

## mb-900 Dumps

### Microsoft Dynamics 365 Fundamentals

<https://www.certleader.com/mb-900-dumps.html>



### NEW QUESTION 1

#### DRAG DROP

Match each Microsoft Azure service to its category.

To answer, drag the appropriate category from the column on the left to its Azure service on the right. Each category may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Categories		Answer Area										
software as a service (SaaS)		<table border="1"> <thead> <tr> <th>Azure service</th> <th>Category</th> </tr> </thead> <tbody> <tr> <td>storage</td> <td>Category</td> </tr> <tr> <td>development framework</td> <td>Category</td> </tr> <tr> <td>web-based email service</td> <td>Category</td> </tr> <tr> <td>virtual machine</td> <td>Category</td> </tr> </tbody> </table>	Azure service	Category	storage	Category	development framework	Category	web-based email service	Category	virtual machine	Category
Azure service	Category											
storage	Category											
development framework	Category											
web-based email service	Category											
virtual machine	Category											
platform as a service (PaaS)												
infrastructure as a service (IaaS)												
database as a service (DBaaS)												

Answer:

Explanation:

Categories		Answer Area										
software as a service (SaaS)		<table border="1"> <thead> <tr> <th>Azure service</th> <th>Category</th> </tr> </thead> <tbody> <tr> <td>storage</td> <td>database as a service (DBaaS)</td> </tr> <tr> <td>development framework</td> <td>infrastructure as a service (IaaS)</td> </tr> <tr> <td>web-based email service</td> <td>software as a service (SaaS)</td> </tr> <tr> <td>virtual machine</td> <td>platform as a service (PaaS)</td> </tr> </tbody> </table>	Azure service	Category	storage	database as a service (DBaaS)	development framework	infrastructure as a service (IaaS)	web-based email service	software as a service (SaaS)	virtual machine	platform as a service (PaaS)
Azure service	Category											
storage	database as a service (DBaaS)											
development framework	infrastructure as a service (IaaS)											
web-based email service	software as a service (SaaS)											
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platform as a service (PaaS)												
infrastructure as a service (IaaS)												
database as a service (DBaaS)												

### NEW QUESTION 2

Which two Microsoft Azure functionalities are used with Dynamics 365? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Azure Sphere
- B. Azure Web Apps
- C. Azure Active Directory
- D. Lifecycle Services
- E. Microsoft Flow

Answer: CE

### NEW QUESTION 3

A company needs to assess the current General Data Protection Regulation (GDPR) compliance for its Dynamics 365 and Microsoft Office 365 implementations. You need to recommend a tool to help manage GDPR compliance activities. You also need to provide a compliance score with managed actions for both the company and Microsoft.

Which tool should you recommend?

- A. Service Trust Portal
- B. control mapping
- C. Compliance Manager
- D. Detailed Assessment toolkit
- E. Microsoft Trust Center

Answer: A

### NEW QUESTION 4

You run Dynamics 365 on-premises.

Self-hosting costs are becoming prohibitive. You migrate all managed solutions and data to Dynamics 365 online and decommission all on-premises infrastructure. You need to determine which type of cloud service model is being used. Which type of cloud service model is being used?

- A. software as a service (SaaS)
- B. hybrid deployment
- C. platform as a service (PaaS)
- D. infrastructure as a service (IaaS)

Answer: A

#### NEW QUESTION 5

You need to authenticate users to Dynamics 365 for Customer Engagement apps.

What are three supported security models for authentication? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. OAuth 1.0
- B. Microsoft Azure Active Directory
- C. OAuth 2.0
- D. Active Directory Federation Services
- E. Active Directory Domain Services
- F. claims-based

**Answer:** CEF

**Explanation:** <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/developer/authenticate-users>

#### NEW QUESTION 6

A university is implementing Dynamics 365 for Customer Engagement. You need to purchase the minimum number of full licenses.

How many licenses should you purchase?

- A. 20
- B. 15
- C. 10
- D. 5

**Answer:** C

#### NEW QUESTION 7

Microsoft releases a major update to the Dynamics 365 applications.

You need to acquire a detailed list of the new features and improvements in the new release. What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. In the product's Help, view the section titled What's new.
- B. On docs.microsoft.com, view the page titled What's new in Dynamics 365.
- C. In Lifecycle Services, visit the Preview feature management section.
- D. View the appropriate release notes.

**Answer:** D

#### NEW QUESTION 8

HOTSPOT

You operate a Dynamics 365 for Customer Engagement environment.

You need to determine the security types used to secure different resources.

Which security type is used for each capability? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Capability	Security type
Group privileges per a user's job responsibilities.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Give access rights to an individual customer.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Provide access to one value on a form.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>

**Answer:**

**Explanation:**

Capability	Security type
Group privileges per a user's job responsibilities.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Give access rights to an individual customer.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>
Provide access to one value on a form.	<div><div>role-based</div><div>record-based</div><div>field-level</div></div>

### NEW QUESTION 9

#### DRAG DROP

What are the benefits of using cloud computing? To answer, drag the appropriate release types to the correct benefits. Each release type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Release types	Answer Area	Benefit	Release type
public		is convenient for phasing approach during cloud migration	Release type
private		ensures availability against failure of services without additional configuration	Release type
hybrid		has unshared resources with higher level of security and control	Release type

Answer:

Explanation:

Release types	Answer Area	Benefit	Release type
public		is convenient for phasing approach during cloud migration	public
private		ensures availability against failure of services without additional configuration	hybrid
hybrid		has unshared resources with higher level of security and control	private

### NEW QUESTION 10

#### DRAG DROP

Match each response time to its level for Dynamics 365.

To answer, drag the appropriate level from the column on the left to its response time on the right. Each level may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Levels	Answer Area	Response time	Level
Subscription		next business day	level
Enhanced		less than two hours	level
Professional direct		less than one hour Tier 2	level
Premier		less than one hour Tier 3	level

Answer:

Explanation:

Levels	Answer Area	Response time	Level
Subscription		next business day	Enhanced
Enhanced		less than two hours	Professional direct
Professional direct		less than one hour Tier 2	Subscription
Premier		less than one hour Tier 3	Premier

### NEW QUESTION 10

#### HOTSPOT

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.



• • • • •

**Answer Area**

Statement	Yes	No
Each Dynamics 365 on-premises server requires a separate license.	<input type="radio"/>	<input type="radio"/>
When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.	<input type="radio"/>	<input type="radio"/>
When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.	<input type="radio"/>	<input type="radio"/>
A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.	<input type="radio"/>	<input type="radio"/>

**Answer:**

**Explanation:**

• • • • •

**Answer Area**

Statement	Yes	No
Each Dynamics 365 on-premises server requires a separate license.	<input type="radio"/>	<input checked="" type="radio"/>
When you purchase user licenses, each Dynamics 365 on-premises user requires his or her own license.	<input type="radio"/>	<input checked="" type="radio"/>
When you purchase device licenses, each Dynamics 365 on-premises device requires its own license.	<input checked="" type="radio"/>	<input type="radio"/>
A Dynamics 365 user who accesses a Dynamics 365 on-premises server on a device requires two licenses.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 15**

Your company wants to test Dynamics 365 for Customer Engagement.  
The 30-day trial expires in a few days.  
You need to extend the trial period for an additional 30 days.  
What should you do?

- A. Export your solution, start a new trial, and import the solution.
- B. Open a support ticket with Microsoft to ask for an extension.
- C. In the administrative portal, choose Extend trial, and then enter your credit card information.
- D. Purchase a 30-day subscription.

**Answer:** D

**NEW QUESTION 19**

DRAG DROP

Match each application to its Dynamics 365 licensing plan.

To answer, drag the appropriate licensing plan from the column on the left to its application on the right. Each licensing plan may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

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**Licensing plans**

Customer Engagement

Unified Operations

•  
•  
•  
•  
•

**Answer Area**

Application	Licensing plan
Sales	Licensing plan
Retail	Licensing plan
Talent	Licensing plan
Marketing	Licensing plan
Customer Service	Licensing plan

**Answer:**

**Explanation:**

The screenshot shows a Dynamics 365 interface with two main sections: 'Licensing plans' and 'Answer Area'.

**Licensing plans:** A list of plans with 'Customer Engagement' and 'Unified Operations' highlighted in green.

**Answer Area:** A table with two columns: 'Application' and 'Licensing plan'.

Application	Licensing plan
Sales	Unified Operations
Retail	Unified Operations
Talent	Unified Operations
Marketing	Customer Engagement
Customer Service	Customer Engagement

#### NEW QUESTION 20

DRAG DROP

You need to create a new Dynamics 365 application that limits users to viewing only customer accounts.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

The screenshot shows a Dynamics 365 interface with two main sections: 'Actions' and 'Answer area'.

**Actions:** A list of actions: 'Go to the Office 365 admin center.', 'Create a new PowerApp app.', 'Add components to the app.', 'Save the app.', 'Publish the app.', and 'Add flows to the app.'.

**Answer area:** A list of actions with arrows indicating the sequence: 'Go to the Office 365 admin center.', 'Add components to the app.', 'Save the app.', and 'Publish the app.'.

**Answer:**

**Explanation:**

The screenshot shows a Dynamics 365 interface with two main sections: 'Actions' and 'Answer area'.

**Actions:** A list of actions: 'Go to the Office 365 admin center.', 'Create a new PowerApp app.', 'Add components to the app.', 'Save the app.', 'Publish the app.', and 'Add flows to the app.'.

**Answer area:** A list of actions with arrows indicating the sequence: 'Go to the Office 365 admin center.', 'Add components to the app.', 'Save the app.', and 'Publish the app.'.

#### NEW QUESTION 25

You need to select a Dynamics 365 for Customer Engagement application to help your organization efficiently track, manage, and deliver project-based services. Which application should you select?

- A. Sales
- B. Project Service automation
- C. Field Service
- D. Customer Service

**Answer:** C

#### NEW QUESTION 30

You are an administrator in Dynamics 365 for Customer Engagement apps. You need to create solution components using customization tools.

Which two components can be included in a solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. business unit
- B. global option sets
- C. team
- D. sitemap
- E. audit logs

**Answer:** BE

**NEW QUESTION 34**

**DRAG DROP**

A company is implementing Dynamics 365 for Customer Engagement. A new deployment is being prepared with some code modifications.

You need to determine which components are loaded with the solution type.

Which components should you use? To answer, drag the appropriate components to the correct solutions. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

**Answer:**

**Explanation:**

**NEW QUESTION 38**

**HOTSPOT**

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

**Answer:**

**Explanation:**

**NEW QUESTION 40**

**HOTSPOT**

A company implements Dynamics 365 for Finance and Operations.

You need to determine which tasks are available by default in the mobile app.

For each of the following statements, select Yes if the task is available. Otherwise, select No. NOTE: Each correct selection is worth one point.

• • • • •

**Answer Area**

Task	Yes	No
Create purchase orders.	<input type="radio"/>	<input type="radio"/>
Create sales orders.	<input type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input type="radio"/>
Approve expense reports.	<input type="radio"/>	<input type="radio"/>

**Answer:**

**Explanation:**

• • • • •

**Answer Area**

Task	Yes	No
Create purchase orders.	<input checked="" type="radio"/>	<input type="radio"/>
Create sales orders.	<input checked="" type="radio"/>	<input type="radio"/>
Approve invoices.	<input type="radio"/>	<input checked="" type="radio"/>
Approve expense reports.	<input checked="" type="radio"/>	<input type="radio"/>

**NEW QUESTION 41**

This question requires that you evaluate the underlined text to determine if it is correct.

The Customer Service Hub app is available on a desktop browser and on a mobile device. It can be used for managing cases and Knowledge articles.

Review the bold text. If it makes the statement correct, select "No change is needed." If the statement is incorrect, select the answer choice that makes the statement correct.

- A. does not provide the ability to add an activity to a case on a mobile device.
- B. is available on a desktop browser for case management, but not for managing knowledge articles.
- C. optimizes viewing for desktop browsers only.
- D. No change needed.

**Answer:** D

**Explanation:** <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/customer-service-hub-user-guide-basics>

**NEW QUESTION 44**

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