

Cisco

Exam Questions 300-085

Implementing Cisco Collaboration Applications



NEW QUESTION 1

Which three functionalities can be performed by Cisco TMS? (Choose three.)

- A. create conferences
- B. provide routing for the video media streams
- C. integrate with Cisco Unified Communications Manager through a SIP trunk
- D. monitor the system status of video endpoints and their logs
- E. run reports based on endpoint utilization
- F. perform bandwidth management for endpoints based on inter and intra location settings
- G. perform call routing decision for destinations that are not registered or local to the VCS

Answer: ADE

NEW QUESTION 2

Which two attributes are defined in class of service? (Choose two.)

- A. access to features, such as text-to-speech email or live reply
- B. access to the Cisco Presence Server administration page
- C. the minimum length of subscriber messages and greetings
- D. the maximum length of subscriber messages and greetings

Answer: AD

NEW QUESTION 3

Which VCS feature is used to group endpoints in logical scheduling groups?

- A. zones
- B. partitions
- C. calling search spaces
- D. areas

Answer: A

NEW QUESTION 4

Which profile must you add to an end user record, if the end user wants to access voicemail and wants to control a deskphone via CTI with Cisco Jabber?

- A. remote destination profile
- B. device profile
- C. SIP profile
- D. service profile
- E. phone service

Answer: D

NEW QUESTION 5

Which two actions must you take to enable provisioning on Cisco TMS and Cisco VCS? (Choose two.)

- A. Apply a Device Provisioning option key on Cisco VCS.
- B. Enable provisioning on Cisco VCS under Applications > Provisioning.
- C. Configure Users, FindMe, Phonebooks, and Devices individually, as these all have different settings.
- D. Configure a separate server to run provisioning extension services.
- E. Ensure that a service account is able to connect.
- F. Set the polling intervals on Users, FindMe, Phonebooks, and Devices to the same value, in order for the synchronization to work.

Answer: AE

NEW QUESTION 6

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. domain name or IP address
- B. destination type
- C. display name
- D. location ID
- E. dial ID
- F. Simple Mail Transfer Protocol domain name

Answer: AD

NEW QUESTION 7

Which two statements are true about integrating Cisco Unity Connection with an LDAP directory and creating users by importing data from Cisco Unified Communications Manager? (Choose two.)

- A. Cisco Unity Connection users will not automatically authenticate against the LDAP directory when Cisco Unified Communications Manager is integrated with the LDAP.
- B. Cisco Unity Connection users will automatically authenticate against the LDAP directory when Cisco Unified Communications Manager is integrated with the

LDAP.
C. Separate passwords must be maintained for Cisco Unity Connection web applications and Cisco Unified Communications Manager web applications.
D. Automatic synchronization updates the Cisco Unity Connection database with new data for new and existing users when you add users to the LDAP directory.

Answer: AC

NEW QUESTION 8

A user cannot log into Cisco Jabber. The engineer troubleshooting this issue has verified that the configurations are correct on the IM&P server. Which two settings must be checked under the end user on Cisco Unified Communications Manager to resolve this issue? (Choose two)

- A. Ensure that a UC Service Profile includes a valid IM & Presence profile.
- B. The correct extension is selected under the primary extension.
- C. The correct CSS is selected under the subscribe calling search space.
- D. The user is enabled for Cisco Unified CM IM & Presence.
- E. The user has "Application Client Users" role permission.

Answer: AB

NEW QUESTION 9

An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

- A. The administrator must reload the mailbox for the user.
- B. The administrator must verify that the mailbox is enabled.
- C. The administrator must verify that the primary extension that is associated with the end user is in an E.164 format.
- D. The administrator must unlock the mailbox for the user.

Answer: D

NEW QUESTION 10

When using Cisco Unified Communications Manager IM and Presence Service in a federated network configuration, which statement about Message Archiver is true?

- A. The sender cluster sends the message to the remote cluster before archiving it.
- B. Message Archiver is not supported in a federated network configuration.
- C. The sender cluster archives the message before sending it to the remote cluster.
- D. The message is archived on the remote cluster only.

Answer: C

NEW QUESTION 10

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Answer: E

NEW QUESTION 12

Which two types of mailboxes are supported by Cisco Unity Express? (Choose two.)

- A. personal
- B. general delivery
- C. group
- D. mailing list
- E. voice
- F. temporary

Answer: AB

NEW QUESTION 17

Which endpoint is a low-touch provisioning endpoint supported by TMS provisioning extension?

- A. MXX
- B. M
- C. MX
- D. M-2XX

Answer: C

NEW QUESTION 19

Cisco Jabber supports which two formats for contact photos? (Choose two.)

- A. TIFF
- B. EPS
- C. JPEG
- D. BMP
- E. PDF

Answer: CD

NEW QUESTION 24

After you import users from Cisco Unified Communications Manager Express to Cisco Unity Express, you find that some users are missing. Which two reasons might be causing this problem? (Choose two.)

- A. The username has numbers in the name.
- B. The username has spaces in the name.
- C. The ephone is missing the username and password.
- D. The ephone DN does not have the username and password.
- E. The username is longer than 15 characters.
- F. The ephone is not marked as active.

Answer: BC

NEW QUESTION 28

You are setting up a new Cisco Unity Connection system for a client. The client requires a separate number setup the correct sales group. Which two call-management components can meet these requirements? (Choose two)

- A. contact template
- B. system call handler
- C. interview handler
- D. directory handler
- E. custom recording

Answer: AB

NEW QUESTION 29

Which is the default database name for the TMS operational and system configuration data?

- A. ngtmls
- B. tmsng
- C. tmsngdb
- D. tmsdb

Answer: B

NEW QUESTION 33

Which configuration will create a trigger for Cisco Unity Express so that when Cisco Unified Communications Manager Express callers dial extension 4001, they are connected with voice mail?

- A. ccn trigger jtapi phonenumber 4001application voicemailmax sessions 6end trigger
- B. ccn trigger sip phonenumber 4001application "voicemail"max sessions 2end trigger
- C. ccn trigger jtapi phonenumber 4001application autoattendantenabledmax sessions 6end trigger
- D. ccn trigger sip phonenumber 4001application "voicemail"enabledmax sessions 6end trigger

Answer: D

NEW QUESTION 35

Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

- A. Cisco TelePresence Management Suite
- B. Cisco TelePresence Management Suite Provisioning Extension
- C. Cisco Unified Communications Manager with Extension Mobility Service
- D. Video Communication Server
- E. Cisco IM and Presence
- F. CiscoWebex On Premises deployment
- G. Cisco TelePresence Conductor

Answer: ABD

NEW QUESTION 39

Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

- A. Cisco TelePresence Management Suite
- B. Cisco TelePresence Management Suite Provisioning Extension
- C. Cisco Unified Communications Manager with Extension Mobility Service
- D. Video Communication Server
- E. Cisco IM and Presence

- F. Cisco Webex On Premises deployment
- G. Cisco TelePresence Conductor

Answer: ABD

NEW QUESTION 40

Which CCC action applies only to the Cisco TelePresence MPS Series?

- A. block fast update requests
- B. Status Duo Video
- C. move back
- D. release floor

Answer: A

NEW QUESTION 41

Which of the following is an option for using security when setting up a TMS conference?

- A. if possible
- B. Secure
- C. Best effort
- D. Mandatory

Answer: A

NEW QUESTION 46

An engineer is setting up provisioning in VCS. Which two components must be in place? (Choose two.)

- A. No-charge option key for the VCS Control appliance
- B. One or more Movt option keys
- C. SMTP server that accepts relay from the TMS server
- D. A service account in Active Directory
- E. An external AD server that supports secure connections

Answer: AB

NEW QUESTION 48

The Cisco TMS administrator wants to test outbound calls that originate from a video device that is added to the Cisco TMS. Which path does the administrator use to complete this operation in the Cisco TMS interface?

- A. Systems > Navigator > Endpoint > Call Status tab in the endpoint configuration
- B. Phone Books > Dial External tab
- C. Booking > New Conference > Dial External tab
- D. Systems > Provisioning > Users > Call Status

Answer: A

NEW QUESTION 51

Which two statements about partitions and search spaces in Cisco Unity Connection are true? (Choose two.)

- A. You find partitions, and search spaces under call routing rules.
- B. Changing the system default partition and search space affect any objects or templates that are ready created.
- C. A partition consists of a logical grouping of Objects that are identified by extension, name, or SMTP address.
- D. Partitions and search spaces provide a way to segregate the global dial and message addressing space within Cisco Unity Connection.
- E. A partition contains an ordered list of search spaces.

Answer: CD

NEW QUESTION 55

Which lists the transfer rules that you can customize on a call handler?

- A. standard hours, closed (nonbusiness and holiday) hours of the active schedule, and alternate transfer rule
- B. only the standard rule
- C. standard hours, and standard rule
- D. standard and closed transfer rules

Answer: A

NEW QUESTION 59

Which Cisco TMS extension integrates Cisco TMS with IBM Lotus Domino Server 7.0.x, 8.0.x, 8.5.x?

- A. TMSXE
- B. TMSXN
- C. TMSBA
- D. TMSPE

Answer: B

NEW QUESTION 63

In Cisco Unity Connection, which two methods can you use to segregate the global dial and message addressing space? (Choose two.)

- A. SIP trunk
- B. search spaces
- C. route patterns
- D. translation patterns
- E. partitions
- F. hunt pilot

Answer: BE

NEW QUESTION 67

You use the Cisco Unit Express GUI to delete a user account. What happens to the user account and mailbox?

- A. Both the mailbox and user account are archived.
- B. The mailbox is orphaned, but the user account is deleted
- C. The mailbox is deleted, but the user account is orphaned
- D. Both the mailbox and the user account are deleted.

Answer: D

NEW QUESTION 71

Which statement is true about an endpoint that does not support secure signaling when connecting to a secure multisite conference scheduled through Cisco TMS?

- A. All participants connecting to the conference are notified
- B. The endpoint is not allowed to connect.
- C. The endpoint connects with a default security profile
- D. If all legs of the conference are secure, the endpoint connects

Answer: A

NEW QUESTION 76

With which client is the MWI synchronized with an IP phone after an email that contains a voice message is opened and the voice message is listened to?

- A. IMAP
- B. SMS
- C. Exchange
- D. POP3
- E. MMS

Answer: A

NEW QUESTION 80

Client Re-Login Upper Limit Server Recovery Manager service parameter Client Re-Login Lower Limit Server Recovery Manager service parameter affect the client failover behavior of Cisco jabber? (Choose two.)

- A. Client Re-Login Upper Limit Server Recovery Manager service parameter
- B. Client Re-Login Lower Limit Server Recovery Manager service parameter
- C. jabber-config.xml file defines a PresenceServerFailoverTime
- D. such as.<PresenceServerFailoverTimer>300</PresenceServerFailoverTimer>.
- E. Timer Register Expires configuration on the SIP profile of the Jabber device secondary CUP node configuration defined in the Service Profile assigned to the user

Answer: AB

NEW QUESTION 81

When you set up Cisco TMS for provisioning, which option must be configured and properly licensed?

- A. Cisco UCM
- B. Cisco TelePresence EX90
- C. Cisco VCS
- D. Cisco Unity Connection

Answer: C

NEW QUESTION 86

Which two options in VCS-C and VCS-E handle presence status for registered endpoints? (Choose two.)

- A. back to back user agent
- B. presence user agent
- C. domain name system

- D. presence server
- E. presence proxy

Answer: BD

NEW QUESTION 89

Which three functions are executed using the Cisco TMS? (Choose three.)

- A. endpoint system upgrades
- B. edit call control
- C. manage phone books
- D. provision Jabber Instant Messaging
- E. create voicemail account
- F. create new conference

Answer: ACF

NEW QUESTION 91

What two configuration options are required for a voice-enabled directory handler to function? (Choose two)

- A. The Voice Enabled option is checked for the directory handler
- B. The Allow Users to Use Voice Recognition option is selected in a class of service that is applied to the user.
- C. An external speech recognition server is deployed
- D. A user must have a display name configured on the User Basics page.
- E. The phone menu inputs for the user is set to voice recognition

Answer: AD

NEW QUESTION 96

Which two types of objects belong to a partition that is configured in Cisco Unity Connection? (Choose two.)

- A. directory handlers
- B. route patterns
- C. voicemail ports
- D. user alternate extensions
- E. forwarded rules

Answer: AD

NEW QUESTION 98

When configuring mobile and remote access, which three servers must be added manually to the HTTP server allow list on the Expressway-C or VCS-C? (Choose three.)

- A. Cisco Unity Connection
- B. contact photos web server
- C. Jabber update server
- D. Active Directory domain controller
- E. Outlook Web Access
- F. company intranet
- G. TFTP server

Answer: ABC

NEW QUESTION 101

In Cisco Unity Connection, which three elements are used to provide call management? (Choose three.)

- A. Call Handlers
- B. Restriction Tables
- C. Schedules and Holidays
- D. Route Patterns
- E. Hunt Lists
- F. System Distribution Lists

Answer: ABC

NEW QUESTION 105

Refer to the exhibit.

```
!  
interface Integrated-Service-Engine1/0  
 ip unnumbered Loopback0  
 service-module ip address 10.1.131.2  
255.255.255.0  
 service-module ip default-gateway 10.1.131.1  
 no keepalive  
!
```


Which six of the following commands are required to configure a dial peer that will allow voice-mail messages to be left on Cisco Unity Express for Unified Communications Manager Express users? The Cisco Unity Express module uses a pilot number of 4100. (Choose six.)

- A. destination-pattern 4100
- B. no vad
- C. session target ipv4:10.1.131.2
- D. codec transparent
- E. dial-peer voice 4100 pots
- F. codec g711ulaw
- G. session target ipv4:10.1.131.1
- H. dial-peer voice 4100 voip
- I. dtmf-relay sip-notify
- J. dtmf-relay h245-alphanumeric

Answer: ABCFHI

NEW QUESTION 110

In Cisco Unity Express, where are privilege levels assigned?

- A. Administrators
- B. User Groups
- C. Users
- D. Mailbox Admins

Answer: B

NEW QUESTION 115

Which four pieces of information does the Cisco TMS Provisioning Extension service provide the VCS? (Choose four.)

- A. user
- B. device
- C. dial plan
- D. routing rules
- E. zone information
- F. phone book
- G. FindMe
- H. gateway

Answer: ABFG

NEW QUESTION 119

Which two appear under the System Settings section of Cisco Unity Connection? (Choose two.)

- A. telephony integration
- B. licenses
- C. interview handlers
- D. bulk administration tool
- E. service parameters

Answer: BE

NEW QUESTION 122

In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

- A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
- B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
- C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
- D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

Answer: A

NEW QUESTION 123

Which two are required when enabling BFCP on Cisco Jabber clients with Cisco Expressway? (Choose two.)

- A. SIP UDP/BFC filter mode set to On
- B. Expressway Zone
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. Expressway Load Balancing
- E. TLS connectivity between Expressway and Cisco Unified CM

Answer: BC

NEW QUESTION 124

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.
- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

Answer: AC

NEW QUESTION 128

Which jabber-config.xml variable do you use to allow remote Jabber users to connect using Collaboration Edge?

- A. <CollaborationEdge<ON>/CollaborationEdge>
- B. <RemoteAccess<ON>/RemoteAccess>
- C. <RemoteJabber<TRUE>/RemoteJabber>
- D. <Expressway>YES</Expressway>
- E. <AnyconnectVPN>TRUE</AnyConnectVPN>

Answer: B

NEW QUESTION 133

What statement about endpoint management in Cisco TMS is true?

- A. Adding the endpoint directly to Cisco TMS provides the less extensive control of the system.
- B. Provisioning the endpoint using TMSPE does add the endpoint itself to Cisco TMS
- C. Adding endpoints already registered to Unified CM to Cisco TMS provides the most extensivemanagement options.
- D. Provisioning the endpoint using Cisco TMSPE does not add the endpoint itself to Cisco TMS.

Answer: D

NEW QUESTION 134

What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

- A. Restart the Cisco Unified Presence server.
- B. Restart Cisco Unified Communications Manager.
- C. Enable tracing and use Cisco Unified RTMT to review the traces.
- D. Uninstall and re-install Cisco Unified Personal Communicator.
- E. Reset the Presence Gateway.

Answer: C

NEW QUESTION 139

Cisco Jabber uses which protocol for chat features in desk phone control mode?

- A. CTIQBE
- B. HTTP
- C. XMPP
- D. SIP/SIMPLE

Answer: C

NEW QUESTION 144

Which cascading-related benefit is an advantage of using TelePresence Conductor managed bridges?

- A. Participants can be moved between cascaded multipoint control units.
- B. Cascading is selected by using the Distribution options during booking.
- C. An alias that supports cascading is assigned to every conference.
- D. Cascading can be added for participants that exceed the initial capacity of the hosting bridges.

Answer: D

NEW QUESTION 149

You are enabl.ng the persistent chat feature on Cisco Untied IM and Presence. Which prerequisite must be in place for this feature to work?

- A. third-party compliance servers
- B. external file servers
- C. external databases
- D. group chat servers

Answer: C

NEW QUESTION 153

Refer to the exhibit.

Search Space	Partitions (in order)
HQ_SS	NY, HQ
NY_SS	NY

User	Search Space	Alternate Extension	Partition
George	HQ_SS	3001	HQ
Bill	HQ_SS	3002	HQ
Alice	NY_SS	3002	NY

If George addresses a message by entering extension 3002, which match does Cisco Unity Connection return?

- A. Cisco Unity Connection returns Bill as the match.
- B. Cisco Unity Connection returns Alice as the match.
- C. Cisco Unity Connection returns both Alice and Bill as the match.
- D. Cisco Unity Connection randomly returns Alice or Bill as the match.

Answer: B

NEW QUESTION 154

What is an extension of the Cisco TMS legacy calendar option that is used for conferencing?

- A. Cisco VCS-E
- B. Cisco VCS-C
- C. Cisco TMSBA
- D. Cisco TMSXE

Answer: C

NEW QUESTION 156

Which parameter is used to accommodate the local dial plan in Cisco Unity Connection when the Voice Profile for Internet Mail location is configured?

- A. Remote Phone Prefix
- B. Simple Mail Transfer Protocol Domain Name
- C. IP Address
- D. Display Name
- E. Dial ID
- F. Route Patterns

Answer: A

NEW QUESTION 160

Which protocol in a SIP Profile Configuration must be enabled for adding an additional media stream to the existing audio and video streams to share a PowerPoint presentation with Jabber on a laptop?

- A. RSVP
- B. MTP
- C. TRP
- D. BFCP

Answer: D

NEW QUESTION 165

An engineer is creating a new cluster in TMS and has selected "Enable Provisioning." The following error message is seen: "Verify that the tmsprovisioningservice is running." What are two reasons for this issue?

- A. There is a space in the VCS system name
- B. Movi option key has not been added to the Cisco TMS
- C. SNMP has not been enabled on VCS
- D. UPD Port 161 has been blocked on the network
- E. The management address on the VCS does not match the TMS IP address

Answer: AB

NEW QUESTION 169

Which two statements about Cisco TMS call launch options are true? (Choose two.)

- A. For "One Button ta Push." the user needs to know the conference number before starting the session.
- B. For "Automatic Connect," the Cisco Telepresence MCU device dials, and the user must answer the call.
- C. For "Manual Connect." the designated user must log in and start the meeting
- D. For "Automatic Connect," the desktop software dials, and the user must answer the call.
- E. For "One Button to Push," the user does not need to know the conference number.

Answer: BE

NEW QUESTION 171

Which two are required when enabling BFCP with Cisco VCS? (Choose two.)

- A. TLS connectivity between VCS and Cisco Unified CM
- B. SIP UDP/BCF filter mode set to On
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. VCS Load Balancing
- E. VCS Zone

Answer: CE

NEW QUESTION 173

Which application helps the Sales team take orders by collecting information from callers with a series of recorded questions and answers?

- A. Call Handler
- B. Directory Handler
- C. Interview Handler
- D. IVR Option
- E. Call Routing

Answer: C

NEW QUESTION 178

Which troubleshooting tool is used to check and verify the individual modules in the Cisco Unified Presence server?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

Answer: B

NEW QUESTION 181

You are required to configure User Templates in Cisco Unity Connection. Which two parameters are mandatory to complete this configuration? (Choose two.)

- A. partition
- B. search scope
- C. alias
- D. class of service
- E. display name
- F. active schedule

Answer: CE

NEW QUESTION 182

What must you do to activate the provisioning feature on a Cisco VCS endpoint?

- A. Install the Device Provisioning option key.
- B. Set a SIP trunk between Cisco VCS and Cisco Unified Communications Manager.
- C. Add the Cisco VCS on the Cisco TMS, and enable Cisco Extension Mobility.
- D. Install Cisco VCS Starter Pack Express.

Answer: A

NEW QUESTION 183

Which protocol enables VCS-C system to be discovered by Cisco TMS?

- A. HTTP
- B. CDP
- C. SOAP
- D. SNMP
- E. XMPP

Answer: D

NEW QUESTION 185

Cisco Unified Communications Manager IM & Presence supports which two protocols? (Choose two.)

- A. H.323
- B. CT1/QBE
- C. XMPP
- D. MVA
- E. MGCP

Answer: BC

NEW QUESTION 190

Refer to the exhibit. The Base group that is configured in the TMS Provisioning Extension service of the Cisco TelePresence Video Communication Server identifies this VCS with the TMS Provisioning Extension service. Who assign this value?

TMS Provisioning Extension services

Default connection configuration

Server address: tms.server.com

Destination port: 443

Encryption: TLS

Verify certificate: Yes

Check certificate hostname: No

Base group: cdfc1fc0-1b15-4c65-a9b8-dd77b683db64

Authentication username: administrator

Authentication password:

- A. Cisco Unified Communication Manager
- B. VCS
- C. Cisco Telepresence Conductor
- D. TMS

Answer: D

NEW QUESTION 191

Refer to the exhibit.

```
<Directory>
  <DirectoryServerType>UDS</DirectoryServerType>
  <PresenceDomain>cisco.com</PresenceDomain>
  <BDIPresenceDomain>cisco.com</BDIPresenceDomain>
  <UdsServer>10.255.10.10</UdsServer>
  <BaseFilter>(&(objectCategory=person))</BaseFilter>
  <BDIBaseFilter>(&(objectCategory=person))</BDIBaseFilter>
  <PredictiveSearchFilter>anr=</PredictiveSearchFilter>
  <BDIPredictiveSearchFilter>anr=</BDIPredictiveSearchFilter>
  <DisableSecondaryNumberLookups>0</DisableSecondaryNumberLookups>
  <BDIDisableSecondaryNumberLookups>0</BDIDisableSecondaryNumberLookups>
  <SearchTimeout>5</SearchTimeout>
  <BDISearchTimeout>5</BDISearchTimeout>
  <UseWildcards>0</UseWildcards>
  <BDIUseWildcards>0</BDIUseWildcards>
  <MinimumCharacterQuery>3</MinimumCharacterQuery>
  <BDIMinimumCharacterQuery>3</BDIMinimumCharacterQuery>
  <BDIUserANR>true</BDIUserANR>
  <BDIBDIUserANR>true</BDIBDIUserANR>
</Directory>
```

Which statement about the jabber-config.xml partial output is true?

- A. 10.255.10.10 is the LDAP server address.
- B. The client connects to the directory server by using SSH.
- C. 10.255.10.10 is the Cisco Unified Communications Manager IM and Presence Service address.
- D. The client connects to the directory server by using HTTPS.

Answer: D

NEW QUESTION 192

An organization wants to integrate its Cisco Unified IM and Presence Server with Microsoft Lync for Remote Call Control. Which protocol standard does the integration use?

- A. SAMLSSO
- B. XMPP

- C. LDAP
- D. JTAPI
- E. SIP/SIMPLE
- F. AXL

Answer: E

NEW QUESTION 195

In which two locations do you configure UDS contact lookups for Jabber clients? (Choose two.)

- A. LDAPdirectory
- B. enterprise parameters
- C. jabber-config.xml
- D. service parameters
- E. directory profile
- F. user device profiles
- G. call pickup group
- H. security

Answer: CE

NEW QUESTION 196

A user has reported that keys pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:

```
dial-peer voice 6800 voip destination-pattern 5... session protocol sipv2 session target ipv4:10.3.6.127 codec g711ulaw  
no vad
```

Which configuration command is needed to complete the configuration and solve the problem?

- A. dtmf-relay sip-notify
- B. dtmf-relay rtp-nte
- C. dtmf-relay cisco-rtp
- D. dtmf-relay h245-signal

Answer: A

NEW QUESTION 201

You configure a Cisco Unity Express module to integrate with Cisco Unified Communications Manager Express. You can use the following command to connect to the module from the Cisco Unified Communications Manager Express CLI:

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session  
Trying 10.1.10.2, 2002 ...  
Open se-10-1-10-1#
```

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
```

```
Trying 10.1.10.2, 2002 ...
```

```
Open se-10-1-10-1#
```

However, you cannot ping the module from Cisco Unified Communications Manager Express and cannot use a web browser to connect the module. You see this message:

```
ABC_CORP#ping 10.1.10.1
```

```
Type escape sequence to abort.
```

```
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
```

```
Success rate is 0 percent (0/5)
```

```
ABC_CORP#ping 10.1.10.1  
Type escape sequence to abort.  
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:  
Success rate is 0 percent (0/5)
```

How can you fix this problem?

- A. Enable ICMP and web services on the Cisco Unity Express module.
- B. Enable the ISM interface on Cisco Unified Communications Manager Express
- C. Add an IP address to the ISM interface in the same subnet as Cisco Unified Communications Manager Express.
- D. Add a host route from Cisco Unified Communications Manager Express to Cisco Unity Express via the ISM interface.

Answer: C

NEW QUESTION 206

What are two components of Cisco TMS? (Choose two.)

- A. SELinux
- B. TMS Services
- C. TMS Tools application
- D. PostgreSQL
- E. PLM

Answer: BC

NEW QUESTION 207

A user is attempting to access VoiceView Express on a Cisco Unity Express that is connected to a remote Cisco Unified Communications Manager system and receives a HTTP Error [404]. Where should the administrator navigate to resolve this issue?

- A. JTAPI Subsystem on the Cisco Unified Communications Manager
- B. URL service on the Cisco Unity Express
- C. IP Phone Services on the Cisco Unified Communications Manager
- D. Authentication service on the Cisco Unity Express

Answer: B

NEW QUESTION 212

Which four call management capabilities are valid? (Choose four.)

- A. system call handlers
- B. operator handlers
- C. directory handlers
- D. receptionist handlers
- E. interview handlers
- F. custom recordings

Answer: ACEF

NEW QUESTION 214

The Cisco TMS administrator is trying to add participants while booking a new conference. Which three options are presented? (Choose three.)

- A. endpoints
- B. users
- C. Cisco MCUs
- D. multiway address
- E. directory numbers synched from Cisco Unified Communications Manager
- F. SIP URIs synched from Cisco Unified Communications Manager
- G. video AutoAttendant numbers

Answer: ABC

NEW QUESTION 216

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone.

Answer: D

NEW QUESTION 220

Which four configurations should you enable on Cisco Unified Communications Manager for integration with Cisco Unified Communications Manager IM and Presence Service? (Choose four.)

- A. Enable Cisco CallManager service
- B. Enable Cisco TFTP service
- C. Enable Cisco CTIManager service
- D. Enable Cisco AXL Web service
- E. Enable CiscoCARWeb service
- F. Enable Cisco Extended Functions service
- G. EnableCisco Instant Messenger service
- H. EnableCisco Unified Presence service

Answer: ABCD

NEW QUESTION 222

In Cisco Unity Connection, to which three objects can a search space or scope be assigned? (Choose three.)

- A. Gateway
- B. MWI Number
- C. VPIM Location
- D. Trunk
- E. Call Handlers
- F. Directory number
- G. Routing Rules

Answer: CEG

NEW QUESTION 223

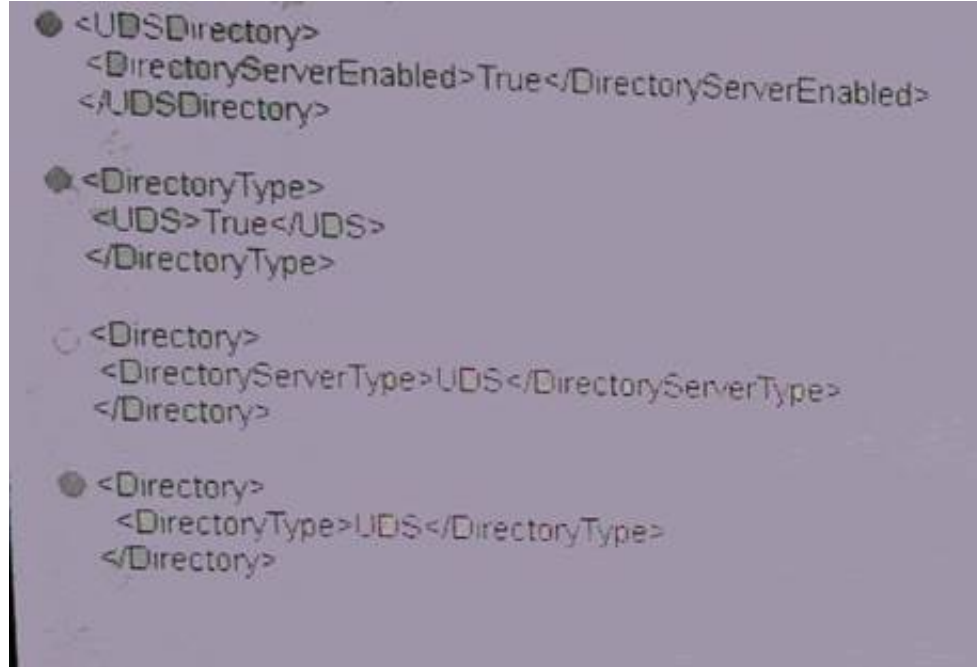
Which file are the DNS SRV records kept in within the Jabber client program files?

- A. DNS-records.xml
- B. jabberLocalConfig.xml
- C. installationid.txt
- D. service-location.xml
- E. jabber-config.xml
- F. csf-unified.txt

Answer: D

NEW QUESTION 225

Which can be used in the jabber-config.xml file to enable UDS?



- A. <UDSDirectory><DirectoryServerEnabled>True</DirectoryServerEnabled></UDSDirectory>
- B. <DirectoryType><UDS>True</UDS></DirectoryType>
- C. <Directory><DirectoryServerType>UDS</DirectoryServerType></Directory>
- D. <Directory><DirectoryType>UDS</DirectoryType></Directory>

Answer: C

NEW QUESTION 226

Which two statements about Cisco Unity Connection video features are true? (Choose two.)

- A. The video greetings feature is not supported in an active-active cluster deployment over the WAN.
- B. The Cisco MediaSense server must be colocated with Cisco Unity Connection with less than 30 ms RTT latency.
- C. To avoid frozen video frames, Cisco Unity Connection and Cisco MediaSense must make use of a blanking file to fill the stream when they are not sending video.
- D. Cisco Unity Connection transcodes video greetings for endpoints with different resolutions.
- E. The Cisco MediaSense server transcodes video greetings for endpoints with different resolutions.

Answer: AC

NEW QUESTION 231

Which protocol is prioritized by Cisco TMS for conferencing?

- A. SIP
- B. MGCP
- C. H.323
- D. SCCP

Answer: C

NEW QUESTION 233

Before adding users to TMSPE, where does an engineer set up a group hierarchy in Cisco TMS?

- A. Administrative Tools > Configuration
- B. System > Provisioning > Devices
- C. System > Provisioning > Users
- D. System > Provisioning > FindMe

Answer: C

NEW QUESTION 234

Which three system components are needed to provision a new endpoint in Cisco TMS? (Choose three.)

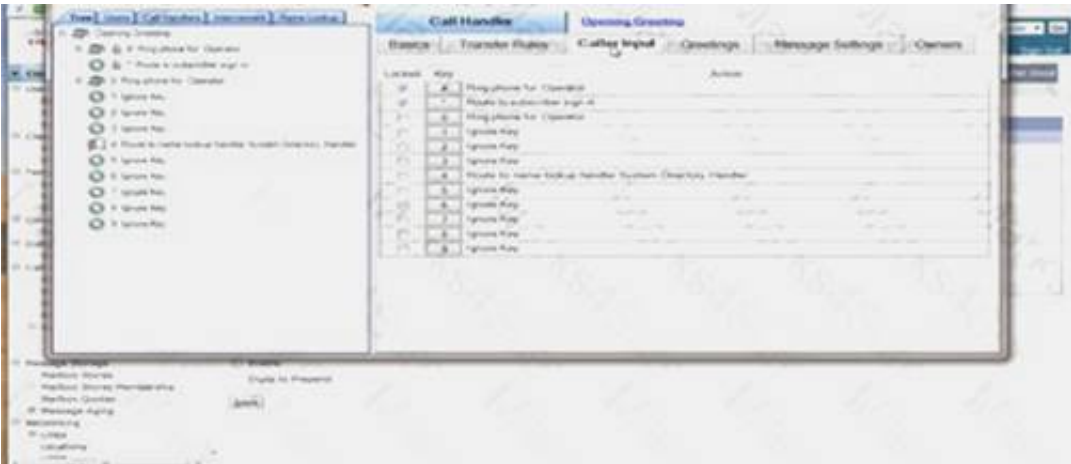
- A. IP address
- B. MAC address
- C. SNMP community name

- D. configuration template
- E. enable remote access
- F. persistent settings
- G. E164 alias
- H. gatekeeper

Answer: ACE

NEW QUESTION 237

Refer to the exhibit.



Which application is illustrated in the exhibit?

- A. Call Handler
- B. Interview Handler
- C. Audiotext Application Manager
- D. Audio Text Manager
- E. Job Handler

Answer: D

NEW QUESTION 239

By default, what are two options that are presented to callers for directed calls into a Cisco Unity Connection system? (Choose two.)

- A. Log in to their mailbox with their PIN.
- B. Listen to the opening greeting.
- C. Leave a message if forwarder has a mailbox.
- D. Enter user ID and PIN.
- E. Log in to remote mailbox.

Answer: AD

NEW QUESTION 241

Refer to the exhibit.

New Port Group

Phone System PhoneSystem

Create From ☒ Port Group Type SIP ☐ Port Group

Port Group Description

Display Name* PhoneSystem-1

☐ Authenticate with SIP Server

Authentication Username

Authentication Password

Contact Line Name

SIP Security Profile 5060

SIP Transport Protocol TCP

Primary Server Settings

IPv4 Address or Host Name 10.1.1.1

IPv6 Address or Host Name

Port 5060

Save

What can you determine from the Cisco Unity Connection configuration?

- A. 10.1.1.1 is the Cisco Unity Connection server IP address.
- B. Authentication must be enabled, or MWI is not displayed on the phones.
- C. 10.1.1.1 is the Cisco Unified Communications Manager server IP address.
- D. Cisco Unified Communications Manager voicemail ports must begin with "PhoneSystem."

Answer: C

NEW QUESTION 244

You are integrating a Cisco Unity Connection server with a Cisco Unified Communications Manager phone system. You want to create multiple users with voice-mail accounts automatically from existing Unified Communications Manager users. Which Cisco Unity Connection menu feature should you use?

- A. Import Users feature
- B. Consolidated Object Backup and Restore Application Suite feature
- C. Cisco Voice Technology Group Subscription feature
- D. Bulk Administration tool feature
- E. Synch Users feature
- F. Task Management feature

Answer: A

NEW QUESTION 247

Which protocol does Cisco Unified IM and Presence use to exchange phone presence information with Cisco Unified Communications Manager?

- A. XMPP
- B. CTI-QBE
- C. SIP
- D. WebDAV
- E. HTTPS
- F. IMPP

Answer: C

NEW QUESTION 248

What are four capabilities of Cisco Unified Presence user communication? (Choose four.)

- A. video conferencing
- B. web collaboration
- C. instant messaging
- D. basic audio
- E. advanced audio/web hosting
- F. automatic LAN configuration
- G. whiteboarding

Answer: ABCD

NEW QUESTION 253

Which two steps are required when configuring Cisco Unified Communications Manager in the Cisco Unity Express administration menu? (Choose two.)

- A. Select the IP addresses or hostnames of the Cisco Unified Communications Manager servers.
- B. Select the JTAPI username and password.
- C. Select the AXL username and password.
- D. Select the web username and password.
- E. Select the keepalive timers for Cisco Unified Communications Manager polling.

Answer: AB

NEW QUESTION 255

Which service can negatively impact the Cisco TMS ability to monitor a Cisco VCS?

- A. Telnet
- B. SNMP
- C. SSH
- D. TFTP

Answer: B

NEW QUESTION 260

When configuring mobile and remote access on Cisco VCS Control, what are two required configuration steps? (Choose two.)

- A. Ensure that provisioning is enabled
- B. Ensure that all Cisco VCS systems are synchronized to a reliable NTP service
- C. Ensure that the system host name and domain name are specified
- D. Ensure that local DHCP servers are specified.
- E. Set Unified Communications mode to peer-to-peer.

Answer: BC

NEW QUESTION 264

Which statement about enabling the FindMe option on Cisco VCS is true?

- A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
- B. Option keys are not required.
- C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
- D. LDAP authentication is not supported.

Answer: C

NEW QUESTION 265

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