

Exam Questions MB2-716

Microsoft Dynamics 365 Customization and Configuration

<https://www.2passeasy.com/dumps/MB2-716/>



NEW QUESTION 1

You need to enable auditing for the account entity.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Start auditing.
- B. Enable change tracking.
- C. Enable auditing for common entities.
- D. Enable auditing for user access.

Answer: AC

NEW QUESTION 2

Which two entity properties can you disable on a system entity?

- A. Access Teams
- B. Notes
- C. Allow quick create
- D. Queues

Answer: AC

NEW QUESTION 3

You added a custom field to the Account entity. The field type is single line of text. You set a 500 character limit.

You need to add the field as a column on the Active Accounts view.

What is the maximum width in pixels (px) that you can specify for this column?

- A. 200px
- B. 500px
- C. 300px
- D. 1,000px

Answer: C

NEW QUESTION 4

You need to provide users that have the Sales manager security role access to multiple business process flows (BPFs).

Which two statements regarding role driven BPFs are true?

- A. Users can select a default BPF for all records.
- B. If a user does not have access to the current process that is applied to a record, options will be disabled.
- C. Set Order defines the order in which BPFs are viewed.
- D. You must use teams to control which groups of users have access to a BPF.

Answer: AC

NEW QUESTION 5

You install an unmanaged solution named SolutionA that has a dependency on another unmanaged solution named SolutionB.

What is the outcome when you attempt to uninstall SolutionB?

- A. SolutionB and all components that are not dependencies of SolutionA are removed.
- B. The system prevents you from deleting SolutionB.
- C. SolutionB and all related components are removed.
- D. The container for SolutionB is removed, but all its components remain.

Answer: B

NEW QUESTION 6

You need to ensure that users can save private documents in Microsoft OneDrive for Business folders from within Microsoft Dynamics 365.

Which two actions should you perform? Each correct answer presents part of the solution.

- A. Set the Manage User Synchronization Filters option to Origination for the Security Role.
- B. Configure server-based integration for Microsoft Dynamics 365 and Microsoft SharePoint Online.
- C. Install and activate the Microsoft SharePoint List Component.
- D. Ensure that users have Microsoft OneDrive for Business and SharePoint licenses.

Answer: BD

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/enable-onedrive-for-business>

NEW QUESTION 7

You create a business rule for the Case entity and set the scope to Case.

Which action will cause the business rule to run?

- A. The form loads.
- B. An asynchronous workflow updates the record.
- C. An asynchronous workflow creates a record.
- D. The record is saved.

Answer: A

NEW QUESTION 8

You enable folder-level tracking functionality for all users. A user named User1 creates a folder named Dynamics 365 underneath her inbox. User1 moves emails into the Dynamics 365 folder. User1 reports that the emails are not being tracked. You need to resolve the issue. What should you do?

- A. Ensure that the Microsoft Dynamics 365 for Outlook client is installed.
- B. Configure server-side synchronization for Microsoft Exchange.
- C. Ensure that Microsoft Exchange rules are created.
- D. Instruct the user to create a folder tracking rule.

Answer: B

NEW QUESTION 9

Which actions can you perform by using a business rule?

- A. Subtract \$5.00 from a currency field.
- B. Clear a two options field.
- C. Concatenate two text fields.
- D. Add six days to a date field.

Answer: D

NEW QUESTION 10

You plan to delete a custom entity from an unmanaged solution. Which of the following statements is true?

- A. You must delete the solution that contains the entity.
- B. You can only delete the entity from managed solutions.
- C. You must delete all records related to the entity from the database.
- D. You must remove any dependencies with other objects.

Answer: D

NEW QUESTION 10

You create a workflow that automatically sends an email when a condition is met. The staff reports that emails are not been sent as expected. You need to correct the issue. What should you do?

- A. Export the workflow.
- B. Set the workflow to required.
- C. Publish the workflow.
- D. Activate the workflow.

Answer: D

NEW QUESTION 14

You manage Microsoft Office 365 and Microsoft Dynamics 365 for a company. Some Office 365 users do not have a Microsoft Dynamics 365 license. You need to ensure that all users can see tasks that are associated with a Microsoft Dynamics 365 opportunity record. What should you implement?

- A. Microsoft OneNote integration
- B. Microsoft OneDrive integration
- C. Microsoft SharePoint integration
- D. Microsoft Office 365 Groups.

Answer: D

NEW QUESTION 19

You create an asynchronous workflow that runs on demand. Which statement is true?

- A. The workflow will run in the security context of the user who is designated in the Execute As setting.
- B. The workflow will run in the security context of the system evaluating all conditions and taking all actions configured.
- C. The workflow will run in the security context of the workflow owner.
- D. The workflow will run in the security context of the user who triggered it.

Answer: D

Explanation: References:

https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK_SecurityContextOfWorkflowProcesses

NEW QUESTION 24

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app. What should you do?

- A. Modify the System Settings for the organization.
- B. Assign the Delegate user role to the users.
- C. Configure a server profile.
- D. Enable the CRM for mobile security privilege for a security role.

Answer: D

NEW QUESTION 26

You plan to create a field for an entity to capture data in a consistent format.

When a user adds a record for the entity, the choices provided to the user for the field often change or become outdated.

The choices must not be available for new records.

You need to create the field while minimizing the administrative overhead to maintain the field. Which field type should you use?

- A. global option set
- B. single line of text
- C. local option set
- D. lookup

Answer: C

NEW QUESTION 29

You create a business rule for the Account entity.

The business rule must run when you import account records.

Which two conditions must be true? Each correct answer presents a complete solution.

- A. The scope was set toEntity.
- B. The scope was set toAccount.
- C. A business rule is active.
- D. A business rule snapshot was successful.

Answer: AC

Explanation: References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/create-business-rules-and-recommendationsto-apply-logic-in-a-form.aspx>

NEW QUESTION 31

You need to install the Microsoft Dynamics 365 App for Outlook on your device. What should you do?

- A. In Settings, openApps for Dynamics 365.
- B. Add your user name to the Microsoft Dynamics 365 App for Outlook eligible user list.
- C. Enable the option to automatically add the app to Outlook.
- D. Download and install the app from Microsoft AppSource.

Answer: A

Explanation: References:

<https://technet.microsoft.com/library/dn946901.aspx>

NEW QUESTION 32

Which three actions can you perform by using business rules? Each correct answer presents a complete solution.

- A. Display an error message at the field level.
- B. Set a default field value.
- C. Set the active business process flow (BPF) stage.
- D. Display an error message at the form level.
- E. Clear a field value.

Answer: BDE

NEW QUESTION 37

Which statement regarding ordering of items in the mobile navigation menu is true?

- A. Menu item placement is governed by mobile offline settings.
- B. Menu item placement is based on the site map.
- C. Most recently used entities appear first.
- D. Menu items are displayed in alphabetical order.

Answer: B

Explanation: References:

<https://technet.microsoft.com/en-us/library/dn531159.aspx>

NEW QUESTION 40

You are configuring auditing for Microsoft Dynamics 365.

Which two operations can you audit? Each correct answer presents a complete solution.

- A. Create, update, and delete records.
- B. Create an association between records.
- C. Retrieve records.
- D. Export records.

Answer: AB

Explanation: References:

<https://msdn.microsoft.com/en-us/library/gg309664.aspx>

NEW QUESTION 41

Your organization has a custom entity that contains 25 records. A specific group of users need access to the records.

You need to ensure that only specified users can access the records and that you can manage access from one place.

What should you do?

- A. Add the users to access team
- B. Grant the teams read and write access for each of the custom entity records.
- C. Ask the owner of the custom entity records to grant specific users read and write access to the records.
- D. Create an owner team that includes the user
- E. Assign the team a new security role which can access only the custom entity.
- F. Modify an existing security role that is common to the user
- G. Grant the role access to the custom entity.

Answer: C

NEW QUESTION 42

You create a new custom entity and add it to the sitemap.

System administrators can see the custom entity. Users report that they cannot see the custom entity. You need to ensure that users can see the custom entity.

What should you do?

- A. Publish the sitemap.
- B. Publish the custom entity.
- C. Wait for changes to the security roles to take effect.
- D. Grant appropriate security roles access to the custom entity.

Answer: D

Explanation: References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/create-a-new-entity.aspx>

NEW QUESTION 46

You have a Dynamics CRM organization.

Currently, when you create entities and fields they have a prefix of new_. You need to ensure that when you create new entities and fields, they have a prefix of Contoso_.

Which two actions should you perform? Each correct answer presents a complete solution.

- A. Change the prefix in the System Settings to Contoso.
- B. Edit the customization prefix field and change the display name to Contoso.
- C. Change the prefix of the publisher associated to the solution to Contoso.
- D. Create a new publisher that has a prefix of Contos
- E. Associate the new publisher to the exiting solution.

Answer: CD

NEW QUESTION 48

Which three statements regarding actions are true? Each correct answer presents a complete solution.

- A. Actions can be invoked from a custom client application that uses Microsoft Dynamics 365.
- B. Actions can be invoked from JavaScript within the application.
- C. Actions must always be associated with a specified entity.
- D. Actions require some coding to enable invocation from a workflow or dialog.
- E. You can invoke actions from a workflow or dialog without writing code.

Answer: ABE

NEW QUESTION 53

When a business process flow (BPF) enters a specific stage, you need to run a workflow. Which two actions should you perform? Each correct answer presents part of the solution.

- A. Add a global workflow composition component.
- B. Select an on-demand workflow to run.
- C. Add a stage specific workflow composition component.
- D. Select a step to run.

Answer: BC

Explanation: References:

<https://blogs.msdn.microsoft.com/crm/2017/03/28/business-process-flow-automation-in-dynamics-365/>

NEW QUESTION 55

Users need to be able to embed Microsoft Power BI visuals into personal dashboards. What should you do?

- A. Enable server-based integration with Power BI.
- B. Add Power BI as a report category.
- C. Enable Power BI visualization embedding.
- D. Grant users Power BI reporting permissions.

Answer: C

Explanation: References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/add-or-edit-power-bi-visualizations-on-yourda.aspx>

NEW QUESTION 56

You are a Microsoft Dynamics 365 administrator for a real estate company.

The sales team wants to use mobile devices to update opportunities and gain insights about customers while they are out of the office.

You need to instruct the sales team on how to install mobile apps for Microsoft Dynamics 365.

To which two locations should you direct the sales team members? Each correct answer presents a complete solution.

- A. the Settings (Personal Options) page in Microsoft Dynamics 365
- B. the Apple iTunes App Store, Google Play App Store, or Windows Store
- C. a specific Microsoft SharePoint site
- D. a Microsoft OneDrive for Business folder

Answer: AB

NEW QUESTION 61

Which two features are only available for real-time workflows? Each correct answer presents a complete solution.

- A. Start before a record is created.
- B. Wait six hours before executing the next step.
- C. Start before a record is assigned.
- D. Run as the user who made changes to the record.

Answer: AC

Explanation: References:

<https://technet.microsoft.com/en-us/library/dn531067.aspx>

NEW QUESTION 64

You configure a 1:N relationship between two entities and set the cascade rule for deletion to Referential.

What effect does deleting the parent record have on any child records?

- A. The child records remain but the link to the parent record is removed.
- B. The parent record cannot be deleted until all of the child records are first deleted.
- C. The child records are deleted and the link to the parent record shows as deleted.
- D. The child records are deleted along with the parent record.

Answer: D

NEW QUESTION 69

You have a Dynamic CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page. What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.
- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct an administrator to configure their options.

Answer: A

NEW QUESTION 74

You plan to use entity mapping to replicate data from a text field between two related entities. For which scenario can you replicate data?

- A. The target field is already mapped to a different source field.
- B. The length of the source field is smaller than the destination field.
- C. The two entities are in a N:N relationship.
- D. The new record is created and then related to the parent record.

Answer: B

Explanation: References:

https://technet.microsoft.com/library/dn531171.aspx#BKMK_mappingEntityFields

NEW QUESTION 75

You are creating a business rule for the account records. The business rule will perform an action if the record has Country set to the United States and City set to either Redmond or San Francisco.

You need to identify the minimum number of condition sets required to implement this logic. What should you identify?

- A. 1
- B. 2
- C. 3
- D. 4

Answer: B

NEW QUESTION 78

A group of users must be able to associate a time zone with a record.

You need to implement the required functionality by using native Microsoft Dynamics 365 features. Which field type should you use?

- A. option set
- B. multiple lines of text
- C. whole number
- D. lookup

Answer: A

NEW QUESTION 80

Which statement regarding alternate keys is true?

- A. You can define only one alternate key per entity.
- B. Alternate keys are enforced when creating records through the user interface, and during data imports.
- C. You can use date and time fields as part of an alternate key.
- D. Alternate keys provide a warning if there is a matching record, but still allow the record to be saved.

Answer: B

NEW QUESTION 84

You implement Microsoft Office 365 groups for a company.

You need to ensure that all members of a specific security role can see and use an Office 365 group. Which privilege should you assign to the security role?

- A. ISV Extensions
- B. Execute Workflow Job
- C. Act on behalf of another user
- D. Browse Availability

Answer: A

NEW QUESTION 89

You are implementing a new business process.

The system must send a notification to the manager 24 hours after an opportunity is created based on the date of the next best action.

Which type of workflow should you implement?

- A. synchronous workflow
- B. asynchronous workflow
- C. Microsoft Dynamics 365 dialogs
- D. business process flow (BPF)

Answer: B

NEW QUESTION 92

You add a new entity named Parts to Microsoft Dynamics 365.

You need to grant all users that have the Salesperson security role read access to the Parts entity. Which tab of the Security Role page should you use?

- A. Business Management
- B. Missing Entities
- C. Custom Entities
- D. Customization

Answer: C

NEW QUESTION 95

You need to grant users the ability to read all accounts in Microsoft Dynamics 365. Which access level should you apply to the Read permission for the Account entity?

- A. Organization
- B. System
- C. All
- D. Global

Answer: D

NEW QUESTION 98

You need to add the status reason Duplicate to the status value Cancelled for the case entity. What should you do?

- A. Add the value to the Cancelled list of the Status field.
- B. Add the value to the Cancelled list of the Status Reason field.
- C. Using status reason transitions, add the value to the Cancelled status.
- D. Using status reason transitions, add the value to the Cancelled status reason.

Answer: D

NEW QUESTION 103

You are implementing a new business process flow (BPF) in Microsoft Dynamics 365.

You specify a name and the primary intent for the BPF, and define the stages and conditions. You need to configure the composition.

Which two options can you configure? Each correct answer presents a complete solution.

- A. Dialogs
- B. Workflows
- C. Steps
- D. Actions

Answer: BC

NEW QUESTION 108

You are creating a set of system views.

Which three options can you configure for the views? Each correct answer presents a complete solution.

- A. read, write, and delete permissions
- B. append, assign, and share permissions
- C. default sort order for results
- D. the widths of each column
- E. the columns to display

Answer: CDE

Explanation: References:

<https://technet.microsoft.com/en-us/library/dn509578.aspx>

NEW QUESTION 109

You are a subject matter expert for an insurance company. You have a complex business method that is used for setting and releasing claims.

You need to create a process in Microsoft Dynamics 365 to assist team members with the claims settlement process. You must limit this process to team members that have a specific security role.

What should you implement?

- A. business process flow (BPF)
- B. workflows
- C. custom actions
- D. dialogs

Answer: A

NEW QUESTION 110

You have a Dynamics CRM organization. The organization does not use CRM for marketing. You need to prevent Marketing from displaying on the Account form navigation.

What should you do?

- A. Delete all of the items in the Marketing group.
- B. Hide the Marketing group.
- C. Minimize the Marketing group.
- D. Delete the Marketing group.

Answer: A

NEW QUESTION 115

Your company rents tools and machines to customers.

You create a custom entity named Equipment to track the tools and machines.

You need to show the hierarchical relationships between various pieces of equipment. How should you configure the relationship?

- A. Ensure that you enable Connections for the entity.
- B. Set up a parental 1:N relationship between Accounts and Equipment.
- C. Create a self-referential relationship and configure hierarchy settings.
- D. Set up a N:N relationship between Accounts and Equipment.

Answer: D

NEW QUESTION 119

The receptionist for a company needs to quickly capture basic information regarding visitors. You configure several different quick create forms for the Visitor entity.

The receptionist reports that only one of the quick create forms displays. Why are the other quick create forms not showing?

- A. You did not assign the receptionist access to the form.
- B. You did not enable the switch forms control for quick create forms.
- C. You can only show one quick create form per entity.
- D. You did not assign the correct security role for the quick create form.

Answer: C

NEW QUESTION 122

You need to create a business rule for the account entity that runs both client and server side. Which business rule scope should you use?

- A. All forms
- B. Account
- C. Account for Interactive Experience
- D. Entity

Answer: D

NEW QUESTION 124

Which two statements are exclusive to managed solutions and not unmanaged solutions? Each correct answer presents part of the solution.

- A. You cannot export the solution.
- B. When you remove the solution, all components items included in the solution are removed.
- C. You must define entity assets for every entity that you add to the solution.
- D. You must select a publisher for the solution.

Answer: AB

Explanation: References:

https://msdn.microsoft.com/en-gb/library/gg334576.aspx#BKMK_UnmanagedandManagedSolutions

NEW QUESTION 128

You create a workflow and set the scope to User (default). UserA owns the workflow.

UserB is making bulk changes on records that will trigger the workflow. Which records will this workflow affect?

- A. records owned by users in the same business unit as UserB
- B. records owned by UserA
- C. records owned by UserB
- D. records owned by either UserA or UserB

Answer: C

Explanation: References:

<http://xrmcubed.com/defining-the-proper-scope-when-configuring-workflows-in-dynamics-crm/>

NEW QUESTION 130

You are implementing a Lead to Quote business process. The process will update the Lead, Account, Contact, and Quote entities.

You need to create a business process flow (BPF) that spans the entities.

What should you do?

- A. For each stage, specify the step.
- B. Add a workflow.
- C. Use a composition.
- D. Add a stage and specify the properties for each entity.

Answer: D

Explanation: References:

<https://technet.microsoft.com/en-us/library/dn531135.aspx>

NEW QUESTION 133

You have a Microsoft Dynamics 365 environment. You plan to configure folder-level tracking. Which two statements are true? Each correct answer presents a complete solution.

- A. Folder-level tracking is available for mailboxes that implement delegate access.
- B. Each user can create a maximum of 25 folders in their inbox.
- C. Folder level-tracking works with the Microsoft Dynamics 365 email router.
- D. You cannot change the regarding object unless you remove the email from tracked folders.

Answer: AD

NEW QUESTION 135

You administer a Microsoft Dynamics 365 environment for a company.

You need to prevent one specific employee from synchronizing data by using Microsoft Dynamics 365 for Outlook without preventing the employee from using Microsoft Dynamics 365 for Outlook.

What should you do?

- A. Set the Web Mail Merge settings to None Selected for the individual's security role.
- B. Set the Sync to Outlook settings to None Selected for the individual's security role.
- C. Set the Dynamics 365 Address Book settings to None Selected for the individual's security role.
- D. Set the Use Dynamics 365 App for Outlook to None Selected for the individual's security role.

Answer: B

NEW QUESTION 138

You are implementing Microsoft Dynamics 365 for a medical center.

You need to implement the Connection functionality of Microsoft Dynamics 365 to display family relationships between patients. What should you do?

- A. Create a new entity named Connection Role that allows staff to connect the Contact records for family members.
- B. Configure a 1:N relationship between the Contact entity and Relationship entity.
- C. Specify the Connection Roles that describe the relationship.
- D. Create a new Activity entity to describe the relationship.

Answer: C

NEW QUESTION 139

You have a Microsoft Dynamics 365 environment. You create and deploy a custom entity. Which property can you turn off after enabling the property?

- A. Connections
- B. Feedback
- C. Change Tracking
- D. Activities

Answer: C

Explanation: References:

<https://www.microsoft.com/en-us/dynamics/crm-customer-center/enable-an-entity-for-feedback.aspx> <https://msdn.microsoft.com/en-us/library/gg328452.aspx>

NEW QUESTION 143

You are designing a managed solution that will be deployed to another part of the business. Users may want to customize specific parts of the solution after the solution is installed.

Which capability represents a managed property that users can configure?

- A. the ability to change the display name of a system entity
- B. the ability to reassign a system dashboard
- C. the ability to rename a web resource
- D. the ability to add forms to a custom entity

Answer: D

Explanation: References:

<https://msdn.microsoft.com/en-us/library/gg309297.aspx>

NEW QUESTION 145

Which two field types can you configure as rollup fields? Each correct answer presents a complete solution.

- A. single line of text
- B. floating point number
- C. date and time
- D. decimal number

Answer:

CD

NEW QUESTION 150

You need to create a custom entity to host records that are owned by salespeople in the organization. Which entity type should you use?

- A. Access Team
- B. Organization
- C. User or Team
- D. Owner

Answer: C

NEW QUESTION 153

You plan to create a country entity that contains one record for each country in the world. You need to track which countries a contact visited. No additional data will be tracked. Which type of relationship should you create?

- A. a many-to-many (N:N) relationship from the contact to the country
- B. a one-to-many (1:N) relationship from the country to the contact
- C. a many-to-many (N:N) relationship from the contact to the country that has a relationship behavior type of Parental
- D. a one-to-many (1:N) relationship from the contact to the country

Answer: D

NEW QUESTION 155

You have an environment that includes Microsoft Dynamics 365 and Exchange Online. Email messages between Microsoft Dynamics and Exchange are synchronizing correctly. You need to ensure that appointments, contacts, and tasks are synchronized. What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

- A. Configure the default synchronization method for appointments, contacts, and tasks to use server-side synchronization.
- B. Configure the default synchronization method for appointments, contacts, and tasks to use Microsoft Dynamics 365 for Outlook.
- C. Connect Microsoft Dynamics 365 to POP3/SMTP servers.
- D. Set up the email router.

Answer: AB

NEW QUESTION 156

You have a Microsoft Dynamics 365 tenant. You plan to implement Microsoft Office 365 Groups. You need to ensure that all Office 365 Group features are available. Which three actions should you perform? Each correct answer presents part of the solution.

- A. Configure a Microsoft Exchange Online mailbox for each Microsoft Dynamics 365 user.
- B. Enable the ISV Extensions security privilege.
- C. Configure Yammer to work with Microsoft Dynamics 365.
- D. Enable server-based Microsoft SharePoint in Microsoft Dynamics 365.
- E. Configure the Microsoft SharePoint List component.

Answer: ABD

Explanation: References:

<https://technet.microsoft.com/en-us/library/dn896591.aspx>

NEW QUESTION 160

You create a custom field and set the requirement level to Business Required. For which scenario is the requirement level enforced?

- A. A user creates a record through the web interface but the required field is not on the current form.
- B. A user creates a record by using one of the mobile clients.
- C. A developer creates a record by using custom code.
- D. A user creates a record by using the data import functionality.

Answer: B

NEW QUESTION 163

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