



Microsoft

Exam Questions PL-400

Microsoft Power Platform Developer

NEW QUESTION 1

- (Exam Topic 1)

You need to determine the primary cause of the issue reported by interns when they use the app. What is the primary cause?

- A. Interns have the System Customizer security role but need the Environment Maker security role.
- B. Interns have the Common Data Service User security role but need the Environment Maker security role.
- C. Interns have the Environment Maker security role but need the Common Data Service User security role.
- D. Interns have the Environment Maker security role but need the System Customizer security role.
- E. Interns have the Environment Maker security role but need the Delegate security role.

Answer: D

Explanation:

Scenario: Interns can create apps but cannot interact with their own data.

Environment Maker role: Can create new resources associated with an environment, including apps, connections, custom APIs, gateways, and flows using Microsoft Power Automate. However, this role doesn't have any privileges to access data within an environment.

System Customizer role: full permission to customize the environment. However, users with this role can only view records for environment entities that they create.

NEW QUESTION 2

- (Exam Topic 2)

You need to identify the execution mode that is being used for the ISV solution reported by User5. Which type of execution mode is in use?

- A. asynchronous
- B. atomicity
- C. transfer
- D. synchronous

Answer: D

Explanation:

User5 receives the error message: 'Endpoint unavailable' during a test of the technician dispatch ISV solution. When you choose to use a synchronous execution mode any failure will be reported back to the user of the application with an Endpoint unavailable error dialog informing the user that the webhook service endpoint may be configured incorrectly or is not available.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/use-webhooks>

NEW QUESTION 3

- (Exam Topic 4)

A company uses Dynamics 365 Sales.

Sales commission must be calculated when an order is placed. You create an Azure Function to perform the calculation. The Azure Function has an HTTP trigger. You need to configure the Plug-in Registration tool to send data to the Azure Function when an order is placed. You open the Plug-in Registration tool and connect to Dynamics 365 Sales.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Step 1: Select Register New Web Hook.

Configure Dynamics 365 Sales to Call Your Webhook in Azure Functions

* 1. Open the Plug-in Registration Tool and connect to your organization.

* 2. Select Register->Register New Web Hook

Step 2: Enter the endpoint URL

Step 3: Register a New Step for Create of SalesOrder.

Register a new webhook, and then tie that webhook to an event in Dynamics 365 Sales. Select your newly registered webhook, right-click it, and then choose "Register New Step."

Note that the webhook here is set to execute whenever a change to an account record is detected within Dynamics 365 Sales.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/tutorial-write-plug-in>

NEW QUESTION 4

- (Exam Topic 4)

A company imports data from files.

The following code is created to import the files. (Line numbers are included for reference only.)

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

A. Mastered

B. Not Mastered

Answer: A

Explanation:

Box 1: No

Need to set ContinueOnError=True. ContinueOnError: When true, continue processing the next request in the collection even if a fault has been returned from processing the current request in the collection. When false, do not continue processing the next request.

Box 2: No

ContinueOnError = true must be added before Requests = new OrganizationRequestCollection() on line 3. Example:

```
// Create an ExecuteMultipleRequest object.
```

```
requestWithResults = new ExecuteMultipleRequest()
```

```
{
```

```
// Assign settings that define execution behavior: continue on error, return responses. Settings = new ExecuteMultipleSettings()
```

```
{
```

```
ContinueOnError = false, ReturnResponses = true
```

```
},
```

```
// Create an empty organization request collection. Requests = new OrganizationRequestCollection()
```

```
};
```

Box 3: Yes

You can use the ExecuteMultipleRequest message to support higher throughput bulk message passing scenarios in Common Data Service.

ExecuteMultipleRequest accepts an input collection of message Requests, executes each of the message requests in the order they appear in the input collection, and optionally returns a collection of Responses containing each message's response or the error that occurred.

Box 4: No

This is just for displaying the result. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/org-service/execute-multiple-reque>

NEW QUESTION 5

- (Exam Topic 4)

A company is building a new model-driven app.

The app must integrate with a number of on-premises and cloud solutions. No VPNs are in place. You need to determine the method for each integration.

Which methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Webhook

With Dataverse, you can send data about events that occur on the service to a web app by using webhooks. A webhook is a lightweight HTTP pattern for connecting web APIs and services with a publish-and-subscribe model. Webhook senders notify receivers about events by making requests to receiver endpoints with some information about the events.

Webhooks enable developers and ISVs to integrate Dataverse data with their own custom code hosted on external services.

Box 2: Azure Service Bus

Service Bus provides a secure and reliable communication channel between Dataverse runtime data and external, cloud-based line-of-business apps. This capability is especially useful in keeping disparate Dataverse systems or other Dataverse servers synchronized with business data changes.

Box 3: Azure Event hub

Azure Event Hubs is a big data streaming platform and event ingestion service. It can receive and process millions of events per second. Data sent to an event hub can be transformed and stored by using any real-time analytics provider or batching/storage adapters.

Note: The most popular approaches in Dataverse involve webhooks, Azure messaging (Service Bus, Event Hubs), Azure Logic Apps, or Power Automate.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/why-cds-any-type-app>

NEW QUESTION 6

- (Exam Topic 4)

A company uses SharePoint for its intranet and other functions. The company has also implemented model-driven apps.

SharePoint users must be able to create contact records in the Common Data Service (CDS), without having to navigate to the model-driven apps.

You need to create a link in SharePoint to open the CDS contact from displaying data from SharePoint. How should you complete the URL? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

https://contoso.crm.dynamics.com/main.aspx?etn=contact&extraqs=param_1%3D&pagetype=entityrecord Box 1: main.aspx

Example, to open the Active Contacts view. <https://myorg.crm.dynamics.com/main.aspx?etn=contact&pagetype=entitylist&viewid={00000000-0000-0000-0000-000000000000}> Box 2: etn

Etn: The logical name of the entity. Important: Do not use the etc (entity type code) parameter that contains an integer code for the entity. This integer code varies for custom entities in different organizations.

Box 3: Extraqs

Extraqs: Optional for forms. This parameter contains encoded parameters within this parameter.

When you open a new form by using the URL address, you can include arguments in the extraqs parameter to set field values

Note: You must encode the parameters passed in the extraqs parameter. To encode the parameters, use `encodeURIComponent`. To use special characters like "=" or "&" in the parameter values, you must double encode (e.g. to set name to A=B&C, it would be `extraqs=name%3DA%253DB%2526C`).

Box 4: entityrecord Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/open-forms-views-dialogs-reports-url> <https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/set-field-values-using-parameters-pas>

NEW QUESTION 7

- (Exam Topic 4)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A Common Data Service (CDS) environment has two custom entities named Building code and Work item. Building code has a code date custom field and Work item has an elapsed time custom field. Construction workers use a consolidated custom form with data from both entities to fill in their daily work items.

A JavaScript library is used with these custom entities and fields to apply complex logic.

You need to ensure that the JavaScript library continues to function as originally designed if other developers expand the environment.

Solution: In the JavaScript library, add Building code with Code date and Work item with Elapsed time in the dependencies tab.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Within a solution you can define dependencies within solution components. Up until Dynamics 365 for Customer Engagement apps version 9.0 the main purpose of these dependencies was to prevent the deletion of a solution component when another solution component depended on it.

The following image shows the dependencies tab within the web resource form. Dependencies between web resources are set in the top list.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/web-resource-depe>

NEW QUESTION 8

- (Exam Topic 4)

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An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data. Solution:

Write a SSIS package to connect to the source and target.

Develop the SSIS package to find the records by the Modified on field.

Create or update the records in the database instance based on results.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead enable change tracking for entities that will be synchronized, and use the Data Export Service to sync data between the database and Dynamics 365 Sales.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization> <https://docs.microsoft.com/en-us/power-platform/admin/replicate-data-microsoft-azure-sql-database>

NEW QUESTION 9

- (Exam Topic 4)

A bank uses a Common Data Service solution to manage clients.

Bank representatives perform client credit checks while the client is present. Credit checks may take up to five minutes to complete.

Bank policy dictates that the bank representative's app must stay blocked until credit checks are complete. You need to display a model-driven app while credit checks run to ask the bank representative and client to wait for the credit check to complete.

Which function should you use?

- A. `Xrm.Navigation.openWebResource("prefix.myPoliteMessage.html")`
- B. `Xrm.Navigation.openAlertDialog(myPoliteMessage)`
- C. `Xrm.Utility.openWebResource("prefix_myPoliteMessage.html")`
- D. `Xrm.Utility.showProgressIndicator(myPoliteMessage)`

Answer: D

Explanation:

showProgressIndicator displays a progress dialog with the specified message.

Any subsequent call to this method will update the displayed message in the existing progress dialog with the message specified in the latest method call.

The progress dialog blocks the UI until it is closed using the closeProgressIndicator method. So, you must use this method with caution.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/clientapi/reference/xrm-utility/showp>

NEW QUESTION 10

- (Exam Topic 4)

A fine arts school uses a custom canvas application based on the Common Data Service (CDS) platform.

Artists experience errors on their Artist canvas app and delays when switching pages. You need to identify the root causes of these issues.

Which troubleshooting methods should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Site Map validation

When you validate the app, the app designer canvas shows you details about the assets that are missing. In the app designer, select Validate.

A notification bar appears and shows you whether the app has any errors or warnings. The notification bar shows warnings in cases where, for example, an entity has no forms or views, or the app doesn't contain any components. An error might appear if a site map isn't configured for the app.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/validate-app>

<https://community.dynamics.com/crm/b/crminthefield/posts/monitoring-the-power-platform-canvas-driven-apps>

NEW QUESTION 10

- (Exam Topic 4)

A company is creating a Power Apps portal to collaborate with vendors.

You need to implement custom functionality in the portal by using JavaScript code. Which two portal entities can you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Web pages
- B. Web resources
- C. Webforms
- D. Entity lists

Answer: CD

Explanation:

C: The Web Form Step record contains a field named Custom JavaScript that can be used to store JavaScript code to allow you to extend or modify the form's visual display or function.

D: You can add custom Javascripts to Entity lists. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/add-custom-javascript> <https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/entity-lists#add-custom-javascript>

NEW QUESTION 15

- (Exam Topic 4)

You have a model-driven app that uses the Common Data Service (CDS). You create three custom entities that are in many-to-one parental relationships with the Account entity.

You run a real-time workflow that assigns an account you own to another user. You receive the error message as shown in the Error Message exhibit. (Click the Error Message tab.)

You check the security roles for the user as shown in the Manage User Roles exhibit. (Click the Manage User Roles tab.)

You also check the privileges for that role as shown in the Common Data Service User Security Role exhibit. (Click the Security Role tab.)

You need to prevent the error from recurring.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: No

There is a read error. Box 2: No

Note: The Environment Maker role can create resources within an environment including apps, connections, custom connectors, gateways, and flows using Power Automate.

Box 3: Yes

The System Customizer role is similar to the System Administrator role which enables non-system administrators to customize Dynamics 365. A Customizer is a user who customizes entities, attributes and relationships.

Box 4: Yes

NEW QUESTION 17

- (Exam Topic 4)

A client requires that the system send an email from a button on their customer contact form. You need to call the action from JavaScript. Which two functions achieve this result? Each correct presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Xrm.WebApi.online.createRecord()
- B. Xrm.WebApi.online.updateRecord()
- C. Xrm.WebApi.online.execute()
- D. Xrm.WebApi.online.executeMultiple()

Answer: C

Explanation:

You can execute action using Xrm.WebApi.online.execute in Dynamics 365 CRM V9.0. Reference:

<https://carldesouza.com/calling-a-dynamics-365-action-from-javascript-using-xrm-webapi-online-execute/>

NEW QUESTION 19

- (Exam Topic 4)

Five high schools test a custom app from AppSource. They provide feedback that the Course credit entity should include additional fields that cover information shared by the schools.

You do not have access to each high school organization.

Each high school administrator must be able to apply the updates to the Course credit entity. You need to deliver a custom program that creates the additional fields.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Call the login logic.

Step 2: Retrieve the Course credit entity metadata by using RetrieveEntityRequest with EntityFilters = Attributes and LogicalName. The RetrieveEntityRequest.EntityFilters property gets or sets a filter to control how much data for the entity is retrieved.

Step 3: Define the AttributeMetadata for each new field.

Step 4: Call the RetrieveAttributeRequest with LogicalName for each new field.

The RetrieveAttributeRequest contains the data that is needed to retrieve attribute metadata. Reference:

<https://docs.microsoft.com/en-us/dotnet/api/microsoft.xrm.sdk.messages.retrieveentityrequest.entityfilters?view>

NEW QUESTION 20

- (Exam Topic 4)

A company implements Dynamics 365 Sales.

Only sales managers must be able to perform the approval to move high value sales on in the opportunity qualification process. A new field must be created to capture the approval.

You need to create and secure the new field.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Enable field security in the Approval field.

Enable field security on one or more fields for a given entity.

Associate one more existing security profiles, or create one or more new security profiles to grant the appropriate access to specific users or teams (step 2 and step 3 below).

Step 2: Create a new field security profile.

Create a new field security profile for the sales manager. Step 3: Set the field permissions...security profile

Step 2 and step 3, example: Configure the security profiles.

Create the field security profile for sales managers.

Go to Settings > Security.

Click Field Security Profiles.

Click New, enter a name, such as Sales Manager access contact mobile phone, and click Save.

Click Users, click Add, select the users that you want to grant read access to the mobile phone number on the contact form, and then click Add.

Click Field Permissions, click mobilephone, click Edit, select Yes next to Allow Read, and then click OK.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/admin/field-level-security>

NEW QUESTION 21

- (Exam Topic 4)

You are developing an app that uses Common Data Service.

You must integrate Common Data Service with a new web application. You must allow the new web application to display data from Common Data Service.

You build a single-page web application using the Web API. You need to authenticate your app using OAuth.

What should you use?

- A. Windows Communication Foundation (WCF)
- B. Cross-Origin Resource Sharing (CORS)
- C. Microsoft Authentication Library (MSAL)
- D. Kerberos authentication
- E. Active Directory Authentication Library (ADAL)

Answer: E

Explanation:

Ref: <https://docs.microsoft.com/en-us/azure/active-directory/develop/msal-overview>

NEW QUESTION 22

- (Exam Topic 4)

A university manages grant applications using a model-driven app.

Users report that the message on the Grant Application screen is outdated. The screen shows the following:

Use the drop-down menus to select the answer choice that answers each question based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://www.loganconsulting.com/blog/how-use-power-automate-trigger-workflows-microsoft-dynamics-crm/>

NEW QUESTION 25

- (Exam Topic 4)

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An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data. Solution:

Enable change tracking for entities that will be synchronized.

Use the Data Export Service to sync data between the database and Dynamics 365 Sales. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

Explanation:

Large organizations that synchronize their data with external data sources can now enable entities for change tracking. You can export or retrieve a selected set of data, and then keep the external data warehouse in sync.

The Data Export Service is an add-on service made available on Microsoft AppSource that adds the ability to replicate data from Common Data Service database to an Azure SQL Database store in a customer-owned Azure subscription.

The Data Export Service intelligently synchronizes the entire data initially and thereafter synchronizes on a continuous basis as changes occur (delta changes) in the system.

You can use the Data Export Service with model-driven apps in Dynamics 365, such as Dynamics 365 Sales and Dynamics 365 Customer Service.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization> <https://docs.microsoft.com/en-us/power-platform/admin/replicate-data-microsoft-azure-sql-database>

NEW QUESTION 28

- (Exam Topic 4)

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An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data. Solution:

Enable change tracking for entities that will be synchronized.

Implement a console application that queries for changes.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead use the Data Export Service to sync data between the database and Dynamics 365 Sales. References:

<https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization>

NEW QUESTION 32

- (Exam Topic 4)

A company implements Dynamics 365 Customer Service. The company deploys synchronous plug-ins for the PreOperation and PostOperation stages on create and for the PostOperation stage on update for processing different case type.

Users experience errors when updating cases. The plug-in trace log files show that the PosOperation plug-in update of case times out after two minutes.

You perform basic testing and discover that this plug-in is triggered on every update of a case. You examine the code and discover that the plug-in retrieves all columns for the updated case record performing its work.

You need to reduce the number of errors. You need to achieve this goal with the test amount of changes. Solution: In the Plug-in Registration tool, update the plug-in step and increase the Execution Order. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 34

- (Exam Topic 4)

A travel company has a Common Data Service (CDS) environment. The company requires the following:

Custom entities that track which countries/regions their clients have traveled.

The dates their clients traveled to these countries/regions.

You need to create the entities and relationships to meet the requirements.

Which three actions should perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct order you select.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

You can configure a sub-grid on a form to display a list of records or a chart. Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/sub-grid-properties>

NEW QUESTION 35

- (Exam Topic 4)

A company uses five different shipping companies to deliver products to customers. Each shipping company has a separate service that quotes delivery fees for destination addresses.

You need to design a custom connector that retrieves the shipping fees from all the shipping companies by using their APIs.

Which three elements should you define for the custom connector? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Authentication model
- B. Address parameter
- C. OpenAPI definition
- D. Fee parameter
- E. Fee reference

Answer: ABC

Explanation:

C: You can create a custom connector using a OpenAPI definition file or a URL to OpenAPI definition. B: On the Security page you get to choose how to authenticate to the API.

A: If you were to create a Custom Connector from scratch, then you would have to study the API you have chosen and type in the URL manually here.

Reference:

<https://carinaclaesson.com/2019/09/06/setting-up-a-custom-connector-from-an-openapi-file-and-utilizing-it-in-p>

NEW QUESTION 36

- (Exam Topic 4)

A company implements Dynamics 365 Customer Service. The company deploys synchronous plug-ins for the PreOperation and PostOperation stages on create and for the PostOperation stage on update for processing different case type.

Users experience errors when updating cases. The plug-in trace log files show that the PostOperation plug-in update of case times out after two minutes.

You perform basic testing and discover that this plug-in is triggered on every update of a case. You examine the code and discover that the plug-in retrieves all columns for the updated case record performing its work.

You need to reduce the number of errors. You need to achieve this goal with the test amount of changes. Solution: In the Plug-in Registration tool, set filtering attributes on the plug-in to only Case Type filed. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 41

- (Exam Topic 4)

A university has implemented Dynamic 365 Sales. Several department use opportunity records to bid for funding for project within their departments.

Each department's opportunities are not visible to other departments. However, there are times two departments needs to work together on an opportunity.

You need to configure the security to meet the business requirements.

Solution: Use position hierarchy security and define the two departments as positions. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 44

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