

**Isaca**

**Exam Questions COBIT-2019**

COBIT 2019 Foundation



#### NEW QUESTION 1

An enterprise's business line managers have voiced concerns because the cost of governance-required improvements is perceived as too expensive. How can the IT governance team BEST address this concern?

- A. Improve the communication of business benefits.
- B. Involve business line managers in the improvement planning process.
- C. Share the return on investment (ROI) analysis.

**Answer: C**

#### NEW QUESTION 2

In most cases, management of the enterprise is the responsibility of:

- A. the project management office.
- B. the executive management team.
- C. the board of directors.

**Answer: A**

#### Explanation:

A strategic (enterprise) PMO (sometimes called the office of strategy management) plays a role in linking the organization's projects to its strategic plans.

#### NEW QUESTION 3

Which COBIT domain of management objectives incorporates managed risk?

- A. Build, acquire and implement (BAI)
- B. Align, plan and organize (APO)
- C. Deliver, service and support (DSS)

**Answer: B**

#### NEW QUESTION 4

Which of the following COBIT organizational structure roles fulfills the practice and creates the intended outcome?

- A. Accountable (A)
- B. Responsible (R)
- C. Consulted (C)

**Answer: B**

#### NEW QUESTION 5

Within an organizational structure chart (RACI chart), which role drives a given task or process?

- A. Responsible (R) role
- B. Accountable (A) role
- C. Informed (I) role

**Answer: B**

#### NEW QUESTION 6

What is the focus of an enterprise that has a cost leadership strategy design factor?

- A. Long-term cost optimization
- B. Medium-term cost equalization
- C. Short-term cost minimization

**Answer: A**

#### NEW QUESTION 7

Which governance component identifies the human resource needs that must be met to achieve governance and management objectives?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Information flow and items

**Answer: B**

#### NEW QUESTION 8

Which of the following is a PRIMARY objective of reviewing the effectiveness of a new IT governance system that has been operational for 6 months?

- A. Obtaining executive management support for IT governance
- B. Identifying further governance requirements
- C. Evaluating business performance reports

**Answer:** A

**NEW QUESTION 9**

Which of the following is MOST important to providing trust in operations, confidence in the achievement of enterprise objectives, and an adequate understanding of residual risk?

- A. A continuity of operations response plan
- B. A risk management framework
- C. A managed system of internal controls

**Answer:** C

**NEW QUESTION 10**

When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

- A. job descriptions.
- B. capability levels.
- C. performance metrics.

**Answer:** B

**NEW QUESTION 10**

Which of the following components is important to update in a COBIT RACI chart to align with the enterprise's context, priorities and preferred terminology?

- A. Enterprise process practices and activities
- B. Enterprise roles and organizational structures
- C. Enterprise procedures and job descriptions

**Answer:** A

**NEW QUESTION 12**

An enterprise that specializes in software development is designing a new IT governance system as part of a transition from traditional waterfall to a more agile approach. Which step in the design phase would this transition impact the MOST?

- A. Compliance requirements
- B. Implementation method
- C. Sourcing model

**Answer:** B

**NEW QUESTION 17**

Which of the following is the FINAL action before completing the design of an IT governance system?

- A. Resolving inherent priority conflicts
- B. Determining a sourcing model
- C. Selecting an implementation method

**Answer:** C

**NEW QUESTION 22**

Which COBIT principle addresses the need to consider how many changes in technology or strategy impact the enterprise governance system as a whole?

- A. A governance system should be tailored to the enterprise's needs.
- B. A governance system should cover the enterprise end to end.
- C. A governance system should be dynamic.

**Answer:** A

**NEW QUESTION 26**

The number of focus areas describing a certain governance topic or issue that can be addressed by governance objectives is:

- A. dependent on process maturity
- B. determined by the size of the enterprise
- C. virtually unlimited

**Answer:** C

**NEW QUESTION 30**

Innovation and differentiation are examples of:

- A. enterprise goal risk factors.
- B. enterprise objectives design factors.
- C. enterprise strategy design factors.

Answer: B

**NEW QUESTION 34**

Within the principles for a governance system, the value generated from the use of I&T reflects:

- A. the ratio of costs versus achieved service levels.
- B. a balance among benefits, risk and resources.
- C. maximized financial benefits to the investment portfolio.

Answer: B

**Explanation:**

The governance system should also to generate value from the use of I&T. To create value, the enterprise must balance benefits, risk, and resources.

**NEW QUESTION 35**

Which of the following is a CRITICAL requirement when the IT function is strategic and crucial to the success of the business?

- A. Documented IT policies and procedures
- B. High involvement of IT-related roles in organizational structures
- C. Highly capable security-related processes and ensured risk optimization

Answer: A

**NEW QUESTION 40**

Within a tailored enterprise governance system, a sourcing model for information and technology is associated with:

- A. design factors.
- B. relevant industry frameworks.
- C. focus areas.

Answer: A

**Explanation:**

Design factors can influence the blueprint of your enterprise's governance system and position it for the successful use of I&T.

**NEW QUESTION 45**

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A. A well-developed business case
- B. Earned value management reporting
- C. Stage gate reviews by a governance team

Answer: A

**NEW QUESTION 50**

Which of the following would be an appropriate metric associated with an enterprise goal of "Business service continuity and availability"?

- A. Satisfaction levels of board and executive management with business process capabilities
- B. Ratio of significant incidents that were not identified in risk assessments v
- C. total incidents
- D. Number of business processing hours lost due to unplanned service interruptions

Answer: C

**NEW QUESTION 54**

Which of the following enterprise goals is within the Customer dimension of the IT balanced scorecard?

- A. Delivery of programs on time and on budget
- B. Product and business innovation
- C. Quality of management information

Answer: C

**NEW QUESTION 55**

Which of the following BEST enables an enterprise to maximize value from the use of I&T?

- A. A clearly defined I&T management structure
- B. An actionable strategy and governance system
- C. Well-documented and monitored business processes

Answer: B

**Explanation:**

To create value, the enterprise must balance benefits, risk, and resources, and develop an actionable strategy and governance system.

#### NEW QUESTION 58

The different levels of involvement associated with roles and organizational structure are PRIMARILY divided into:

- A. governance and management levels.
- B. responsibility and accountability levels.
- C. operational and practitioner levels.

**Answer: B**

#### NEW QUESTION 59

What would be the PRIMARY reason for management to conduct a process capability assessment?

- A. To better understand the current state as compared to the target
- B. To better understand the cost of implementing the improved process
- C. To better understand the current level of risk versus future risk

**Answer: B**

#### NEW QUESTION 63

According to Capability Maturity Model Integration (CMMI), which of the following BEST describes Level 2 within the five maturity levels for processes?

- A. The process achieves its purpose through the application of a basic, yet complete, set of activities that can be characterized as performed.
- B. The process achieves its purpose in a much more organized way using organizational assets, and processes are typically well defined.
- C. The process more or less achieves its purpose through the application of an incomplete set of activities that can be characterized as intuitive and not very organized.

**Answer: A**

#### NEW QUESTION 66

After IT department goals have been aligned with enterprise goals, the NEXT step is to link the alignment goals with:

- A. governance and management objectives.
- B. governance and management practices.
- C. governance and management performance metrics.

**Answer: A**

#### NEW QUESTION 67

Which of the following is based on generic components of a governance system but are tailored for a specific purpose or context within a focus area?

- A. Guiding principles
- B. Variant components
- C. Design factors

**Answer: B**

#### Explanation:

These components (of a governance system) can be either generic or "variants of generic." Generic components are described in the COBIT Core Model and apply in principle to any situation (although they "generally need customization before being practically implemented.") Whereas variants are based on the generic components but tailored for a specific purpose or context within a focus area.

#### NEW QUESTION 70

The primary target audience for COBIT is:

- A. anyone responsible for the governance solution.
- B. assurance professionals responsible for evaluating and reporting on the existence of internal controls.
- C. business and IT management responsible for building and deploying I&T solutions.

**Answer: C**

#### Explanation:

The course is suitable for business managers, chief executives, IT/IS auditors, internal auditors, information security and IT practitioners, consultants and IT/IS managers requiring an insight into the enterprise governance of IT and who may also be requiring certification as a COBIT 5.

#### NEW QUESTION 71

Which of the following is the MOST essential attribute of the highest process capability level (Level 5)?

- A. Pursuit of continuous improvement
- B. Full achievement of the process's purpose
- C. Quantitative performance measures

**Answer: A**

#### NEW QUESTION 73

How do the assigned capability levels in the COBIT core model facilitate the achievement of the different capability levels?

- A. By defining organizational structure with specific roles and responsibilities
- B. By setting performance metrics for enabler goals
- C. By providing clear definition of the processes and required activities

**Answer: C**

**NEW QUESTION 75**

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