

OG0-061 Dumps

IT4IT Part 1 Exam

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NEW QUESTION 1

What is the purpose of the Request Rationalization functional component?

- A. Presenting service offers to consumers and facilitating consumption and payment
- B. Aggregating catalog from various suppliers into consumable Offers that users can order
- C. Breaking down and routing requests, and keeping Subscription information up do date
- D. Orchestrating the delivery of various requests amongst (one or more) fulfillment engines in order to deliver the IT service

Answer: D

NEW QUESTION 2

What does the Event data object represent?

- A. A user inquiry to the Service Desk
- B. An alert signifying a change of state of a monitored Configuration Item
- C. An issue or flaw with delivered code or physical service blueprint
- D. An interruption to normal service operations

Answer: B

NEW QUESTION 3

Complete the sentence. The IT4IT Reference Architecture is intended to help organizations _____.

- A. adapt to change without having to re-factor the IT management architecture
- B. define, implement, and govern an innovative microservice-based architecture
- C. implement web-scale and distributed computing
- D. assess the maturity of their IT processes

Answer: A

Explanation:

Reference: <https://pubs.opengroup.org/it4it/refarch20/chap04.html>

NEW QUESTION 4

Which key data object associated with the Change Control functional component records the data required to manage the change lifecycle?

- A. The Change Control data object
- B. The RFC data object
- C. The Problem, Known Error data object
- D. The Interaction data object

Answer: B

NEW QUESTION 5

What functional component has the objectives to solve severe repeating incidents, and to minimize the impact of incidents that cannot be prevented?

- A. Problem
- B. Event
- C. Diagnostics & Remediation
- D. Service Level

Answer: A

Explanation:

The Problem functional component is responsible for managing the lifecycle of all Problems. The objectives of the Problem functional component are to solve severe/repeating Incidents, prevent Incidents from happening, and minimize the impact of Incidents that cannot be prevented. The Problem cause is not usually known at the time of the Problem data object instance creation, and the Problem functional component is responsible for the investigation. The Problem functional component also serves as the main exit point from the D2C Value Stream for the feedback information about IT services issues. The feedback is reported to the R2D Value Stream in the form of Defects and to the S2P Value Stream in the form of Portfolio Backlog Items (demand request).

Reference: <https://pubs.opengroup.org/it4it/refarch20/m/chap08.html>

NEW QUESTION 6

Complete the sentence. Abstraction Levels 1 and 2 of the IT4IT Reference Architecture are known as _____ .

- A. Conceptual Service Design and Logical Service Design
- B. End-to-End Overview and Value Stream Documentation
- C. Computation-Independent Architecture and Platform-Independent Architecture
- D. End-to-End Overview and Solution Architecture

Answer: B

NEW QUESTION 7

What is a purpose of the Test functional component?

- A. To create Defect data objects that are consumed by the Defect functional component
- B. To maintain traceability of each Requirement to the original source
- C. To monitor and report on the results of each integration build
- D. To keep track of all Defects by registering Defects of all types, including security-related Defects

Answer: A

NEW QUESTION 8

What are the core concepts of the IT4IT Reference Architecture at Level 1?

- A. Value Stream, Functional Component, Service Backbone Data Object, Lifecycle Data Object, Relationships.
- B. Governance Risk & Compliance, Sourcing & Vendor, Intelligence & Reporting, Finance & Assets, Resource & Project
- C. Conceptual Service, Service Release, Service Release Blueprint, Service Catalog Entry, Actual Service
- D. IT Value Chain, Strategy to Portfolio, Requirement to Deploy, Detect to Correct, Request to Fulfill

Answer: A

NEW QUESTION 9

What is a benefit of implementing the Request to Fulfill value stream?

- A. Ensuring that the service delivered actually performs as requested
- B. Improved communication with business stakeholders through roadmaps
- C. Improving the speed at which issues with a business service are identified
- D. Increased cost optimization by cancelling subscriptions that are no longer used

Answer: A

NEW QUESTION 10

Which of the following are Key Performance Indicators of the Requirement to Deploy (R2D) value stream?

- A. Reduction of change-related outages, reduction of emergency changes, reduction of unplanned change
- B. The investment in each service is quantified in the service portfolio; software license percentage is use
- C. Increase automatically remediated Events; increase the percentage of Events correlated to a businessservice
- D. The percentage of automated tests; arrival and departure rate for work

Answer: B

NEW QUESTION 10

How does the IT4IT Reference Architecture use the value stream concept?

- A. As a way of grouping functionality to provide context for where value is being created and delivered
- B. To support predictable, sequential, waterfall approaches to IT service delivery
- C. As a macro-process and capability architecture to provide context for IT value delivery and operations
- D. In order to be compliant with the Value Chain concept of Michael Porter

Answer: A

Explanation:

Reference: <https://www.joetheitguy.com/2017/05/17/it4it-101-new-approach-development-delivery/>

NEW QUESTION 13

What is the purpose of the Enterprise Architecture functional component?

- A. To log, maintain, and evaluate all demands coming into IT through a single funnel
- B. To manage creation, review, approval, and audit of all IT policies
- C. To create and manage long-term IT investment and the execution plan-of-action
- D. To manage the authoritative list of all IT investments

Answer: B

Explanation:

Reference: https://pubs.opengroup.org/it4it/refarch20/chap05.html#_Toc431202751

NEW QUESTION 15

Which value stream creates the Service Release Blueprint?

- A. Strategy to Portfolio
- B. Requirement to Deploy
- C. Detect to Correct
- D. Request to Fulfill

Answer: D

Explanation:

Reference: <https://cloudsourceblog.com/2018/04/26/building-a-hybrid-functional-reference-architecture-part-2-it4it/>

NEW QUESTION 20

What does the system of record fabric for IT management include?

- A. Service models flowing across the service backbone
- B. Functional components and their interactions
- C. Data objects, their relationships and inter-dependencies
- D. Value streams and their typical activities

Answer: C

Explanation:

Reference: https://pubs.opengroup.org/it4it/refarch21/IT4ITv2.1.html#_Toc473282568

NEW QUESTION 25

What is a key value proposition of the Detect to Correct value stream?

- A. Service lifecycle tracking through conceptual, logical, and physical domains
- B. Increased fulfillment efficiency through standard change deployment and automation
- C. Timely identification and prioritization of an issue
- D. Standardized service development and delivery

Answer: C

NEW QUESTION 26

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