

## Exam Questions 300-085

Implementing Cisco Collaboration Applications

<https://www.2passeasy.com/dumps/300-085/>



#### NEW QUESTION 1

Which three types of integrations can Cisco TMS use to import users during provisioning? (Choose three.)

- A. Cisco Unified Communications Manager
- B. Cisco VCS
- C. Active Directory
- D. Secure Active Directory
- E. Cisco Unified Communications Manager IM and Presence Service
- F. Cisco Unity Connection
- G. LDAP

**Answer:** CDG

#### NEW QUESTION 2

Which two rules are the direct rules in Cisco Unity Connection? (Choose two.)

- A. Attempt Sign-in
- B. Opening Greeting
- C. Attempt Forward
- D. Attempt Sign-out
- E. Attempt Send
- F. Closing Greeting

**Answer:** AB

#### NEW QUESTION 3

To which option does a partition in Cisco Unity Connection belong?

- A. mailbox store
- B. Unified Messaging service
- C. calling search space
- D. holiday schedule
- E. system call handlers

**Answer:** C

#### NEW QUESTION 4

In Cisco TMS, the conference control center shows event logs in instance basis. Which two prefixes does the event log use to identify changes to series of single instances? (Choose two.)

- A. Conference
- B. Instance
- C. Error
- D. Information
- E. Event

**Answer:** AB

#### NEW QUESTION 5

Where is BFCP desktop video sharing enabled?

- A. trunk configuration
- B. gateway configuration
- C. gatekeeper configuration
- D. SIP profile
- E. phone services
- F. common phone profile
- G. ILS configuration
- H. SIP trunk security profile

**Answer:** D

#### NEW QUESTION 6

What is the proper format of a custom auto-attendant prompt?

- A. G.711 u-law,8 kHz, 8-bit, mono
- B. G.711 a-law,8 kHz, 16-bit, mono
- C. G.711 a-law,16 kHz, 8-bit, stereo
- D. G.729 ,8 kHz, 8-bit, mono

**Answer:** A

#### NEW QUESTION 7

The system administrator has successfully integrated Cisco Unity Connection over a WAN with Cisco Unified Communication Manager using SIP. When a call to a subscriber is forwarded to voicemail. the caller correctly hears the subscriber greeting. During a recent WAN oversubscription event, instead of routing the calls via

SIP directly to Unity Connection, the AAR feature was used to route the calls via the PSTN to Unity Connection. This worked, however on forwarded calls, the caller no longer heard the subscriber's greeting, but rather an auto attendant message that asked them to enter the extension of a party they want to reach. Which cause of callers not hearing the correct subscriber greeting is most likely true?

- A. The telephone carrier is not preserving RDNIS across the network
- B. AAR System Setting is not enabled in Unity Connection.
- C. Unity Connection Restriction Tables is not permitting calls via the PSTN
- D. DTMF is not negotiated properly on this call

**Answer:** A

#### NEW QUESTION 8

Which two parameters are required when you configure the Voice Profile for Internet Mail location on Cisco Unity Express? (Choose two.)

- A. domain name or IP address
- B. destination type
- C. display name
- D. location ID
- E. dial ID
- F. Simple Mail Transfer Protocol domain name

**Answer:** AD

#### NEW QUESTION 9

Which two statements are true about integrating Cisco Unity Connection with an LDAP directory and creating users by importing data from Cisco Unified Communications Manager? (Choose two.)

- A. Cisco Unity Connection users will not automatically authenticate against the LDAP directory when Cisco Unified Communications Manager is integrated with the LDAP.
- B. Cisco Unity Connection users will automatically authenticate against the LDAP directory when Cisco Unified Communications Manager is integrated with the LDAP.
- C. Separate passwords must be maintained for Cisco Unity Connection web applications and Cisco Unified Communications Manager web applications.
- D. Automatic synchronization updates the Cisco Unity Connection database with new data for new and existing users when you add users to the LDAP directory.

**Answer:** AC

#### NEW QUESTION 10

A user cannot log into Cisco Jabber. The engineer troubleshooting this issue has verified that the configurations are correct on the IM&P server. Which two settings must be checked under the end user on Cisco Unified Communications Manager to resolve this issue? (Choose two)

- A. Ensure that a UC Service Profile includes a valid IM & Presence profile.
- B. The correct extension is selected under the primary extension.
- C. The correct CSS is selected under the subscribe calling search space.
- D. The user is enabled for Cisco Unified CM IM & Presence.
- E. The user has "Application Client Users" role permission.

**Answer:** AB

#### NEW QUESTION 10

Which service must you restart, in order to enable file transfers on the Cisco Unified Communications Manager IM and Presence server?

- A. Cisco SIP Proxy
- B. Cisco Presence Engine
- C. Cisco XCP Router
- D. Cisco Sync Agent

**Answer:** C

#### NEW QUESTION 15

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

**Answer:** E

#### NEW QUESTION 16

Which two of the following protocols can be used to integrate Cisco Unity Connection with Cisco Unified Communications Manager? (Choose two.)

- A. H.323
- B. SIP
- C. MGCP
- D. SCCP

- E. OSPF
- F. BGP

**Answer:** BD

**NEW QUESTION 20**

Which two standard-based interface can the Cisco Unified Presence use to collect, aggregate, and distribute user capabilities and attributes?

- A. REST
- B. HTTPS.
- C. SOAP
- D. SIP
- E. XML

**Answer:** CD

**NEW QUESTION 22**

What is the maximum number of users that can be imported into Cisco Unity Express from Cisco Unified Communications Manager Express at one time?

- A. 200
- B. 100
- C. 500
- D. 50

**Answer:** A

**NEW QUESTION 26**

Which two types of mailboxes are supported by Cisco Unity Express? (Choose two.)

- A. personal
- B. general delivery
- C. group
- D. mailing list
- E. voice
- F. temporary

**Answer:** AB

**NEW QUESTION 29**

Which endpoint is a low-touch provisioning endpoint supported by TMS provisioning extension?

- A. MXX
- B. M
- C. MX
- D. M-2XX

**Answer:** C

**NEW QUESTION 32**

Which is the default database name for the TMS operational and system configuration data?

- A. ngtms
- B. tmsng
- C. tmsngdb
- D. tmsdb

**Answer:** B

**NEW QUESTION 35**

Cisco Unified Communications Manager SIP integration with Cisco Unity Connection requires which configuration component to connect to voicemail?

- A. Route Pattern
- B. Hunt Group
- C. Route Group
- D. Hunt Pilot
- E. Trunk Group

**Answer:** A

**NEW QUESTION 39**

In Cisco Unity Connection, which two options are predefined rules of forwarded call routing? (Choose two.)

- A. attempt forward
- B. attempt sign in
- C. attempt sign out

- D. speech connect
- E. publisher reverse trap
- F. opening greeting

**Answer:** AF

#### NEW QUESTION 40

Cisco Unified Communications Manager IM and Presence Service provides which three features? (Choose three.)

- A. integrated management
- B. Cisco Instant Sharing
- C. BLF presence
- D. instant messaging
- E. Microsoft Outlook calendar integration

**Answer:** ADE

#### NEW QUESTION 44

On Cisco Unity Express 8.x. what is the maximum number of NTP sources that you can configure via GUI?

- A. 1
- B. 2
- C. 3
- D. 5

**Answer:** C

#### NEW QUESTION 46

In Cisco Unity Connection, to which three objects can a partition be assigned? (Choose three.)

- A. Users
- B. Distribution Lists
- C. Route Patterns
- D. Directory Numbers
- E. VPIIM Location
- F. Hunt Pilot
- G. Translation Pattern

**Answer:** ABE

#### NEW QUESTION 51

TO properly configure the `_cisco-uds _tcp.< domain>` DNS SRV record, the administrator needs to know which servers are running the Cisco User Data Services service By default, which servers run this service?

- A. Only the publisher node.
- B. The service is disabled by default and then enabled as required on a per-node basis.
- C. All servers in a Cisco Unified Communications Manager cluster.
- D. All call processing nodes in a cluster.

**Answer:** C

#### NEW QUESTION 53

In Cisco Unity Express, which two Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose two.)

- A. distribution list
- B. application parameter settings script
- C. business schedule
- D. voice mail operator number
- E. calling search space

**Answer:** BD

#### NEW QUESTION 56

A user has reported that keys that are pressed when accessing Cisco Unity Express are not being acknowledged by the system. This configuration is found on the voice-enabled IOS router:  
`dial-peer voice 6800 voipdestination-pattern 5...session protocol sipv2session target ipv4:10.3.6.127codec g711ulawno vad`  
What is the configuration command that is needed to complete the configuration and solve the problem?

- A. `dtmf-relay sip-notify`
- B. `dtmf-relay rtp-nte`
- C. `dtmf-relay cisco-rtp`
- D. `dtmf-relay h245-signal`

**Answer:** A

#### NEW QUESTION 57

You have configured a Cisco Unity Express server that uses the G.711 codec. You want to send outbound messages in a format that uses lower bandwidth. However, you want to keep the quality of the incoming message high. Which two tasks should you perform? (Choose two.)

- A. Convert the incoming messages to G.729a.
- B. Keep the incoming messages as G.711.
- C. Convert the outgoing message to 64 kb/s using G.729a.
- D. Convert the outgoing messages to G.726.
- E. Send the outgoing messages in the G.711 format.
- F. Store the message using the original codec, but convert it to 64 kb/s for outgoing.

**Answer:** BD

#### NEW QUESTION 59

Which CCC action applies only to the Cisco TelePresence MPS Series?

- A. block fast update requests
- B. Status Duo Video
- C. move back
- D. release floor

**Answer:** A

#### NEW QUESTION 61

When a user password is changed on Cisco Unified Communications Manager Express, how is that change propagated to Cisco Unity Express?

- A. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- B. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.
- C. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.
- D. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

**Answer:** E

#### NEW QUESTION 62

You have just installed Cisco Unity Express. Now you want to configure history depth and set it to its maximum value. Which value should you define as the maximum value?

- A. 5
- B. 10
- C. 15
- D. 20
- E. 50
- F. 75

**Answer:** B

#### NEW QUESTION 65

An engineer is setting up provisioning in VCS. Which two components must be in place? (Choose two.)

- A. No-charge option key for the VCS Control appliance
- B. One or more Movii option keys
- C. SMTP server that accepts relay from the TMS server
- D. A service account in Active Directory
- E. An external AD server that supports secure connections

**Answer:** AB

#### NEW QUESTION 69

Which two statements about partitions and search spaces in Cisco Unity Connection are true? (Choose two.)

- A. You find partitions, and search spaces under call routing rules.
- B. Changing the system default partition and search space affect any objects or templates that are ready created.
- C. A partition consists of a logical grouping of Objects that are identified by extension, name, or SMTP address.
- D. Partitions and search spaces provide a way to segregate the global dial and message addressing space within Cisco Unity Connection.
- E. A partition contains an ordered list of search spaces.

**Answer:** CD

#### NEW QUESTION 73

Which lists the transfer rules that you can customize on a call handler?

- A. standard hours, closed (nonbusiness and holiday) hours of the active schedule, and alternate transfer rule
- B. only the standard rule
- C. standard hours, and standard rule
- D. standard and closed transfer rules

**Answer:** A

**NEW QUESTION 75**

In Cisco Unified Communications Manager, which two UC Service Types under UC Service Configuration are valid? (Choose two)

- A. Phone Control
- B. MailStore
- C. AXL
- D. Mailbox
- E. CTI

**Answer:** BE

**NEW QUESTION 78**

Which three statements about Cisco Unified Communications Manager IM and Presence Service are true? (Choose three.)

- A. Cisco Unified IM and Presence is enabled under Services on Cisco Unified Communications Manager, and it is a part of the Cisco Unified Communications Manager server.
- B. Cisco Unified IM and Presence is based on XMPP.
- C. XMPP is a Cisco proprietary protocol.
- D. Cisco Unified IM and Presence can run from the Cisco Cloud and can still use a local call control platform (in hybrid mode).
- E. Mobile devices such as iOS and Android devices are supported.
- F. Cisco Unified IM and Presence provide the user with chat, presence, and remote access features.

**Answer:** BDE

**NEW QUESTION 79**

In TMS, an externally hosted conference is a conference that has been created outside of your Cisco TMS. You can schedule endpoints in your organization to join this conference by booking Externally Hosted Conference. Which two features can be used for participants with an Externally Hosted Conference? (Choose two)

- A. MCUs
- B. non-SIP dial-in participants
- C. Automatic Connect dial-in type
- D. recording participants
- E. One-Button-To-Push dial-in type

**Answer:** CE

**NEW QUESTION 80**

You use the Cisco Unity Express GUI to delete a user account. What happens to the user account and mailbox?

- A. Both the mailbox and user account are archived.
- B. The mailbox is orphaned, but the user account is deleted.
- C. The mailbox is deleted, but the user account is orphaned.
- D. Both the mailbox and the user account are deleted.

**Answer:** D

**NEW QUESTION 85**

Which tool do you use to backup the entire Cisco Unity database and restore it as a whole to a new server?

- A. Backup and Restore Utility
- B. Consolidated Object Backup and Restore Application Suite briefcase mode
- C. COBRAS hot mode
- D. Cisco Unity Disaster Recovery Tools
- E. Cisco Config File Manager
- F. Cisco Automated Backup

**Answer:** D

**NEW QUESTION 89**

Which statement about how Cisco Unity Express sets its system clock is true?

- A. The clock is set by configuring an NTP server and time zone via the Unity Express CLI.
- B. The Unity Express clock must be manually set.
- C. The CUE clock gets initialized automatically without requiring any configuration.
- D. The Unity Express clock must use the same NTP resource as the Cisco Unified CME router.

**Answer:** A

**NEW QUESTION 90**

Which statement is true about an endpoint that does not support secure signaling when connecting to a secure multisite conference scheduled through Cisco TMS?

- A. All participants connecting to the conference are notified

- B. The endpoint is not allowed to connect.
- C. The endpoint connects with a default security profile
- D. If all legs of the conference are secure, the endpoint connects

**Answer:** A

#### NEW QUESTION 92

A company is in the process of deploying mobile and remote access with multiple IM&P clusters and must ensure that the user DB replicates among clusters and the Expressway-C correctly routes XMPP traffic. Which service must the engineering team turn on to accomplish this goal?

- A. Cisco Discovery Protocol Agent
- B. Host Resources Agent
- C. MB2 Agent
- D. Intercluster Sync Agent

**Answer:** D

#### NEW QUESTION 97

Which email integration will allow a Lotus Notes client to retrieve emails from Cisco Unity Express?

- A. MIME
- B. SMTP
- C. JTAPI
- D. CTIQBE
- E. IMAP
- F. Cisco Unity Express email infrastructure

**Answer:** E

#### NEW QUESTION 100

Client Re-Login Upper Limit Server Recovery Manager service parameter Client Re-Login Lower Limit Server Recovery Manager service parameter affect the client failover behavior of Cisco jabber? (Choose two.)

- A. Client Re-Login Upper Limit Server Recovery Manager service parameter
- B. Client Re-Login Lower Limit Server Recovery Manager service parameter
- C. jabber-config.xrnl file defines a PresenceServerFailoverTime
- D. such as.<PresenceServerFailoverTimer>300</PresenceServerFailoverTimer>.
- E. Timer Register Expires configuration on the SIP profile of the Jabber device secondary CUP node configuration defined in the Service Profile assigned to the user

**Answer:** AB

#### NEW QUESTION 103

You have recently restored your Cisco Unity Connection server through the Disaster Recovery System. Since the restore, your users have noticed that their message waiting indicators are inconsistent.

Where can you look in the Cisco Unity Connection Administration to correct issue?

- A. Voicemail > Message Waiting
- B. Telephony Integrations > Port Group
- C. Telephony Integrations > Phone System
- D. Users > Users > Message Waiting Indicators

**Answer:** D

#### NEW QUESTION 106

When you integrate Cisco Unified Communications Manager and Cisco Unity Connection, which three important parameters must you configure in Unified Communications Manager? (Choose three.)

- A. route list
- B. Session Initiation Protocol trunk security profile
- C. Session Initiation Protocol route pattern
- D. route pattern
- E. SIP trunk
- F. device profile

**Answer:** BDE

#### NEW QUESTION 110

Which two options in VCS-C and VCS-E handle presence status for registered endpoints? (Choose two.)

- A. back to back user agent
- B. presence user agent
- C. domain name system
- D. presence server
- E. presence proxy

**Answer:** BD

**NEW QUESTION 111**

Which three functions are executed using the Cisco TMS? (Choose three.)

- A. endpoint system upgrades
- B. edit call control
- C. manage phone books
- D. provision Jabber Instant Messaging
- E. create voicemail account
- F. create new conference

**Answer:** ACF

**NEW QUESTION 112**

Which two Cisco Unified Communications Manager IM & Presence modules are checked by the system troubleshooter? (Choose two.)

- A. CTI Manager
- B. XCP
- C. TFTP
- D. Presence Engine
- E. Internal Database

**Answer:** BD

**NEW QUESTION 115**

You must create a services profile in Cisco Unified Communications Manager as part of the Jabber configuration. Which option is a UC service type?

- A. VPIM
- B. XML
- C. CTI
- D. LADP

**Answer:** C

**NEW QUESTION 120**

You are importing users into Cisco Unity Connection from Cisco Unified Communications Manager. You notice that several user accounts do not appear on the list after you select the Import Users process. Which situation can cause this issue?

- A. The users are not members of any groups.
- B. The extension in the telephone number field is missing.
- C. The primary extension is not selected.
- D. The users have multiple controlled devices.

**Answer:** C

**NEW QUESTION 123**

Which messaging interface provides support for an Apple iPhone, Android, and Blackberry?

- A. Cisco Unity Connection
- B. Cisco Unity Express
- C. Cisco Unity
- D. Cisco Unity Mobile

**Answer:** A

**NEW QUESTION 124**

In which two scenarios would a caller who is calling into the Cisco Unity Connection general pilot number hear the opening greeting of the voice-mail system and be prompted for a user ID and PIN? (Choose two.)

- A. non-subscriber
- B. subscriber who sends the calling number
- C. subscriber who does not send the calling number
- D. A SIP phone user will always be prompted for a user ID and PIN.
- E. An SCCP phone user will always be prompted for a user ID and PIN.
- F. The scenario is invalid.

**Answer:** AC

**NEW QUESTION 129**

Which three steps are necessary to configure Cisco VCS and TMS to support provisioning functionalities? (Choose three.)

- A. Activate LDAP synchronization on the VCS server to authenticate the end users.
- B. Activate provisioning by installing the Device Provisioning option key on the VCS.
- C. Create groups, users, and assign configuration templates and schemas to the groups on the Cisco TMS.
- D. Install FindME licenses on the Cisco TMS.
- E. Configure phone book sources.
- F. Configure a neighbor zone on VCS pointing to the TSMPE.

G. Configure the authentication policy on VCS for zones and subzones to "Donot Check Credentials".

**Answer:** ABD

**NEW QUESTION 130**

Which two are required when enabling BFCP on Cisco Jabber clients with Cisco Expressway? (Choose two.)

- A. SIP UDP/BFC filter mode set to On
- B. Expressway Zone
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. Expressway Load Balancing
- E. TLS connectivity between Expressway and Cisco Unified CM

**Answer:** BC

**NEW QUESTION 134**

Which jabber-config.xml variable do you use to allow remote Jabber users to connect using Collaboration Edge?

- A. <CollaborationEdge<ON>/CollaborationEdge>
- B. <RemoteAccess<ON>/RemoteAccess>
- C. <RemoteJabber<TRUE>/RemoteJabber>
- D. <Expressway>YES</Expressway>
- E. <AnyconnectVPN>TRUE</AnyConnectVPN>

**Answer:** B

**NEW QUESTION 136**

What statement about endpoint management in Cisco TMS is true?

- A. Adding the endpoint directly to Cisco TMS provides the less extensive control of the system.
- B. Provisioning the endpoint using TMSPE does add the endpoint itself to Cisco TMS
- C. Adding endpoints already registered to Unified CM to Cisco TMS provides the most extensivemanagement options.
- D. Provisioning the endpoint using Cisco TMSPE does not add the endpoint itself to Cisco TMS.

**Answer:** D

**NEW QUESTION 141**

What is the next logical step in troubleshooting Cisco Unified Presence and Cisco Unified Personal Communicator in a live production environment if the Cisco Unified Presence System Troubleshooter and Server Health Tools do not help resolve the issue?

- A. Restart the Cisco Unified Presence server.
- B. Restart Cisco Unified Communications Manager.
- C. Enable tracing and use Cisco Unified RTMT to review the traces.
- D. Uninstall and re-install Cisco Unified Personal Communicator.
- E. Reset the Presence Gateway.

**Answer:** C

**NEW QUESTION 142**

What is the default number of maximum login attempts defined in the security password lockout policy in Cisco Unity Express?

- A. 3
- B. 5
- C. 8
- D. 10
- E. 24
- F. 30

**Answer:** E

**NEW QUESTION 144**

Cisco Jabber uses which protocol for chat features in desk phone control mode?

- A. CTIQBE
- B. HTTP
- C. XMPP
- D. SIP/SIMPLE

**Answer:** C

**NEW QUESTION 147**

Which two components of the Cisco TMS Provisioning Extension are required? (Choose two.)

- A. SMTP server
- B. Cisco TelePresence Movi option keys

- C. Microsoft Active Directory
- D. Cisco VCS Control
- E. Cisco Unified Communications Manager

**Answer:** AE

#### NEW QUESTION 149

You are enabling the persistent chat feature on Cisco Unified IM and Presence. Which prerequisite must be in place for this feature to work?

- A. third-party compliance servers
- B. external file servers
- C. external databases
- D. group chat servers

**Answer:** C

#### NEW QUESTION 151

When troubleshooting an MWI issue in Cisco Unity Connection, which task should you perform in the phone system component at the beginning of troubleshooting?

- A. Ensure that MWI is enabled for the user.
- B. Ensure that the user has the correct phone system assigned.
- C. Run the Check Telephony Integration test.
- D. Ensure that the ports are configured for MWI only.
- E. Ensure that the pilot number matches the Cisco Unified Communications Manager configured pilot number.

**Answer:** C

#### NEW QUESTION 155

Which three client applications use the features of the Cisco Unified IM and Presence server? (Choose three.)

- A. Cisco UC Integration for Microsoft Lync (CUCI-Lync)
- B. Cisco IP Communicator
- C. Cisco Unified Personal Communicator
- D. Cisco IP SoftPhone
- E. Cisco Jabber for Windows or Mac
- F. Cisco Jabber Video for TelePresence
- G. Skype
- H. Cisco Jabber Voice for Android or iPhone

**Answer:** ACE

#### NEW QUESTION 156

What is an extension of the Cisco TMS legacy calendar option that is used for conferencing?

- A. Cisco VCS-E
- B. Cisco VCS-C
- C. Cisco TMSBA
- D. Cisco TMSXE

**Answer:** C

#### NEW QUESTION 157

Which parameter is used to accommodate the local dial plan in Cisco Unity Connection when the Voice Profile for Internet Mail location is configured?

- A. Remote Phone Prefix
- B. Simple Mail Transfer Protocol Domain Name
- C. IP Address
- D. Display Name
- E. Dial ID
- F. Route Patterns

**Answer:** A

#### NEW QUESTION 162

Cisco Unified Communications Manager is being integrated with Cisco Unity Connection using SCCP. What should the Device Name Prefix be on the Cisco Unity Connection server if the Cisco Unified Communications Manager voice mail server ports are configured using the name CiscoUM1?

- A. CiscoUM1
- B. CUCM
- C. CUCM-1
- D. CiscoUM1-VI
- E. CUCM-V1
- F. CiscoUM1-V1

**Answer:** D

**NEW QUESTION 167**

Which two are required when enabling BFCP with Cisco VCS? (Choose two.)

- A. TLS connectivity between VCS and Cisco Unified CM
- B. SIP UDP/BCF filter mode set to On
- C. a custom BFCP enabled SIP profile configured in Cisco Unified CM
- D. VCS Load Balancing
- E. VCS Zone

**Answer:** CE

**NEW QUESTION 172**

Which two methods can be used to create multiple users in Cisco Unity Connection? (Choose two.)

- A. importing users from LDAP
- B. importing users from Cisco Unified Communications Manager
- C. creating users from Cisco Unity Express
- D. creating users from Cisco Presence Server

**Answer:** AB

**NEW QUESTION 174**

Where must an engineer navigate to configure a service profile for Cisco Jabber in Cisco Unified Communications Manager?

- A. User Management > User Settings > Service Profile
- B. User Management > End User
- C. User Management > User Settings > Role
- D. User Management > User Settings > UC Service

**Answer:** A

**NEW QUESTION 175**

You are integrating Cisco Unity Connection with Cisco Unified Communications Manager to provide voicemail services for an organization. Which protocol does Cisco Unity Connection use to access the Cisco Unified Communications Manager database?

- A. JTAPI
- B. VXML
- C. AXL
- D. SOAP

**Answer:** C

**NEW QUESTION 178**

Which application helps the Sales team take orders by collecting information from callers with a series of recorded questions and answers?

- A. Call Handler
- B. Directory Handler
- C. Interview Handler
- D. IVR Option
- E. Call Routing

**Answer:** C

**NEW QUESTION 179**

Which two protocols allow Cisco TMS to manage an EX60 endpoint? (Choose two.)

- A. H.323
- B. SNMP
- C. SMTP
- D. SIP
- E. HTTP/HTTPS
- F. RTCP

**Answer:** BE

**NEW QUESTION 181**

Which troubleshooting tool is used to check and verify the individual modules in the Cisco Unified Presence server?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

**Answer:** B

**NEW QUESTION 186**

A company that wants to deploy Cisco Jabber is deciding whether to use UDS or EDI for contact resolution. Which three pieces of information should the company consider? (Choose three.)

- A. SSO cannot be used with UDS.
- B. With EDI, Active Directory is the only LDAP server that can be used.
- C. Cisco Unified Communication Manager needs to be integrated with the LDAP server through both UDS and EDI.
- D. Queries to the LDAP server can be offloaded by using UDS.
- E. EDI uses native Windows APIs to retrieve contact data from the directory service.
- F. EDI is the contact source that is used for Cisco Expressway Mobile and Remote Access.

**Answer:** CDE

**NEW QUESTION 189**

What must you do to activate the provisioning feature on a Cisco VCS endpoint?

- A. Install the Device Provisioning option key.
- B. Set a SIP trunk between Cisco VCS and Cisco Unified Communications Manager.
- C. Add the Cisco VCS on the Cisco TMS, and enable Cisco Extension Mobility.
- D. Install Cisco VCS Starter Pack Express.

**Answer:** A

**NEW QUESTION 191**

Which three are valid system connectivity statuses for systems that are automatically added to Cisco TelePresence Management Suite? (Choose three.)

- A. Inaccessible
- B. Failed
- C. Connected
- D. Reachable on Public Internet
- E. Behind Firewall
- F. Online
- G. Remote Site

**Answer:** ADE

**NEW QUESTION 192**

Which protocol enables VCS-C system to be discovered by Cisco TMS?

- A. HTTP
- B. CDP
- C. SOAP
- D. SNMP
- E. XMPP

**Answer:** D

**NEW QUESTION 196**

Cisco Unified Communications Manager IM & Presence supports which two protocols? (Choose two.)

- A. H.323
- B. CT1/QBE
- C. XMPP
- D. MVA
- E. MGCP

**Answer:** BC

**NEW QUESTION 200**

Which codec is supported in Cisco Unity Express?

- A. G.711
- B. G.721
- C. G.729
- D. Q.850
- E. Q.931
- F. Q.2931

**Answer:** A

**NEW QUESTION 205**

What is the maximum number of custom auto-attendant applications that you can set up in Cisco Unity Express?

- A. 1
- B. 2
- C. 3
- D. 4

E. 5  
F. 6

**Answer:** D

#### NEW QUESTION 210

When Cisco Unity Express is integrated with Cisco CallManager, which protocol handles Message Waiting Indication?

- A. Session Initiation Protocol
- B. Voice Profile for Internet Mail
- C. Java Telephony Application Programming Interface
- D. Multipurpose Internet Mail Extensions
- E. VoIP
- F. Internet Message Access Protocol

**Answer:** C

#### NEW QUESTION 214

An organization wants to integrate its Cisco Unified IM and Presence Server with Microsoft Lync for Remote Call Control. Which protocol standard does the integration use?

- A. SAMLSSO
- B. XMPP
- C. LDAP
- D. JTAPI
- E. SIP/SIMPLE
- F. AXL

**Answer:** E

#### NEW QUESTION 216

You configure a Cisco Unity Express module to integrate with Cisco Unified Communications Manager Express. You can use the following command to connect to the module from the Cisco Unified Communications Manager Express CLI:

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
Trying 10.1.10.2, 2002 ...
Open se-10-1-10-1#
```

```
ABC_CORP#service-module integrated-Service-Engine 0/0 session
Trying 10.1.10.2, 2002 ...
Open se-10-1-10-1#
```

However, you cannot ping the module from Cisco Unified Communications Manager Express and cannot use a web browser to connect the module. You see this message:

```
ABC_CORP#ping 10.1.10.1
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
Success rate is 0 percent (0/5)
```

```
ABC_CORP#ping 10.1.10.1
Type escape sequence to abort.
Sending 5, 100-byte ICMP Echos to 10.1.10.1, timeout is 2 seconds:
Success rate is 0 percent (0/5)
```

How can you fix this problem?

- A. Enable ICMP and web services on the Cisco Unity Express module.
- B. Enable the ISM interface on Cisco Unified Communications Manager Express
- C. Add an IP address to the ISM interface in the same subnet as Cisco Unified Communications Manager Express.
- D. Add a host route from Cisco Unified Communications Manager Express to Cisco Unity Express via the ISM interface.

**Answer:** C

#### NEW QUESTION 219

With TMS-scheduled conferences, which two changes made to an ongoing conference in Conference Control Center are available to individual participants (and not just the main participant)? (Choose two.)

- A. Send Message
- B. Set Mic Off
- C. Mute All
- D. Monitoring with TMS to provide conference information
- E. Disconnect

**Answer:** AB

#### NEW QUESTION 223

What are two components of Cisco TMS? (Choose two.)

- A. SELinux
- B. TMS Services

- C. TMS Tools application
- D. PostgreSQL
- E. PLM

**Answer:** BC

#### NEW QUESTION 226

A user is attempting to access VoiceView Express on a Cisco Unity Express that is connected to a remote Cisco Unified Communications Manager system and receives a HTTP Error [404]. Where should the administrator navigate to resolve this issue?

- A. JTAPI Subsystem on the Cisco Unified Communications Manager
- B. URL service on the Cisco Unity Express
- C. IP Phone Services on the Cisco Unified Communications Manager
- D. Authentication service on the Cisco Unity Express

**Answer:** B

#### NEW QUESTION 227

Which four call management capabilities are valid? (Choose four.)

- A. system call handlers
- B. operator handlers
- C. directory handlers
- D. receptionist handlers
- E. interview handlers
- F. custom recordings

**Answer:** ACEF

#### NEW QUESTION 229

The Cisco TMS administrator is trying to add participants while booking a new conference. Which three options are presented? (Choose three.)

- A. endpoints
- B. users
- C. Cisco MCUs
- D. multiway address
- E. directory numbers synched from Cisco Unified Communications Manager
- F. SIP URIs synched from Cisco Unified Communications Manager
- G. video AutoAttendant numbers

**Answer:** ABC

#### NEW QUESTION 231

Assume that Cisco Unified Presence is deployed with high availability at a site with ID341300807. When a manual or automatic failover event occurs, which two parameters affect the client failover behavior of Cisco Jabber? (Choose two)

- A. Client Re-Login Upper Limit Server Recovery Manager service Parameter.
- B. Timer Register Expires configuration on the SIP profile of the Jabber device.
- C. jabber-cortfig.xml file defines a PresenceServerFailoverTime
- D. such as <PresenceServerFailoverTimer>300</PresenceServerFailoverTimer>
- E. Client Re-login Lower Limit Server Recovery Manager service parameter
- F. secondary CUP node configuration defined in the Service Profile assigned to the user

**Answer:** AD

#### NEW QUESTION 234

When configuring a new Cisco Unified Personal Communicator device, which device type should be configured in Cisco Unified Communications Manager when using Cisco Unified Personal Communicator 8.X?

- A. Cisco Unified Personal Communicator
- B. Cisco IP SoftPhone
- C. Cisco IP Communicator
- D. Cisco Unified Client Services Framework
- E. It depends on the IP phone that is associated to the Cisco IP SoftPhone.

**Answer:** D

#### NEW QUESTION 236

Which file are the DNS SRV records kept in within the Jabber client program files?

- A. DNS-records.xml
- B. jabberLocalConfig.xml
- C. installationid.txt
- D. service-location.xml
- E. jabber-config.xml
- F. csf-unified.txt

Answer: D

#### NEW QUESTION 238

Which two statements about search spaces and partitions in Cisco Unity Connection are true? (Choose two.)

- A. A search space can contain only partitions.
- B. They are used to define a reachable call route pattern for call transfer to operators or back to Cisco Unified Communications Manager on caller input during a greeting.
- C. A partition can contain call handler extensions and extensions for routing rules.
- D. They are used to set limits for a search of a directory call handler.
- E. A search space can contain extensions, partitions, and dial -in numbers of routing rules.

Answer: AB

#### NEW QUESTION 243

Which two steps are required to ensure a successful LDAP integration in a Cisco Unity Connection server? (Choose two.)

- A. Specify a regular expression that converts phone numbers into extensions.
- B. Upload SSL certificates.
- C. Activate the Cisco DirSync service.
- D. Configure LDAP authentication.
- E. Upon completion, save and perform a full synchronization.

Answer: C

#### NEW QUESTION 244

Which two statements about Cisco Unity Connection video features are true? (Choose two.)

- A. The video greetings feature is not supported in an active-active cluster deployment over the WAN.
- B. The Cisco MediaSense server must be colocated with Cisco Unity Connection with less than 30 ms RTT latency.
- C. To avoid frozen video frames, Cisco Unity Connection and Cisco MediaSense must make use of a blanking file to fill the stream when they are not sending video.
- D. Cisco Unity Connection transcodes video greetings for endpoints with different resolutions.
- E. The Cisco MediaSense server transcodes video greetings for endpoints with different resolutions.

Answer: AC

#### NEW QUESTION 247

Before adding users to TMSPE, where does an engineer set up a group hierarchy in Cisco TMS?

- A. Administrative Tools > Configuration
- B. System > Provisioning > Devices
- C. System > Provisioning > Users
- D. System > Provisioning > FindMe

Answer: C

#### NEW QUESTION 248

Which three system components are needed to provision a new endpoint in Cisco TMS? (Choose three.)

- A. IP address
- B. MAC address
- C. SNMP community name
- D. configuration template
- E. enable remote access
- F. persistent settings
- G. E164 alias
- H. gatekeeper

Answer: ACE

#### NEW QUESTION 250

Refer to the exhibit.

What can you determine from the Cisco Unity Connection configuration?

- A. 10.1.1.1 is the Cisco Unity Connection server IP address.
- B. Authentication must be enabled, or MWI is not displayed on the phones.
- C. 10.1.1.1 is the Cisco Unified Communications Manager server IP address.
- D. Cisco Unified Communications Manager voicemail ports must begin with "PhoneSystem."

**Answer: C**

**NEW QUESTION 253**

Which two are valid system connectivity statuses for systems that are automatically added to Cisco TelePresence Management Suite? (Choose two.)

- A. Failed
- B. Connected
- C. Reachable on Public Internet
- D. Behind Firewall
- E. Online
- F. Remote Site

**Answer: CD**

**NEW QUESTION 256**

Which call launch option in TMS reserves the room but does not initiate a connection?

- A. Automatic Connect
- B. Reservation
- C. One Button to Push
- D. No Connect

**Answer: B**

**NEW QUESTION 257**

You are integrating a Cisco Unity Connection server with a Cisco Unified Communications Manager phone system. You want to create multiple users with voice-mail accounts automatically from existing Unified Communications Manager users. Which Cisco Unity Connection menu feature should you use?

- A. Import Users feature
- B. Consolidated Object Backup and Restore Application Suite feature
- C. Cisco Voice Technology Group Subscription feature
- D. Bulk Administration tool feature
- E. Synch Users feature
- F. Task Management feature

**Answer: A**

**NEW QUESTION 258**

An IP phone user dials into Cisco Unity Connection and hears the reorder tone. What could be the two possible issues? (Choose two.)

- A. The parameter Register with Session Initiation Protocol Server is not set on the trunk-group configuration page.
- B. The parameter Register with Session Initiation Protocol Server is not set on the port-group configuration page.
- C. The parameter Register with Session Initiation Protocol Server is not set on the hunt-group configuration page.
- D. The Cisco Unified Presence servers need to be sorted in the order in which the IP phones are registered.
- E. The Session Initiation Protocol servers need to be sorted in the order in which the IP phones are registered.
- F. The Cisco Unified Communications Manager servers need to be sorted in the order in which the IP phones are registered.

**Answer:** BF

#### NEW QUESTION 261

Which protocol does Cisco Unified IM and Presence use to exchange phone presence information with Cisco Unified Communications Manager?

- A. XMPP
- B. CTI-QBE
- C. SIP
- D. WebDAV
- E. HTTPS
- F. IMPP

**Answer:** C

#### NEW QUESTION 266

An engineer has transitioned over to Telepresence-managed scheduling from direct-managed conference bridges in TMS and has begun to see failed calls and double-bookings of conferences. What should be done to fix this?

- A. Ensure the conference TelePresence Conductor is set as the preferred MCU
- B. Ensure future conferences on the bridges have been migrated
- C. Ensure the variable field has been manually configured
- D. Ensure cascading has been enabled

**Answer:** B

#### NEW QUESTION 267

Which two are System User Templates in Cisco Unity Connection? (Choose two.)

- A. voicemail user template
- B. system template
- C. administrator template
- D. end-user template
- E. mailbox template

**Answer:** AC

#### NEW QUESTION 271

Which describes an Idle status of the node in a Presence Redundancy Group?

- A. In this state, you can manually initiate a failover to this node using the Cisco Unified CM Administration user interface
- B. The IM & Presence Service node does not provide any availability or Instant Messaging services
- C. This is the initial state when the Cisco Server Recovery Manager service starts.
- D. The IM & Presence Service node has failed over, but no critical services are down

**Answer:** B

#### NEW QUESTION 276

An external caller to your company's branch office hears an announcement that the branch office is closed, even though the call occurs during open hours. The user's voicemail is configured on a locally installed Cisco Unity Express system. Which two Cisco Unity Express GUI settings should a systems engineer verify, in order to fix the issue? (Choose two.)

- A. Check the Network Time & Time Zone settings on the System tab.
- B. Verify that the NTP Server settings are correct on the Configuration tab.
- C. Verify that the Business Hours settings on the System tab match the branch office open hours.
- D. Check that the Holiday settings on the System tab are correctly set for the branch office.
- E. Verify that the correct time schedule is configured for the Closed greeting for the end user's voicemail configuration on the Voice Mail tab.

**Answer:** AC

#### NEW QUESTION 277

An enterprise wants to deploy Cisco Jabber for Windows to provide IM and presence for its users. You need to troubleshoot an Active Directory integration issue that is encountered during the deployment. Where can you find the Jabber configuration file?

- A. Cisco Unified Communications Manager TFTP
- B. the Cisco folder on the desktop
- C. Cisco Software Download Center
- D. Cisco IM and Presence Server TFTP

**Answer:** B

**NEW QUESTION 282**

When configuring mobile and remote access on Cisco VCS Control, what are two required configuration steps? (Choose two.)

- A. Ensure that provisioning is enabled
- B. Ensure that all Cisco VCS systems are synchronized to a reliable NTP service
- C. Ensure that the system host name and domain name are specified
- D. Ensure that local DHCP servers are specified.
- E. Set Unified Communications mode to peer-to-peer.

**Answer:** BC

**NEW QUESTION 285**

Which statement about enabling the FindMe option on Cisco VCS is true?

- A. The Cisco VCS must be configured to include the prefix of the ISDN gateway in the caller ID
- B. Option keys are not required.
- C. Cisco VCS must be configured with a cluster name regardless of whether it is part of a cluster
- D. LDAP authentication is not supported.

**Answer:** C

**NEW QUESTION 290**

When troubleshooting a single Cisco Unified Presence user complaint, which is the Cisco recommended tool to start the troubleshooting process?

- A. Cisco Unified Real Time Monitoring Tool
- B. Cisco Unified Presence System Troubleshooter
- C. Cisco Unified Presence Monitoring Tool
- D. Cisco Unified Presence Viewer

**Answer:** D

**NEW QUESTION 294**

On Cisco TelePresence Management Suite, which two call control devices are supported for call control and setup? (Choose two.)

- A. Cisco Unified Communications Manager Express
- B. Cisco TelePresence Video Communication Server
- C. Cisco Unified Border Element
- D. Cisco Unified Communications Manager
- E. any SIP-capable call control system

**Answer:** BD

**NEW QUESTION 297**

.....

## THANKS FOR TRYING THE DEMO OF OUR PRODUCT

Visit Our Site to Purchase the Full Set of Actual 300-085 Exam Questions With Answers.

We Also Provide Practice Exam Software That Simulates Real Exam Environment And Has Many Self-Assessment Features. Order the 300-085 Product From:

<https://www.2passeasy.com/dumps/300-085/>

### Money Back Guarantee

#### **300-085 Practice Exam Features:**

- \* 300-085 Questions and Answers Updated Frequently
- \* 300-085 Practice Questions Verified by Expert Senior Certified Staff
- \* 300-085 Most Realistic Questions that Guarantee you a Pass on Your FirstTry
- \* 300-085 Practice Test Questions in Multiple Choice Formats and Updatesfor 1 Year