Cisco

Exam Questions 300-810

Implementing Cisco Collaboration Applications (CLICA)

NEW QUESTION 1
Drag and drop the SAML components from the left onto the descriptions on the right.

| binding |
| assertion |
| prufile |
| protocol |

| Security information packets and statements sent to service providers by the IdP. |
| The mapping between SAML messages and protocols such as HTTP POST. |
| Detailed descriptions of SAML component combinations for specific use cases. |
| Rules for how SAML sends requests for and gets responses of security information. |

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Graphical user interface Description automatically generated with medium confidence

NEW QUESTION 2
Which DNS record is used for on-premises service by Jabber clients?

A. _collab-edge._tcp.<domain> SRV record
B. _cisco-uds._tls.<domain> SRV record
C. _cisco-uds._tcp.<domain> SRV record
D. <tftp server FQDN> A record

Answer: C

NEW QUESTION 3
An engineer is asked to configure cisco jabber for windows on-premises, in phone-only mode and later with cisco IM and presence. In the configuration steps, which two DNS records will be needed, assuming the jabber client is in "domain.com?' (Choose two.)

_cuplogin._tcp.domain.com

cuplogin.tcp.cisco-internal.domain.com

collab-edge._tcp.domain.com

cisco-uds.tcp.cisco-internal.domain.com

_cisco-uds._tcp.domain.com

A. Option A
B. Option B
C. Option C
D. Option D
E. Option E

Answer: AE

NEW QUESTION 4
Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators? (Choose two.)

A. Connection IMAP Server
B. Connection Mailbox Sync
C. Connection Notifier
D. Connection Message Transfer Agent
E. Connection Conversation Manager

Answer: CE

Explanation:
https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/11x/troubleshooting/guide/b_11xcuctsg/b_1

NEW QUESTION 5

In the integration of Cisco Unity Connection using SIP, which SIP trunk security profile option is required for MWI to work correctly?

A. Accept out-of-dialog refer
B. Accept replaces header
C. Accept unsolicited notification
D. Accept presence subscription

Answer: C

NEW QUESTION 6

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Service Provider Authorization request	Step 1
SSO Mode Discovery	Step 2
IDP Authentication	Step 3
Service Provider Authentication	Step 4

A. Mastered
B. Not Mastered

Answer: A

Explanation:

SSO Mode Discovery
IDP Authentication
Service Provider Authentication
Service Provider Authorization request

NEW QUESTION 7

Refer to the exhibit.

```
se-10-0-0-0# show ccn subsystem sip

SIP Gateway: 172.19.167.208
SIP Port Number: 5060
DTMF Relay: sip-notify rtp-nte
MWI Notification: outcall
Transfer Mode: blind (REFER)
SIP RFC Compliance: Pre-RFC3261
```

An administrator is configuring a Cisco Unity Express call handler. One of the options will transfer calls off-system to Cisco UCME. The administrator wants the transfer to finish while the transfer target Is ringing. Which transfer-mode command completes the configuration?

A. attended
B. blind refer
C. semi-attended
D. Wind bye-also

Answer: C

NEW QUESTION 8

An engineer is checking the Cisco Unified Communications Manager and Cisco Unity Connection integration and presses the Message button on a phone to check the voicemail. Which action does Cisco Unified CM take?

A. Cisco Unified CM looks up the voicemail pilot configured to dial.
B. Cisco Unified CM routes the configured hunt pilot to Unity Connection.
C. Cisco Unified CM looks up the hunt pilot configured to dial.
D. Cisco Unified CM sends an AXL query to Unity Connection.

Answer: A

NEW QUESTION 9
Refer to the exhibit.

```
<iq from='example.com' type='error' id='sess_1'>

    <session xmlns='urn:ietf:params:xml:ns:xmpp-session'/>

    <error type='wait'>

        <internal-server-error

            xmlns='urn:ietf:params:xml:ns:xmpp-stanzas'/>

    </error>

</iq>
```

User A tries to log in to the Cisco Jabber client, the login works fine, but the user cannot see their
self-presence or other users' presence in their contact list. The administrator checks the Cisco IM and Presence Server logs and sees an issue. What is the issue,
and bow does It get resolved?

A. The user credentials are incorrect; ask the user to change the credentials.
B. The user is duplicated in another Cisco IM and Presence cluster; unassign the user from the duplicate IM and Presence cluster.
C. Presence has stopped working for the user; unassign and reassign the end-user to Cisco IM and Presence.
D. The Cisco IM and Presence Server has CPU/memory issues; restart the IM and Presence Server.

Answer: B

NEW QUESTION 10
A collaboration engineer is installing Jabber for Windows via the CLI Which two authentication command line arguments ensure that the client authenticates to a
Cisco UCM server? (Choose two.)

A. CCMCIP=10.10.10 99
B. CUP_ADDRESS=10.10.10.98
C. CTI=10.10.10.97
D. REGISTRATION_SERVER=CUCM
E. EXCLUDED_SERVICES=Webex

Answer: BD

NEW QUESTION 10
Refer to the exhibit.
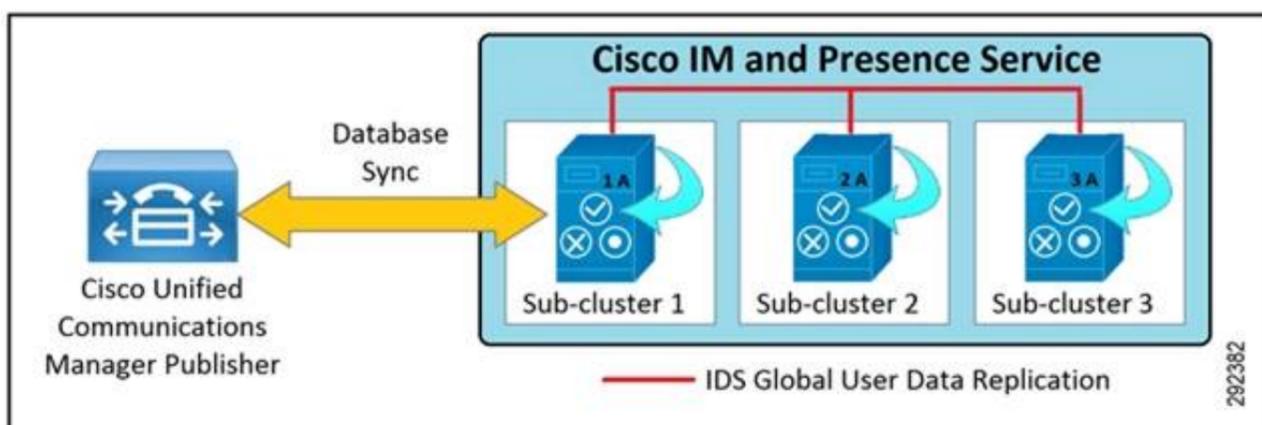
Which statement is true?

A. If the IM&P node in sub-cluster-1 goes down, then users assigned to it are randomly split between the two remaining subclusters.
B. The administrator must add one node to each subcluster for high availability.
C. IM&P nodes in each subscluster must be configured from the same OVA template.
D. Each Cisco IM&P subcluster must have the same number of nodes.

Answer: B

NEW QUESTION 13
An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should
be configured for Jabber to work when logging into the corporate network with the domain "domain.com?

A. DNS SRV query _sip._tcp.domain.com
B. DNS SRV query _cisco-uds._tls.domain.com
C. DNS SRV query _cisco-uds._tcp.domain.com
D. DNS SRV query _sip._tls.domain.com

Answer: C

NEW QUESTION 14
The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats. Which configuration Is necessary to enable the Jabber persistent chat feature on mobile devices?

A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings", and check the checkbox for the 'Enable persistent chat for mobile" field
B. add the <Persistent_Chat_Mobile_Enabled>false</Persistent_Chat_Mobile_Enabled> line to the Jabber configuration file that is used by all Jabber devices
C. add the <Persistent_Chat_Enable>true</Persistent_Chat_Enabled> line to the Jabber configuration rule that is used by mobile devices
D. add "Enable_Persistent_Chat" in the "Cisco Support Field' on the Jabber for mobile device configuration page on Cisco UCM

Answer: B

NEW QUESTION 15
An engineer is configuring a remote Cisco IM and Presence Service and needs to ensure that users can communicate across clusters in the same domain and receive presence status. Which protocol should be used to accomplish this task?

A. XMPP
B. DNS
C. LDAP
D. AXL/SOAP

Answer: A

NEW QUESTION 18
An engineer is configuring Cisco Unity Connection to provide messaging services and needs to designate a set of phone numbers to be used for transferring calls within the organization to prevent toll fraud. Which mechanism in Cisco Unity Connection should be modified to accomplish this goal?

A. restriction tables
B. calling search spaces
C. transfer rules
D. fraud tables

Answer: A

NEW QUESTION 21
An engineer needs to configure the cisco unity connection Auto-attendant feature to transfer calls to a specific destination, maintain control of the transfer, and take a defined administrative action upon failure. How is this accomplished?

A. Consult Transfer
B. Supervised Transfer
C. Release to Switch
D. HookFlash Transfer

Answer: A

NEW QUESTION 23
An administrator must configure a system distribution list for the IT staff that must be reachable via voice recognition using either the phrases "service desk" or "Help desk". Which advanced distribute list feature should be used to accomplish this task?

A. Alternate Greeting
B. Alternate Extension
C. Alternate Name
D. Alternate Diction

Answer: C

NEW QUESTION 24
Refer to the exhibit.
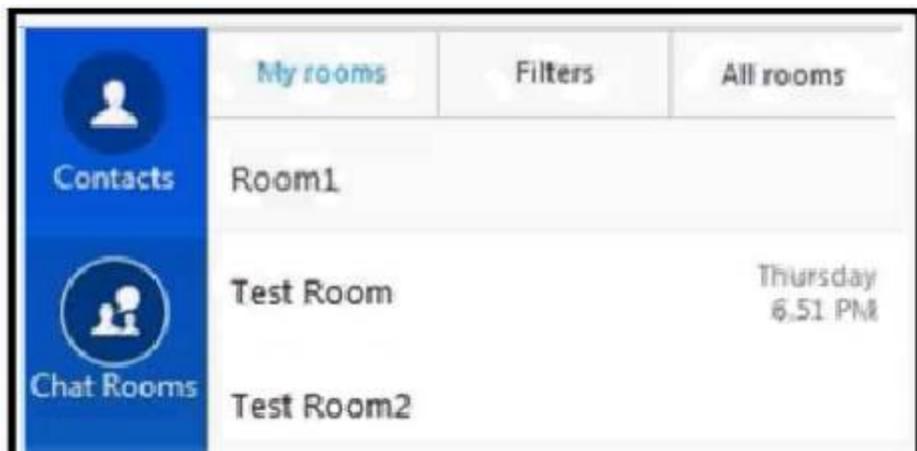
Persistent Chat is configured in the Cisco IM and Presence server using PostgreSQL as the back-end database. Users report that the Chat Rooms icon is missing from their Cisco Jabber clients. Which action should the administrator take to resolve this issue?

A. Start the Cisco XCP Message Archiver.
B. Start the Cisco XCP Text Conference Manager.

C. Restart the Cisco XCP Directory Service
D. Restart the Cisco XCP XMPP Federation Connection Manager.

Answer: B

NEW QUESTION 25

An administrator is configuring auto-attendant with basic IVR applications on Cisco Unity Express and needs to ensure that a specific telephone number initiates the application. Which setting should be configured to accomplish this task?

A. trigger
B. call control group
C. script
D. prompt

Answer: A

NEW QUESTION 29

Refer to the exhibit.

```
cm_xmpp_fed. b4291b90| INFO | XMPPServerOutDir: Could not resolve 'jabber.example.com' using SRV _jabber._tcp. Failing the outbound
connection.
```

An administrator is troubleshooting an issue with XMPP Federation between two. eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s). How many nodes must be selected to publish?

A. 1
B. 5
C. 10
D. 20

Answer: A

NEW QUESTION 31

Refer to Exhibit.
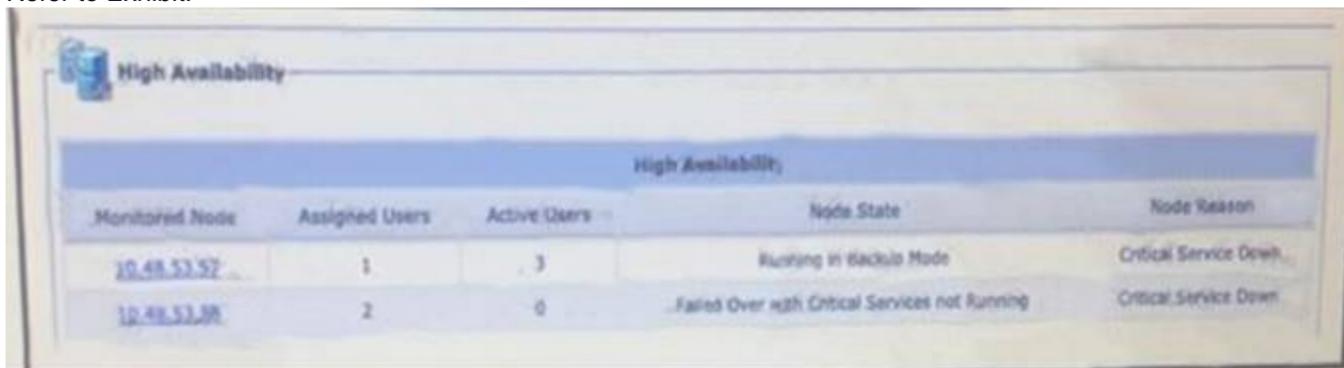
An engineer is troubleshooting operation performance in the network. Which account should be taken to restore high availability in the sub cluster?

A. Start all critical services on the second node, and select the Fallback button in the "Presence Redundancy Group Configuration"
B. Go to "Presence Redundancy Group Configuration" on the Cisco UCM Administration page and select the Fallback button.
C. Start all critical services on both nodes and select "rebalance users" in the "Presence User Assignment"
D. Go to "Presence User Agreement" on the Cisco UCM Administration page and select "rebalance users" for all users.

Answer: A

NEW QUESTION 34

Which SAML 2.0 profile is supported by Cisco UCM, Cisco Unified IM and Presence, and Unity Connection version 10.x and above?

A. single logout
B. web browser SSO
C. name identifier management
D. identity provider discovery

Answer: B

NEW QUESTION 39

An engineer is assisting a user who is reporting Jabber desk phone control issues. The user has two desk phones, but jabber controls only one of them. The user is mot given the option to select the second phone within the Jabber client. Everything else is functioning normally with Jabber and with both desk phones. Which action resolves this issue?

A. Set the Owner User ID on the second phone
B. Ensure that both phones are in the same device pool
C. Add the problematic phone to the user's Controlled Devices list
D. Enable "Allow Control of Device from CTI" on the second phone.

Answer: D

NEW QUESTION 42
In Digital Network Cisco Unity Connection clusters, each site transmits and receives messages for the recipients based on which protocol?

A. IMAP
B. SMTP
C. SIP
D. SCCP

Answer: B

NEW QUESTION 45
Which two command line arguments can you specify when installing Cisco Jabber for windows? (Choose two.)

A. CISCO_UDS_DOMAIN
B. TFTP_ADDRESS
C. VOICEMAIL_SERVER_ADDRESS
D. SERVICES_DOMAIN
E. TFTP

Answer: DE

NEW QUESTION 48
Refer to the exhibit.

After configuration of the Cisco IM&P cluster in high-availability mode, both IM&P servers remain in the initializing state. Which two actions ensure normal operations of this IM&P high-availability cluster? (Choose two.)

A. Clear the Enable High Availability check box in the Presence Redundancy Group configuration.
B. Confirm that Cisco Presence Engine, Cisco XCP Router, and Cisco DB services are up and running on both IM&P servers.
C. Restart the Server Recovery Manager service in Cisco Unified Serviceability – Network Services on both IM&P servers.
D. Verify that the Cisco XCP SIP Federation Connection Manager service is running.
E. Ensure that an equal number of users are assigned to each IM&P server.

Answer: BC

Explanation:
https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-pres

NEW QUESTION 52
A collaboration engineer wants to stop fraudulent calls to the PSTN that are being made through Cisco Unity Connection Cisco Unity Connection is integrated with Cisco UCM via the SCCP protocol Which action accomplishes this goal?

A. Change the Rerouting CSS on the trunk to Cisco Unity Connection
B. Change the CSS of the voicemail port
C. Change the configuration of the routing rule
D. Remove values from the restriction table

Answer: B

NEW QUESTION 56
Cisco Unity connection ports on cisco UCM are not registering. An engineer receives a packet capture of the link between the two servers to troubleshoot. In which port will this problem be resolved?

A. TCP 1720
B. TCP 2000
C. TCP 5060
D. TCP 2427

Answer: B

NEW QUESTION 58
Which Cisco Unified Connections Manager service is required for users to control their desk phones using Cisco Jabber?

A. Cisco CTIManager
B. Cisco CTL Provider
C. Cisco Presence Engine
D. Cisco Serviceability Reporter

Answer: A

NEW QUESTION 61
What is the maximum number of Cisco Unity Connection locations connected in a HTTPS network?

A. 50
B. 25
C. 200
D. 10

Answer: B

NEW QUESTION 66
An engineer must configure a test user mailbox in a newly deployed Cisco Unity Express module. Which console command set reflects the correct configuration in this scenario?

A.
```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

B.
```
username testuser pin 12345
username testuser phonenumber 4001
voicemail mailbox owner testuser
```

C.
```
username testuser phonenumber 4001
username testuser pin 12345
voicemail mailbox owner testuser
```

D.
```
username testuser create
username testuser pin 12345
username testuser phonenumber 4001 testuser@labdomain.com
voicemail mailbox create testuser
```

A. Option A
B. Option B
C. Option C
D. Option D

Answer: A

NEW QUESTION 71
Which dial-peer configuration routes calls from SIP-based phones on Cisco Unified Communications Manager Express to Cisco Unity Express?

A. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711alaw
B. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec ilbc
C. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g711ulaw
D. dial-peer voice 7000 voip destination-pattern 7000 session protocol sipv2session target ipv4: 10.3.6.127 codec g729r6

Answer: C

NEW QUESTION 76
An administrator is troubleshooting an Issue with Cisco Unity Connection. When outside callers interact with the Auto-Attendant, the callers cannot reach the operator when they press '0'. However, the callers can leave messages for users when they get a user's mailbox. Internal callers to the Auto-Attendant are experiencing the same issue. Which two areas should the administrator verify that Cisco Unity Connection is receiving the callers' keypresses? (Choose two.)

A. Cisco Unity Connection Media (Wave) Traces
B. Cisco Unity Connection Remote Port Status Monitor
C. Cisco Unity Connection Packet Capture
D. Cisco UCM CallManager Traces
E. Cisco UCM CDR Records

Answer: CD

NEW QUESTION 81
Refer to the exhibit.

```
2014-11-07 09:39:53.855 ERROR [0x00000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdapter]
[TelephonyAdapter selectDeviceImpl] - switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

An engineer is troubleshooting an issue with Cisco Jabber for Windows The end-user reports that Cisco Jabber cannot be used to control a Cisco 8841 IP Phone The phone appears in the Jabber client, but there is a red x on the icon for the phone Which end-user option resolves the issue?

A. Standard CTI Allow Reception of SRTP Key Material
B. Standard CTI Allow Calling Number Modification
C. Standard CTI Allow Call Monitoring
D. Standard CTI Allow Control of Phones Supporting Rollover Mode

Answer: D

NEW QUESTION 83
An end user opened a ticket, stating that though he can log in to Jabber for Windows, and presence and chat works, he cannot place phone calls using the desktop client. You investigate the user and find that no phone device is associated with the user account in Cisco Unified Communications Manager. Which device type must you create for this user to enable calling services from the Jabber for Windows desktop client?

A. Cisco Unified Personal Communicator
B. Cisco Jabber for Tablet
C. Cisco Unified Client Services Framework
D. third-party SIP device (advanced)

Answer: C

Explanation:
https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/11_5/CJAB_BK_D00D8CBD_00_deployment-in

NEW QUESTION 84
Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept-Charset, Accept-Encoding, Accept-Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept,Authorization,Content-Type,TrackingID
Access-Control-Allow-Methods: POST,PUT,PATCH,HEAD,GET,TRACE,CONNECT,OPTIONS,DELETE
Pragma: no-cache
Content-Type: application/json;charset=UTF-8
Connection: close
Content-Length: 176

{"error_description":"The refresh token provided is expired, revoked, malformed, or invalid.","
error":"invalid_request","trackingID":FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working property. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

A. Fix the network connectivity to Apple iCloud.
B. Reboot the IM&P cluster.
C. Change the HTTP proxy settings to remove errors in request syntax.
D. Update Refresh Token Manually.

Answer: D

NEW QUESTION 87
Which two methods does Cisco Jabber use for contact searching in an on-premises deployment model? (Choose two.)

A. HTTP
B. XMPP
C. UDS
D. LDAP
E. SIP

Answer: CD

NEW QUESTION 88
Which HTTP response code does Cisco UCM use to redirect a client to the identity provider for authentication?

A. 300
B. 301
C. 302
D. 304

Answer: C

NEW QUESTION 92
Which description of an IdP server is true?

A. authenticates user credentials
B. provides user authorization
C. is an authentication request that is generated by a Cisco Unified Communications application
D. consists of pieces of security information that are transferred to the service provider for user authentication

Answer: A

Explanation:
SSO uses Security Assertion Markup Language (SAML) to exchange authentication details between an Identity Provider (IdP) and a service provider. The identity provider authenticates user credentials and issues SAML assertions, which are pieces of security information transferred from the identity provider to the service provider for user authentication. Each assertion is an XML document that contains trusted statements about a subject including, for example, username and privileges. SAML assertions are usually digitally signed to ensure their authenticity.

NEW QUESTION 94
Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

A. Cisco DHCP Monitor Service
B. Cisco AXL Web Service
C. Self-Provisioning IVR
D. Cisco XCP Authentication Service

Answer: B

Explanation:
https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_

NEW QUESTION 99
Which Cisco Unified Communications Manager menu path is used to configure Cisco IM and Presence Server High Availability?

A. System > LDAP > LDAP Directory
B. System > Geolocation Configuration
C. System > Presence Redundancy Groups
D. System > Server

Answer: C

NEW QUESTION 102
Which entity is a standard component used for authentication by SAML 2.0?

A. identity provider
B. session broker
C. Internet service provider
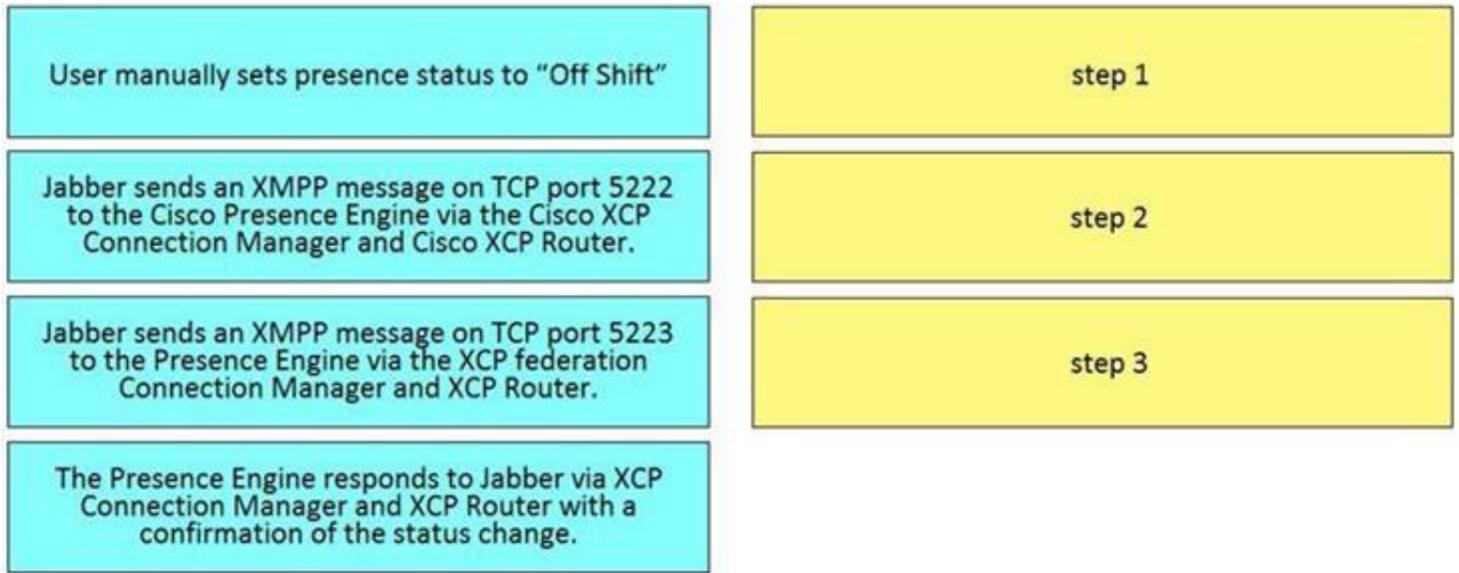D. client access server

Answer: A

NEW QUESTION 107
What prevents toll fraud on voicemail ports?

A. IP address trusted list on the PSTN gateway
B. CSS
C. Block OffNet to OffNet Transfer service parameter
D. FAC

Answer: B

NEW QUESTION 110
Drag and drop the steps from the left into the correct order on the right that describes the flow of presence updates when a user manually sets the presence status in Cisco Jabber. Not all options are used.

User manually sets presence status to "Off Shift"	step 1
Jabber sends an XMPP message on TCP port 5222 to the Cisco Presence Engine via the Cisco XCP Connection Manager and Cisco XCP Router.	step 2
Jabber sends an XMPP message on TCP port 5223 to the Presence Engine via the XCP federation Connection Manager and XCP Router.	step 3
The Presence Engine responds to Jabber via XCP Connection Manager and XCP Router with a confirmation of the status change.	

A. Mastered
B. Not Mastered

Answer: A

Explanation:
Step 1 – A
Step 2 – B Step 3 - D
https://www.ciscolive.com/c/dam/r/ciscolive/emea/docs/2019/pdf/BRKUCC-3347.pdf

NEW QUESTION 112
Which statement describes a role of AXL communications in the BLF Plug-in Service of the Cisco UAC?

A. The AXL communications allow registered attendants to log in to Cisco UCM and receive calls.
B. The AXL communications enable Device Resolution Manager to resolve the device statuses of operator and system devices.
C. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UAC versions match.
D. The AXL communications is required after installation to verify that the specified CTI manager or managers and Cisco UCM versions match.

Answer: D

NEW QUESTION 116
Refer to the exhibit.

Cisco UCM is integrated with Cisco Unity connection via a SIP truck and is configured using a globalized dial plan (directory number are configured with "*").
Using cisco best practices, which implementation allows call transfers to internal directory numbers but not to PSTN numbers?

A. remove PSTN-PT from voicemail_CSS
B. change the order of partitions to put GLOBAL-INERNAL-PT first in Voicemail_CSS
C. create a BLOCK-PSTN-PT partition and add it to Voicemail_CSS

D. block pattern +* in the Cisco Unity restriction table

Answer: D

NEW QUESTION 120
Which two child elements can be in an XMPP message stanza? (Choose two.)

A.
B.
C.
D. <body/>
E.

Answer: DE

Explanation:
As described under extended namespaces, a message stanza MAY contain any properly-namespaced child element.
In accordance with the default namespace declaration, by default a message stanza is qualified by the
'jabber:client' or 'jabber:server' namespace, which defines certain allowable children of message stanzas. If the message stanza is of type "error", it MUST include an <error/> child; for details, see [XMPPCORE]. Otherwise, the message stanza MAY contain any of the following child elements without an explicit namespace declaration:
<body/>

NEW QUESTION 122
Drag and drop the steps for SAML SSO authentication from the left into the order on the right.

The client attempts to access a resource.	step 1
The client sends an authentication request to an IdP.	step 2
The client sends a signed response to the service provider.	step 3
The IdP authenticates the client by using a signed response.	step 4
The service provider redirects the client to the IdP.	step 5

A. Mastered
B. Not Mastered

Answer: A

Explanation:

The client attempts to access a resource.	The client attempts to access a resource.
The client sends an authentication request to an IdP.	The service provider redirects the client to the IdP.
The client sends a signed response to the service provider.	The client sends an authentication request to an IdP.
The IdP authenticates the client by using a signed response.	The IdP authenticates the client by using a signed response.
The service provider redirects the client to the IdP.	The client sends a signed response to the service provider.

NEW QUESTION 124
A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office
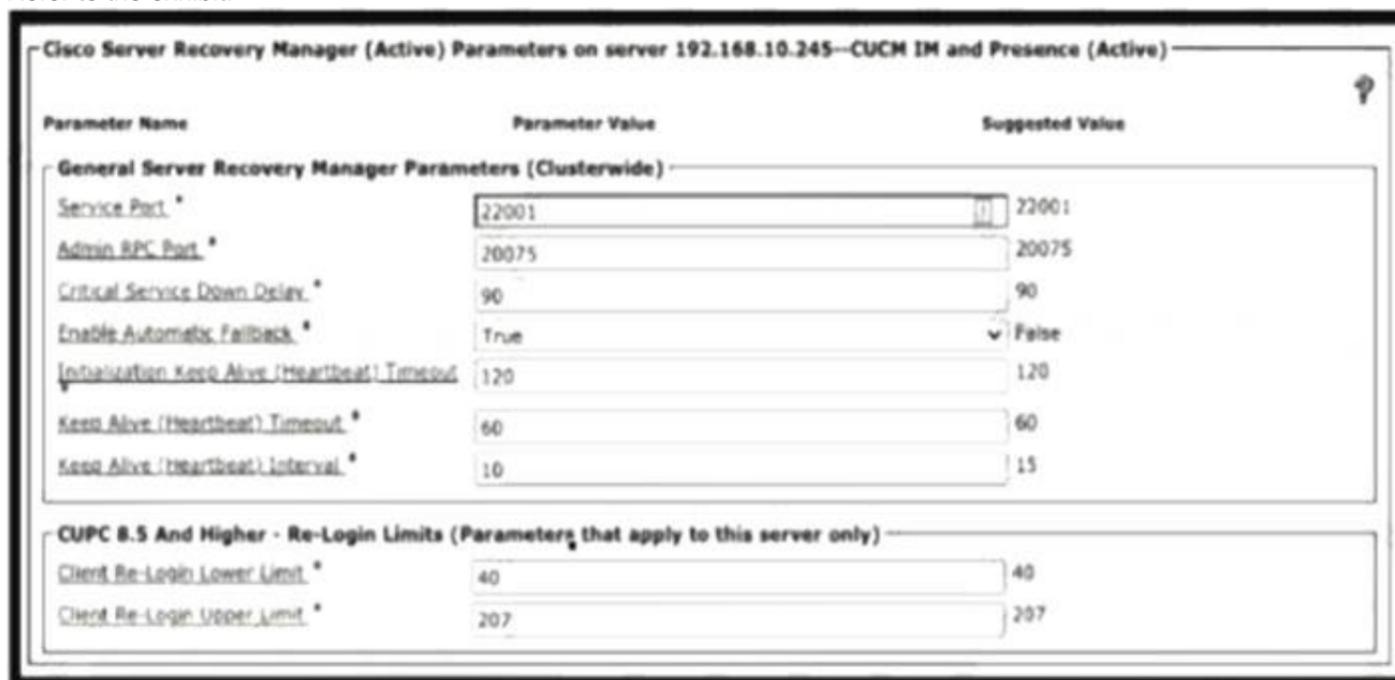
number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

A. Assign the user to the correct user group.
B. Add the user to Cisco Unity Express.
C. Configure a primary E.164 number for the user.
D. Set "Login without PIN" to 'No' for the user.

Answer: B

NEW QUESTION 127
Refer to the exhibit.

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster. The engineer notices that users fallback to the node occurred. Which action resolves this issue?

A. Reboot the primary node
B. Wait for the primary node to establish 30 minutes of uptime
C. Modify the Client Re-Login Limits
D. Set the Keep-Alive (Heartbeat) interval to 15.

Answer: C

NEW QUESTION 128
An engineer is configuring a Cisco Voicemail organization. How many links be configured between two Cisco unity connection Clusters?

A. One
B. Two
C. Three
D. Four

Answer: A

NEW QUESTION 133
Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

A. Cisco Tomcat
B. Cisco Sync Agent
C. Cisco DirSync
D. Cisco RIS Data Collector

Answer: C

NEW QUESTION 135
A collaboration engineer troubleshoots an Issue with Cisco IM and Presence federated with Microsoft Skype for Business. A Cisco Jabber user reports being unable to see the presence status of a user on Microsoft Skype for Business when searching for the Microsoft user. Which action resolves this issue?

A. Disable TLS for the federation.
B. Configure the federation to use the XMPP protocol.
C. Add a static route on Cisco IM and Presence to the Skype for Business domain.
D. Have the Jabber user add the Skype for Business user to the Jabber contact list.

Answer: A

NEW QUESTION 140
Refer to the exhibit.

An organization is moving from on-premise Exchange to Microsoft Office 365 for email and calendaring. The administrator would like to maintain meeting presence functionality in Jabber clients connected to Cisco IM and Presence after this move. Office 365 certificates must be installed to accomplish this. Which two trust stores should these certificates be uploaded to on Cisco IM and Presence? (Choose two.)

A. cup-xmpp- trust
B. xmpp-fed-trust
C. cup-trust
D. tomcat-trust
E. xmpp- rust

Answer: AC

NEW QUESTION 142

An administrator is configuring call handlers in Cisco Unity Connection. The administrator must ensure that internal extensions are restricted so that callers must go through the company operator to reach employees, and so that callers hear an error message if they attempt to dial extensions directly. Which setting is configured to accomplish this task?

A. Transfer Rules
B. Caller Input
C. Greetings
D. Message Settings

Answer: B

NEW QUESTION 143

Refer to the exhibit

Users complain that the message waiting light on the IP phone does not light up when receiving a new voicemail With which codec must the engineer configure a dial peer on Cisco UCME for MWI traffic to resolve this issue?

A. G.729r8
B. G.729ar8
C. G.711ulaw
D. G.711alaw

Answer: C

NEW QUESTION 145

How is automatic fallback enabled on a Cisco IM and Presence server?

A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
C. Automatic fallback is enabled by default.
D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Answer: B

NEW QUESTION 146

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