Based on the selected environment in Power Apps, you can create a Dataverse starter portal or a portal in an environment containing customer engagement apps (Dynamics 365 Sales, Dynamics 365 Customer Service, Dynamics 365 Field Service, Dynamics 365 Marketing, and Dynamics 365 Project Service Automation).
E: Omnichannel for Customer Service offers a suite of capabilities that extend the power of Dynamics 365 Customer Service Enterprise to enable organizations to instantly connect and engage with their customers across digital messaging channels.
Reference:
https://docs.microsoft.com/en-us/powerapps/maker/portals/portal-templates https://docs.microsoft.com/en-us/dynamics365/customer-service/embed-chat-widget-portal

NEW QUESTION 63
HOTSPOT - (Topic 4)
You are designing a Power Platform solution for a company. You have the following requirements:
? Users in the human resources department must be able to create tasks.
? Users in the human resources department must be able to assign cases to other users.
You need to recommend security settings to the company.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Business requirement	Solution
Users in the human resources department must be able to create tasks.	Assign only Create rights to activities. Assign Create and Read rights to activities. Assign user-level assign rights to the human resources case table. Assign organization-level rights to the human resources case table.
Users in the human resources department must be able to assign cases to other users.	Assign only Create rights to activities. Assign Create and Read rights to activities. Assign user-level assign rights to the human resources case table. Assign organization-level assign rights to the human resources case table.

Answer:

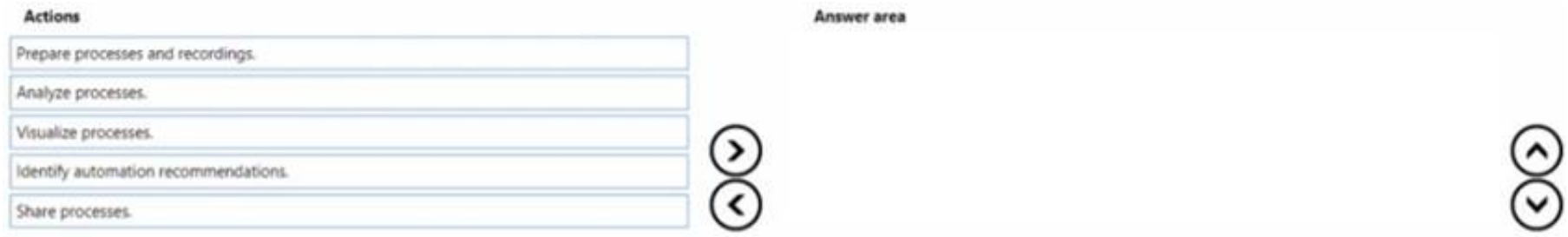


A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Assign only Create rights to activities
You require the same set of Dataverse privileges and access rights to work with custom activities as those required to work with custom entities.
Task-based privileges, at the bottom of the form, give a user privileges to perform specific tasks, such as publish articles.
Box 2: Assign User-level assign rights to human resources case table.
Record-level privileges define which tasks a user with access to the record can do, such as Read, Create, Delete, Write, Assign, Share, Append, and Append To.
For user and team owned records, the access level choices for most privileges are tiered Organization, Business Unit, Business Unit and Child Business Unit or only the user's own records. That means for read privilege on contact, I could set user owned, and the user would only see their own records.

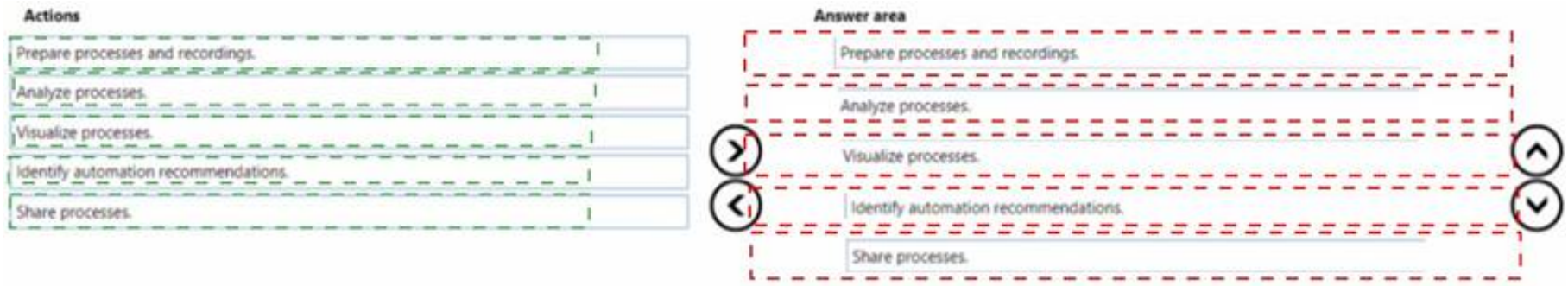
NEW QUESTION 64
DRAG DROP - (Topic 4)
You are a Microsoft Power Platform architect.
You must identify and document your organization's business processes to identify opportunities for automaton.
You need to run task mining in process advisor.
In which order should you perform the actions? To answer, move all actions from the list of actions to the answer area and arrange them in the correct order.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 66
- (Topic 4)
You are designing a Power Platform solution.
The company wants its development team to adopt the construction of repeatable components for its implementation team to reuse on different entities and forms.
You need to recommend a technology that meets these requirements. Which technology would you recommend the developers adopt to assist the implementation team?

A. JavaScript
B. Power Apps Component Framework control
C. Web resource
D. Canvas app

Answer: B

Explanation:
Power Apps component framework empowers professional developers and app makers to create code components for model-driven and canvas apps (public preview) to provide enhanced user experience for the users to work with data on forms, views, and dashboards.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/component-framework/overview

NEW QUESTION 69
DRAG DROP - (Topic 4)
You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:
? Send articles to technicians to allow technicians to help customers resolve issues.
? Track work progress and inspections at customer sites.
? Schedule technicians for service appointments.
You need to recommend solutions to meet the customer's requirements.
What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Answer:

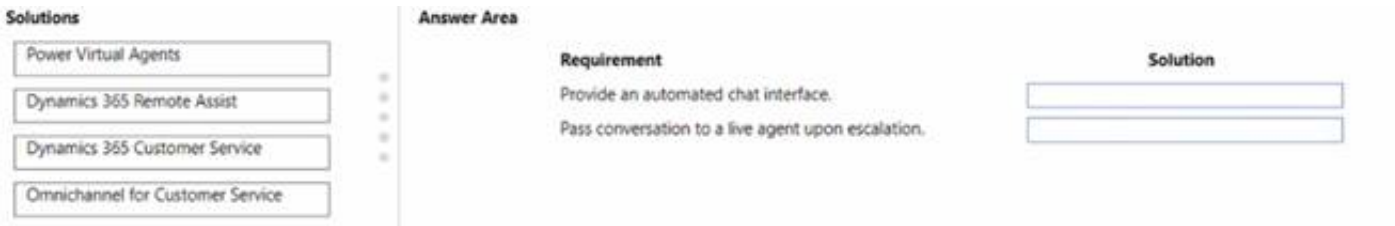
A. Mastered
B. Not Mastered

Answer: A

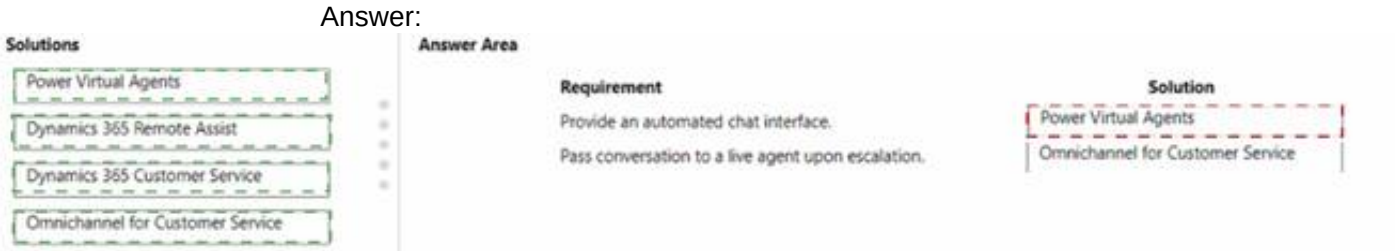
Explanation:
Box 1: Dynamics 365 Customer Insights
Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers.
Box 2: Dynamics 365 Field Service Dynamics 365 Field Service helps to:
- Organize and track resolution of customer issues
- Keep customers updated with the status of their service call and when it's resolved

Note: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues.
The Field Service application enables you to: Improve first-time fix rate
Complete more service calls per technician per week
Manage follow-up work and take advantage of upsell and cross sell opportunities Reduce travel time, mileage, and vehicle wear and tear
Organize and track resolution of customer issues Communicate an accurate arrival time to customers
Provide accurate account and equipment history to the field technician
Keep customers updated with the status of their service call and when it's resolved Schedule onsite visits when it's convenient for the customer
Avoid equipment downtime through preventative maintenance
Box 3: Dynamics 365 Field Service
Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer.

NEW QUESTION 73
DRAG DROP - (Topic 4)
A company has a call center that manages customer-related issues.
The company has the following customer experience improvement requirements:
• Simulate a human conversation with a customer by providing a chat interface.
• Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement.
Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Answer:



A. Mastered
B. Not Mastered

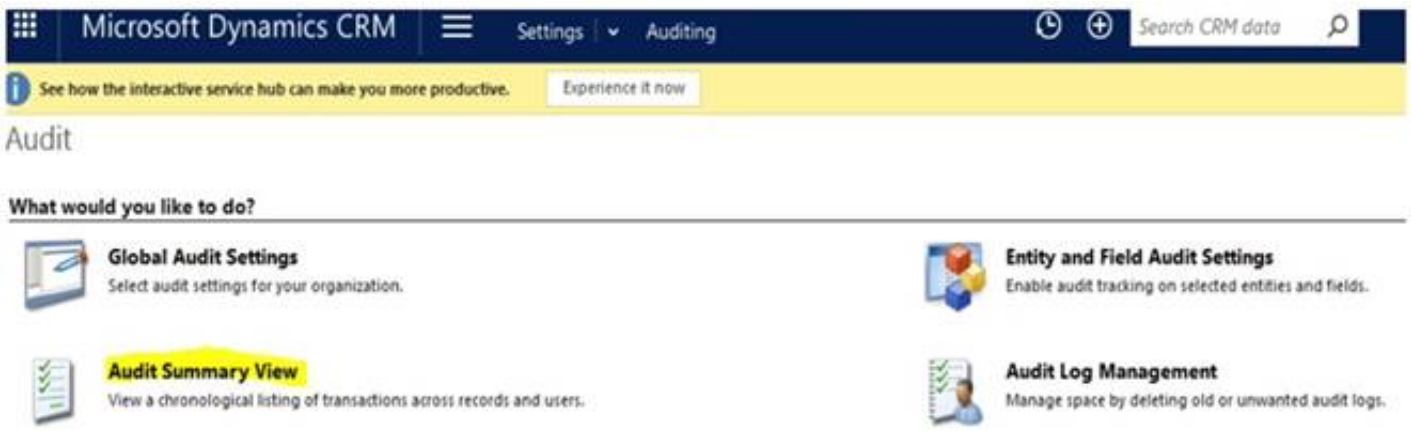
Answer: A

NEW QUESTION 74
- (Topic 4)
A company has a Power Platform solution that integrates with a third-party system. The client reports that unexpected updates are being made to the Accounts table. You need to determine the root cause of the issue.
In which three locations should you investigate? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Audit summary view
B. Solution history
C. SDK Message Processing Steps
D. Plug-in trace log
E. System job run history

Answer: ABD

Explanation:
A: How to View Auditing Log Details?
System administrators can see activities for the entities that are enabled for audit logging. To view the audit logs:
? Go to Settings > System >Auditing.
? Choose Audit Summary View.
? Under Audit Summary View, you will see the list of audit entries



B: You can view details about solution operations from the Solutions area of Power Apps. An operation can be a solution import, export, or uninstall. The solution history displays information such as solution version, solution publisher, type of operation, operation start and end time, and operation status.
D: Trace log records are written to the PluginTraceLog Table. Writing of these records is controlled by the trace settings mentioned in Enable trace logging.
This data can be found in model-driven applications by navigating to Settings and choosing the Plug-in Trace Log tile.
Reference:
https://www.sherweb.com/blog/dynamics-365/audits-dynamics-365/ https://docs.microsoft.com/en-us/powerapps/developer/data-platform/logging-tracing

NEW QUESTION 79
HOTSPOT - (Topic 4)
You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.
Users report the following issues:
? The process of downloading initial metadata for the app takes hours to complete.
? Some account views are unavailable when the app is offline.
? Changes to users' security privileges are not reflected in the mobile app.
? Contact data is not available when the app is offline.
You need to resolve the mobile app performance issues.
What should you review? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	Synchronize the mobile app. Remove organization data filters. Reduce records included in the profile filter.
Changes to users' security privileges are not reflected in the mobile app.	Synchronize the mobile app. Reduce records included in the profile filter. Remove reference to tables not included in mobile profile.
Some account views are unavailable when the app is offline.	Synchronize the mobile app. Reduce records included in the profile filter. Remove reference to tables not included in mobile profile.
Contact data is not available when the app is offline.	Reduce records included in the profile filter. Update mobile profile to include contact information. Remove reference to tables not included in mobile profile.

Answer:

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	Synchronize the mobile app. ~~Remove organization data filters.~~ Reduce records included in the profile filter.
Changes to users' security privileges are not reflected in the mobile app.	Synchronize the mobile app. Reduce records included in the profile filter. Remove reference to tables not included in mobile profile.
Some account views are unavailable when the app is offline.	Synchronize the mobile app. Reduce records included in the profile filter. Remove reference to tables not included in mobile profile.
Contact data is not available when the app is offline.	Reduce records included in the profile filter. Update mobile profile to include contact information. Remove reference to tables not included in mobile profile.

A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 83
DRAG DROP - (Topic 4)
A new customer asks you to design a solution for a Power Apps app that uses Microsoft Dataverse.
The customer wants to keep the service process simple and save on both licensing and development time.
You need to recommend solutions for the customer.
What should you recommend? To answer, drag the appropriate setting to the correct drop targets. Each source may be used once, more than once, or not at all.
You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

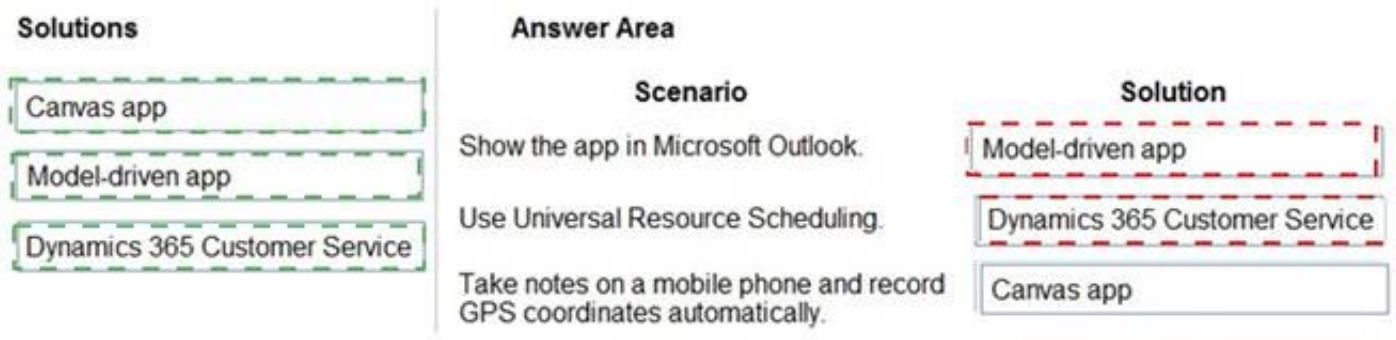
Solutions

- Canvas app
- Model-driven app
- Dynamics 365 Customer Service

Answer Area

Scenario	Solution
Show the app in Microsoft Outlook.	Solution
Use Universal Resource Scheduling.	Solution
Take notes on a mobile phone and record GPS coordinates automatically.	Solution

Answer:



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Model-drive app
Integration with Microsoft Outlook requires a Model-driven app.
Box 2: Dynamics 365 Customer Service
Schedule anything in Dynamics 365 using Universal Resource Scheduling. You can enable scheduling for any entity in Dynamics 365 Sales, Field Service, Customer Service, and Project Service Automation, including custom entities.
Box 3: Canvas app

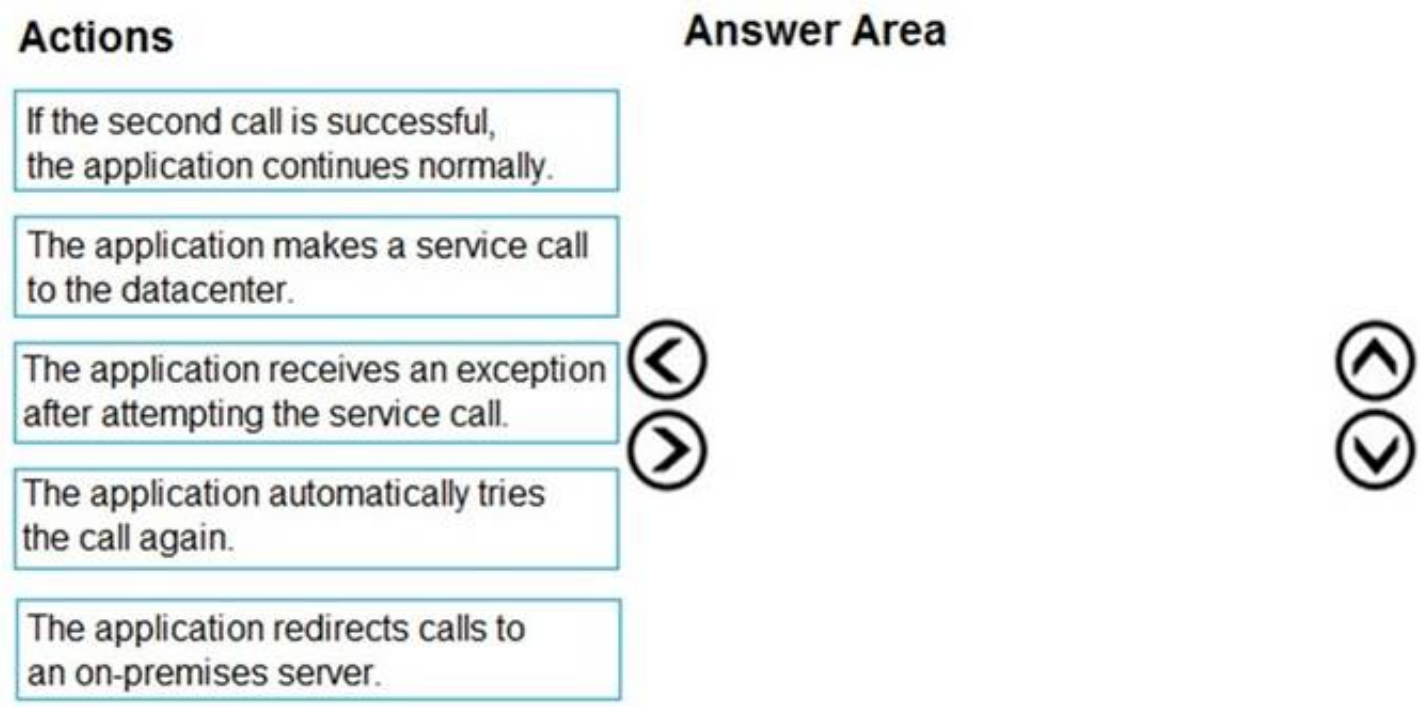
NEW QUESTION 87
- (Topic 4)
A client uses Dynamics 365 Sales, Power BI datasets, and Power BI dataflows.
The Dynamics 365 Sales implementation has security roles that restrict data export. You need to ensure that data has the same restrictions in Power BI as it does in Dynamics 365 Sales.
You need to design the security to avoid sensitive data from being seen.
Which two actions should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Use Microsoft Dataverse restrictions before setting up the Power BI reports.
B. Limit the role in Dynamics 365 Sales to only data allowed so it cannot be exported to Microsoft Excel.
C. Limit the role and ensure that exporting to Microsoft Excel is not allowed in both Dynamics 365 Sales and Power BI.
D. Share Power BI dashboards only with users who are supported to see this data.

Answer: AB

Explanation:
A: When you share a dashboard or report, the people you share it with can view it and interact with it, but can't edit it. They see the same data that you see in the dashboard and reports and get access to the entire underlying dataset unless row-level security (RLS) is applied to the underlying dataset.
B: Depending on the sensitivity of an organization's data, it is often necessary to disable the ability to export or print reports.
Reference:
https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards

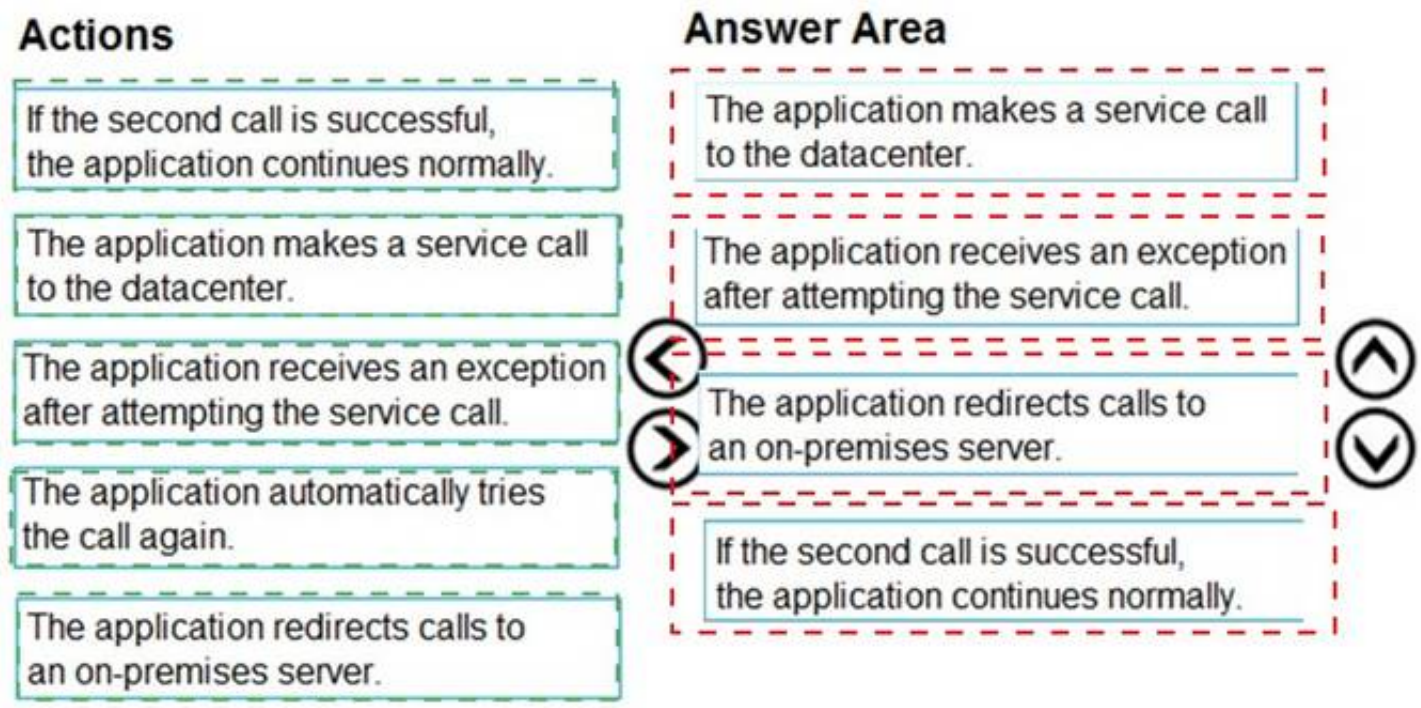
NEW QUESTION 91
DRAG DROP - (Topic 4)
You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk.
You need to document the failover process for the stakeholders.
Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



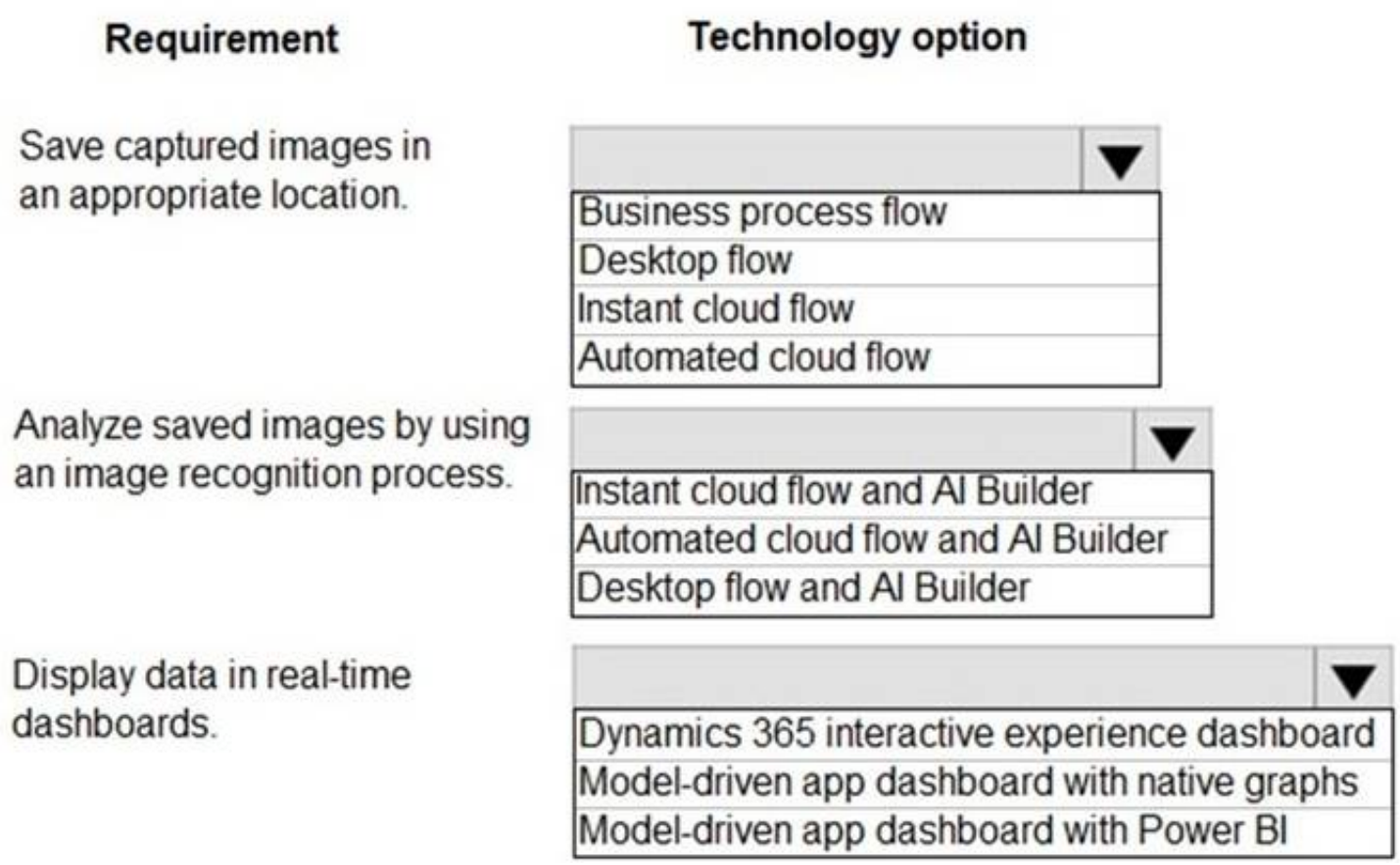
A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 92
HOTSPOT - (Topic 4)
An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the
images.
The organization wants to automate image capture and analysis. The organization has the following requirements:
? Save captured images in an appropriate location.
? Analyze saved images by using an image recognition process.
? Display data in real-time dashboards.
You need to recommend the correct technology for the requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Automated cloud flow.
Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Box 2: Desktop flow and AI Builder
Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.
Box 3: Model-driven app dashboard with Power BI
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

NEW QUESTION 93
DRAG DROP - (Topic 4)
You are designing data loss policies for a Microsoft Power Platform implementation. You have the following requirements:
• Solutions that use the HTTP connector must not include any other connectors.
• Prevent the use of the Microsoft Forms connector.
• Allow the use of the Azure DevOps connector.
You need to determine in which data policy group to add each connector.

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Business
If you put a connector in the Business group, it can only be used with other connectors from that group in any given app or flow.
Box 2: Non-business
DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business.
Box 3: Blocked
Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.
Data policy group Business blocked

NEW QUESTION 94
- (Topic 4)
A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf.
The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution.
You need to recommend a solution to combine the room and shelf fields into a single column during the import process.
Which tool should you recommend?

A. Power Platform dataflows
B. Data Import Wizard
C. import from CSV
D. Microsoft Excel Online

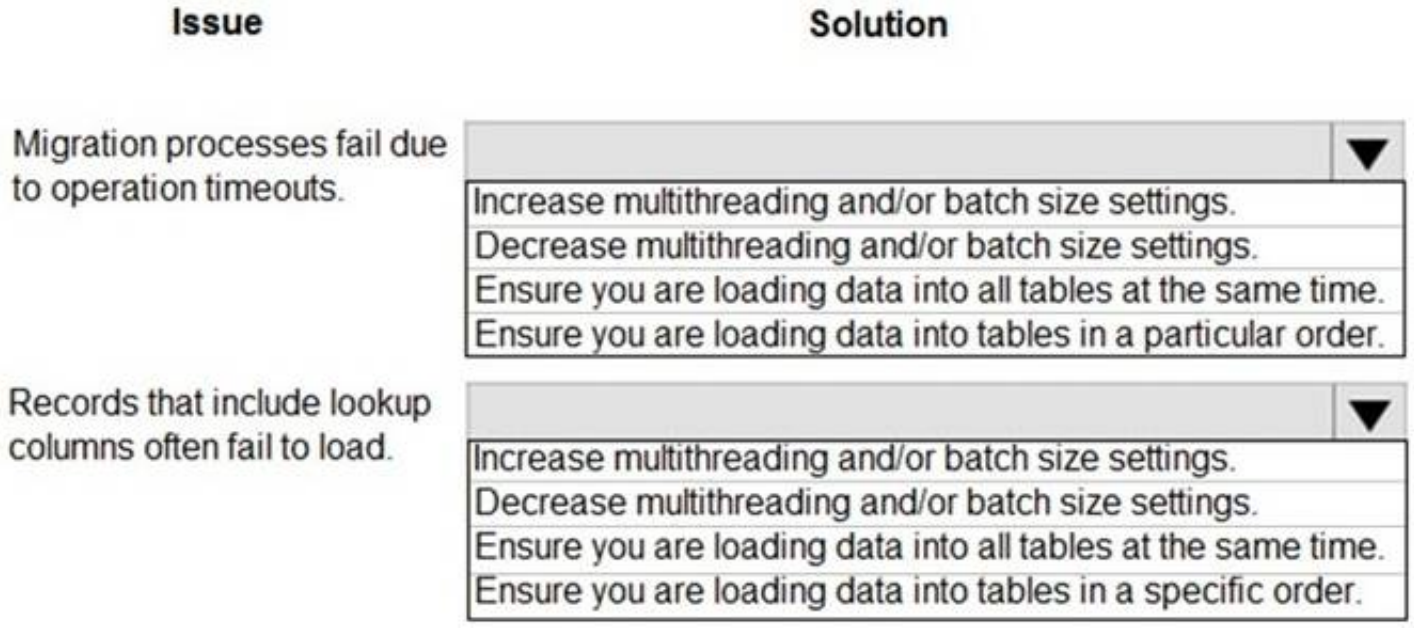
Answer: B

Explanation:
Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.
Use transformation mapping to modify data before importing it. For example, split a full name that is contained
in the source file into a first name and a last name to match the target columns for a table.
Note:
? To implement data import, you typically do the following:
? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
? Create a data map or use an existing data map.
? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.
? Create a data map or use an existing data map.
? Associate an import file with a data map.
? Upload the content from a source file to the associated import file.
? Parse the import file.
? Transform the parsed data.
? Upload the transformed data into the target Dataverse server.
Reference:
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data
https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation- mappings-import

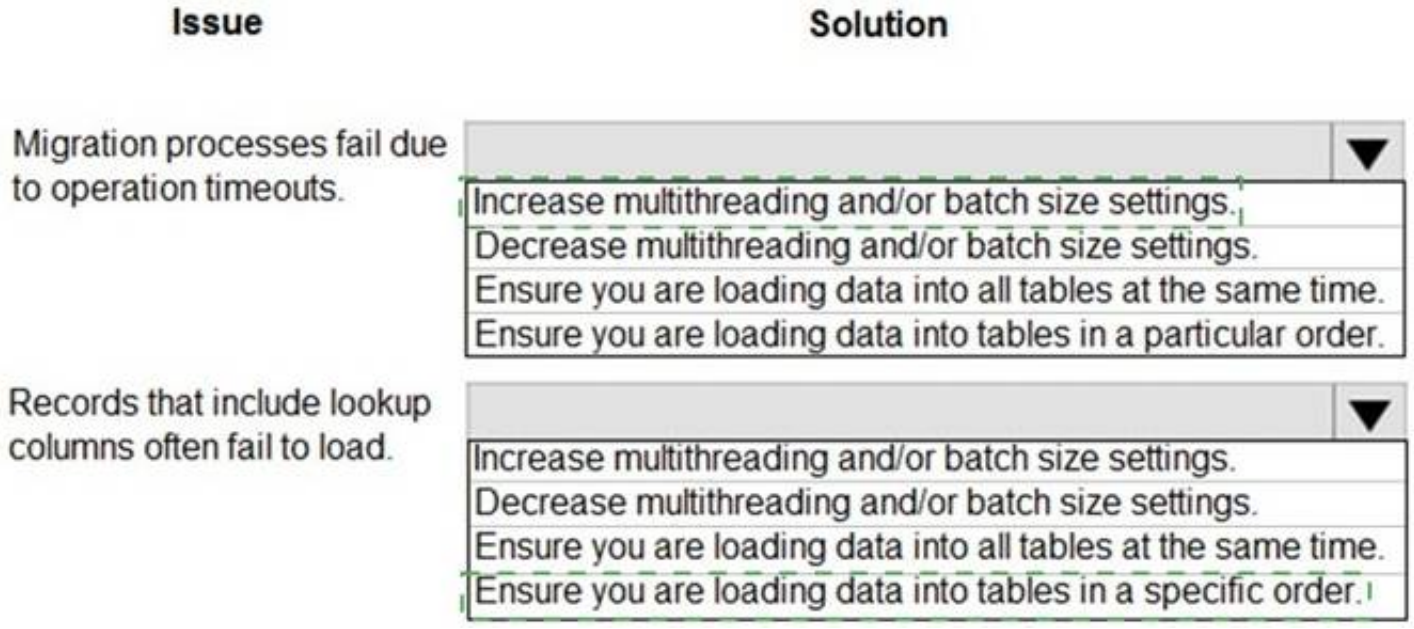
NEW QUESTION 96
HOTSPOT - (Topic 4)
A company has a Power Platform environment that connects to a third-party marketing application.
The company reports that the data in the Power Platform lead table does not match data from the marketing application.
Issues include:
- The owner data in the lead table and the third-party application do not match.

- The Topic column has more information than the related record from the marketing application.
- There are differences in how telephone numbers are formatted. You need to determine which processes are causing the issues.

Which three processes may be causing the differences observed? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.



Answer:



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Increase multithreading and/or batch size settings Box 2: Ensure you are loading data in a specific order.
Load the base tables in the hierarchies first.

NEW QUESTION 97
- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.
You need to recommend a way to update currency exchange rates within Microsoft Dataverse.
What are two possible ways to achieve this goal? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Review AppSource for prebuilt solutions.
B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
C. Embed an iframe that points to a currency exchange service into a model-driven app.
D. Use the Power Bl connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:
B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.
Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.
Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.
Reference:
https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/

NEW QUESTION 99
- (Topic 4)

You are designing a Microsoft Power Platform solution to help a company manage sales leads.
The solution has the following requirements:
? Ensure that users follow a predefined sales process regardless of the device that employees use to access the app.
? Respond to sales events by using organization-defined best practices.
You need to recommend a component for the app. What should you recommend?

A. Power Automate cloud flow
B. Business process flow
C. Power Automate desktop flow
D. Playbook

Answer: B

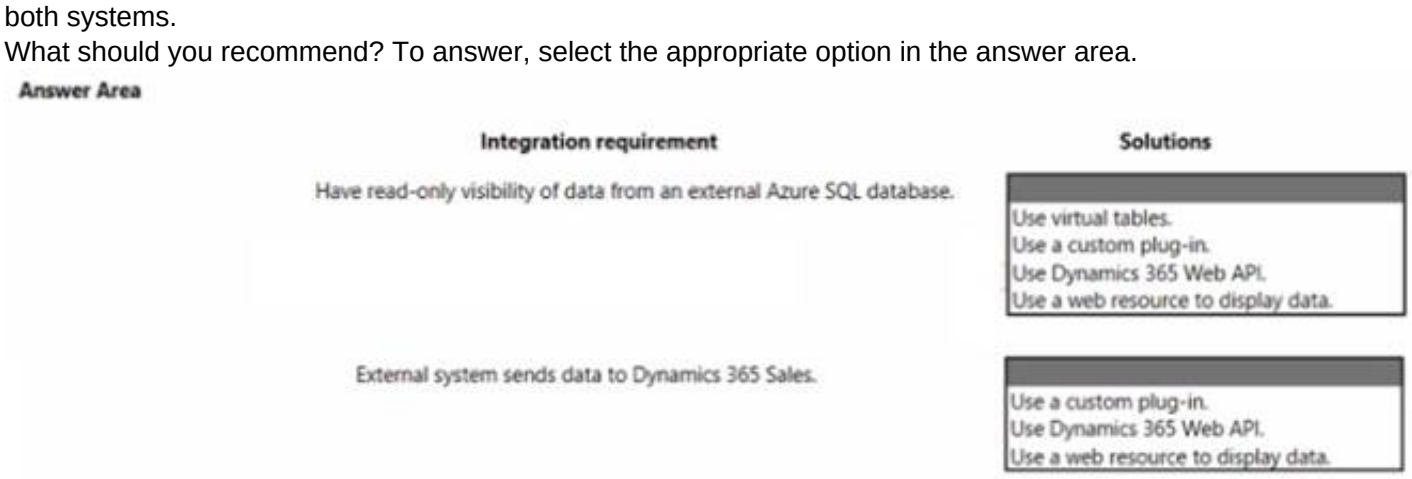
Explanation:
You can help ensure that people enter data consistently and follow the same steps every time they work with a customer by creating a business process flow. For example, you might want to create a business process flow to have everyone handle customer service requests the same way, or to require that people get approval for an invoice before submitting an order. Business process flows use the same underlying technology as other processes, but the capabilities that they provide are very different from other features that use processes.
Reference:
https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview

NEW QUESTION 102
- (Topic 4)
A company has a list of contacts in a Microsoft Excel file. The company wants to load the contact information into a Microsoft Power Platform solution. You need to recommend a data-loading solution. What should you recommend?

A. Add the contacts to a static worksheet
B. Use the Excel Template feature
C. Use the import from Excel feature.

Answer: B

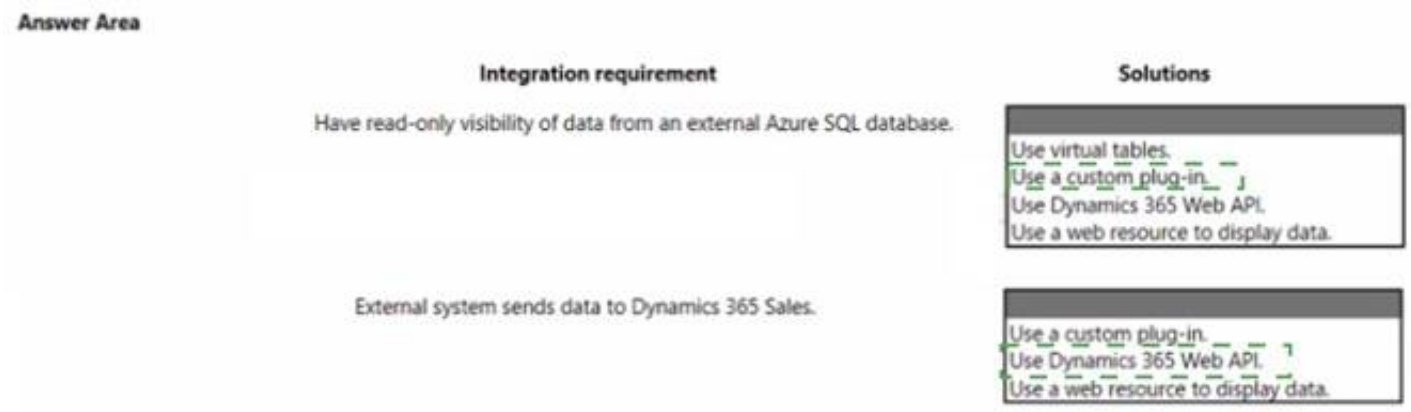
NEW QUESTION 104
HOTSPOT - (Topic 4)
A company plans to create a Microsoft Power Platform solution that integrates with Dynamics 365 Sates. The solution must meet the following requirements:
• Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.
• An external system needs to send data to the company's Dynamics 365 Sales solution. You need to recommend the most suitable solution to integrate Dynamics 365 Sales with
both systems.
What should you recommend? To answer, select the appropriate option in the answer area.



A. Mastered
B. Not Mastered

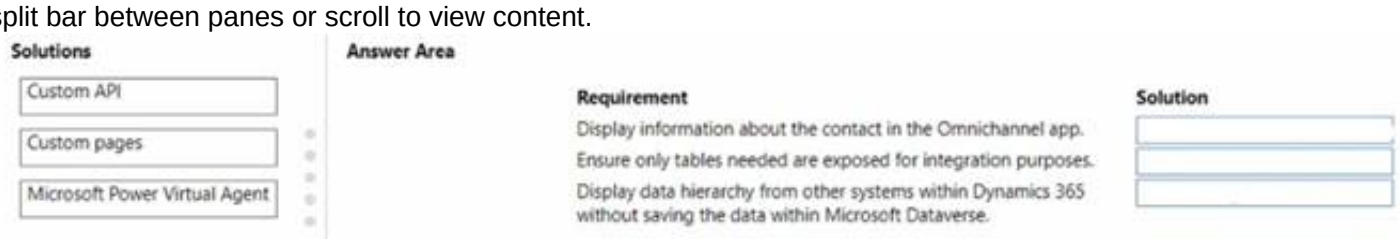
Answer: A

Explanation:



NEW QUESTION 108
DRAG DROP - (Topic 4)
A company plans to integrate Microsoft Power Platform with existing systems, including Microsoft Dynamics 365 Omni channel for Customer Service.
You need to recommend a solution for each requirement.

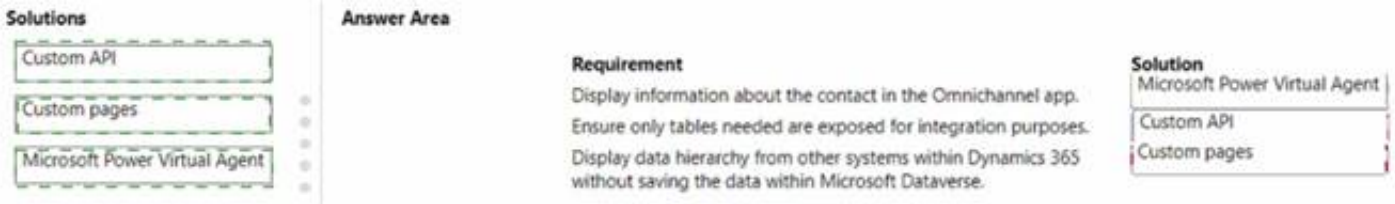
Which components should you recommend for the requirements?
To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.



A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 109
- (Topic 4)
A company is struggling to gather insights from won and lost opportunities.
Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:
? context of other related data.
? Display data to users as charts and tables and provide drill-through capabilities.
You need to recommend a Power Platform tool to help the client visualize the data.
Which two technologies should you recommend? Each correct answer presents a complete solution.
NOTE: Each correct selection is worth one point.

A. Power BI
B. Power Automate
C. Power Virtual Agents
D. Power Apps

Answer: AD

Explanation:
A: Power BI is a business analytics service by Microsoft. It aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. It is part of the Microsoft Power Platform.
D: Power BI Apps are an easy way for designers to share different types of content at one time. App designers create the dashboards and reports and bundle them together into an app. The designers then share or publish the app to a location where you, the business user, can access it. Because related dashboards and reports are bundled together, it's easier for you to find and install in both the Power BI service (https://powerbi.com) and on your mobile device. After you install an app, you don't have to remember the names of a lot of different dashboards or reports because they're all together in one app, in your browser or on your mobile device.
Reference:
https://docs.microsoft.com/en-us/power-bi/consumer/end-user-apps

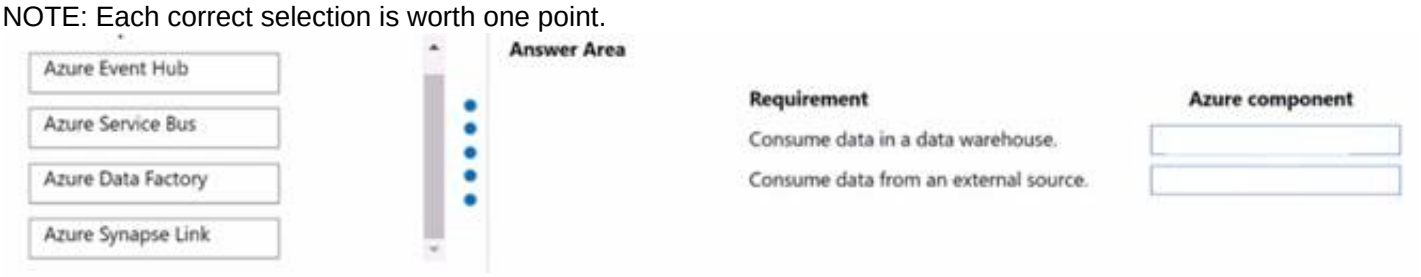
NEW QUESTION 112
- (Topic 4)
You are a Power Platform consultant for an internet support company. The company lacks a budget to buy third-party ISVs or add-ons.
The company requires a new system that achieves the following:
? All support issues must come in by email, need to be logged, and assigned to the support group.
? Accounts must synchronize with the parent company Oracle database.
? Reports must be sent to the executives on a weekly basis.
? No custom code will be used in the system.
You need to recommend the components that should be configured.
Which two components should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Power Virtual Agents
B. Microsoft Dataverse
C. server-side synchronization
D. Microsoft Customer Voice

Answer: BD

Explanation:
The Dynamics 365 Customer Voice data is stored in Microsoft Dataverse.
Dynamics 365 Customer Voice is an enterprise feedback management application you can use to easily keep track of the customer metrics that matter the most to your business. ... It provides a personalized experience, enabling you to collect customer feedback and get relevant insights quickly and easily, all in a few clicks.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-voice/about https://docs.microsoft.com/en-us/dynamics365/customer-voice/data-flow

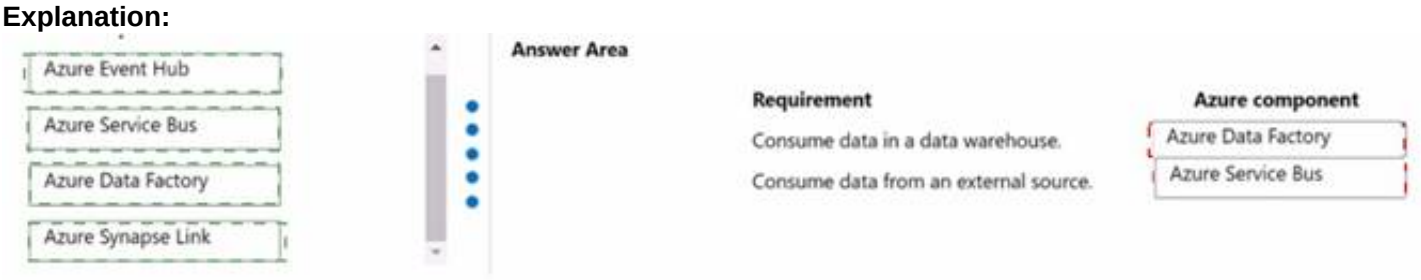
NEW QUESTION 114
DRAG DROP - (Topic 4)
A company plans to integrate a model-driven app with external data sources. The company has the following requirements:
• Consume data in its data warehouse from Microsoft Dataverse.
• Use a plug-in to retrieve information from an external service.
You need to recommend a Microsoft Azure component for each requirement.
Which Azure components should you recommend? To answer, drag the appropriate Azure components to the correct requirements. Each Azure component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



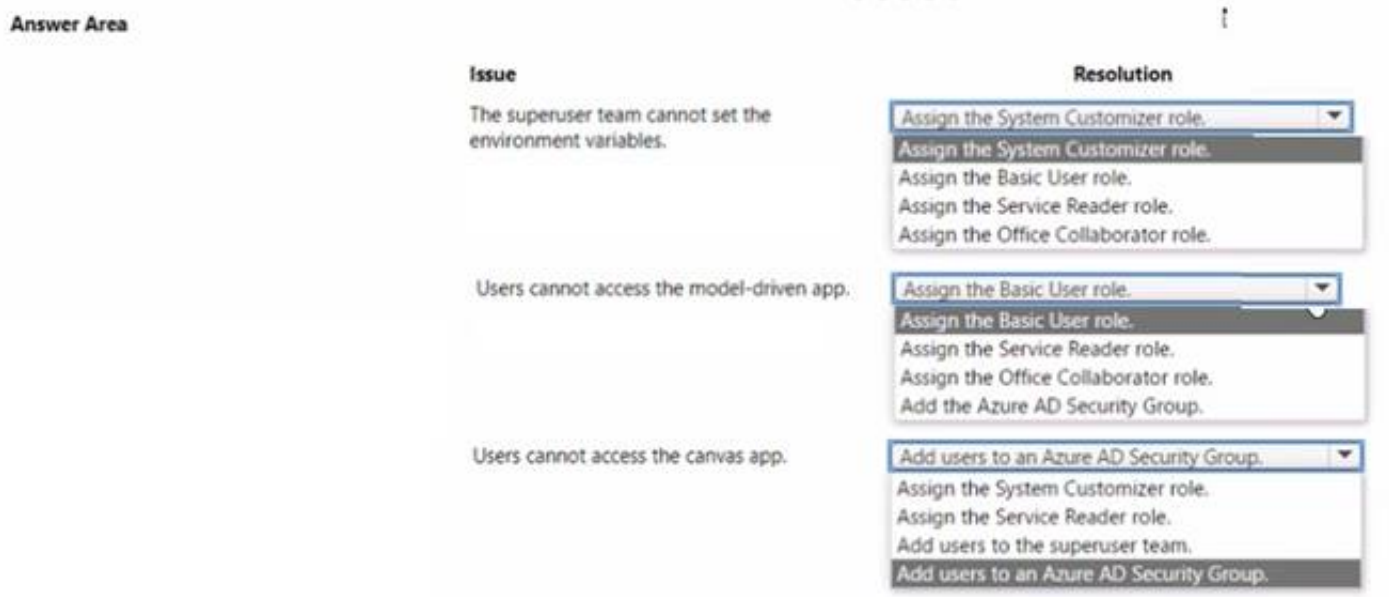
A. Mastered
B. Not Mastered

Answer: A

Explanation:



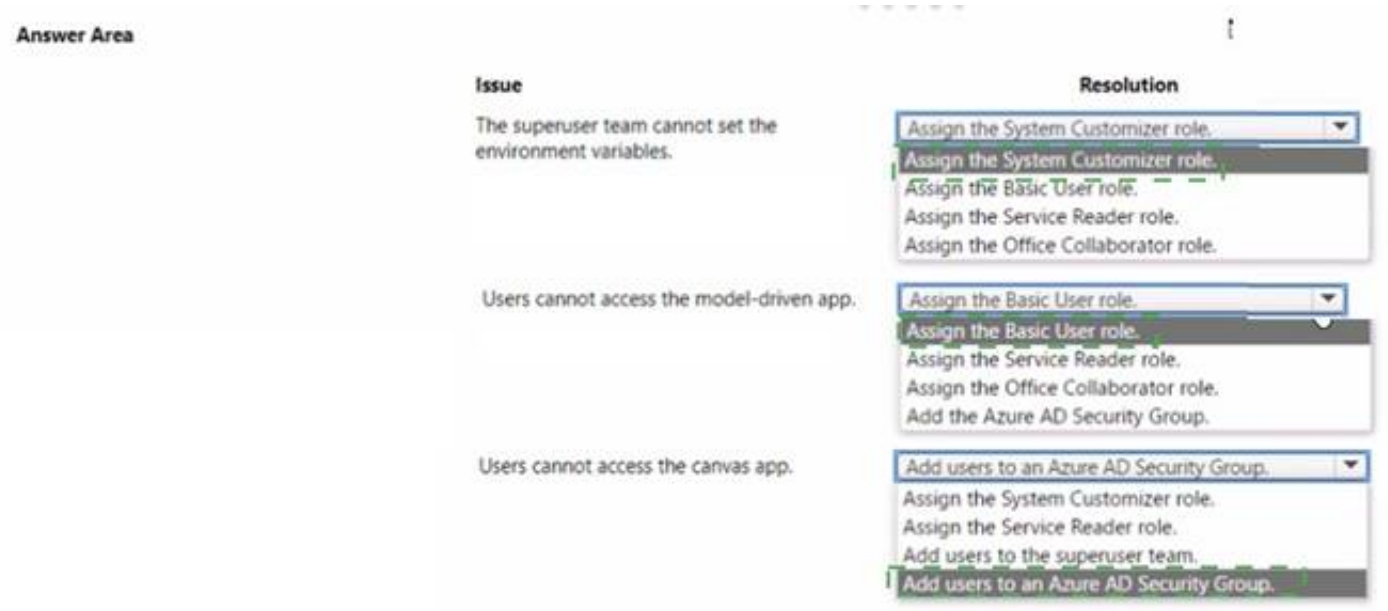
NEW QUESTION 118
HOTSPOT - (Topic 4)
You are working with a customer to plan a go-live deployment to their production environment. The solution includes several apps and environment variables. The superuser team manages the production environment that is secured by using a specific environment Azure AD security group.
The following issues have been identified:
• The super user team cannot access make.powerapps.com to open and set the environment variables.
• Users are added to the environment Azure AD security group and are not able to access the model-driven app.
• Users are added to the environment Azure AD security group and are not able to access the canvas app.
You need to resolve the issues.
What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



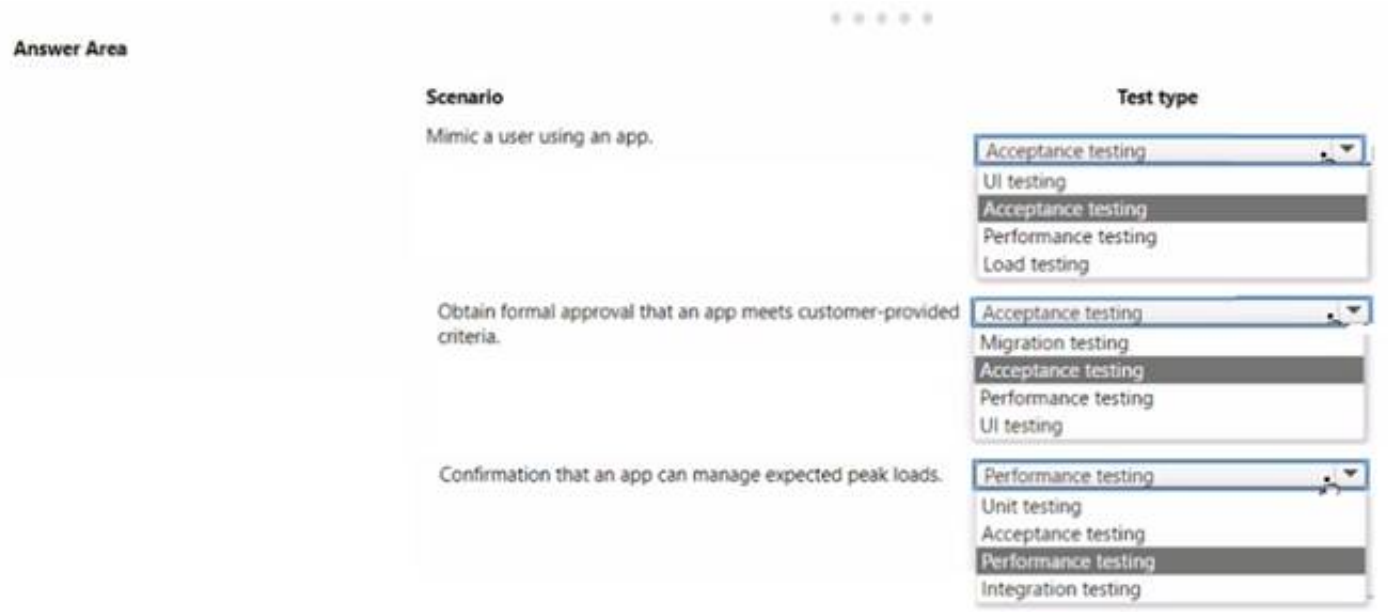
A. Mastered
B. Not Mastered

Answer: A

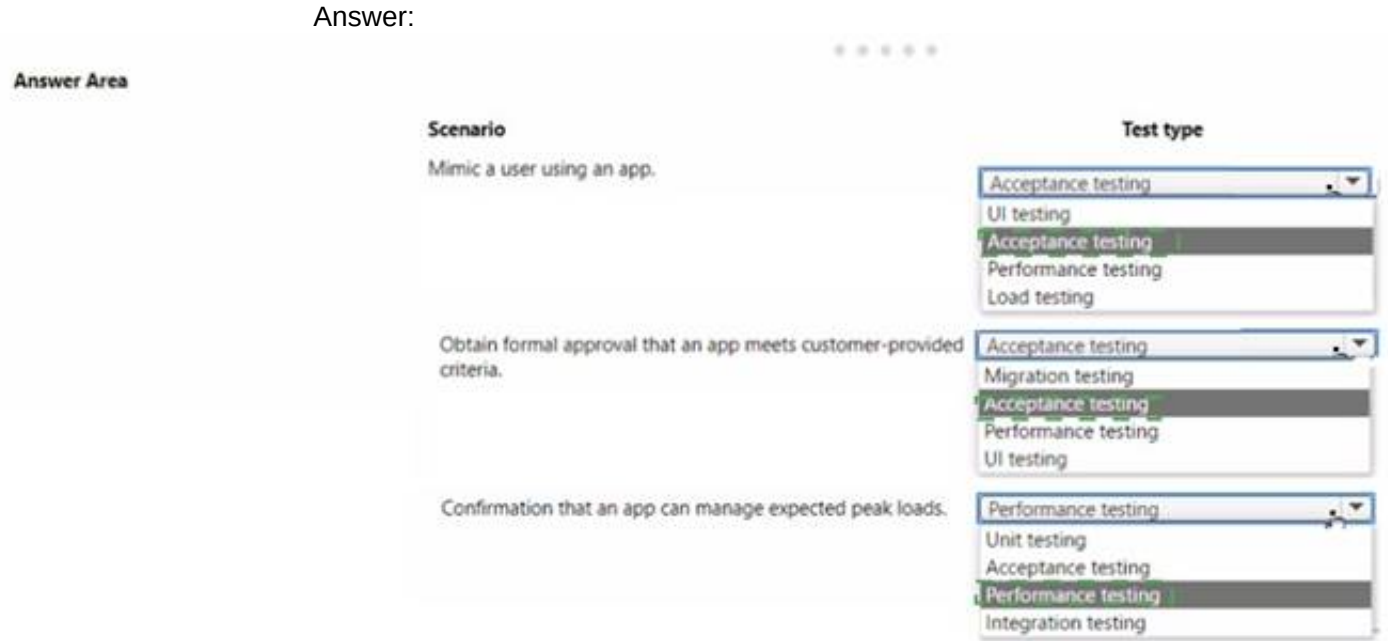
Explanation:



NEW QUESTION 119
HOTSPOT - (Topic 4)
You are a evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.
• Obtain formal approval that an app meets customer-provided criteria.
• Confirmation that an app can manage expected peak loads.
Which test types should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



Answer:



A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 123
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use process mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 126
- (Topic 4)
You are designing a Power Platform solution for a company.
Users must be granted access only to data that is relevant to them.
You need to recommend actions to meet the requirements.
Which two recommendations should you make? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Add column security profiles to applicable teams.
B. Define and configure security roles.
C. Create teams and assign security roles and users to the teams.
D. Create business units and assign security roles to the business units.

Answer: BD

Explanation:
To control data access, you must set up an organizational structure that both protects sensitive data and enables collaboration. You do this by setting up business units, security roles, and field security profiles.
Reference:
https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges

NEW QUESTION 129
HOTSPOT - (Topic 4)
You are designing a Microsoft Power Platform solution for a company.
Which components should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component
Allow users to change the status of a record only if a custom column named Reason is populated.	Business rule / Power Automate flow / Asynchronous plug-in / Background workflow
Prompt users to update each opportunity product record when an opportunity is won or lost.	JavaScript code / Real-time workflow / Power Automate flow / Asynchronous plug-in

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Business rule
You can create business rules and recommendations to apply logic and validations without writing code or creating plug-ins. Business rules provide a simple interface to implement and maintain fast-changing and commonly used rules.
Box 2: Power Automate flow
Trigger the Power Automate flow with “When a record is updated”, then add a Condition in the flow and configure it with Status Label equals to Won.

NEW QUESTION 132
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Record the actions required to complete the loan application process in the process advisor feature. Use task mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Yes
B. No

Answer: B

NEW QUESTION 137
- (Topic 4)
You are designing a model-driven app that allows a company to manage sales opportunities.
The company has a complex security model that includes the following requirements:
? The vice president of sales must be able to see opportunities for sales managers and sales representatives.
? Sales managers must be able to see opportunities for all sales representatives.
? Sales representatives must only see opportunities that they own.
You need to recommend security tools for controlling user access.
Which two tools should you recommend? Each correct answer presents part of the solution.
NOTE: Each correct selection is worth one point.

A. Account hierarchy
B. Field security profile
C. Position hierarchy
D. Security roles

Answer: CD

Explanation:
With the position hierarchy security, a user at a higher position has access to the records owned by a lower position user or by the team that a user is a member of, and to the records that are directly shared to the user or the team that a user is a member of.
The hierarchy security model is an extension to the earlier security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customerengagement/on- premises/developer/security-dev/
hierarchical-security-control-access-entities

NEW QUESTION 138
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company plans to automate the expense approval process.
Users currently enter data into an on-premises SQL Server database. You need to allow users to submit expenses from mobile devices.
Solution: Create a canvas app for expense data entry. Install an on-premises gateway. Create a cloud flow for approval and to add data to the SQL Server database.
Does the solution meet the goal?

A. Yes
B. No

Answer: A

NEW QUESTION 139
HOTSPOT - (Topic 4)
A multinational organization uses a single Microsoft Power Platform environment. The instance hosts multiple customizations for different users m different regions.
Users in some regions complain about slow toad time of the customizations. You need to architect a solution based on the main requirement.
What should you recommend? To answer, select the appropriate option in the answer area.
NOTE: Each correct selection is worth one point.

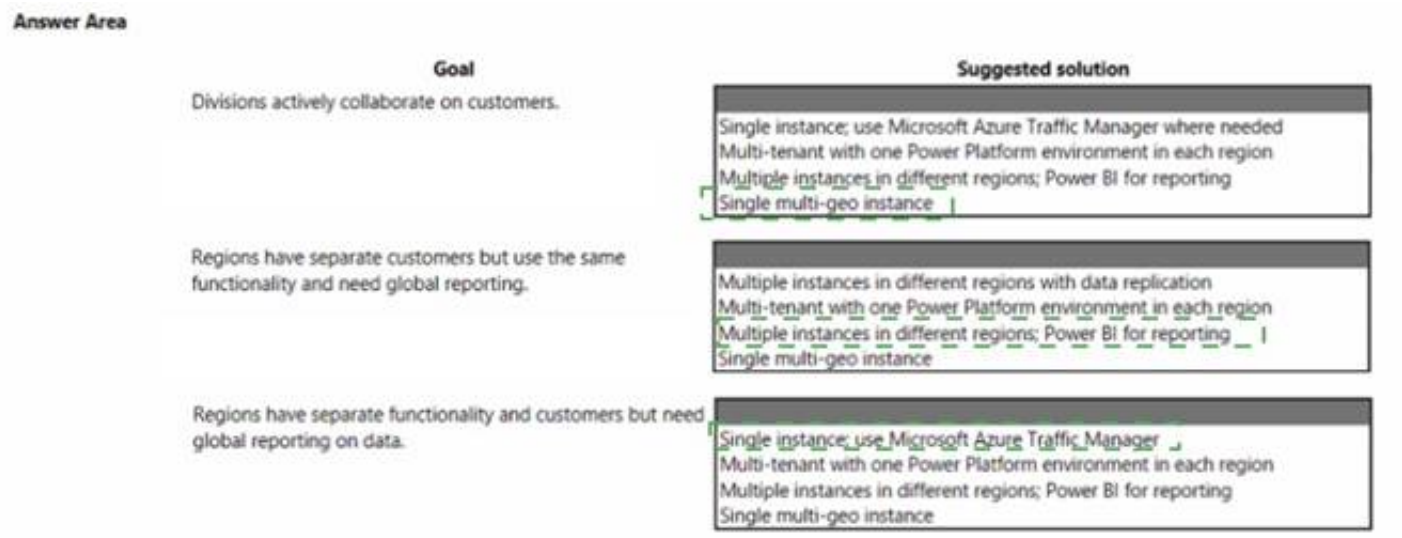
Answer Area

Goal	Suggested solution
Divisions actively collaborate on customers.	Single instance; use Microsoft Azure Traffic Manager where needed Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate customers but use the same functionality and need global reporting.	Multiple instances in different regions with data replication Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance
Regions have separate functionality and customers but need global reporting on data.	Single instance; use Microsoft Azure Traffic Manager Multi-tenant with one Power Platform environment in each region Multiple instances in different regions; Power BI for reporting Single multi-geo instance

A. Mastered
B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 142
- (Topic 4)
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.
A company uses a Microsoft Excel sheet to manage its loan application process. The company wants to optimize the process.
You need to discover inefficiencies in the process.
Solution: Upload the activity data stored in the Excel sheet to the process advisor feature. Use task mining to discover inefficiencies in the process.
Does the solution meet the goal?

A. Mastered
B. Not Mastered

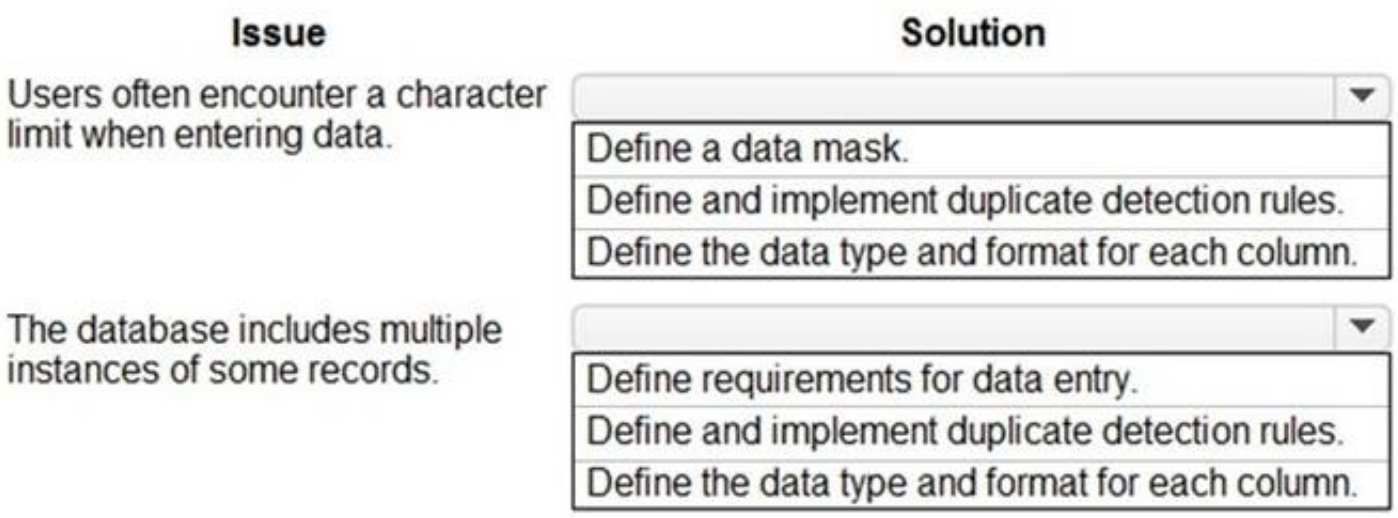
Answer: A

NEW QUESTION 146
- (Topic 4)
You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations.
The applications must not experience a loss of functionality or loss of performance due to service protection API limits.
You need to evaluate metrics for the service protection API limits.
Which three metrics should you evaluate? Each correct answer pat of the solution. NOTE Each correct selection is worth one point.

A. Number of concurrent connections per user account.
B. Number of API requests per web server.
C. Amount of API calls made within plug-in code.
D. Amount of execution time that can be used for each connection.
E. Number of API requests per connection.

Answer: ADE

NEW QUESTION 148
HOTSPOT - (Topic 4)
A company plans to transition from an existing proprietary solution to a Power Platform solution. The company is consolidating data from several sources.
The company reports the following data quality issues with the existing solution:
? Users often encounter a character limit when entering data.
? The database includes multiple instances of duplicate records.
You need to recommend solutions to ensure that the data quality issues are not present in the Power Platform solution.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.



A. Mastered
B. Not Mastered

Answer: A

Explanation:
Box 1: Define the data type and format for each column Increase the data type size of the column.
Box 2: Define and implement duplicate detection rules

NEW QUESTION 151
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