

## Exam Questions 1z0-1071

Oracle Cloud Platform Digital Assistant 2019 Associate

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#### NEW QUESTION 1

Which two statements describe what happens when a System.DatectLanguages component is used in a dialog flow?

- A. The system.DetectLanguage component sets the profile.languageTag variable to the language code of the detected user language.
- B. The syste
- C. DetectLanguage component sets the autoTranslate variable to the language code of the detected user language.
- D. A system.DetectLanguage component state causes an exception if no translation service is configured for a skill.
- E. The system.DetectLanguage component sets the profile.locale variable to the language code of the detected user language.
- F. The system.DetectLanguage component does not detect English because it is the default language.

**Answer:** AD

#### NEW QUESTION 2

What happens if there is a system error and the state does not have an error action?

- A. The skill transitions to he state that is defined by the defaultTransitions error actio
- B. If there isn't one, then it outputs the Unexpected Error Prompt value.
- C. The skill transitions to the state that is defined by the next actio
- D. If there isn't one, then it transition to the defaultTransitions error action.
- E. The skill transitions to the state that is defined by the next action.. If there isn't one, then it transitions to the next state in the dialog flow.
- F. The skill outputs the Unexpected Error Prompt value and then transitions to the state that is defined by the defaultTransitionserror actio
- G. If there isn't one, then it ends the conversation.

**Answer:** C

#### NEW QUESTION 3

Which three statements are FALSE regarding entity resolution using a composite bag?

- A. You can define multiple prompts for each entity item in the composite bag.
- B. The composite bag will automatically resolve any entity values found in the initial user input.
- C. When a user inputs entity values, they can only be resolved in the order in which they are defined within the composite bag.
- D. Each entity item in the composite bag can have only one value.
- E. Every entity item in the composite bag must be prompted for and have a value entered.
- F. You can define validation code using Apache Freemarker for entity item values.

**Answer:** ACE

#### NEW QUESTION 4

To prepare the remote application launch, the System, Webview component calls an intermediary service that prepare the remote web application call. The code snippet is given below:

```
callWebview:
  component: "System.Webview"
  properties:
    service: "oracletravelweb"
    sourceVariableList: "origin,destination"
    variable: "webviewresponse"
    prompt: "Press 'Open Oracle Travel' to complete your reservation"
    linkLabel: "Open Oracle Travel"
    cancelLabel: "Cancel"
  transitions:
    next: "evaluateWebviewResponse"
  actions:
    textReceived: "onCancel"
    cancel: "onCancel"
```

At run time, the system.Webview component sends the intermediary service a POST request. Which three options are true for the POST payload generated based on the code?

- A. Bot designer is responsible to manually add the webview.onDone parameter to the payload.
- B. The key names match the name of the dialog flow variables configured in the "sourceVariableList" property of the system.webview component.
- C. The webview.onDone parameter is automatically added to the payload and it passes the skill's callback URL property to the web application.
- D. The POST payload is a JSON object that contains an array of key-value pairs.
- E. There is no such webview.onDone property passed to the payload.

**Answer:** ACD

#### NEW QUESTION 5

Select the FALSE statement regarding confidence levels when routing within a digital assistant.

- A. A confidence threshold is a value that's compared to the confidence level by the system, intent component to define the next action.
- B. Confidence level is the intent engine's score for utterance classification.
- C. All skills within a digital assistant must have the same confidence threshold.
- D. If other intents that exceed the confidence threshold have scores that are within that of the top intent by less than the win margin, these intents are also presented to the user.

**Answer:** A

#### NEW QUESTION 6

You have been asked to make recommendations to a customer on the value of having a catalogue of test phrases that you can use for batch testing intents. Which statement is the recommendation you would NOT make?

- A. Batch testing allows you to have a baseline of phrases to test against, so you can demonstrate whether your skill is resolving intents more accurately over time.
- B. Batch testing allows you to confirm that any changes you make to the intent utterances do not inadvertently change other intent resolutions.
- C. Batch testing allows you to test every combination of conversation through your dialog flow.
- D. Having a baseline test allows you to determine whether your intent resolution is still functioning within expected limits given any updates to your service.

**Answer:** D

#### NEW QUESTION 7

What statement correctly describes the Authentication Service in Oracle Digital Assistant?

- A. The Authentication Service authenticates users to Oracle Identity Cloud Service.
- B. It provides customizable login screens that are displayed in the context of a user-bot conversation.
- C. The Authentication Service holds the identity provider configuration that is used at run time in Oracle Digital Assistant to retrieve an access token that authorizes REST service calls.
- D. The Authentication Service authenticates Oracle Digital Assistant users to a social media identity provider (for example, Facebook) and associates social media accounts with accounts stored in the Oracle Identity Cloud Service.
- E. The Authentication Service allows bot designers to configure a custom webhook to authenticate and authorize users using the System.OauthAccountLink component.

**Answer:** D

#### NEW QUESTION 8

Which statement is FALSE regarding the core function of a digital assistant and how it could respond to user input?

- A. It is able to automatically route the conversation to another digital assistant if the request can't be handled by the current digital assistant.
- B. It is able to respond to a user request to exit the current conversation.
- C. It is able to respond to a help request and return a help message, one that can be specific to one of its skills, or to the digital assistant itself.
- D. It is able to route the conversation to the start state of a skill that's managed by the digital assistant.

**Answer:** D

#### NEW QUESTION 9

In reviewing a colleague's code, you note the following code in the dialog flow which takes user input and replaces the words "authorized user" or "auth user" with "AU" before then calling the intent resolution in the dialog flow with the altered string.

```
"${utterance.value?replace( 'authorized user', 'auth user', 'AU')}"
```

 Why would your colleague have done this?

- A. The sentence is being normalized by replacing different versions of words such that they are aligned with the term used in the training utterances.
- B. By replacing "Authorized" and "auth", one is able to bypass the usual authentication mechanism, which requires a user to log on.
- C. "Authorized" and "auth" are reserved words and would fail intent resolution.
- D. The above code has no impact on intent resolution.
- E. The language tag is being changed to Australian (AU) to better match the language of the training utterances.

**Answer:** D

#### NEW QUESTION 10

Which two features of Oracle Digital Assistant should you use to allow a skill to specifically classify the user message "What's my balance in savings?" and to identify the type of account?

- A. an entity that defines account types (with values such as "checking" or "savings")
- B. an intent that is been trained with utterances such as "check balance", "What is my current balance?", and "How much money do I have?"
- C. an input form rendered by a webview that is hosted within a Digital Assistant
- D. dialog flows with a system.Text component to read the user input
- E. a resource bundle populated with phrases such as "check balance", "What is my current balance?", and "How much money do I have?"

**Answer:** BE

#### NEW QUESTION 10

Imagine that you have a financial planning skill. Which two functionalities would typically be implemented as a custom component?

- A. displaying any type of input component
- B. routing the dialog flow based on values returned from a backend service
- C. returning the current value of a requested stock price in a skill message
- D. running the skill within a webpage
- E. routing to another skill within the suite of skills assembled within a digital assistant

**Answer:** B

#### NEW QUESTION 13

Which two statements about message translation in a skill are true?

If auto-translation is enabled and a component has its translate property set to false, then the component output message or level will not get auto-translated to the detected user languages.

A system.Output component that reads its text message from a resource bundle does not require auto-translation or its translate property set to true to display translated.

- A. A missing system
- B. DetectLanguage state in a dialog flow causes an exception for components that read their output message from bundle.
- C. For the System.TranslateInput component to work, it requires a previously executed system.DetectLanguage component state.
- D. Enabling auto-translation in a dialog flow does not translate the user input message.

**Answer:** BC

#### NEW QUESTION 14

Using your skill with certain phrases, you notice that two intents within the skill consistently come out as the top two resolved ones and within a few points of each other.

Given the small and unpredictable nature of which intent was top, which strategy would be the easiest to employ to ensure that the user is able to choose the correct Intent?

- A. Keep adding training data until you get a predictable result every time.
- B. Change the Confidence Threshold during your testing until the correct intent always wins.
- C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
- D. Change the Confidence Win Margin so that both intents are offered to the user.
- E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.

**Answer:** E

#### NEW QUESTION 15

To translate output messages, you created a resource bundle in your skill. The resource bundle contains an orderConfirmation key with the following message: Thanks {0} for your order. Your order of a {1} is no its way.

In your dialog flow, you have a variable rb of type ResourceBundle defined. In addition, you defined a variable pizzaType holding the type of the pizza (for example, Salami) and a variable pizzaSize holding the size of the Pizza ( for example , large).

A)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb('orderConfirmation','profile.firstName','pizzaSize.value','pizzaType.value')}}"
  transitions:
    return: "done"
```

B)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${orderConfirmation('profile.firstName','pizzaSize.value','pizzaType.value')}}"
  transitions:
    return: "done"
```

C)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb.orderConfirmation('Anonymous',pizzaSize.value, pizzaType.value)}"
  transitions:
    return: "done"
```

D)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb('orderConfirmation','${profile.firstName}','${pizzaSize.value}','${pizzaType.value}')}"
  transitions:
    return: "done"
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

**Answer:** A

#### NEW QUESTION 18

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

- A. It should not be used for String entity items.
- B. When set to True, an entity item value can be updated when prompting for a different entity item value.
- C. Only set to True, an entity item value can be updated when prompting for a different entity item value.
- D. Only when set to true can entity values be specific in any order in the initial user input.
- E. When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

**Answer:** CE

#### NEW QUESTION 23

What does this dialog flow do?



```
handleUnresolvedIntent:
  component: "System.ConditionEquals"
  properties:
    variable: "unresolvedIntentCount"
    value: "3"
  transitions:
    actions:
      equal: "resetUnresolvedIntentCount"
      notequal: "incrementUnresolvedIntent"
resetUnresolvedIntentCount:
  component: "System.ResetVariables"
  properties:
    variableList: "unresolvedIntentCount"
  transitions:
    next: "handleProblems"
incrementUnresolvedIntent:
  component: "System.SetVariable"
  properties:
    variable: "unresolvedIntentCount"
    value: "<#if unresolvedIntentCount.value??>${unresolvedIntentCount.value?number+1}<#else>1</#if>"
  transitions:
    next: "tryAgain"
tryAgain:
  component: "System.Output"
  properties:
    text: "I don't understand that."
  transitions:
    next: "intent"
```

- A. It logs how many times it takes each user to enter an utterance that resolves to an intent.
- B. It loops back to the intent state until the user enters an utterance that resolves to an intent.
- C. If the user does not enter an utterance that resolves to an intent within three tries, it transitions to a state to handle the user problem.
- D. It stops the conversation if the user can't enter any utterances that resolve to an intent.

**Answer:** C

#### NEW QUESTION 24

You have a skill for ordering pizzas. In your experience, you have found that 95% of your customers want a regular crust and just 5% prefer gluten-free crust. Because so few people are likely to want a gluten-free crust, you don't want to prompt for that option, but you do want to make it available. Assuming you already have a composite bag entity that contains a PizzaCrust entity that has the values "regular" and "gluten free", what would be the simplest way to have your skill enable a user to order a pizza with a gluten-free crust without the skill prompting the user for that option?

- A. Don't set a prompt for the PizzaCrust entity item.
- B. For the PizzaCrust entity item, set the Extract With property to reference an entity with the single value "gluten free".
- C. In the composite bag, set the PizzaCrust entity item's Prompt for Value property to Fals
- D. Then, once the the composite bag is resolved, check if the PizzaCrust entity has a valu
- E. If it doesn't, set its value to "regular".
- F. Don't set a prompt for the PizzaCrust entity item and set the Out of Order Extraction property to True.

**Answer:** A

#### NEW QUESTION 25

You have gone through a number of testing iterations of your customer's skill that comprises 10 intents. But you find that generally the best you can get is a confidence score of 96%, even when the user phrase is identical to one of your training utterances. What should you recommend to your customer regarding this intent confidence score?

- A. Keep iterating on user testing and add more training utterances until you can achieve a confidence level of 100% on your user input.
- B. For every verb in your training utterances, ensure you add a version of the utterance which also covers the past, present, and future tense of the verb.
- C. It is not always possible to achieve 100% confidence and adding more utterances may not help the proble
- D. Therefore, do not make further changes to the skill if it is performing to your expectations.
- E. The highest possible confidence with 10 intents is 10% (100% divided by the number of intents). So, no further changes to the skill are required.
- F. Add more utterances to the unresolvedIntent.

**Answer:** D

#### NEW QUESTION 27

Which three statements are true about composite bagentities?

- A. They define a business domain object as a collection of related system entities and custom entities.
- B. When you add entities to the composite bag, you can control how they get extracted in related to other entities and when they are prompted for.
- C. The composite bag will always enforce that every entity has a valid value before allowing the conversation to move on to the next state in the dialog flow.
- D. You need to create a separate composite bag to handle nonentity types such as string
- E. Locations, and attachments.
- F. The composite bag can resolve all entity values using only a single state in the dialog flow.

**Answer:** BCE

#### NEW QUESTION 28

Which two statements are true for the system.webview component?

- A. Parameters passed from the skill to the web application cannot be accessed through JavaScript.
- B. Property names in the web application response payload must match with the variable names in the dialog flow.
- C. When registering web applications in a skill, bot designers can see the data structure returned by the app
- D. Parameters passed from the skill to the web application are accessible through JavaScript.
- E. The webview.onDone parameter is automatically added to the payload and passes the skill's callback URL property to the web application.

**Answer:** AD

#### NEW QUESTION 31

want to save some user input, such as the type of pizza a particular user last ordered, so that it's available the next time that user starts a conversation. Which type of variable should you use to persist values across multiple invocations of the conversation?

- A. skill variables
- B. user variables
- C. context variables
- D. profile variables

**Answer:** A

#### NEW QUESTION 34

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant's Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

- A. The digital assistant displays a prompt and a card which can be configured to show examples of what the skill can do.
- B. Nothin
- C. You need to explicitly define a help state in the pizza skill.
- D. The digital assistant displays the information contained in the Description field of the skill.
- E. The digital assistant displays a dialog to confirm if the user wants hel
- F. If the user selects "yes", the skill returns to the system, intent and awaits user input.
- G. The current conversation stops and the skill returns to the system, intent and awaits user input.

**Answer:** D

#### NEW QUESTION 36

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